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HEALTH FACILITIES &  
SERVICES REVIEW BOARD

**STATE OF ILLINOIS  
HEALTH FACILITIES AND SERVICES REVIEW BOARD**

**PROJECT #11-044  
PROVENA ST. MARY'S HOSPITAL**

**PUBLIC HEARING  
SEPTEMBER 16, 2011**

**NATIONWIDE SCHEDULING**

OFFICES: MISSOURI Springfield Jefferson City Kansas City Columbia Rolla Cape Girardeau ■ KANSAS Overland Park ■ ILLINOIS Springfield

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STATE OF ILLINOIS  
HEALTH FACILITIES AND SERVICES REVIEW BOARD  
525 West Jefferson Street, 2nd Floor  
Springfield, Illinois 62761  
217-782-3516

PUBLIC HEARING

Re: Project #11-044 Provena St. Mary's Hospital

Public hearing held on September 16, 2011, at the Bour  
bonnais Municipal Center, 700 Main Street NW, Bourbonnais,  
Illinois.

1 PRESENT ON BEHALF OF HEALTH FACILITIES AND SERVICES REVIEW

2 BOARD:

3

4 MS. COURTNEY AVERY

5 Administrator

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7 MS. KATHY OLSON

8 Board Member

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17 Reported by:

18 Karen K. Keim

19 CRR, RPR, CSR-IL, CCR-MO

20 Midwest Litigation Services

21 401 N. Michigan Avenue

22 Chicago, IL 60611

23

24

1 START TIME: 10:00 a.m.

2 MS. AVERY: Good morning, Everyone. I'm  
3 Courtney Avery, Administrator for the Illinois Health  
4 Facilities and Services Review Board. Joining me today is  
5 Kathy Olson, our Board member, and Karen Keim, court  
6 reporter for today's proceeding.

7 Our purpose here today is to conduct a public  
8 hearing for project No. 11-044, Provena St. Mary's  
9 Hospital, Kankakee.

10 As per the rules of the Illinois Health  
11 Facilities and Services Review Board, I would like to read  
12 the legal notice into the record. In accordance with the  
13 requirements of the Illinois Health Facilities Planning  
14 Act, notice is given of receipt to transfer ownership of a  
15 hospital, Project No. 11-044, Provena St. Mary's Hospital,  
16 Kankakee. The applicants are Provena Hospitals, Provena  
17 Health, Resurrection Health Care corporation, and Cana  
18 Lakes Health Care. The applicants propose to transfer to  
19 Cana Lakes Health Care ownership of the 182-bed community  
20 hospital, located at 500 West Court Street, Kankakee. The  
21 project cost \$195,996,667.

22 A public hearing is to be held by the Illinois  
23 Department of Public Health pursuant to the Illinois Health  
24 Facilities Act. The hearing is open to the public and will

1 afford an opportunity for parties with interest to present  
2 written and/or verbal comment relevant to the project. All  
3 allegations or assertions should be relevant to the need  
4 for the proposed project and supported with two copies of  
5 documentation or materials that are printed or typed on  
6 paper sized 8 1/2 x 11.

7 The public hearing will take place pursuant to  
8 Part 1130.910. The hearing is scheduled for 10 a.m.,  
9 September 16th, 2011 located, in Bourbonnais Municipal  
10 Center, 700 Main Street Northwest, Bourbonnais, Illinois  
11 60914.

12 If you have not done so, please sign in, using  
13 the appropriate registration forms. There are two speaker  
14 registration forms, one for individuals in support of the  
15 project and one for individuals in opposition of the  
16 project. In addition, there is a sign-in sheet for  
17 individuals to register attendance who do not wish to  
18 provide any testimony.

19 To ensure that the Illinois Health Facilities  
20 and Services Review Board's public hearings protect the  
21 privacy and maintain the confidentiality of an individual's  
22 health information, covered entities as defined by the  
23 Health Insurance Portability Act of 1996, such as  
24 facilities, hospital providers, health plans, and



1 the Holy Heart of Mary, which is a religious community. I  
2 am speaking today on behalf of the member body of Provena  
3 Health, which includes the Franciscan Sisters of the Sacred  
4 Heart, the Servants of the Holy Heart of Mary, and the  
5 Sisters of Mercy of the Americas, and on behalf of the  
6 Sponsorship Council of Resurrection Health Care, which  
7 includes the Sisters of the Holy Family of Nazareth and the  
8 Sisters of the Resurrection.

