

ILHIE Advisory Committee

September 12, 2013

10:00 AM



- Welcome
- Roll Call
- Approval of April Minutes



- All meetings will be hosted in Chicago, with video conference connection to Springfield and a conference line availability for participants that need to connect remotely.
 - February 25th
 - April 29th
 - June 24th
 - August 26th
 - October 21st
 - December 16th



Committee Member Transition

- Bill Odman to resign as Co-Chair
- Search for new Committee Members



ILHIE Update



Medicare & Medicaid EHR Incentive Programs Participation in Illinois*

- Registered Medicaid EPs – 4,802
- Registered Medicare EPs – 12,324
- Registered Hospitals – 169

- EP Payments - \$260,998,887
- Hospital Payments - \$436,150,199
- Total Illinois Payments - \$697,149,086

Patient Consent Workshop

- In May 2013, the General Assembly passed, and on August 16, 2013, Gov. Quinn signed into law, significant amendments to the Mental Health & Developmental Disabilities Confidentiality Act (HB1017; P.A. 98-0378)
- On June 26, 2013, the ILHIE Authority convened the Patient Consent Management Workshop. The Workshop and its workgroups provide an opportunity for healthcare stakeholders to provide input and recommendations on possible privacy, security, and consent management policies to implement HB1017
- Stakeholders and other interested individuals can participate in any of the following:
 1. Patient Choice and Meaningful Disclosure Workgroup -
 - Meaningful Disclosure at the Point of Care Subgroup
 - Meaningful Disclosure at the HIE Website Subgroup
 - Break the Glass Subgroup
 - Specially Protected Health Information Subgroup
 2. Patient Consent Preferences and Data Security Workgroup
 3. Breach Notification Workgroup



Workgroup Recommendations & Deliverables



- **Patient Choice and Meaningful Disclosure Workgroup**
 - Meaningful Disclosure at the Point of Care – Recommend HB1017 Notice documentation and meaningful disclosure information for providers to share with patients
 - Meaningful Disclosure at the HIE Website – Recommend meaningful disclosure patient information available on the ILHIE website
 - Break the Glass – Recommend policy on emergency access to ILHIE data for patients who have opted out
 - Specially Protected Health Information – Recommend policies on handling of sPHI
- **Patient Consent Preferences and Data Security Workgroup**
 - Consider and evaluate technological solutions to patient consent and data security within the Illinois HIE, including interoperability and segmentation
 - Meets annually as required by HB1017
- **Breach Notification Workgroup**
 - Recommend a Breach Notification policy
- **Workgroup timelines:**
 - October 2013 – Workgroup recommendations/deliverables submitted to ILHIE Authority Data Security & Privacy Committee (DSPC)
 - November 2013 – DSPC recommendations/deliverables submitted to the ILHIE Authority Board



What's Next?

