

## Constantino, Mike

---

**From:** Weber, Ralph [RWeber@nmh.org]  
**Sent:** Wednesday, February 08, 2012 4:26 PM  
**To:** Avery, Courtney  
**Cc:** Constantino, Mike  
**Subject:** Letter of Support - CON Project 11-107  
**Attachments:** Letter of Support 11-107\_Derifield.doc

Letter of support.

Ralph M. Weber  
Director  
Regulatory Facility Planning  
Northwestern Memorial HealthCare  
251 East Huron Street  
Chicago, Illinois 60611  
312.926.2296  
[rweber@nmh.org](mailto:rweber@nmh.org)

If you want to learn more about Northwestern Memorial Hospital,  
please visit our Web site at [www.nmh.org](http://www.nmh.org)

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600 North Lake Shore Drive  
Unit 2508  
Chicago, IL 60611

6 February, 2012

Mr. Dale Galassie  
Chairman, Health Facilities and Services Review Board  
525 West Jefferson Street, 2<sup>nd</sup> Floor  
Springfield, IL 62761

Dear Mr. Galassie,

This letter is in support of the new Outpatient Care Pavilion proposed by Northwestern Memorial Hospital. This is a substantial facility intended to serve a large area in a modern, convenient building and includes patient drop-off and parking.

My wife and I reside in a condominium building at 600 North Lake Shore Drive, two blocks east of the proposed Pavilion. I serve on the Board of Directors of the condominium association and have been involved with neighborhood issues during my tenure on the Board. I worked with Northwestern Memorial Hospital on a parking structure and child care center that is currently under construction adjacent to our condominium. I am also an active member of the Streeterville Organization of Area Residents (SOAR) and involved with their review of neighborhood development projects.

With this background, I find the proposed Outpatient Care Pavilion to be a wonderful addition to our Streeterville community. Over the course of planning for the clinic, the Hospital met with neighborhood groups several times. These meetings resulted in architectural changes which improved the overall design of the project. The loading dock was moved to the basement which resulted in smaller curb cuts increasing pedestrian safety and building appearance. Pedestrian bridges were altered to improve the streetscape character. The design of the Pavilion continues the neo-gothic appearance of the newer buildings on the Northwestern Memorial Hospital campus. The proposed building would be attractive and enhance our neighborhood.

Demographics in our neighborhood have changed during the last ten to fifteen years. The population has increased with the addition of many new multiple family residential buildings. These have been built not only in our Streeterville neighborhood, but also in adjacent neighborhoods to the south and west. With this population increase the neighborhood has also seen an increase in seniors. These changes have created a greater need than ever for local quality outpatient care.

The proposed outpatient facility is centrally located in the Streeterville neighborhood and near the core of Northwestern Memorial Hospital. It would have excellent access from Fairbanks, a major north – south street, and Ontario and Erie, east – west one-way paired streets. These streets can accommodate the anticipated traffic increase.

Northwestern Memorial Hospital is our neighborhood health care facility. The proposed outpatient facility will significantly improve access to health care for Streeterville. I can find no reason not to approve the proposed facility and to allow the construction of the Outpatient Care Pavilion.

Very truly yours,

A handwritten signature in black ink, appearing to read "Randall Derifield". The signature is written in a cursive, flowing style.

Randall Derifield

## Constantino, Mike

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**From:** Weber, Ralph [RWeber@nmh.org]  
**Sent:** Wednesday, February 08, 2012 4:39 PM  
**To:** Avery, Courtney  
**Cc:** Constantino, Mike  
**Subject:** Letter of Support - CON Project 11-107  
**Attachments:** Scan 001.pdf

Letter of support.

Ralph M. Weber  
Director  
Regulatory Facility Planning  
Northwestern Memorial HealthCare  
251 East Huron Street  
Chicago, Illinois 60611  
312.926.2296  
[rweber@nmh.org](mailto:rweber@nmh.org)

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February 8, 2012

Mr. Dale Galassie  
Chairman, Health Facilities and Services Review Board  
525 West Jefferson Street, 2<sup>nd</sup> Floor  
Springfield, IL 62761

Re: Letter of Support for Project 11-107  
Northwestern Memorial HealthCare Outpatient Care Pavilion

Dear Mr. Galassie,

Please accept this letter of support for Northwestern Memorial Hospital's ("NMH") permit application for a new Outpatient Care Pavilion ("OCP"). NMH's proposed OCP ("Project 11-107") will be a wonderful addition to our Streeterville community.

