



# ILHIE Strategic Planning Priority Products & Services

## Report to Authority Board April 2, 2014

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Strategies for Tomorrow



Strategies for Tomorrow  
*Bigger visions, real results*

## ILHIE Planning Steps

- 🌀 Approach – Take what we have learned and turn it into action
- 🌀 Jan/March – Illinois Leadership discussions
  - Prioritization, Analysis
- 🌀 Mid-March – Stakeholders across Illinois
  - Client input on ILHIE products and use cases
  - Illinois Leadership Team prioritization and analysis
- 🌀 April 2– ILHIE Authority Board
  - Present findings from March Stakeholder Meeting and discuss



Strategies for Tomorrow  
*Bigger visions, real results*

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## Stakeholder Meeting Objectives

- 🌀 Obtain input on products (functionality and data needs) from ILHIE in the future
- 🌀 Approach
  - Help ACE and patient-centered care
- 🌀 Prioritize needs
  - Quick wins
  - Step toward long-term vision
  - Serves needs of many
  - Consistent with ILHIE role as state asset (provides needed data services at reduced or subsidized rate)
- 🌀 Provide input for ILHIE strategic plan



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## Envisioning Future Products Meeting March 17, 2014

- 🌀 Total participants that signed up -- 53
- 🌀 Participants represented four key areas
  - Hospitals
  - Regional HIEs
  - Providers
  - Other Participants in Health Care
- 🌀 Relatively even representation across groups
- 🌀 Locations
  - Chicago
  - Springfield



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## Current ILHIE Products

- **Statewide Master Patient Index** – synchronization of local patient demographic records with State database
- **ILHIE Direct** – encrypted, HIPAA compliant email
- **Integrated Direct** – ILHIE Direct messaging integrated into an XDR/XDM capable EHR
- **ILHIE Connect** – secure, aggregated, patient health record query and retrieval service
- **Public Health Node** – official connection point to the Department of Public Health
- **Notification Services [Pilot]** – HL7 v2.x notification messages
- **Pharmacy Claims [Pilot]** – raw pharmacy claims data feed from HFS

## Participants Asked to Identify Priority Products in Six Product Categories for 2015 – 2017

1. Results Delivery
2. Care Coordination
3. Patient Safety
4. Patient Health and Outcomes
5. Patient Engagement
6. Other

## Breakdown of 82 Responses

- 🌀 Hospitals – 20
- 🌀 Regional HIEs – 16
- 🌀 Providers – 22
- 🌀 Others -- 24



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## Care Coordination Very High Priority (44%)

- 🌀 More data sources
- 🌀 Alerts of all kinds to support patient-centered care & ACEs
- 🌀 Provider directory
- 🌀 Query – starting with clinical data
- 🌀 Bi-directional exchange



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# Meds Management & Patient Portal High Priorities

## Meds Management

- Meds lists across sources
- Fill status and prescription tracking
- Independent pharmacies, not just Surescripts
- Bi-directional data sharing

## Patient Portal

- One location for all records
- Fully integrated and accessible through HIE
- Patient tools, updatable, culturally sensitive

## State-wide Repository

### Many Interested, Many Vantage Points

#### Repository

- Research

#### Query

- Statistical analysis, demographic info

#### Population health tools

- Outcomes measures, clinical decision support

#### Public health tools

- State-level analysis, surveillance activities

#### ILHIE

- Platform to connect to and from ILHIE

# Questions and Comments

