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May 31, 2016

VIA FEDERAL EXPRESS

Ms. Courtney Avery  
Illinois Health Facilities and Services Review Board  
525 West Jefferson, 2nd Floor  
Springfield, Illinois 62761

Re: 15-044 Opposition Letters

Dear Courtney:

Enclosed are opposition letters with respect to the above-referenced project.

Very truly yours,

  
Clare Connor Ranalli

Enc.

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**RECEIVED**

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**HEALTH FACILITIES &  
SERVICES REVIEW BOARD**

April 13, 2016

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
525 w. Jefferson St., 2<sup>nd</sup> Floor  
Springfield, IL 62761

RE: Transformative health care of McHenry Project No. 015-044

Dear Ms. Avery,

I was recently a patient at the Springs at Crystal Lake Rehab center. I was transferred there from the hospital after a surgery. I was unable to go home and needed to be stronger in order to maintain my independence. The Springs made it so easy for me to transition from the hospital to their rehab center. I contacted them before going in for surgery and they told me they could accommodate me without doubt. Once at the hospital, a representative came to visit me and assured me that everything had been taken care of regarding my transition. While at the Springs, I received wonderful therapy and care by their staff. I was able to return home with ease and confidence. I would go nowhere else but the Springs for rehab. They have a proven track record in the community and have proven to me that they are the best in the area.

I am against any other skilled nursing center being built in the area that would negatively affect the Springs at Crystal Lake.

Thank you for your time and consideration.

Sincerely,

A handwritten signature in black ink, appearing to read 'Alfred Roesslein', with a long horizontal flourish extending to the right.

Alfred Roesslein

April 13, 2016

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
525 w. Jefferson St., 2<sup>nd</sup> Floor  
Springfield, IL 62761

RE: Transformative health care of McHenry Project No. 015-044

Dear Ms. Avery,

I am writing this letter in regards to the proposed new skilled nursing center in McHenry. I am an employee of the Springs at Crystal Lake and have been here for 11 years. I am a nurse and am very committed to my patients and to our business as a whole. We have worked as a team to make the Springs a thriving community, offering excellent patient outcomes.

When I found out about the possibility of the new skilled nursing I was very concerned. We are never at full occupancy, and pride ourselves on being able to meet the needs of all of those in the community that require our services. I am fearful that opening a new center will hurt us a great deal. I don't believe there are enough patients needing rehab in our area that can sustain both communities. My biggest worry is for our employment, and having to possibly leave a place that I have made my home and helped make great. It would be heartbreaking to see the Springs negatively affected by this project.

Thank you for your time.

Sincerely,

A handwritten signature in cursive script that reads "Sunny Bell".

Sunny Bell, LPN  
The Springs at Crystal Lake Rehab Center

April 17, 2016

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
525 w. Jefferson St., 2<sup>nd</sup> Floor  
Springfield, IL 62761

RE: Transformative health care of McHenry Project No. 015-044

Dear Ms. Avery,

My name is Jenneen Hansen and I am employed with Heritage Woods, an assisted living community in McHenry, I am writing this letter out of concern for the proposed new nursing center project in McHenry. I work very closely with the Springs at Crystal Lake, I send many patients in need of rehabilitation to their center. I have worked in the healthcare industry for many years and I choose to send my residents only to places that have proven their quality and dedication to their patients. The Springs at Crystal Lake is the best rehab facility in our area. They have excellent outcomes and a proven track record.

The Springs makes the referral process very easy for us, they even visit their patients in the hospital before going to rehab. They welcome our staff into the building to visit our residents and communicate with our nurses and care managers ensuring a safe return to their homes. I have had many families and residents return from the Springs and tell me how well they were cared for.

More recently the Springs has went through a beautiful re-modernization creating a more updated and individual experience for their patients. It is welcoming with new family areas, an expanded menu and more attention from physicians and rehabilitation specialists. Overall the Springs offers our residents a lovely place to recover from an illness or injury.