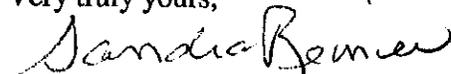
I have been a resident of Streeterville for 39 years and currently live at 233 E. Erie, across the street and NMH's main hospital and immediately adjacent to the proposed site.

The hospital met with neighborhood groups and individual condominium buildings multiple times. During the course of the planning process NMH made significant changes to the building as a result of community input. For example, (1) NMH relocated the loading dock to below grade which resulted in a safer and more pleasant pedestrian experience; (2) one pedestrian bridge was removed and the others were redesigned to improve the streetscape; (3) the lightest possible exterior materials were chosen to address neighbors' concerns. The proposed building is attractive and will enhance our neighborhood. Finally, and I think most telling about NMH and its commitment to the Streeterville community is that NMH continues an open dialogue to update neighbors regarding the status of the project and activities which might disrupt our everyday lives.

Although living next to a construction site is not always pleasant, the benefits to the community as a whole outweigh the inconvenience of some. The proposed OCP will significantly improve access to health care for me, my neighbors and the City of Chicago.

I respectfully encourage the Illinois Health Facilities and Services Review Board to approve this application for permit.

Very truly yours,



233 E. Erie St., Unit 2206

## Constantino, Mike

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**From:** Weber, Ralph [RWeber@nmh.org]  
**Sent:** Wednesday, February 08, 2012 4:34 PM  
**To:** Avery, Courtney  
**Cc:** Constantino, Mike  
**Subject:** Letter of Support - CON Project 11-107  
**Attachments:** Letter of Support 11-107\_McAndrews.pdf

Letter of support.

Ralph M. Weber  
Director  
Regulatory Facility Planning  
Northwestern Memorial HealthCare  
251 East Huron Street  
Chicago, Illinois 60611  
312.926.2296  
[rweber@nmh.org](mailto:rweber@nmh.org)

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**680 NORTH LAKE SHORE DRIVE CONDOMINIUM ASSOCIATIONS  
680 NORTH LAKE SHORE DRIVE, SUITE 2038  
Chicago, Illinois 60611**

Phone: 312 951-0066 Fax: 312-951-5892

February 7, 2012

Mr. Dale Galassie  
Chairman, Health facilities and Services Review Board  
525 West Jefferson Street, 2<sup>nd</sup> Floor  
Springfield, IL 62761

Re: Proposed Outpatient Care Pavilion proposed by Northwestern Memorial Hospital

Dear Mr. Galassie:

This letter is in support of the new Outpatient Care Pavilion proposed by Northwestern Memorial Hospital (NWMH) and to share with you my experience of what a wonderful neighbor it has been.

I currently manage the four condominium associations at 680 North Lake Shore Drive, and have done so since January 2006. I am also a resident of 680, which is the closest residential building, geographically, to the (NWMH) Hospital. In fact, many of our residents are doctors at the Hospital. Approximately 90% of our residents use the NWMH facilities, myself included. In fact, many of our unit owners have purchased at 680 because of our proximity to the Hospital.

Building the Outpatient Care Pavilion isn't something that the people at the Hospital just woke up and decided to do one day. It was done with a great deal of thought for the needs of its patients, and its neighbors. This was evidenced by the presentation the entire team made to my residents last year, at the Hospital's request! The Hospital team does a terrific job of regularly keeping us up to date on its construction projects, security issues, plans for open space, etc., by phone calls, e-mails and meetings at the building. It also regularly invites me, and other neighboring buildings' management and others to its meetings. They not only ask for our input. They take our concerns and questions very seriously. I don't believe that they ever take one step without thinking how that step will impact not only its clients, but its neighbors.

I don't think it will come as a surprise to you that I'm a fan. Everyone I've worked with at the Hospital has been phenomenal.

I cannot tell you enough what a wonderful neighbor NWMH has been and continues to be. Members of the Hospital's external affairs team would meet with me, then with the Neighborhood Committee, then with all of our residents. They did this many times over the years. Each time they listened carefully to our/their concerns, provided excellent and accurate information, and took action where needed. And, no matter how many times my residents would call them they were and continue to be very patient with them, even if they called them several times in one day for the same issue. They have been far more patient than I would have been at times.