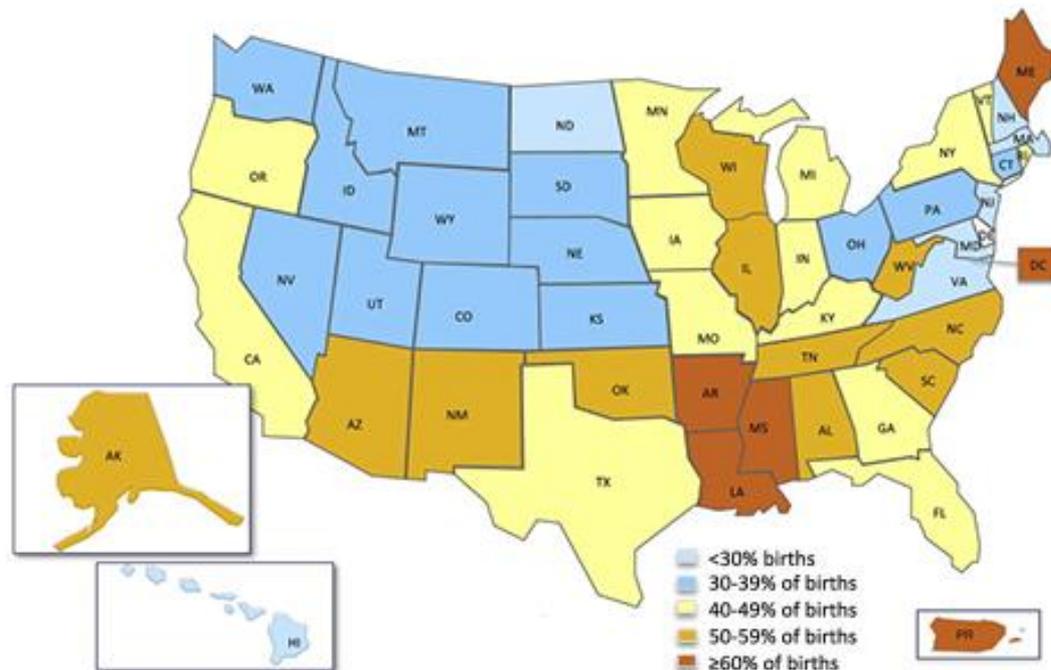
ILHIE projects in the pipeline

Ivan Handler, CIO



- Illinois Medicaid pays for over 50% of the births in Illinois

Percent of Births Financed by Medicaid, 2010



Birth Outcomes in Illinois

- Illinois Medicaid spends over \$800,000,000/year on poor birth outcomes

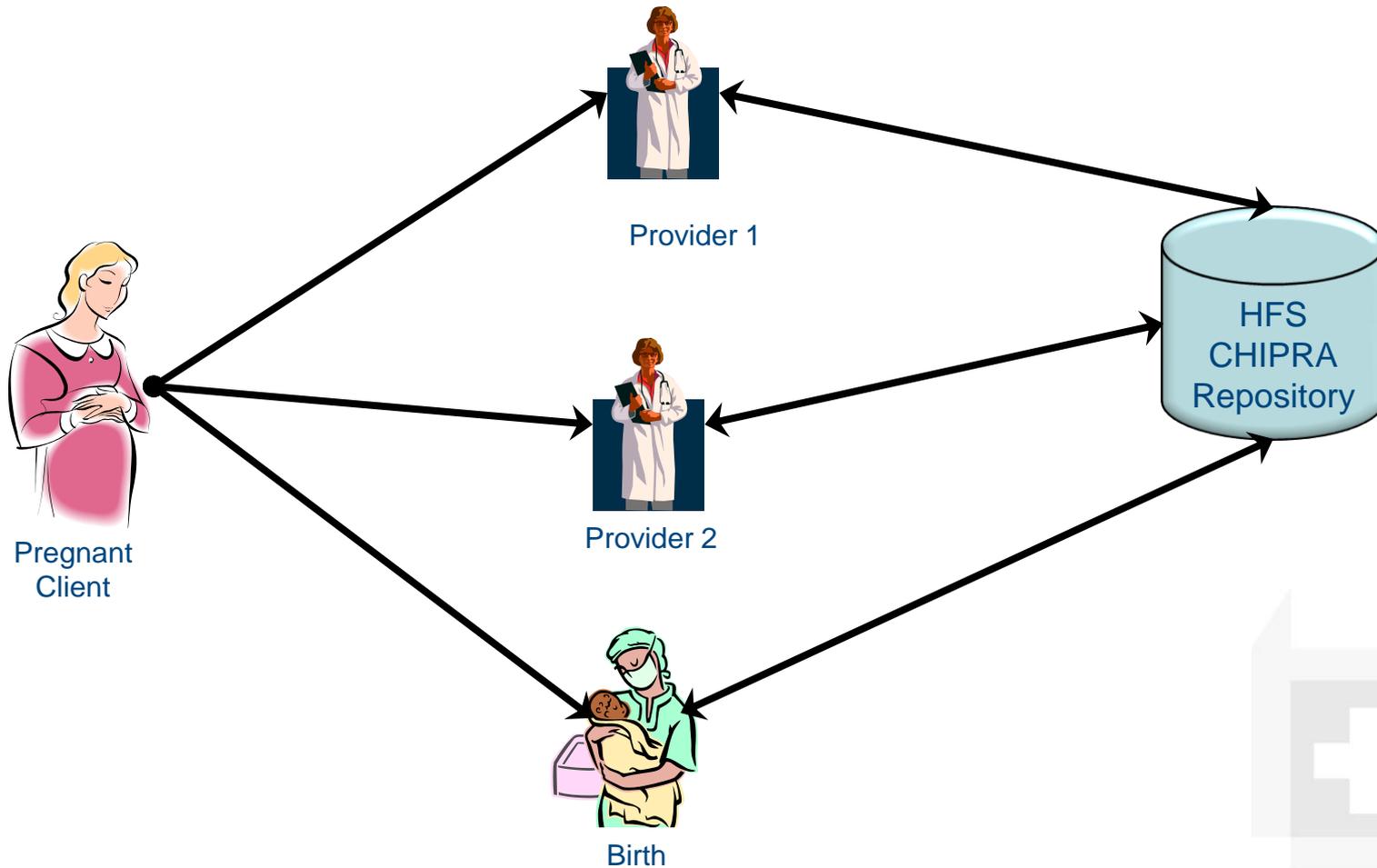


CHIPRA Grant can help

- Illinois has a grant from CMS for CHIPRA
 - Child Health Improvement Program Reauthorization Act
- Building a prenatal tracking application
- Prenatal data stored and available on web
 - Available to any provider who sees the woman
 - Hope to reduce poor outcomes through better information



