

September 15, 2012

Marie Juliano
2004 Audubon Ave. Apt. 311
Naperville, IL 60563

Chairman Dale Galassie
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

RECEIVED

SEP 19 2012

HEALTH FACILITIES &
SERVICES REVIEW BOARD

Re: Healthcare Center at Monarch Landing, Project Number 12-036

Dear Chairman Galassie:

After my husband passed away in 2007, my daughter spent a great deal of time looking at retirement communities for me. She was very impressed with Monarch Landing and that there was going to be a health care center built here. I moved into Monarch Landing in 2008 and I think it was a good move for me.

However, it is now 2012 and there is still no health care center here. I'm not getting any younger, and I am anxious for the health care center to be built in case I need it. If I had to go to skilled care or rehab after a hospitalization, it is important to me to be where my friends are--here at Monarch Landing, and where it is easy for my family to visit me.

Please reverse the denial and approve our Certificate of Need so we can get our health care center built as soon as possible.

Thank you,



Marie Juliano

September 15, 2012

George Stone
2033 Butterfly Lane, Apt. 201
Naperville, IL 60563

Chairman Dale Galassie
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Re: Healthcare Center at Monarch Landing, Project Number 12-036

Dear Chairman Galassie:

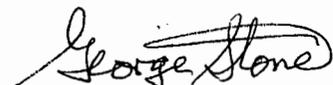
I have been a resident of Naperville for over 50 years and I have seen much good change in our community. I graduated from the Illinois Institute of Technology in 1943 and because I was a 4F-er, I was employed by General Electric Company. In 1954, my wife and I had a modest home built in Naperville. My wife taught at Washington Junior High School for 17 years.

My wife died in 2010 and after nine months of doing for myself, I looked for a better way. I found it after much careful thought, and moved into Monarch Landing on October 4th, 2011. As this move used a significant part of my retirement funds, I truly expected the full continuum of care to be supplied for the final chapters of my life. As presented by Monarch Landing, this included the availability of a complete health care center adjacent to the existing campus facilities.

The expected date for construction to begin was to be the spring of 2012. With that in mind, I took possession of my apartment on October 4th 2011. It was very important to me that I was arranging for my final life chapters in one location. I have been very happy here to date and I hope this will continue.

I certainly hope you will permit this to be and give your approval for our health care center!

Sincerely yours,


George Stone

September 15, 2012

Jack and Jackie Snader
2033 Butterfly Lane, Apt. 118
Naperville, IL 60563

Chairman Dale Galassie
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Re: Healthcare Center at Monarch Landing, Project Number 12-036

Dear Chairman Galassie:

When we came to Monarch Landing in 2007, we were assured that there would be a full spectrum of care available in the near future. That was one of the reasons we moved here. Jackie has health care problems that make it difficult for her to get around. We realize that at some point she may need skilled care. That is true for several other people we know here.

We want to have the health care center here at Monarch Landing so that if one of us has to have skilled care we can stay close together. It would be a hardship in many ways if one of us had to go outside the community for care. We have seen this happen to some of our friends and don't want it to happen to us.

We urge you to give approval for the health care center at Monarch Landing.

Sincerely yours,


Jack & Jackie Snader

9-15-12

Chairman Dale Galassie:
Re: The Healthcare Center at Monarch Landing
Project Number 12-036

We need the healthcare center. It is an obligation owed to us. That is one of the reasons my husband & I moved here. There are others but this is the most important. If one of us gets sick we need the convenience of being able to visit without leaving the campus. We don't drive, therefore we would not be able to visit our loved one if in hospital or other facility. We are not getting any younger and the future is uncertain as long as this Healthcare Center problem is in limbo here at Monarch Landing. We need your support for the SKILLED NURSING CERTIFICATE OF NEED.

Sincerely,
Daniel Olson & Evelyn Olson

Handwritten signatures of Daniel Olson and Evelyn Olson in cursive script.

Sept. 16,2012

Mr. Dale Galassie, Chairman
Illinois Health Facility and Service Review Board
525 West Jefferson St. 2nd Floor
Springfield, Il. 62761

Project #12-036

Dear Chairman Galassie and Board Members,

It was very disturbing to me to have the Certificate of Need for the Skilled Nursing Facility at Monarch Landing denied at the last meeting of your board.

I moved into Monarch Landing August 1st, 2006 being assured that this would be my home come what may—assisted care, and if necessary, skilled nursing care.

Unfortunately, with the downturn in the economy and the change of ownership here at Monarch Landing, the promised “continued care” promise has not happened. However, our new owners are eager and willing to start construction of an assisted living and skilled nursing facility.