Last year, representatives of NWH asked to come to 680 to meet with the unit owners to tell them about the proposed Outpatient Care Pavilion, as well as answer questions about the new or any other facility, and other issues, such as exterior lighting, their plans for the vacant lots located across the street from 680 (the former VA Hospital and CBS sites). Not only did they come and meet with our residents, they brought the entire team – including the architects and several other key players. They put on an excellent presentation, explaining why each item was done or planned the way it was. Everyone present was extremely impressed with the amount of thought for its clients and neighbors that the Hospital put into each detail.

Of course, this isn't new to us. We've become spoiled. They're such great neighbors. NWH has always been more than responsive to things that we bring to their attention. Things that they don't necessarily have to take action on but do/did so because they're such great neighbors! And they do this at their expense.

Take for example, the vacant lot (former VA and CBS sites) which covers one square block. We asked that a screen be placed around the fencing. They installed it. We asked that the construction dirt be removed long before they were ready to relocate it for another use. They did it. We asked them to shovel the walks around the vacant lot so that it would be less hazardous for people to walk on the snow or ice. They did it. We asked for additional lighting around the vacant lot. They will be doing that, and making additional adjustments in the fencing this Spring. Not once have we ever gone to them when they have not responded. I'm sometimes amazed that they take all of our requests so seriously; even when there is no pay off in the resolution for them. They make the requested changes at their expense -- never once asking us to contribute!

Recently new, more efficient lighting was installed in their employee parking lot, directly across the street from 680. I heard from several unit owners that the light was too bright and shining into their windows at night. I immediately called NWH. A representative was at the building to inspect the lighting at 4 a.m. the following morning. He asked to visit the units affected on two separate evenings, which he did. They immediately provided a temporary 'fix' and just last week provided a permanent 'fix'. Throughout the project, representatives from NWH were in constant contact. They could not have been more responsive -- or quicker in their response. They could have said, "Look, it's our building -- we can do what we want. Close your drapes". But they didn't. They responded quickly to resolve the issue. The list goes on.....

As you can see, Northwestern Memorial Hospital is far more than a building in the Streeterville neighborhood. It is the heart of the neighborhood. The addition of the Outpatient Care Pavilion is only going to improve upon a great thing. I can think of no reason why this facility should not be approved.

Thank you for your time and consideration. If you have any questions, please don't hesitate to contact me. My direct line is 312-951-5794.

Sincerely,



Sharon B. McAndrews, CMCA, AMS  
Property Manager

## Constantino, Mike

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**From:** Weber, Ralph [RWeber@nmh.org]  
**Sent:** Wednesday, February 08, 2012 4:31 PM  
**To:** Avery, Courtney  
**Cc:** Constantino, Mike  
**Subject:** Letter of Support - CON Project 11-107  
**Attachments:** Letter of Support 11-107\_OConnell.pdf

Letter of support.

Ralph M. Weber  
Director  
Regulatory Facility Planning  
Northwestern Memorial HealthCare  
251 East Huron Street  
Chicago, Illinois 60611  
312.926.2296  
[rweber@nmh.org](mailto:rweber@nmh.org)

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# Streeterville Center

Condominium Association

233 East Erie Street • Chicago, Illinois 60611

(312) 787-1883 FAX (312) 787-3907

February 8, 2012

Mr. Dale Galassie  
Chairman, Health Facilities and Services Review Board  
525 West Jefferson Street, 2nd Floor  
Springfield, IL 62761

Re: Letter of Support for Project 11-107  
Northwestern Memorial HealthCare Outpatient Care Pavilion

Dear Mr. Galassie,

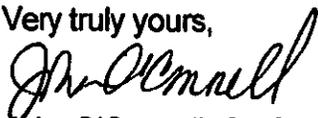
Please accept this letter of support for Northwestern Memorial Hospital's ("NMH") permit application for a new Outpatient Care Pavilion ("OCP"). NMH's proposed OCP ("Project 11-107") will be a wonderful addition to our Streeterville community.