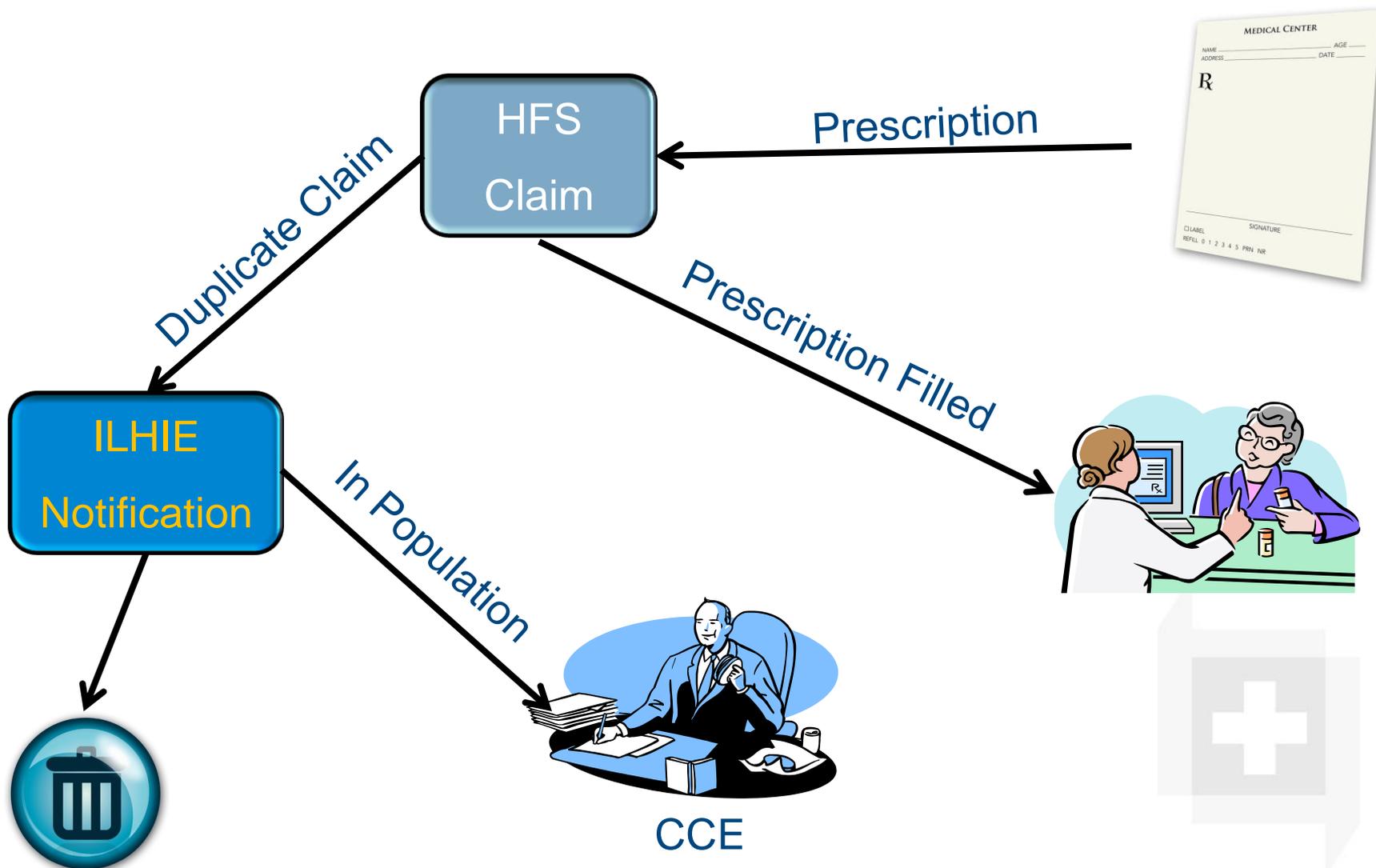
Prenatal Repository Operation



- HFS has some Continuity of Care Entities
 - Improve outcomes in a small population
 - Prescription drug compliance monitoring can help
- ILHIE, OHIT & HFS are collaborating
 - HFS – supplies pharmacy claims
 - ILHIE & OHIT monitor pharmacy claims
 - ILHIE sends member claims to CCE

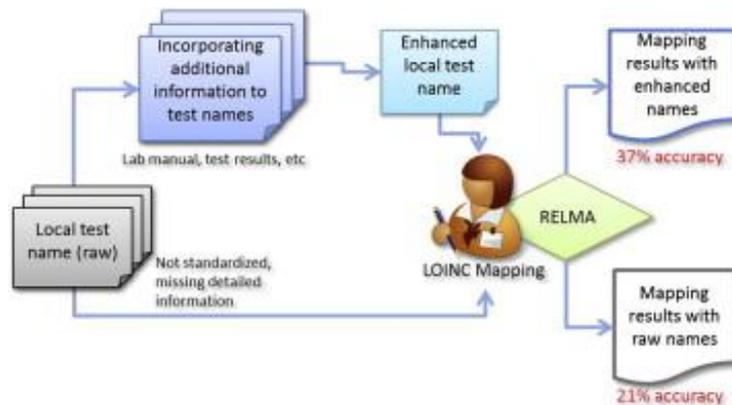


Notification Process



LOINC Mapping

- MU 2 expects lab reporting to use the LOINC standard
- This can be a complex process



ILHIE is working with partners to speed up the process

Single Sign on & Audits

- SAML assertions are the industry standard
 - ILHIE supports SAML
 - Compliant EMRs support SAML
 - HIEs should support SAML
 - If not, we have a temporary solution
 - Want compliance in 2014
- Important that this information ends up in audit trail
 - Patients can see who has been viewing their record
 - May allow ILHIE to deduce clinical relationships
- Important to pass provider authentication from local EMR through ILHIE to remote EMRs for queries

Onboarding Progress



ILHIEA Business Development Overview

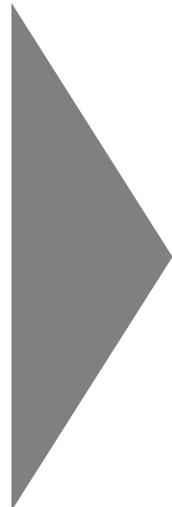
ILHIEA Service	Customer Targets	Signed/Received
ILHIE Direct	201	54
Integrated Direct	1	1
EHR Connect	37	28
PHR	22	9



Veterans Affairs Connections



VA Hospitals	Hospitals Contacted to date	Ind. Wisc.	RHIO	HIT Plans not until 2014	IT Conversations con't.	Committed to Moving Forward
<ul style="list-style-type: none"> ➤ Edward Hines Jr. ➤ Jesse Brown ➤ Captain James A. Lovell (FHCC) 	25	7	5	2	7	4



