

## About the HHS Transformation

During the 2016 State of the State address, the following Transformation Strategy was shared:

*“Our transformation puts a strong new focus on prevention and public health; pays for value and outcomes rather than volume and services; makes evidence-based and data driven decisions; and moves individuals from institutions to community care, to keep them more closely connected with their families and communities”*

– Governor Bruce Rauner

Since that time, thirteen Illinois Agencies have come together to further this agenda, including:

1. Governor’s Office
2. Department of Healthcare and Family Services (DHFS)
3. Department of Children and Family and Services (DCFS)
4. Department of Human Services (IDHS)
5. Department of Juvenile Justice (IDJJ)
6. Department of Corrections (IDOC)
7. Department on Aging (IDoA)
8. Department of Public Health (IDPH)
9. Department of Veterans’ Affairs (IDVA)
10. Illinois Housing Development Authority (IHDA)
11. Department of Innovation and Technology (DoIT)
12. Illinois State Board of Education (ISBE)
13. Illinois Criminal Justice Information Authority (ICJIA)

### Guiding Principles

There are four guiding principles for the HHS Transformation

1. Create a consumer-centric system: All programs, policies, processes and technologies place individuals and families at the center.
2. Modernize service delivery: Offer the people of Illinois the evidence-based support they need when they need it and in the communities and settings best suited to them.
3. Pay for Outcomes and Value: Expect evidence-based practices in service delivery that moves from fee-for-service to value based payment.
4. Organize to Deliver: Ensure a strong, streamlined organization, coordinated operations and a workforce skilled to serve the people of Illinois at the right place, at the right time, and with the right care, at the right cost.

*continued*

## HHS Transformation Journey

The Transformation will take time and as the leaders of the Transformation evaluated areas of focus, the determination was to proceed with behavioral health. This was determined because of the alarming growth in the mental health and substance use affected population; an aspiration to deliver more value for the ~\$2-3B spent on behavioral health annually; pressing need for a comprehensive and seamless system; shared sense of mission across all agencies; and both the unique new opportunities and challenges in the Affordable Care Act.

The immediate priorities that are 6-12 months out include designing the nation's leading behavioral health strategy and other core focus areas (e.g. education and self-sufficiency), maximizing federal funding opportunities, and engaging with stakeholders. The mid-term or 1-2 year focus is on implementing the behavioral health strategy and expanding the scope of work to new focus areas.

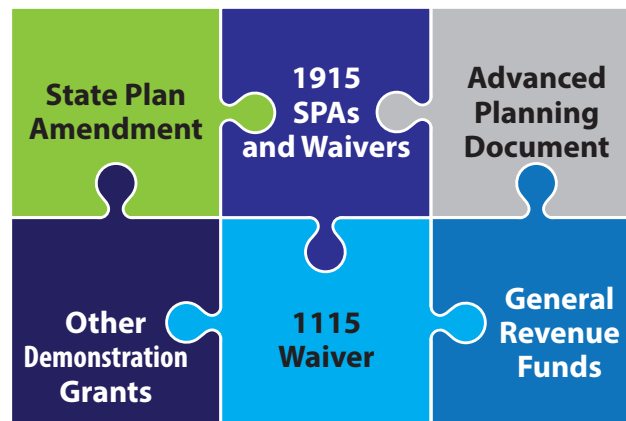
## Pain Points

As the Transformation leadership examined the behavioral health landscape, the system was evaluated through an understanding of the Illinois citizens served by behavioral health. This evaluation identified six critical pain points:

1. Lack of coordination of behavioral health services around the customer
2. System failures to identify and access those with the greatest needs
3. Lack of community capacity for behavioral health services;
4. Limited set of complementary services;
5. Duplication and gaps in behavioral health services across agencies;
6. Data, analytics and transparency limitations.

## Funding Sources

The HHS Transformation will pursue a broad range of funding vehicles appropriate for the strategies pursued. These funding vehicles may include:



## Stakeholder Engagement

The two scheduled Town Hall meetings provide a broader stakeholder engagement strategy. Additional opportunities for participation and engagement will include focused workgroups.

The Transformation Team is also relying upon previous efforts of the State in submitting federal waivers and the development of the State Health Plan as they gather stakeholder input for current efforts.

Feedback is also always welcome at the HHS Transformation website at [www.hhstransformation.illinois.gov](http://www.hhstransformation.illinois.gov) or via email to [hhs.transformation@illinois.gov](mailto:hhs.transformation@illinois.gov).