I am a property manager in Streeterville and I have worked closely with NMH during the planning of this project. The hospital met with the residents of my condominium building and other neighborhood groups multiple times. NMH also held question and answer forums where residents in the area were free to ask questions of the NMH project team. During the course of the planning process NMH made significant changes to the building as a result of community input. For example, (1) NMH relocated the loading dock to below grade which resulted in a safer and more pleasant pedestrian experience; (2) one pedestrian bridge was removed and the others were redesigned to improve the streetscape; (3) the lightest possible exterior materials were chosen to address neighbors' concerns. The proposed building is attractive and will enhance our neighborhood. Finally, and I think most telling about NMH and its commitment to the Streeterville community is that NMH continues an open dialogue to update neighbors regarding the status of the project and activities which might disrupt our everyday lives. Their Director of External Affairs, Sarah Burke, is in constant communication with the Association's Board of Directors and other residents with construction project updates. Concerns are addressed very quickly and openly.

Although living next/near to a construction site is not always pleasant, the benefits to the community as a whole outweigh the inconvenience of some. The proposed OCP will significantly improve access to health care for my residents and their neighbors let alone me as I am a patient with NMH also, and the City of Chicago.

I respectfully encourage the Illinois Health Facilities and Services Review Board to approve this application for permit.

Very truly yours,



John O'Connell, CMCA, AMS  
Property Manager

Streeterville Center Condominium Association

## Constantino, Mike

---

**From:** Weber, Ralph [RWeber@nmh.org]  
**Sent:** Wednesday, February 08, 2012 4:30 PM  
**To:** Avery, Courtney  
**Cc:** Constantino, Mike  
**Subject:** Letter of Support - CON Project 11-107  
**Attachments:** Letter of Support 11-107\_Vickrey.docx

Letter of support.

Ralph M. Weber  
Director  
Regulatory Facility Planning  
Northwestern Memorial HealthCare  
251 East Huron Street  
Chicago, Illinois 60611  
312.926.2296  
[rweber@nmh.org](mailto:rweber@nmh.org)

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Wilmont Vickrey  
360 E. Randolph, Unit 3303  
Chicago, IL 60601

---

February 8, 2012

Mr. Dale Galassie  
Chairman  
Illinois Health Facilities and Services Review Board  
525 W Jefferson Street 2<sup>nd</sup> floor  
Springfield, IL 62761

Dear Mr. Galassie,

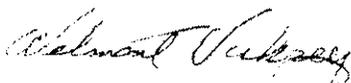
It has come to my attention a group of interested persons have advocated Northwestern Memorial Hospital place physicians in existing commercial office space in various locations in downtown Chicago and the Near North areas in lieu of an integrated new medical office building/outpatient center on campus. I earnestly hope the State Planning Board does not give credence to this ill-conceived proposal.

I am 86 years old and have resided in downtown Chicago for 22 years. Since mid-November I have been hospitalized several times at Northwestern Memorial Hospital and am under the care of a number of physician specialists.

Three weeks ago I requested a friend at the hospital to recommend a primary care physician to coordinate my specialty care. My primary concern in selecting a physician from his recommendations was the primary care physician should be officed in the same building as my specialists, or connected to that building by bridge. Since I use a walker, it would be extremely difficult to visit physicians in scattered locations because someone was of the opinion it was better than having coordinated care in one building. It would simply not be feasible, especially for those of us classified as elderly requiring ambulatory assistance!

Please grant NMH approval to construct its proposed Outpatient Care Pavilion so that patients, especially the growing number of people reaching 65 and above and need care, and receiving coordinated care in a patient-centered building.

Sincerely,



Wilmont Vickrey

## Constantino, Mike

---

**From:** Weber, Ralph [RWeber@nmh.org]  
**Sent:** Wednesday, February 08, 2012 4:28 PM  
**To:** Avery, Courtney  
**Cc:** Constantino, Mike  
**Subject:** Letter of Support - CON Project 11-107  
**Attachments:** Letter of Support 11-107\_lannelli.pdf

Letter of support.