Onboarding Progress

Signed DSA Agreements	
Near North	FQHC
CIHIE	HIE
SIHIE	HIE
Beloved Community Family Wellness Center	FQHC
Centre de Salud Esperanza	FQHC
Chicago Family Center	FQHC
Erie Family Health Center, Inc.	FQHC
Heartland Health Outreach	FQHC
Irene Silva, M.D.	FQHC
PPC Community Wellness Center	FQHC
Howard Brown Health Center	FQHC
Clay County Hospital	CAH
Community Memorial Hospital	CAH
Crawford Memorial Hospital	CAH
Fairfield Memorial Hospital	CAH
Franklin Hospital	CAH
Gibson Area Hospital and Health Services	CAH
Hamilton Memorial Hospital	CAH
Hardin County General Hospital	CAH
Hospital & Medical Foundation of Paris Inc	CAH
Kewanee Hospital	CAH
Mason District Hospital	CAH
Memorial Hospital	CAH
Mendota Community Hospital	CAH
Salem Township Hospital	CAH
Sarah D Culbertson Memorial Hospital	CAH
Sparta Community	CAH
Washington Co	CAH
Number of Signed DSA Agreements:	28

Signed ILHIE Direct Mailbox Agreements	
7 Hills Healthcare Center	
Association for Individual Development	
Aurora Eye Clinic	
Ben Gordon Center	
Brandel Health & Rehab	
Chatham Dental, LLC	
Chestnut Health Systems Inc	
Clay County Health Department	
Council for Jewish Elderly	
Deborah's Place	
Dekalb Clinic	
Family Alliance, Inc.	
Family Doctors Family Practice Center S.C.	
Family Guidance Centers Inc	
Freeport Regional Health Care Foundation (FHN)	
Garfield Counseling Center, Incorporated	
Glenview Terrace Nursing Center	
Hillcrest Nursing Center	
Illini Family Medicine, S.C.	
Internal Medicine Associates, S.C.	
Jackson County Health Department	
Jasper County Health Department Counseling	
Lee County Health Department	
Macoupin County Public Health Department	
Madison County Health Department	
McHenry County Mental Health Board	
Michael G Durbin DDS MS	
Mid-Illinois Medical Care Associates	
Orthodontic Associates Ltd	
Peoria City - County Health Department	
Presbyterian Homes	
Protestant Memorial Medical Center	
Rincon Family Services	
Sertoma Centre, Inc.	
Southern 7 Health Department	
Washington County Hospital	
Whiteside County Health Department	
Woodford County Health Department	
Number of Signed ILHIE Direct Agreements:	45

- We currently have **28** signed **EHR Direct Data Sharing** agreements.
- At this time, we have **45** signed **ILHIE Direct** agreements.
- Each signed agreement represents a paid account for ILHIE!



