



# Health and Human Services Transformation

## Health and Human Services Transformation Town Hall

Chicago, Illinois  
June 22, 2016

# Objectives for today

1

Share context for Transformation

2

Provide details on the initial approach to the Transformation

3

Share early thinking on pain points in the IL behavioral health ecosystem

4

Understand your perspectives

# Objectives of the HHS Transformation as outlined in the 2016 State of the State address



*Our Transformation puts a strong new focus on prevention and public health; pays for value and outcomes rather than volume and services; makes evidence-based and data driven decisions; and moves individuals from institutions to community care, to keep them more closely connected with their families and communities.*



Prevention  
and  
population  
health

Pay for  
value,  
quality, and  
outcomes

Institutional  
to comm-  
unity care

Education  
and self  
sufficiency

Data  
integration  
and  
predictive  
analytics

# The HHS transformation draws on an historic level of interagency collaboration

Thirteen agencies/departments/offices are participating in HHS transformation ...



Governor's Office  
(Office of Early  
Childhood Development,  
Secretary of Education)



Department of  
Healthcare and  
Family Services  
(DHFS)



Department of Children  
and Family Services  
(DCFS)



Department of  
Human Services  
(IDHS)



Department of  
Juvenile Justice  
(IDJJ)



Department of  
Corrections  
(IDOC)



Department on  
Aging (IDoA)



Department of  
Public Health  
(IDPH)



Department of  
Veterans'  
Affairs (IDVA)



Illinois Housing  
Development  
Authority (IHDA)



Department of  
Innovation and  
Technology (DoIT)



Illinois State Board of  
Education (ISBE)



Illinois Criminal Justice  
Information Authority (ICJIA)

# Four guiding principles for HHS Transformation

## Principle

## Description

Create a consumer-centric system

All programs, policies, processes, and technologies place individuals and families at the center

Modernize service delivery

Offer the people of Illinois the evidence-based support they need when they need it and in the communities and settings best suited to them

Pay for outcomes and value

Expect evidence-based practices in service delivery that moves from fee-for-service to value based payment

Organize to deliver

Ensure a strong, streamlined organization, coordinated operations and a workforce skilled to serve the people of Illinois at the right place, at the right time, with the right care, at the right cost



## We have already had a number of successes ...

EXAMPLES ONLY –  
NOT EXHAUSTIVE

Stepped down 350 youth from deep-end residential treatment since April 2015 when census was ~1,150, creating space for placements that enabled a 50% reduction in the number of youth in emergency shelter and detention

Number of contracted HFS care coordination entities has been reduced from >30 to 13 with estimated savings of more than \$60 million in the next year

Illinois Warrior Assistance Program now provides mental healthcare counseling as well as financial and legal counseling to veterans and their family members 24/7

Drop-in center (Day Reporting Center) in Chicago made available for released juveniles that provides support on education, life skills, and employment; used existing state space and funding

# We have already had a number of successes (continued)...

EXAMPLES ONLY –  
NOT EXHAUSTIVE

Support offered to ~2,800 people with physical disabilities to help them obtain employment

1,500 individuals with physical or developmental disabilities or mental illness were moved from institutions to live in community placements

11,500 DOC staff being trained this year (~4,500 thus far) on a National Alliance on Mental Illness developed, 2-day training program

... but the HHS Transformation will be a multi-year journey

### Immediate priorities

~6-12 months

### Behavioral health and other key focus areas

- Design nation's leading behavioral health strategy
- Maximize federal funding opportunities
- Engage with stakeholders

### Mid-term focus areas

~1-2 years

### Implement behavioral health strategy

- Roll-out behavioral health strategy
- Continue stakeholder engagement and maximize funding opportunities