Ralph M. Weber  
Director  
Regulatory Facility Planning  
Northwestern Memorial HealthCare  
251 East Huron Street  
Chicago, Illinois 60611  
312.926.2296  
[rweber@nmh.org](mailto:rweber@nmh.org)

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*Claudia M. Iannelli*  
233 East Erie Street, Unit 1406  
Chicago, Illinois 60611

---

February 8, 2012

Mr. Dale Galassie  
Chairman, Health Facilities and Services Review Board  
525 West Jefferson Street, 2<sup>nd</sup> Floor  
Springfield, Illinois 62761

**Re: Letter of Support for Project 11-107**  
**Northwestern Memorial HealthCare Outpatient Care Pavilion**

Dear Mr. Galassie,

Please accept this letter of support for Northwestern Memorial Hospital's ("NMH") permit application for a new Outpatient Care Pavilion ("OCP"). NMH's proposed OCP ("Project 11-107") will be a welcome addition to our Streeterville community.

I have been a resident of Streeterville for 25 years and currently live at 233 E. Erie, across the street and NMH's main hospital and immediately adjacent to the proposed site. I serve as the condominium board president and I along with our entire board stand behind the proposed project.

As board president I have worked closely with NMH during the planning of this project. The hospital met with neighborhood groups and individual condominium buildings multiple times. During the course of the planning process NMH made significant changes to the building as a result of community input. For example, (1) NMH relocated the loading dock to below grade which resulted in a safer and more pleasant pedestrian experience; (2) one pedestrian bridge was removed and the others were redesigned to improve the streetscape; (3) the lightest possible exterior materials were chosen to address neighbors' concerns. The proposed building is attractive and will enhance our neighborhood. Finally, and I think most telling about NMH and its commitment to the Streeterville community is that NMH continues an open dialogue to update neighbors regarding the status of the project and activities which might disrupt our everyday lives.

Although living next to a construction site is not always pleasant, the benefits to the community as a whole outweigh the inconvenience of some. The proposed OCP will significantly improve access to health care for me, my neighbors and the City of Chicago.

Mr. Dale Galassie  
February 7, 2012  
Page 2

I respectfully encourage the Illinois Health Facilities and Services Review Board to approve this application for permit.

Very truly yours,

A handwritten signature in black ink that reads "Claudia M. Iannelli". The signature is written in a cursive style with a large, looped initial 'C'.

Claudia M. Iannelli  
Streeterville Center Condominium Association  
Board President

## Constantino, Mike

---

**From:** Weber, Ralph [RWeber@nmh.org]  
**Sent:** Wednesday, February 08, 2012 4:27 PM  
**To:** Avery, Courtney  
**Cc:** Constantino, Mike  
**Subject:** Letter of Support - CON Project 11 -107  
**Attachments:** Letter of Support 11-107\_Zekavica.pdf

Letter of support.

Ralph M. Weber  
Director  
Regulatory Facility Planning  
Northwestern Memorial HealthCare  
251 East Huron Street  
Chicago, Illinois 60611  
312.926.2296  
[rweber@nmh.org](mailto:rweber@nmh.org)

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600

February 8, 2012

Mr. Dale Galassie  
Chairman, Health Facilities and Services Review Board  
525 West Jefferson Street, 2<sup>nd</sup> Floor  
Springfield, IL 62761

Re: Letter of Support for Project 11-107  
Northwestern Memorial HealthCare Outpatient Care Pavilion

Dear Mr. Galassie,

Please accept this letter of support for Northwestern Memorial Hospital's ("NMH") permit application for a new Outpatient Care Pavilion ("OCP"). NMH's proposed OCP ("Project 11-107") will be a wonderful addition to our Streeterville community.

I am a property manager in Streeterville and I have worked closely with NMH during the planning of this project. The hospital met with the residents of my condominium building and other neighborhood groups multiple times. During the course of the planning process NMH made significant changes to the building as a result of community input. For example, (1) NMH relocated the loading dock to below grade which resulted in a safer and more pleasant pedestrian experience; (2) one pedestrian bridge was removed and the others were redesigned to improve the streetscape; (3) the lightest possible exterior materials were chosen to address neighbors' concerns. The proposed building is attractive and will enhance our neighborhood. Finally, and I think most telling about NMH and its commitment to the Streeterville community is that NMH continues an open dialogue to update neighbors regarding the status of the project and activities which might disrupt our everyday lives.

Although living next/near to a construction site is not always pleasant, the benefits to the community as a whole outweigh the inconvenience of some. The proposed OCP will significantly improve access to health care for me, my neighbors and the City of Chicago.

I respectfully encourage the Illinois Health Facilities and Services Review Board to approve this application for permit.