I have seen the emotional stress and physical difficulties spouses and dear friends have gone through because a loved one is in a facility some distance from Monarch Landing. Please, I urge you to reconsider your previous decision and vote “yes” to our request for the Certificate of Need for the Skilled Nursing Facility here at Monarch Landing in Naperville, Il. Thank you.

Sincerely,



Barbara D. Smart

2033 Butterfly Lane T-14
Naperville, Il. 60563

2004 Audubon Avenue
Apt. 321
Naperville, IL 60563
September 15, 2012

Chairman Dale Galassie
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

Re: Healthcare Center at Monarch Landing
Project 12-036

Dear Chairman Galassie:

From personal experience, I feel that an onsite Healthcare Center is needed at Monarch Landing. When my husband was ill, he was moved to an outside facility. It was very inconvenient because I could not drive and had to rely on family members to take me. His stay in the outside facility lasted 5-6 weeks. He could not be transferred to a facility we wanted because there was no opening. There was an emotional and physical toll on me. By staying there all day, I did not have the support of my friends and community at Monarch Landing.

I hope that I will be able to have peace of mind as I age here at Monarch Landing. With the healthcare facility at Monarch Landing, my needs will be met by a community of qualified individuals who know me. My friends will be able to visit me without having to drive. I will have the social, emotional, spiritual, and health support that I need. My family will be familiar with the medical staff.

I hope that you will vote in favor of the Monarch Landing Certificate of Need.

Sincerely,



Lucy Southwick

September 15, 2012

Chairman Dale Galassie
525 West Jefferson Street, 2nd floor
Springfield, IL. 62761

Re: Health Care Center at Monarch Landing in Naperville: Project 12-036

Dear Chairman Galassie,

I moved here five years ago from Mississippi so I feel we need a health care center convenient to the new friends I've made as well as my one son who lives in Morris.

I hope I never need a health care center but if I need one, I'd liked to be accessible to my family and friends since I'm familiar with Monarch Landing surroundings and have had a good experience with Monarch Landing personnel. Please expedite approval of our request for our health center.

Sincerely,

A handwritten signature in cursive script that reads "Patricia Chisholm".

Patricia Chisholm
2004 Audubon Ave., Apt. MC 517
Naperville, IL 6053

September 14, 2012

Margaret Heilman
2004 Audubon Ave, Apt. T22
Naperville, IL 60563

Chairman Dale Galassie
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Re: Healthcare Center at Monarch Landing, Project Number 12-036

Dear Chairman Galassie:

The biggest reason I have moved to Monarch Landing is for the continuing health care and for the day to day contact with my family. Although I came from Houston Texas, a much anticipated move, it is the on-going health care that is foremost in my mind as I age.

Having the Monarch Landing Health Care Center on our campus is as important to me and many other residents who want and need to be among friendly faces in difficult times. I want to be able to return to a healthy status after a medical problem. This is very dependent on familiar faces and the love and care received from the Monarch Landing family.

Please grant approval for the Certificate of Need to Monarch Landing for our Health Care Center of continuing care.

Thank you,

A handwritten signature in cursive script that reads "Margaret Heilman". The signature is written in black ink and is positioned below the typed text "Thank you,".

Wayne and Annette Gablin
2004 Audubon Avenue MC 130
Naperville, IL 60563

September 17, 2012

Chairman Dale Galassie
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

Chairman Dale Galassie,

Re: The Healthcare Center at Monarch Landing, Project Number 12-036

My husband age 82 and I age 72 bought in to Monarch Landing with most of our retirement nest egg 2 ½ years ago when it was operated by Erickson. We were assured by management that the full range of lifetime care would shortly be available on campus. We need and are entitled to the social, emotional, and physical factors that the skilled nursing in the Healthcare Center on community grounds would provide. After the traumatic experience of the bankruptcy, the new owner and management, in order to allay the fears of the residents, rightfully assumed the moral responsibility of providing the eventual completion of an on-campus Healthcare Center.

My husband has been confined to a manual wheelchair for many years as a result of childhood polio. While he is relatively independent and since both of our heart attacks last year, it can be seen that in the near future he (and quite possibly myself) will be in need of the services of a Healthcare Center. One of the important reasons for our choosing Monarch Landing to spend the rest of our lives was the connectivity of the buildings, including the potential Healthcare Center, for the ease and convenience of in-house mobility with the wheelchair. The direct accessibility of a facility all under one roof is important for both of us, our immediate family who do live nearby, and our newly-acquired friends here at Monarch Landing.

The Healthcare Center with skilled nursing is a moral obligation that is owed to residents of Monarch Landing for their individual well-being and the health of the community.