### Expand the scope of HHS Transformation to other focus areas

# Rationale for initial focus on behavioral health



Alarming growth in the mental health and substance use affected population

Aspiration to get more value for the ~\$2-3 Billion spent on behavioral health

Pressing need for a comprehensive and seamless system

Shared sense of mission across all agencies

Affordable Care Act creates new opportunities but also unique challenges

# HHS Transformation begins with understanding our core customers and their journeys

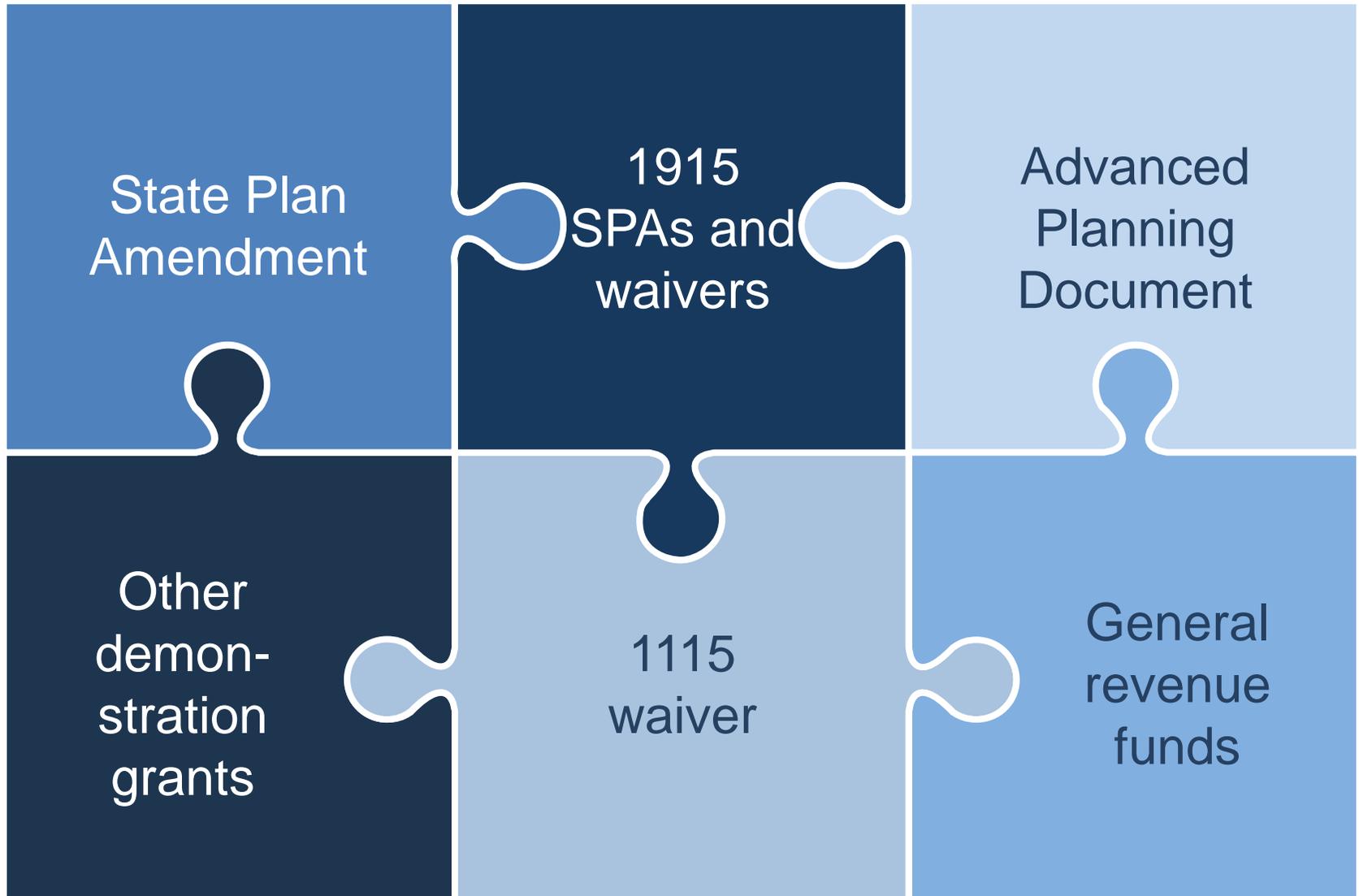
EXAMPLES ONLY –  
NOT EXHAUSTIVE



# Recent State experience suggests six pain points to be addressed by the behavioral health transformation

- 1 Lack of coordination of behavioral health services around the customer
- 2 System failures to identify and access those with the greatest needs
- 3 Lack of community capacity for behavioral health services
- 4 Limited set of complementary services
- 5 Duplication and gaps in behavioral health services across agencies
- 6 Data, analytics, and transparency limitations

# The HHS Transformation will employ a diverse range of funding sources



## CMS feedback on Illinois' previous 1115 waiver application provides helpful direction going forward

Provide a clear and cohesive strategy

Provide focused program goals, details, and definitions

Utilize funding mechanisms appropriate for each initiative – an 1115 is not for everything (e.g., SPAs, 1915s)

Clearly demonstrate budget neutrality

# HHS Transformation draws upon input from experts and the community

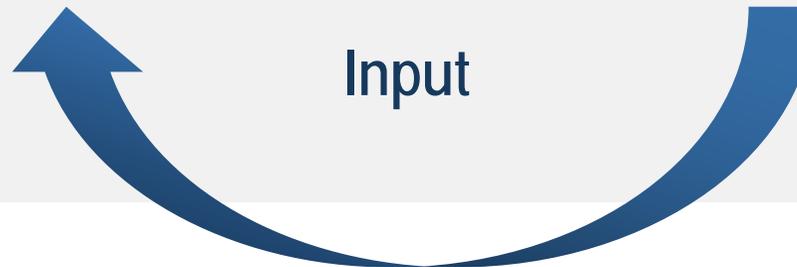


## State HHS Transformation teams

- Share up-to-date data and thoughts on how to strategically approach the Transformation process
- Seek out, and incorporate, feedback from community partners

## Stakeholder community

- Engage in conversation with State of IL leaders and working groups
- Provide expert input



# Stakeholder engagement will take various forms over the next 6 months

PRELIMINARY



Online and other avenues for engagement	<p><i>Examples</i></p> <ul style="list-style-type: none"> <li>Transformation website: <a href="http://www.hhstransformation.illinois.gov">www.hhstransformation.illinois.gov</a></li> <li>Engagement at industry and association meetings, per your invitations</li> <li>Additional state working groups and stakeholder discussion groups – already in place</li> </ul>
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**Please follow the ushers  
directions to ask the  
Transformation leadership your  
questions.**

**Any questions  
or comments**



# Thank you for attending

Learn more at [HHSTransformation.Illinois.gov](https://HHSTransformation.Illinois.gov)



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