Very truly yours,



Zorica Zekavica  
600 N. Fairbanks Condominium Association  
Property Manager

## Constantino, Mike

---

**From:** Orth, Bridget [borth@nmh.org]  
**Sent:** Wednesday, February 08, 2012 5:07 PM  
**To:** Avery, Courtney  
**Cc:** Constantino, Mike; Weber, Ralph  
**Subject:** Letter of Support - CON 11-107  
**Attachments:** Alderman Reilly LOS.pdf

Letter of Support.

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# BRENDAN REILLY

ALDERMAN—42ND WARD

CITY COUNCIL  
CITY OF CHICAGO

## 42ND WARD OFFICE

325 WEST HURON STREET  
SUITE 510  
CHICAGO, ILLINOIS 60654  
TELEPHONE (312) 642-4242

## CITY HALL OFFICE

CITY HALL—ROOM 200  
121 NORTH LA SALLE STREET  
CHICAGO, ILLINOIS 60602  
TELEPHONE (312) 744-3062

[www.ward42chicago.com](http://www.ward42chicago.com)

## COMMITTEE MEMBERSHIPS

BUILDINGS

COMMITTEES, RULES, AND ETHICS

HEALTH

TRAFFIC CONTROL AND SAFETY

TRANSPORTATION AND PUBLIC WAY

February 8, 2012

Mr. Dale Galassie  
Chairman, Health Facilities and Services Review Board  
525 West Jefferson Street, 2<sup>nd</sup> Floor  
Springfield, IL 62761

Re: Letter of Support for Project 11-107  
Northwestern Memorial HealthCare Outpatient Care Pavilion

Dear Mr. Chairman:

I am the Alderman representing the 42<sup>nd</sup> Ward of the City of Chicago, which includes Northwestern Memorial Hospital's ("NMH") proposed site for its new Outpatient Care Pavilion ("OCP"). I am writing to offer my strong support for NMH's proposal to build a much needed ambulatory care and medical office building at 259 E. Erie Street., Chicago, Illinois 60611.

The 42<sup>nd</sup> Ward of the City of Chicago boasts the largest residential population in Chicago and generates roughly 60% of the City's annual revenue. The needs of downtown Chicago's 42<sup>nd</sup> Ward are immense due to the large business and residential constituencies that I represent. Therefore, I insist upon a rigorous dialogue between the community and developers in the 42<sup>nd</sup> Ward to ensure responsible growth downtown. Throughout this extensive public process, NMH regularly engaged the impacted neighbors to address concerns related to the functionality of the site, traffic, circulation, loading, the aesthetics of the building including the number of pedestrian bridges all while ensuring that it put the needs of its patients first.

In addition to the community review process, the project was fully reviewed and unanimously approved by the City of Chicago Plan Commission, Committee on Zoning and by full vote of the City Council. This support was only achieved after reviews by multiple city agencies (including, but not limited to, the Division of Landmarks; Department of Transportation; Fire Department; and the Mayor's Office for People with Disabilities).

Further, two formal public hearings were convened - with legal notices sent to thousands of area residents announcing those hearings - both meetings were well-attended by neighborhood residents and stakeholders. Numerous individual building-by-building meetings were also afforded to local condominium building residents and associations upon request. NMH received, and acted upon, dozens of excellent suggestions for changes and improvements to the proposed project.

Specifically, NMH redesigned the project by (1) moving the loading dock to below grade; (2) removing one pedestrian bridge and made adjustments to others to improve the streetscape; and (3) choosing the lightest exterior material to allow for more light to adjacent buildings. It was only after such rigorous community engagement that NMH received my endorsement as well as strong endorsements from the Streeterville Organization of Area Residents (SOAR) and the Greater North Michigan Avenue Association ("GNMAA").

Given the growing demand for quality healthcare in downtown Chicago's 42<sup>nd</sup> Ward and throughout our city, I do believe this project will address the anticipated need. As such, I fully support NMH's application for the construction of the OCP.

I respectfully encourage the Illinois Health Facilities and Services Review Board to approve this application for permit in the interest of expanded access to quality healthcare in the ward I represent and across the broader City of Chicago.

Sincerely,

Brendan Reilly  
Alderman, 42<sup>nd</sup> Ward

A large, stylized handwritten signature in black ink, appearing to be 'B. Reilly', written over the typed name.