Sincerely,



Annette Gablin

2033 Butterfly Lane
Apt. 419
Naperville, IL 60563
September 15, 2012

Chairman Dale Galassie
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

Re: Healthcare Center at Monarch Landing
Project Number 12-036

Dear Chairman Dale Galassie:

It is important for my family to know that I will receive a full continuum of health care at the Monarch Landing location. My family, one daughter and her family, have their own health concerns. It would be a burden on them and a concern for me to need to travel to a distant location.

I have many good friends here at Monarch Landing, who are a support system for me. If I were to be moved away from Monarch Landing, I would miss them. If they were to be moved to a different facility, I would not be able to visit them to support them, as I no longer drive.

It is important for my social, emotional, spiritual, and physical health and wellness that the Skilled Nursing facility be built.

Thank you for your consideration in approving this Certificate of Need.

Sincerely



Mary Lou Nagel

Chairman Dale Galassie

9/17/2012

Health Facilities and Services Review Board

Re: Monarch Landing Request For Certificate OF NEED
To Build Health Center

As a resident of Monarch Landing I am deeply concerned over the issue of erecting a new Health Care Center.

Before I moved in the owners told me that the full continuum of care would be available here! This promise played a major role in formulating my decision to come here.

I could not be more pleased with my treatment. The staff is caring and the location is ideal for family visits. My family is proud to say that I'm at Monarch Landing for it's recognized throughout the area as a first class facility! It would be devastating to have to go elsewhere if my health declines in the future. I'm hopeful that that will not prove necessary.

Please approve the CON for the Monarch Landing Health Care Center!

Sincerely,

Tom Rossier

2044 Audubon Avenue
Apt. 305
Naperville, IL 60563
September 15, 2012

Chairman Dale Galassie
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

Re: Healthcare Center at Monarch Landing
Project Number 12-036

Dear Chairman Galassie:

I am writing to you in regards to Monarch Landing receiving their Certificate of Need (CON) application in order to build our much needed health center. The health center is an obligation owed to the Monarch Landing residents.

This health center will be such a positive addition to our community, not only for our residents here at Monarch Landing, but also for the general population in Naperville area. With all the aging baby boomer population, many skilled nursing facilities will be greatly needed.

To have the Health Center on campus will provide me with social, emotional, spiritual, and physical security. It also will allow me to receive high quality care within my own community; close to friends, family, and support systems. All of this will give me a tremendous peace of mind.

I am so in hopes that Monarch Landing will receive the CON for Skilled Nursing.

Thank you for your consideration in this matter.

Sincerely,



Carol A. Schultz

September 15, 2012

Chairman Dale Galassie
525 West Jefferson Street, 2nd floor
Springfield, IL. 62761

Re: Health Care Center at Monarch Landing in Naperville: Project 12-036

Dear Chairman Galassie,

When I moved here two years ago, a continuing care center was promised, which is one of the reasons I decided to move to Monarch Landing.

I feel it's necessary to have such a facility because at some point all of may need it - and I feel it's necessary to have it located nearby so that my friends and family can visit me, some of whom may be using walkers or wheel chairs.

Sincerely,

A handwritten signature in cursive script that reads "Evelyn Klein".

Evelyn Klein
2033 Butterfly Lane Apt. CC 507
Naperville, IL 60563

Chairman Dale Galassie
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

September 14, 2012

Dear Mr. Galassie,

I have been a resident at Monarch Landing in Naperville, Illinois since 2008. It has been the answer to my needs in all ways, except the promise we were given that we would be living in a continuous care facility and would never have to move again.

At this time we are petitioning to have that promise fulfilled. My immediate family lives in Maryland. The reason I, with the rest of the family, decided to locate here in Naperville was the expectation that I would have the same care as the facilities that Erickson owned in the east, but I could keep my ties here in Naperville with my Church, Doctors and familiar surroundings.

I realize the economic conditions of the US over the past several years, the changes in ownership, and the demands for more services has caused the new Health Center construction to be delayed. However, along with the rest of the four hundred residents living here and their families, we are still waiting for the complete care we were expecting when we make the not easy transition to a retirement community.

Monarch Landing has over four hundred residents, many choosing our facility from other areas. We employ between one hundred and two hundred employees and about seventy five high school and college students for our wait staff. That is a significant number for an area where there are few jobs openings. This is especially important for our youth who have a safe and flexible environment in which to work.

I feel that Monarch Landing has a great opportunity to create a continuing safe environment, nursing, and high level living for our own residents as well as others in the area of a growing senior and adult population.

I am sure your family would feel grateful if you were in need of continuing care and they would feel comfortable if you came and joined us in our "olden years" when we have our continuous care facility.

I urge you to vote for the Healthcare Center at Monarch Landing, Project Number 12-036. Thank you,



Elaine Beidelman