9 I am very pleased to be here to share with the  
10 community an overview of what is a very exciting, new  
11 chapter in the history of Provena St. Mary's Hospital and  
12 for our health system as a whole. I would also express my  
13 sincere appreciation to the Illinois Facilities and  
14 Services Review Board for their efforts to enable this  
15 hearing to take place in a timely and organized fashion.

16 By way of background, Provena Health is a  
17 Catholic health ministry that includes six hospitals,  
18 including Provena St. Mary's Hospital, six long-term care  
19 and senior residential facilities, numerous clinics, five  
20 home health agencies, and other health-related activities  
21 operating in Illinois and Indiana. At the encouragement of  
22 Joseph Cardinal Bernardin, Provena Health came into being  
23 on December 1st, 1997 from a human need to provide  
24 exceptional and compassionate healthcare services and to be

1 a sign of hope to all those in the communities we serve.  
2 With a mission to build communities of healing and hope by  
3 compassionately responding to human need in the spirit of  
4 Jesus Christ, we have served our community since our first  
5 hospitals opened their doors as early as 1882. From our  
6 very beginnings, we have been called to be much more than  
7 just a provider of healthcare services. Rather, we are  
8 steeped in a culture that is committed to responding to the  
9 needs of those we are privileged to serve, delivering high  
10 quality care that is accessible to all.

11 Today, I am representing the five communities  
12 of women religious, who, in faith and hope, seek the  
13 approval of the Illinois Health Facilities and Services  
14 Review Board to form a new Catholic health ministry to  
15 serve the citizens of Illinois through a merger of Provena  
16 Health and Resurrection Healthcare Corporation. As  
17 individual health systems, Provena Health and Resurrection  
18 Healthcare have long provided compassionate healing to  
19 those in need. In keeping with the true spirit of the  
20 courageous Sisters who came before us, ours have been  
21 ministries deeply focused on quality of care for all,  
22 regardless of their ability to pay.

23 Now, as we anticipate health reform and the  
24 sweeping changes that will transform the delivery of care

1 as we have come to know it, we are keenly aware that the  
2 key to sustaining and growing our person-centered mission  
3 lies in the strength of enduring partnerships we forming  
4 today. Jointly rooted in the traditions of Catholic  
5 healthcare, the new ministry will be distinguished by an  
6 ability to deliver quality care across the continuum from a  
7 broad and complementary base of leading edge locations and  
8 physician networks. From a foundation steeped in a shared  
9 heritage and set of values, the new ministry will give rise  
10 to an enormous potential to truly improve the well-being of  
11 generations of Illinoisans to come.

12 With the dedicated and talented, combined team  
13 of nearly 5,000 physicians, supported by over 22,000  
14 employees, the new ministry will play an important role in  
15 the economic vitality of the communities in which we serve.  
16 Above all, our partnership will remain true to the  
17 hallmarks of our Catholic identity, promoting and  
18 protecting the dignity of every individual from conception  
19 until death, caring for the poor and the vulnerable, and  
20 properly stewarding our resources of our precious people  
21 and financial resources.

22 Finally, I would like to enter into the record  
23 a letter of support from His Eminence, Francis Cardinal  
24 George, Archbishop of Chicago. In his letter, he says in

1 part, and I quote, "I am grateful for the willingness of  
2 our state's premiere Catholic providers to collaborate in  
3 order to meet the current challenges of healthcare. As  
4 they do now, the combined systems will operate without any  
5 restrictive admission policies related to race, ethnic  
6 background, religion, payment source, or any other factor.  
7 The new system will continue to admit Medicare and Medicaid  
8 recipients and to care for those patients in need of  
9 charity care. This merger has my full support," end of  
10 quote.

11 In conclusion, the combination of Provena  
12 Health and Resurrection Healthcare will strengthen and  
13 expand access to an exceptional tradition of quality care  
14 and service millions of Illinois residents who have come to  
15 know and depend upon for more than a century. On behalf of  
16 the women religious whose communities are sponsoring the  
17 proposal before you, we prayerfully request your approval.

18 God bless you all, and thank you very much.

19 MS. AVERY: Thank you.

20 Next we have Amy LaFine.

21 (Pause)

22 MS. LaFINE: Good morning, and thank you for  
23 the opportunity to not only share the public -- with the  
24 public or goals for what we hope to achieve through the

1 merger between Provena Health and Resurrection Healthcare,  
2 but to also describe the benefits of this new partnership  
3 to the people of Greater Kankakee community. My name is  
4 Amy LaFine and I am the Chief Nursing Executive at Provena  
5 St. Mary's Hospital in Kankakee.

