

Dr. and Mrs. Lee K. Iseley
2033 Butterfly Lane, Apt. #301
Naperville, IL 60563
September 1, 2012

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AUG 30 2012

HEALTH SERVICES &
REVIEW BOARD

Chairman Dale Galassie
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

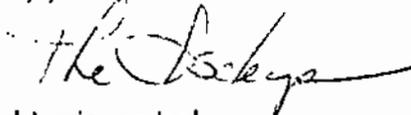
Dr. Chairman Galassie:

My wife and I are residents of Monarch Landing in Naperville. We moved into this community in December 2009. The promise was that Monarch Landing would be developing a CCRC. That promise remains delayed because of a bankruptcy process. However, the process seems to be back on track with the need to gain the Certificate of Need (CON) approval. We write you this letter to strongly encourage you to support the CON approval for the **Healthcare Center at Monarch Landing, Project Number 12-036.**

This project will add to the weak economy in our area with a more than \$30 million dollar construction project and adding about 100 jobs to the market and local, state, and federal tax rolls.

As you know, the senior population is rapidly growing and needs the kind of facilities planned by Monarch Landing for the projected future. Thanks for your insightful and thoughtful support on behalf of our needs.

Sincerely yours,



Lee and Jerrienne Iseley

Paul E. Dengel
228 N. Elmwood Ave.
Oak Park, IL 60302

August 28, 2012

Chairman Dale Galassie
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

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HEALTH FACILITIES &
SERVICES REVIEW BOARD

Re: Healthcare Center at Monarch Landing, Project Number 12-036

Dear Chairman Galassie:

I am the son of a resident of Monarch Landing in Naperville. I am writing to urge reconsideration and approval of the Monarch Landing application to build a Health Center that would include on-site skilled nursing services. I was disappointed and concerned to learn that the Illinois Health Facilities and Services Review Board had denied that request. I respectfully suggest that this decision gives insufficient consideration to the legitimate needs of either the 400+ seniors who live at Monarch Landing or their families.

My mother has been a resident of Monarch Landing for four years, having relocated from Virginia to be close to family and because she was assured that Monarch Landing would be able to offer a range of graduated care options, including skilled nursing, as she aged and her needs evolved. It was critically important to her that she would not need to leave her community and her friends if her medical needs became more acute. It also was a great reassurance to her that, when she temporarily needed a higher level of services, they would be provided by the same organization that runs her living facility -- an organization in which she has confidence because, among other things, it has a vested interest in being responsive to her medical needs. The proposed Health Center is Monarch Landing's effort to deliver on its promise and would provide my mother -- and the other residents of Monarch Landing -- with on-site access to key health care options and the comfort of knowing that they can be delivered essentially at home rather than in some remote facility.

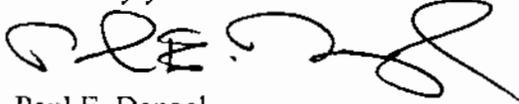
When my mother recently had hip surgery, our family experienced first-hand why it is important for skilled nursing to be available at Monarch Landing. My mother's recuperation required skilled nursing, and the nearest facility was several miles away. My mother was cut off from her friends, only a few of whom had access to transportation to make the trip to visit her. This sense of abandonment demoralized her and led her to rush to terminate her care prematurely, so she could return to her own community. If there had been a skilled nursing facility on site, both her morale, her quality of life and her recuperative arc would have been markedly improved.

In addition, an on-site skilled nursing facility would have an accountability that a remote facility can never match. I am sure that the administration and staff at the nursing facility that treated my mother were both professional and competent. However, my mother was just a patient to them, and they owed her no particular institutional commitment. In contrast, Monarch Landing has to be accountable to its residents. I am confident that the

nurses working at a Health Center run by the same organization that is accountable to my mother -- and others like her -- would demonstrate a different nature of commitment and responsiveness. Again, a higher quality of care would almost certainly result.

I suspect that one of the responsibilities of the Board is to ensure that nursing services do not exceed the level that a particular community can use or support. However, Monarch Landing was an addition to the Naperville community. If, as I am sure the Board was careful to ensure, the level of skilled nursing resources was appropriate for the Naperville community before Monarch Landing's arrival, it will continue to be appropriate to serve the non-Monarch Landing portion of that community once Monarch Landing is allowed to provide its own skilled nursing services to its residents. Monarch Landing was located in Naperville with the express plan to provide on-site skilled nursing to its residents. It will not disrupt the appropriate level of skilled nursing care to the rest of the Naperville community if Monarch Landing is allowed to fulfill the commitment that it reasonably made to its community of 400 seniors. I urge you to allow Monarch Landing to do so.

Sincerely yours

A handwritten signature in black ink, appearing to read 'P. E. Dengel', with a stylized flourish extending to the right.

Paul E. Dengel