## Constantino, Mike

---

**From:** Weber, Ralph [RWeber@nmh.org]  
**Sent:** Wednesday, February 08, 2012 4:47 PM  
**To:** Avery, Courtney  
**Cc:** Constantino, Mike  
**Subject:** Letter of Support  
**Attachments:** img-209044553-0001.pdf

Letter of support.

Ralph M. Weber  
Director  
Regulatory Facility Planning  
Northwestern Memorial HealthCare  
251 East Huron Street  
Chicago, Illinois 60611  
312.926.2296  
[rweber@nmh.org](mailto:rweber@nmh.org)

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Michael and Sharyl Mackey  
270 East Pearson Street, Unit 801  
Chicago, IL 60611

Mr. Dale Galassie  
Chairman, Health Facilities and Services Review Board  
525 West Jefferson Street, 2nd Floor  
Springfield, IL 62761

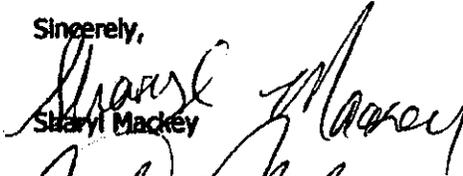
Re: Letter of Support for Project 11-107  
Northwestern Memorial HealthCare Outpatient Care Pavilion

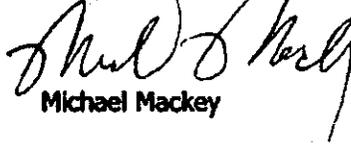
Dear Mr Galassie,

My husband and I reside in Streeterville near the Northwestern campus. I am a member of Board of Directors of the Streeterville Organization of Active Residents, and have followed the planning and participated in the community review of the proposed outpatient care pavilion. My husband and I believe that the project has been well planned, and is an appropriate response to the growing demand for outpatient health care services in the area now and in the near future. Michael and I recommend that the State Board approve the Certificate of Need permit application.

I have been impressed with the breadth and depth of public discussion on this project over the past year. NMH representatives have been actively available to meet with the community and listened attentively to all comments. They have been responsive to community suggestions, and adapted the project to accommodate some of the most important issues to the neighbors. In doing so, they have continued their long standing reputation for collaboration and being a good neighbor, consistent with their tradition from previous projects – the Feinberg-Galter Pavilion, the Prentice Women's Hospital, and their child care center and parking garage. I believe this project will enhance the community as well as the campus.

Sincerely,

  
Sharyl Mackey

  
Michael Mackey

## Constantino, Mike

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**From:** Weber, Ralph [RWeber@nmh.org]  
**Sent:** Wednesday, February 08, 2012 4:25 PM  
**To:** Avery, Courtney  
**Cc:** Constantino, Mike  
**Subject:** Letter of Support - CON Project 11-107  
**Attachments:** Letter of Support 11-107\_Dunkin.pdf

Letter of support.

Ralph M. Weber  
Director  
Regulatory Facility Planning  
Northwestern Memorial HealthCare  
251 East Huron Street  
Chicago, Illinois 60611  
312.926.2296  
[rweber@nmh.org](mailto:rweber@nmh.org)

If you want to learn more about Northwestern Memorial Hospital,  
please visit our Web site at [www.nmh.org](http://www.nmh.org)

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**CAPITOL OFFICE:**

278-S Stratton Building  
Springfield, Illinois 62706  
(217) 782-4535 (Office)  
(217) 782-4213 (Fax)

**DISTRICT OFFICE:**

1543 North Wells  
Chicago, Illinois 60610  
(312) 266-0340 (Office)  
(312) 266-0699 (Fax)  
kendunkin@msn.com



**KENNETH "KEN" DUNKIN**  
STATE REPRESENTATIVE  
5TH DISTRICT

**CHAIRMAN:**

- Appropriations-Higher Education
- Tourism and Conventions

**COMMITTEES:**

- Appropriations-General Services
- Elementary and Secondary Education
- Financial Institutions
- Insurance
- State Government Administration

February 7, 2012

Mr. Dale Galassie, Chairman  
Illinois Health Facilities and Services Review Board  
525 West Jefferson Street, 2<sup>nd</sup> floor  
Springfield, Illinois 62761

Re: Northwestern Memorial Hospital  
Proposed Outpatient Care Pavilion

Dear Chairman Galassie:

I am writing in support of NMH's plan to construct a state-of-the-art medical office building with hospital-based diagnostic and treatment services.