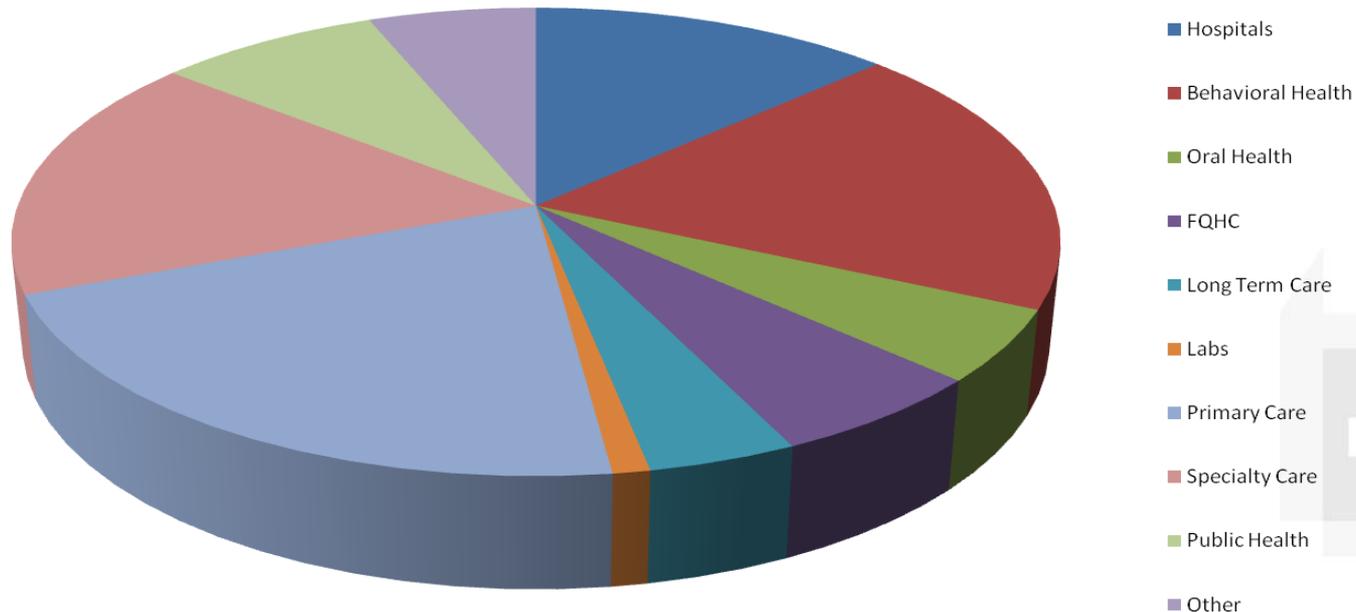
***Note:**

CAH = Critical Access Hospitals

FQHC = Federally qualified health centers (FQHCs)

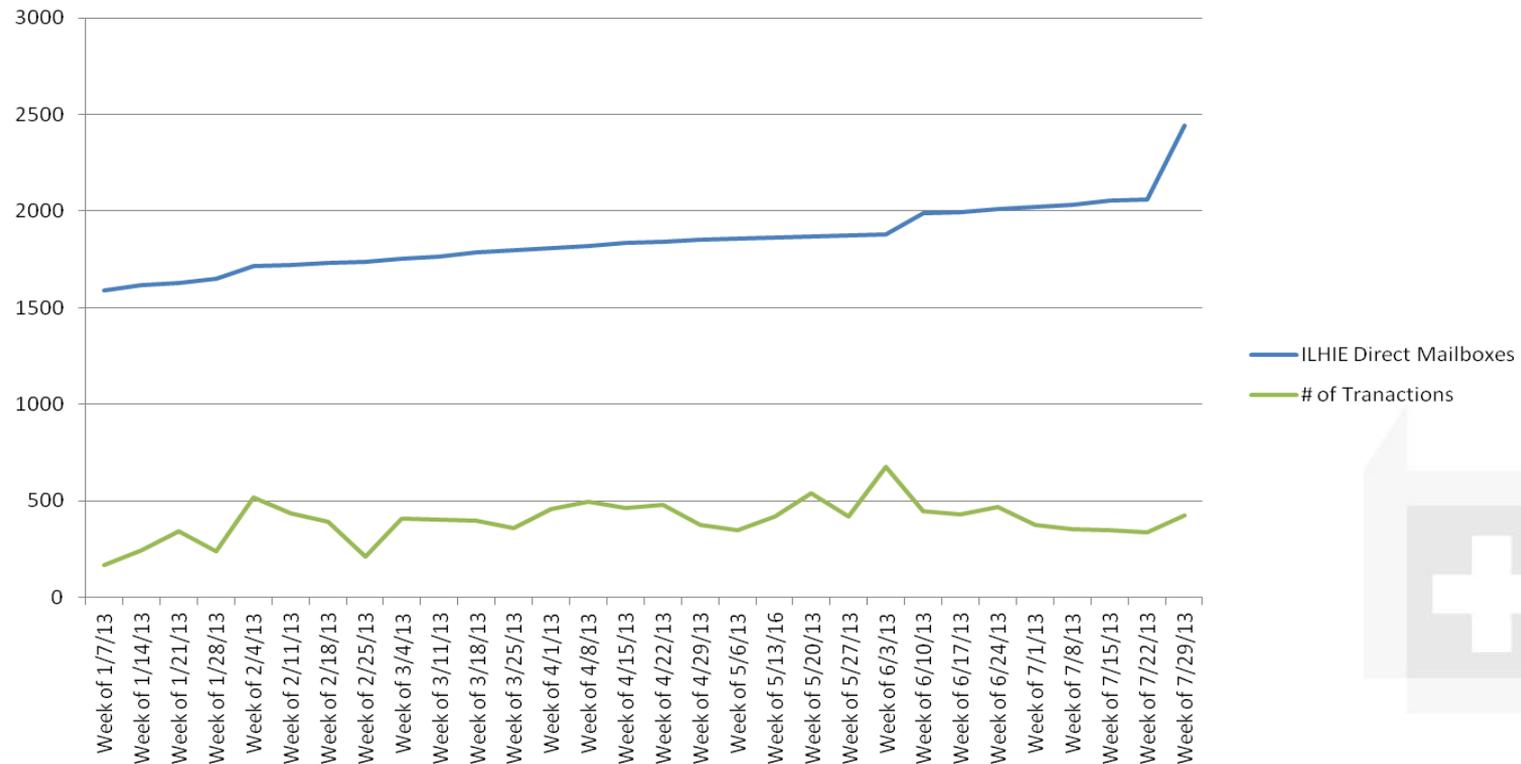
- Successfully transitioned from free to paid service on July 1, 2013
- Almost **2,500 active mailboxes**, representing a wide array of provider types:

ILHIE Direct Organizations By Provider Type



- Utilization steadily increasing – now averaging approximately **1,430** transactions per month:

ILHIE Direct Mailboxes and Transactions





and ILHIE Integrated Direct (Case Study)



- **Background:**
 - NorthShore University Health System
 - 4 hospitals and 530 physicians (utilizing EPIC)
 - Needed interconnectivity with 14 Long Term Care facilities
 - Project duration: June 20th (kick-off)
September 23rd (go live)
- **Project Organization:**
 - Project Charter w/ Sign-off Agreement
 - Project Plan
 - Project Timeline



- Implementation of Project
 - Development of Project Teams:
 - Management Team
 - Technical Team
 - Process/Operational Flow Team
 - Long Term Care Process Roll-out Team
 - A Success Story:
 - “Go live” completed 2 weeks early !!!
 - Data now flowing smoothly among organizations



NorthShore
University
HealthSystem

Evanston
Hospital

Glenbrook
Hospital

Highland
Park
Hospital

Skokie
Hospital

TWENTY Eight
DIRECT MAIL ACCOUNTS

LTC
FACILITY
CORP

ILHIE Consumer Education Toolkit

ILHIE Advisory Committee Meeting
September 12, 2013
Presented by Danny Kopelson



- Provide a forum for consumer comment, education and the development of consumer initiatives relating to EHR in IL
- Consumer education and engagement are cornerstones for the implementation of a successful state health IT program. It is also critical to prepare consumers to make the most informed health IT consent decisions possible



- The Toolkit was developed by the ILHIE Consumer Education Workgroup and reviewed by Illinois Health Information Exchange's (ILHIE's) Advisory Committee consisting of leaders in health IT
- Developed to provide health care professionals with simple, informative materials to share with their patients to better understand health IT, empower them to connect and be more proactive in their health



ILHIE HIE Consumer Education Toolkit



ILHIE Consumer Education Toolkit



- **Have you explained the benefits of the below health IT efforts to your patients?**
 - Do you have an EHR?
 - Does or will your office e-prescribe?
 - Are there computers now in exam rooms?
 - Do your patients have electronic health records?
 - Do you provide a secure patient portal for communications?
 - Can patients make appointments online?
 - Can patients securely email their providers?
 - Do you send out email appointment reminders?



- **Highlights**

- Frequently Asked Questions
- Explanation of the basics of electronic health records
- Benefits of electronic health records
- Case Studies – stories
- Videos
- Spanish and English
- Information for patients/consumers and health care providers
- How to talk to patients about health IT



