



LOYOLA  
UNIVERSITY  
CHICAGO

LOYOLA UNIVERSITY MEDICAL CENTER

Via Fed Ex

March 1, 2016

Mr. Michael Constantino  
Illinois Health Facilities and Services Review Board  
525 W Jefferson Street, 2nd floors  
Springfield, IL 62761

Re: Relocation of Comprehensive Physical Rehabilitation  
E-036-15: Exemption for discontinuation, at Loyola University Medical Center  
Project # 15-060: Establishment of Rehabilitation Service at Gottlieb Memorial Hospital

Dear Mr. Constantino:

Please find enclosed updated safety net statements for Loyola University Medical Center and Gottlieb Memorial Hospital. When we filed our two above referenced applications in December 2015, only preliminary cost and utilization figures were available for FY2015. Since that filing we have finalized the safety net figures for 2015. In addition, we discovered that some of the numbers in the COE and Permit Application submitted were not consistent with past Annual Hospital Questionnaire numbers and are updated here, so that they are consistent with the past AHQ's. Also one figure for Gottlieb's 2014 Annual Hospital Questionnaire incorrectly reflects Medicaid visits rather than patients. We have footnoted the correct number of patients on table XI. We ask for your direction on how best to proceed in correcting this figure on the previous AHQ.

Thank you for incorporating these changes in your current review. If you have any questions, please contact me at 708-216-4600.

Sincerely,

Armand J. Andreoni  
Director, Analytics and Community Benefit  
Loyola University Health System

Cc: Ralph Weber, CON Consultant

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Maywood, Illinois 60153  
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## **SAFETY NET IMPACT STATEMENT**

This Safety Net Impact Statement describes how the re-location of the inpatient physical rehabilitation service at Loyola University Medical Center Project to Gottlieb Memorial Hospital (GMH) addresses the following areas:

1. Safety net services at Gottlieb Memorial Hospital
2. The capability at affiliated health care organization, Loyola University Medical Center, to provide safety net services
3. Impact on the ability of other area hospitals/health care providers to provide safety net services
4. No discontinuation of any safety net services
5. GMH charity care and Medicaid volumes
6. GMH broader community benefit engagement

### **Safety Net Services at Gottlieb Memorial Hospital**

Gottlieb Memorial Hospital provides subsidized healthcare services to the community. During FY2015 GMH provided \$21,921 in subsidized support for its adult day care center. While operating at a loss, the program continues to be offered because of a community need. GMH began running the center after a local church could no longer afford to provide this community service. The center provides care for persons with diabetes, dementia, depression and other mental and medical diagnoses. The program serves 18 adults on a daily basis throughout the year.

### **Impact of the proposed project on both Loyola University Medical Center and Gottlieb Memorial Hospital**

The discontinuation of the Comprehensive Physical Rehabilitation service at LUMC and its relocation to GMH will not impact the subsidized programs provided at either LUMC or GMH. Inpatient rehabilitation services will continue to serve patients referred for care within the Loyola University Health System.

### **Safety net services at other area hospitals and health care providers**

The discontinuation of the Comprehensive Inpatient Rehabilitation service at LUMC and its relocation to GMH will not have a negative impact on essential safety net services at other health care providers in the community. This project does not increase the size of the rehabilitation service at LUMC, but relocates it to GMH and reduces it in size. As a result, it is possible that rehabilitation units at other area providers may realize a small increase in their patient service volumes. This project will not impact the ability of other providers to cross-subsidize safety net services.

### Discontinuation of Safety Net Services

There is no discontinuation of a safety net service. The re-location of the rehabilitation inpatient unit will enhance the Loyola University Health System's ability to provide excellent care in a lower cost setting. The safety net programs to be offered through GMH will not be negatively impacted.

<b>XI. Safety Net Impact</b>	<b>GMH</b>		
	<b>2013</b>	<b>2014</b>	<b>2015</b>
<b>Charity # of patients</b>			
<b>Inpatient</b>	384	148	73
<b>Outpatient</b>	1,895	371	304
<b>Total</b>	2,279	519	377
<b>Charity Care Cost in Dollars</b>			
<b>Inpatient</b>	2,341,138	1,484,592	1,386,932
<b>Outpatient</b>	1,456,549	1,524,320	1,134,763
<b>Total</b>	3,797,687	3,008,912	2,521,695
<b>Medicaid # of Patients</b>			
<b>Inpatient</b>	1,434	1,814	1,875
<b>Outpatient*</b>	8,437	15,360	10,135
<b>Total</b>	9,871	17,174	12,010
<b>Medicaid Revenue</b>			
<b>Inpatient</b>	8,135,961	8,939,812	12,430,946
<b>Outpatient</b>	5,002,136	8,662,944	13,414,454
<b>Total</b>	13,138,097	17,602,756	25,845,400

Note: Medicaid outpatients reported on the AHQ for 2014 shows outpatient visits instead of number of outpatients. The number of outpatients in 2014 was 8,963, not 15,360. Adding 1,814 inpatients and 8,963 outpatients gives a corrected total of 10,777 patients, instead of 17,174. The numbers in the above table have not been changed, for consistency with the AHQ for 2014.

### GMH Community Benefit

In fiscal year 2015, GMH provided a total of \$6,688,789 in uncompensated care. This amount covers \$2,521,695 in charity care, \$2,241,283 in care not fully funded by Medicaid, \$226,897 in care not fully funded by Medicare and \$1,698,914 in services where payment was expected, but not received (bad debt).

GMH provided a total of \$112,655 subsidized health services in fiscal year 2015, which includes programs operating at a loss and community health improvement activities.

- Community Health and Screening Programs:

- GMH provided \$90,734 in community and screening services during FY15. GMH provided transportation van service for those with no means of transport to diagnostic testing and ancillary programs; provided space to a not-for-profit organization for conducting a children's exercise and nutrition 8-week program offered free to the community as part of GMH's initiative to address childhood obesity; offered support groups and free community presentations with expert speakers on caring for aging family members.
- GMH and its staff allergist Joseph Leija, MD, provide daily allergy counts (from April through October) for the entire Chicagoland. The count is provided, at no cost, to news outlets and all Chicago meteorologists. The count also is available on GMH's Web site, via Twitter and by a telephone hotline each weekday morning during allergy season. It is a relied-upon resource by people in the Chicago area who need to determine whether to take allergy medication before stepping out the door in the morning.

During fiscal year 2015, GMH provided \$53,172 in language assistance and interpreter services. GMH provided free language-assistance services, including interpretation services and translation of vital documents for patients with limited-English proficiency or deaf and hard-of-hearing patients. In fiscal year 2015, GMH cared for patients who spoke one of over 12 languages from around the world. GMH has a direct interpreter-access line which allows patients to call GMH via a dedicated 800-number with a phone interpreter facilitating their call into GMH. This makes it easier for patients to communicate with GMH staff when they are not at GMH. Also provided was a remote video interpreting capability in the Emergency Department and inpatient units so that ASL interpreter services can be provided immediately upon a patient's entry to the ED, or around-the-clock if hospitalized on an inpatient unit.

GMH provided \$230,000 in total employee and non-employee volunteer services in fiscal year 2015. In addition, non-employee volunteers provided 19,750 hours of time in furtherance of the hospital's mission of care.

<b>XII. Charity Care Information</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>
Net Patient Revenue	121,100,234	121,070,337	113,970,063
Amount of Charity Care (charges)	20,913,067	13,772,342	11,449,397
Cost of Charity Care	3,797,687	3,008,912	2,521,695