I serve as a member of the Board of Directors of Lawson House YMCA, 30 W. Chicago Avenue. Lawson House is home to over 580 formerly homeless. For over 30 years, Northwestern Memorial Hospital has been a partner with Lawson House, where NMH operates several outpatient psychiatry programs, including emergency housing and a satellite mental health clinic. Lawson House is also the location of the James and Catherine Denny Primary Care Clinic, started by NMH, providing free care to residents of Lawson House and other area Y's. Patients requiring specialty care often receive follow-up at NMH.

The new Outpatient Care Pavilion will provide capacity for NMH physicians to meet the health care needs of all patients in the community, including the disadvantaged residents of Lawson House. Please grant Certificate of Need approval to this worthy project.

Sincerely,

A handwritten signature in cursive script that reads "Ken Dunkin".

Ken Dunkin  
State Representative, 5<sup>th</sup> District

Cc: Rob Christie, Ralph Weber

## Constantino, Mike

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**From:** Weber, Ralph [RWeber@nmh.org]  
**Sent:** Wednesday, February 08, 2012 4:23 PM  
**To:** Avery, Courtney  
**Cc:** Constantino, Mike  
**Subject:** Letter of Support - CON Project 11-107  
**Attachments:** Letter of Support 11-107\_Raoul.pdf

Attached is the first of several letters of support for the project. Remainder to follow.

Ralph M. Weber  
Director  
Regulatory Facility Planning  
Northwestern Memorial HealthCare  
251 East Huron Street  
Chicago, Illinois 60611  
312.926.2296  
[rweber@nmh.org](mailto:rweber@nmh.org)

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# ILLINOIS STATE SENATE

Capitol Office:

122 Capitol Building  
Springfield, Illinois 62706  
217/782-5338  
FAX: 217/558-6006  
kraoul@senatedem.ilga.gov



Committees:

Pensions & Investments - Chairman  
Redistricting - Chairman  
Criminal Law - Vice-Chairman  
Judiciary  
Financial Institution

District Office:

1509 E. 53rd Street, 2nd Floor  
Chicago, Illinois 60615  
773/363-1996  
FAX: 773/681-7166  
senatorraoul@sbcglobal.net

**KWAME RAOUL**  
STATE SENATOR • 13TH DISTRICT

February 8, 2012

Ms. Dale Galassie  
Chairman  
Illinois Health Facilities Services Review Board  
525 West Jefferson Street  
Springfield, IL 62761

Re: Northwestern Memorial Hospital Outpatient Care Pavilion  
Project No. 11-107 (the "Project")

Dear Chairman Galassie:

I want to express my support for the Northwestern Memorial Hospital's permit application for a new Outpatient Care Pavilion on its campus. Northwestern Memorial Hospital, and this Project, is located in my Senate District. I am well aware of the care Northwestern Memorial Hospital provides in my district and the benefits that this Project will bring to the area.

The new Outpatient Care Project will provide much needed space for physician offices for patients seeking care from physicians affiliated with Northwestern Memorial. Patients and physicians alike desire the convenience and efficiencies of receiving their medical care in a centralized location near the hospital.

Not only will this Project benefit the physicians and patients in the area, the jobs this Project provides will benefit the community as a whole. I understand that the Project will create close to 700 construction jobs and between 700 and 750 net new permanent health care jobs when fully occupied. I am particularly enthused knowing that these good construction jobs will reflect the citizens of the area that I serve. Northwestern Memorial Hospital has historically not only met, but exceeded Minority and Business Enterprise guidelines on their projects. I have been assured that they will maintain their commitment on this Project as well.

Last year Northwestern Memorial Hospital provided free or discounted charity care to nearly 8,000 individuals from my district alone. Additionally they provided care to over 4,000 Medicaid patients from my district. I expect that Northwestern Memorial will continue to provide such care to those in Chicago and beyond.

Northwestern Memorial Hospital has worked hard to integrate this Project into their community to be a good neighbor. I am pleased to offer my support

Sincerely,

A handwritten signature in black ink, appearing to read "Rob Christie".

cc: Rob Christie  
Ralph Weber

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