6 I am pleased to share testimony on behalf of  
7 Michael Arno, our President and Chief Executive Officer. I  
8 would like to begin by submitting into the record a letter  
9 from Guy Wiebking, the President and Chief Executive  
10 Officer of Provena Health, and Sandra Bruce, the President  
11 and Chief Executive Officer of Resurrection Health, which  
12 states in part, "The size and scope of the new ministry  
13 will improve financial viability through a new structure  
14 that focuses on savings in corporate and administrative  
15 costs, while concentrating resources on our local  
16 healthcare ministries where care is provided."

17 Concentrating resources in our local  
18 healthcare ministries where care is provided. I would like  
19 to assure the Board and our community that our leaders get  
20 it. They know that success in healthcare is not derived  
21 from a big, corporate overhead, but rather by investing and  
22 caring for people in the communities in which we are  
23 privileged to serve.

24 For local hospitals like Provena St. Mary's,

1 there are a number of excellent benefits to being part of  
2 the health system, and especially one that will be the  
3 largest in our state. As a member of Provena Health, our  
4 local hospital in Kankakee, and ultimately our patients and  
5 employees, have time and again benefited from the system's  
6 "Think Global Act Local" approach. From technological  
7 enhancements that improve quality in patient safety,  
8 leading-edge diagnostics, to patient and family-centered  
9 renovations and new programs, our local hospital ministries  
10 have grown in ways we never could have without the support  
11 and resources of a greater system.

12 As healthcare faces unprecedented changes, as  
13 we confront decreased reimbursements, as the need for  
14 charity care and financial assistance becomes greater than  
15 ever, and as our aging populations test the systems as  
16 never before, hospital survival lies in what we at Provena  
17 call "system-ness" and that is maximizing efficiency and  
18 costs savings by centralizing back office-type functions at  
19 a corporate level so that resources can be focused on where  
20 they matter most, in caring for our local communities.

21 We have some of that now, being part of  
22 Provena, and we stand to gain more under the new  
23 organization. In fact, work is already under way to expand  
24 our charity care and financial assistance programs where

1 the need is great due in large part to the struggling  
2 economy. There, to continue to ensure that we do not lose  
3 sight of what's important to our local communities, will be  
4 our wonderful and deeply-dedicated local Board of  
5 Directors, which will operate as they currently do under  
6 the new structure. Our local foundations will continue to  
7 do the same, and our locally-raised dollars stay right  
8 here, here to make a difference in the lives of our friends  
9 and our neighbors.

10 This partnership -- the partnership will also  
11 more strongly support our role as a leading employer in the  
12 markets we serve, with our employees enjoying stability of  
13 being part of a larger health system, with competitive pay  
14 and benefits, career advancement opportunities, and a  
15 faith-based culture of diversity, camaraderie, respect, and  
16 compassion. Above all, our merger will preserve and  
17 strengthen for generations to come the promise of our  
18 founding Sisters here in Kankakee, made over a 100 years  
19 ago. "Through our ministry, all in need will have healing  
20 and hope in the spirit of Jesus Christ."

21 On behalf of the Provena family, I would  
22 like to thank all who joined us today in person, or in  
23 spirit, for their support of our new future, and also to  
24 the Illinois Health Facilities and Services Review Board

1 for the opportunity to tell our story.

2 Thank you.

3 MS. AVERY: Thank you.

4 Next we have Thomas Nehring.

5 MR. NEHRING: Good morning. My name is Thomas  
6 Nehring, N-e-h-r-i-n-g. I serve as the System Senior  
7 Vice-President of Mission Services for Provena Health. I'm  
8 here today in support of the merger of Provena Health and  
9 Resurrection Healthcare.

10 In my role with Provena, I have been  
11 responsible for cultural integration of mission and values,  
12 Catholic ministry identity, community benefit, advocacy and  
13 government relations, clinical and organizational ethics,  
14 leadership development and spirituality, and spiritual care  
15 services across our health system for the past 9 years.  
16 Previous to joining Provena, I did similar work for 10  
17 years at Wheaton Franciscan Healthcare, another Catholic  
18 health system. During this time, I have also worked on  
19 national committees and boards involved with Catholic  
20 healthcare.

