

Project # : 05-1005 .

**RECEIVED**

August 2, 2015

AUG 05 2015

Dear Ms. Courtney Avery,

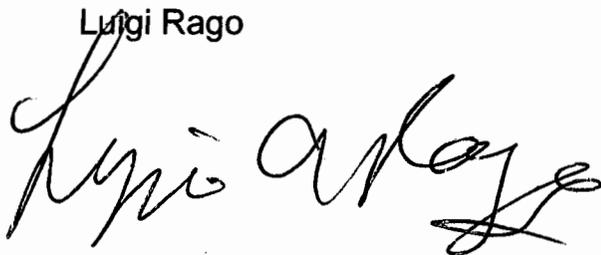
HEALTH FACILITIES &  
SERVICES REVIEW BOARD

As a long time patient I was fortunate to meet Dr. Mahdavian almost 20 years ago at Lutheran general hospital when I was hospitalized. Over the years his care and competence has helped save my life.

I strongly support Lakeshore Gastroenterology ambulatory surgical center. I believe that this center will be an extension of Dr. Mahdavian's genuine compassion and quality of care. I am not sure if this center will impact me financially since my insurance pays for my care but none the less it makes sense. I believe the ambulatory center will be a strong impact on the wellness of our community and I look forward to utilizing this new facility for any future procedures.

Sincerely,

Lugi Rago

A handwritten signature in black ink, appearing to read "Lugi Rago", written in a cursive style.

Project #: 05-1005 .

**PATRICIA A. STRANDBERG**  
4952 N. Newland Avenue  
Chicago IL 60656

July 31, 2015

Health Facilities & Services Review Board  
525 W. Jefferson Street, 2<sup>nd</sup> Floor, Springfield, IL. 62761

Attn: Courtney Avery, Administrator, IL

Dear Ms. Avery,

I am writing this letter in support of the proposed Lakeshore Gastroenterology ambulatory surgical center and encourage you to take this matter under serious consideration. I have been a patient of Dr. Mahdavian's for 14 years and have always received great care. I have had numerous colonoscopies during this period due to a disease, and subsequently have had to undergo major intestinal surgery with great success.

I understand the ambulatory surgical center will charge less for the same procedure than the hospital. I'm not sure whether that will impact me since my insurance currently pays for my care, but regardless it makes sense. Thank you for your consideration in this matter.

Very truly yours,



Patricia Strandberg

Project #: 05-1005.

Daniel Schmidt

1780 S. Arlington Heights Road

Unit 3A

Arlington Heights, IL 60005

Phone: 224-636-2774

July 31, 2015

Dear Courtney Avery,

I am a Medicaid Patient of Dr. Mahdavian's practice. I have always been accepted there without any barriers to care. I completely support the application proposing an ambulatory surgical center at the office building next to Presence Holy Family Medical Center, which will be owned in part by Dr. Mahdavian. I feel comfortable that if I need outpatient surgery, I will have access to it with no issues.

Thank you,

Sincerely

A handwritten signature in black ink that reads "Daniel Schmidt". The signature is written in a cursive style with a long horizontal stroke at the end.

Daniel Schmidt

Project # 05-1005

August 3, 2015

207 Withorn Lane  
Mt. Prospect, Illinois 60056

Attention: Courtney Avery  
Administrator, Illinois

Dear Ms. Avery:

This correspondence is a letter of support for a proposal from Dr. Mani Mahdavian of the Lakeshore Gastroenterology and Liver Disease Institute for an ambulatory surgical center at Presence Holy Family Medical Center in Des Plaines, Illinois.

Dr. Jorge Aliaga, my first gastroenterologist, stopped practicing in 2008, and Dr. Mahdavian took over his practice. Dr. Mahdavian is a very good gastroenterologist—he knows his stuff. As a patient, I have found him receptive to my questions, and I am pleased with the care I have received.

