

Roate, George

From: Anne Cooper [ACooper@Polsinelli.com]
Sent: Friday, August 17, 2012 3:16 PM
To: Roate, George
Cc: Bell, Julie; Kara Friedman
Subject: Hawthorn Surgery Center (Proj. No. 12-041)
Attachments: HSC Letter.pdf

George,

Attached please find a support letter for Hawthorn Surgery Center (Proj. No. 12-041). If you have any questions, please feel free to contact me.

Anne

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AUG 17 2012

HEALTH FACILITIES &
SERVICES REVIEW BOARD



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HEALTH FACILITIES &
SERVICES REVIEW BOARD

Dear Illinois Health Facilities and Services Board:

I am writing this letter in support of Hawthorn Surgery Center's request for a C.O.N. for a new facility.

My experience with the surgery center is that of being a patient and also that of being the family member of a patient.

As a patient, I experienced excellence in the care and competency of my surgeon, the wonderful staff, and anesthesiologist. As a family member, my experience "on the other side" was also met with the same excellent competency and care.

From my experiences, I can see how beneficial it would be for our community to have the surgery center approved to become a larger and more modern facility. Currently it is crowded and disjointed. The preoperative waiting area provides little privacy in this age of HIPPA. The waiting area for family members or friends of the surgical patients is in another area across an atrium from the surgical center...this is the same disjointed place where the patients check in. As a healthcare consumer, I am aware that the use of a surgery center such as Hawthorn Surgery Center reduces the incidence of infection which saves healthcare dollars. Also the lower operating costs compared to hospitals is another way of saving healthcare dollars.

Please provide the C.O.N. that this wonderful facility needs to modernize and continue to provide us excellent healthcare.

Thank you.

Sincerely,


Judi Yingling

715 Landen Ln

Lake Villa, IL 60046