I was informed of the possible opening of a new skilled nursing center in McHenry. The Springs has been serving the community for many years and their reputation is excellent. I would be against any other facility being built that would harm business for the Springs. They have proven to be a place of integrity and reliability in the community. This is why I felt it necessary to voice my opinion.

I appreciate you taking the time to read this letter.

Sincerely,



Jenneen Hansen  
Community Liaison  
Heritage Woods of McHenry

April 13, 2016

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
525 w. Jefferson St., 2<sup>nd</sup> Floor  
Springfield, IL 62761

RE: Transformative health care of McHenry Project No. 015-044

Dear Ms. Avery,

I was recently had my grandfather transferred to the Springs at Crystal Lake Rehab Center. He suffered cardiac arrest and stayed in the hospital for 2 weeks. When it came time for him to get further rehab, we asked around to family and friends and also the hospital nurses and were told that the Springs was the best place to go in the area. I contacted them and went for a tour and immediately felt comfortable with my grandfather transferring there. I kept in contact with the Springs and they handled everything allowing a smooth transition to their center. I am very grateful for what they did for my grandfather and would recommend the Springs at Crystal Lake to anyone who needed physical rehabilitation. I felt like he was in great hands and felt even better when he was able to return home from such a scary ordeal.

I would be against any other nursing center being built in the area that would negatively affect the Springs or their staff.

Sincerely,

A handwritten signature in cursive script that reads "Rachel Doerr". The signature is written in black ink and is positioned above the printed name.

Rachel Doerr

April 13, 2016

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
525 w. Jefferson St., 2<sup>nd</sup> Floor  
Springfield, IL 62761

RE: Transformative health care of McHenry Project No. 015-044

Dear Ms. Avery,

My name is Heather McDougall, I have been employed by the Springs at Crystal Lake Rehab Center for 10 years. I have come to call the Springs my home, as I am very committed to my job and the patients I serve on a daily basis. Being part of the Social Services Department, I help transition patients back into the community and into their homes. To say that this job is rewarding is an understatement.

It was with sadness that we heard of the possible opening of a new skilled nursing center in McHenry. The Springs has been serving our community for about 30 years and it is our good reputation and commitment that keeps patients needing rehabilitation coming back to us. I do not believe there are enough patients requiring our services in the area to maintain our business as well as a new larger business just down the street. We are not a full community, which means we always have beds open to accommodate the patients who need rehab. For this reason, I believe it may be very detrimental to our business, and of course our employment, if this new nursing center is approved.

I hope that you understand why I felt it was necessary to voice my concerns as well as the concerns of most of the staff at the Springs. We would like to continue to serve our patients and provide the proven care and outcomes they deserve.

Thank you for your time.

Sincerely,



Heather McDougall  
Social Services  
The Springs at Crystal Lake Rehab Center

April 10, 2016

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
525 w. Jefferson St., 2<sup>nd</sup> Floor  
Springfield, IL 62761

RE: Transformative health care of McHenry Project No. 015-044

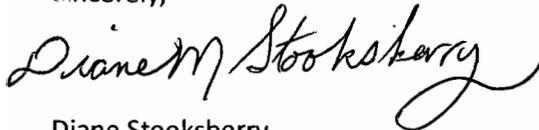
Dear Ms. Avery,

I am currently a patient at the Springs at Crystal Lake Rehab Center. I was transferred here from the hospital after a surgery to receive physical therapy. The Springs has helped me regain some of my independence and they are helping prepare me for my return home. I would recommend the Springs to anyone. They have the best reputation in the area, and I can say from personal experience that they take very good care of their patients.

I would be against any other skilled nursing center being built in the area that would negatively affect the Springs at Crystal Lake.

Thank you very much.

Sincerely,

A handwritten signature in cursive script that reads "Diane M Stooksberry". The signature is written in black ink and is positioned above the printed name.

Diane Stooksberry