I understand that Dr. Mahdavian's office receives phone calls daily from people cancelling a procedure because their health insurance deductibles are too high and the hospital is requesting the money up front. A patient should not be forced to forego or delay a procedure because of the costs involved.

I am also told that this proposed ambulatory surgical center would charge less than the hospital for the same procedure, and that Dr. Mahdavian would have the authority to provide discounts or authorize payment plans to people with no insurance or high deductibles. Given the costly nature of gastroenterology-related procedures, such flexibility is in order.

At this point, I am fortunate to have health insurance through my workplace that has picked up most of the cost of procedures performed by Dr. Mahdavian. However that was not always the case. Quite a few years ago, I had to pay an astronomically high amount of money for the only health insurance I could get, which was through the State of Illinois. That was a rough time for me, and one I will not forget. Subsequently, I can empathize with people who really need medical assistance they cannot afford.

Please allow Dr. Mahdavian's proposal for an ambulatory surgical center at Presence Holy Family to come to fruition.

Sincerely,



Gwen LaCasse

Project #: 05-1005.

**EDWARD H. STRANDBERG**  
4952 N. Newland Avenue  
Chicago IL 60656

July 31, 2015

Health Facilities & Services Review Board  
525 W. Jefferson Street, 2<sup>nd</sup> Floor, Springfield, IL. 62761

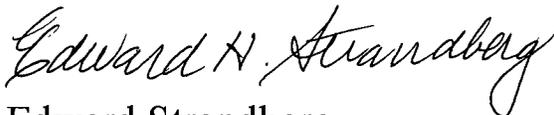
Attn: Courtney Avery, Administrator, IL

Dear Ms. Avery,

I support the proposed ASC. I have gone to the hospital before for a colonoscopy. While I received good care, it seemed unnecessary to have to go to a hospital for this simple procedure. While I understand I may be able to go to other surgery centers for a colonoscopy, my preference is to work with Presence Holy Family and it is easy for me to go to based on where I live and/or work.

I understand the ambulatory surgical center will charge less for the same procedure than the hospital. I'm not sure whether that will impact me since my insurance currently pays for my care, but regardless it makes sense. Thank you for your consideration in this matter.

Very truly yours,



Edward Strandberg

Project #: 15-005.

Health Facilities & services Review Board  
Attn: Courtney Avery, Administrator, IL.  
525 W. Jefferson Street, 2<sup>nd</sup> Floor  
Springfield, IL. 62761.

August 4, 2015

Dear Ms. Avery,

I've had the pleasure to work for Lakeshore Gastroenterology and Liver Disease Institute for roughly 8 years. As a manager at Lakeshore Gastro and a new graduate nurse, I have many responsibilities including; patient care but most importantly patient advocacy. I write to you on behalf of the patients that did not get an opportunity to ask you to please consider Lakeshore Gastroenterology and Presence Holy Family Ambulatory Surgical Center.

Over the years I have canceled too many procedures because patients are unable to afford the cost/fees associated with procedures done within a hospital. I have spent a great deal of time looking for different outlets or other resources in the effort to find assistance for those patients that are unable to afford their care but I can assure you that there are not enough resources out there currently. The idea of an ambulatory surgical center resembles a top designer brand outlet store, same quality at a lower price. This is an option that our patient's do not have at this time and unlike a outlet store this, is a commodity that can have a great impact on the wellness of our patients.

Lakeshore Gastroenterology is one of the few gastroenterology groups within the northwest-suburban area that accepts all patients without any barriers but as of recent due to the changes with Obama Care we have found it most difficult to find hospital/facilities that accept all managed care patients. By taking the ambulatory surgical center into consideration it will allow Lakeshore Gastro to continue their high quality of care without restrictions or barriers.

Warm Regards,



**Marai Viveros RN, BSN**  
Manager

***Lakeshore Gastroenterology and Liver Disease Inst., SC***  
2010 S. Arlington Heights Rd, Ste 215  
Arlington Heights, Il 60005  
Phone: (847)290-3800  
Fax: (847) 290-0889