Versions of the Toolkit

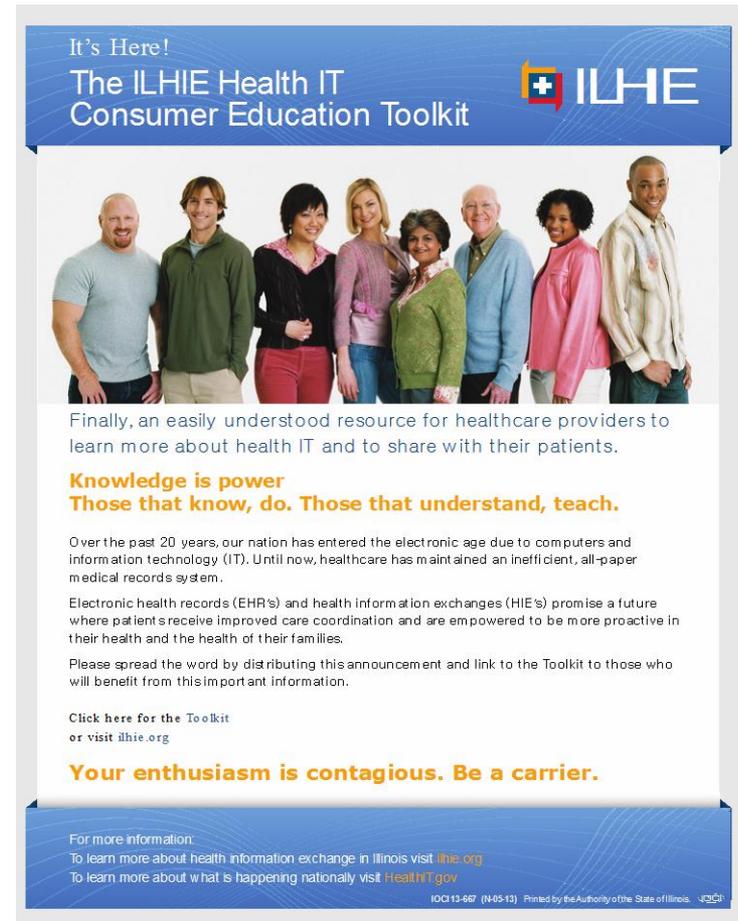
- 1. Consumers in English
- 2. Consumers in Spanish
- 3. Providers in English
- 4. Providers in Spanish
- 5. Word Version in English for cutting, pasting, editing at will

ILHIE Consumer Education Toolkit



Leveraging the Toolkit

- Send out the Single Page Promotional Piece with the hyperlink of the Toolkit to your organization's providers

This is a promotional flyer for the ILHIE Health IT Consumer Education Toolkit. It features a blue header with the ILHIE logo and the text "It's Here! The ILHIE Health IT Consumer Education Toolkit". Below the header is a photograph of a diverse group of nine people of various ages and ethnicities. The main body of the flyer contains text explaining the toolkit's purpose, a quote "Knowledge is power. Those that know, do. Those that understand, teach.", and a call to action to click a link or visit ilhie.org. The footer includes contact information and the Illinois state seal.

It's Here!
The ILHIE Health IT
Consumer Education Toolkit 



Finally, an easily understood resource for healthcare providers to learn more about health IT and to share with their patients.

**Knowledge is power
Those that know, do. Those that understand, teach.**

Over the past 20 years, our nation has entered the electronic age due to computers and information technology (IT). Until now, healthcare has maintained an inefficient, all-paper medical records system.

Electronic health records (EHR's) and health information exchanges (HIE's) promise a future where patients receive improved care coordination and are empowered to be more proactive in their health and the health of their families.

Please spread the word by distributing this announcement and link to the Toolkit to those who will benefit from this important information.

Click here for the Toolkit
or visit ilhie.org

Your enthusiasm is contagious. Be a carrier.

For more information:
To learn more about health information exchange in Illinois visit ilhie.org
To learn more about what is happening nationally visit HealthIT.gov

IDC13-667 (1/4/13) Printed by the Authority of the State of Illinois. 

Leveraging the Toolkit

- Post the Toolkit and videos on your **website**



Leveraging the Toolkit

- Include health IT information and links to the Toolkit in your provider and consumer newsletters



- Add education about health IT to your consumer education programs and **staff education sessions**



- **You are on the Frontline**
 - **You** are essential to integrating health IT into your practice
 - **You** are witnessing the direct impact of health IT
 - **You** are the ones to answer questions and to educate your patients about health IT and how these changes impact their lives



- Other Items from Committee Members
- Next Meeting in December 10, 2013
- Public Comment
- Adjourn

