

June 9, 2012

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HEALTH FACILITIES &
SERVICES REVIEW BOARD

Mr. Dale Galassie, Chairman

Illinois Health Facilities and Services Review Board

525 W. Jefferson St., 2nd Floor

Springfield Illinois 62761

12-075

Lutheran Home request for expansion, Arlington Heights,
Illinois

Dear Mr. Galassie,

We as neighbors of the Lutheran Home would respectfully request that you not grant permission to the Lutheran Home to further expand their rehabilitation facility. They are located in a residential neighborhood, chosen many years ago to avail themselves and their residents to the comfort and ambience of a residential neighborhood. They are NOT a good residential neighbor.

As the third largest employer in the Arlington Heights Village (based upon information they have provided), they have grown considerably over the years. They have not provided for the parking needs of the patients, employees and the volunteers that service the home nor have they kept their promises to the Village or the surrounding neighborhood. When the last expansion project was approved in the late 1980s, the Home told the Village and the surrounding residents that they would be good neighbors, and pledged not to impose upon the neighborhood.

Since the expansion of the 1980s, they have not provided sufficient parking for their employees, volunteers, and outside patients. These people park on the neighboring streets, increasing the noise and greatly reducing parking for the neighboring residents. They have imposed greatly upon the neighborhood by not providing adequate parking and by having a considerable increase in the traffic and noise from employees, volunteers, and large trucks and semi-tractor trailers servicing the home at all hours of the day. To further expand their services and increase outpatients from outside the home would result in increased levels of noise, traffic and parking problems for all

neighborhood residents. We bought our homes in a residential neighborhood to avail ourselves of the ambience of what Arlington Heights has described as a quiet Village. While all other businesses are properly located in commercial areas of the Village, the Lutheran Home is NOT.

The Home has expanded from a retirement home to that of a large day care center for children as well as seniors, and a rehabilitation center. They have been treating their residents and referrals from outside the home for quite some time. My mother fell and broke her hip and while a resident of Niles, she received rehabilitation as an outpatient by the home several years ago. They are and have been treating patients from outside the home for quite some time and this has been part of the reason for their lack of available parking and overflowing into the side streets around the Home. They are a **BIG BUSINESS!**

Arlington Heights and the surrounding communities already have a considerable amount of rehabilitation services available, with which I am sure you are well aware. Further expansion at this location should not be necessary to meet the needs of the community. I can certainly understand their desire to further expand and grow since we were told that their population on the property and the adjacent Luther Village has been dropping, but a residential neighborhood is not the place for this kind of growth to outside residents.

I personally feel sorry for the rehabilitation services that operate as regular businesses and have to compete with this "not for profit" enterprise.

We ask that you deny their request to further expand their facility and their business practices at this location.

Sincerely,

Handwritten signatures of Richard and Rebecca Santeler in black ink.

Richard & Rebecca Santeler

847 253 8294

cc: Arlene Mulder, Mayor of Arlington Heights

Charles Witherington-Perkins, Director Arlington Hts Planning and Development