21 In my whole career within Catholic healthcare,  
22 I have come to know that the one thing we are committed to  
23 is to continue the healing ministry of Jesus Christ. Our  
24 ministries work to bring alive the Gospel vision of justice

1 and peace. We answer God's call to foster healing, act  
2 with compassion, and promote wellness for all persons and  
3 communities, with special attention to our neighbors who  
4 are poor, underserved and most vulnerable. By our service,  
5 we strive to transform hurt into hope.

6 For more than 125 years, Provena Health  
7 ministries have existed for the sole purpose of caring for  
8 all, regardless of their ability to pay. It is a  
9 commitment that is at the core of our mission, to build  
10 communities of healing and hope by compassionately  
11 responding to human need in the spirit of Jesus Christ. It  
12 is how we concretely live out directive number three of the  
13 Ethical and Religious Directives for Catholic Health Care  
14 Services, given to us by the Bishops of the United States.  
15 I quote, "In accord with its mission, Catholic healthcare  
16 should distinguish itself by service to and advocacy for  
17 those people whose social condition puts them at the  
18 margins of our society and makes them particularly  
19 vulnerable to discrimination; the poor; the uninsured and  
20 the underinsured; children and the unborn; single parents;  
21 the elderly; those with incurable diseases and chemical  
22 dependency; racial minorities; immigrants and refugees. In  
23 particular, the person with mental or physical  
24 disabilities, regardless of the cause or severity, must be

1 treated as a unique person of incomparable worth, with the  
2 same right to life and to adequate healthcare as all other  
3 persons," end of quote. This is what we strive to do, and  
4 today I must tell you that the needs of the poor and the  
5 marginalized are greater than ever.

6 Our figures from 2010 detail that our service  
7 resulted in a charitable impact upon our communities of  
8 more than \$186 million for Provena Health. Nearly sixty  
9 million of that was given away in free care at cost through  
10 charitable assistance, which totaled over \$35 million, and  
11 bad debts, which equaled nearly \$25 million. Sixty-two  
12 percent of that \$186 million -- or \$114.5 million --  
13 represented combined provisions of care not fully  
14 reimbursed from State and Federal government's Medicaid and  
15 Medicare programs. In addition, Provena contributed over  
16 \$12 million in community benefit services, which are  
17 specific programs and activities aimed at meeting  
18 identified community health needs. Taken as a whole,  
19 Provena Health's contributions on average represented more  
20 than \$511,000 in charitable benefit each and every day of  
21 2010.

22 Provena Health ministries in the greater  
23 Kankakee community, including Provena St. Mary's Hospital,  
24 Provena Fortin Villa Learning Center, Provena Heritage

1 Village, Provena Home Health, Provena Medical Group,  
2 Provena Our Lady of Victory, and Provena St. Mary's Adult  
3 Day Center, delivered a total 2010 charitable impact of  
4 more than \$26 million, 28 percent of which -- or \$7.4  
5 million -- was free care at cost, composed of charity care  
6 and bad debt. And 70 percent of which -- or \$18.6  
7 million -- represented combined provisions of care not  
8 fully reimbursed from Medicaid and Medicare. In addition,  
9 these ministries contributed over \$600,000 in community  
10 benefit services. Taken as a whole, Provena's  
11 contributions, on average, in the Kankakee communities  
12 represented more than \$73,000 in charitable benefit each  
13 and every day of 2010.

14           These amounts not only represent an enduring  
15 commitment to serve all, regardless of their ability to  
16 pay, but also underscore the critical role that Provena  
17 ministries play in the communities we serve, especially  
18 during these difficult economic times. We recognize that  
19 among those we serve are often those most in need, and we  
20 are privileged to have their trust, and we work daily to  
21 ensure we continue to provide nationally-recognized, high  
22 quality care and services to each and every individual who  
23 comes through our doors.

24           I am pleased to submit into the record Provena

1 Health's 2010 Report to Our Communities, which details at a  
2 much greater level our enduring commitment to serve all and  
3 the charitable impact we deliver within the communities we  
4 serve. As complexities within our nation's healthcare  
5 system evolve, we are compelled to adapt and to innovate,  
6 to preserve, strengthen and grow our ministry for the  
7 benefit of the millions of people in Illinois who depend  
8 upon us for care, and that is why we seek your approval for  
9 our partnership and collaboration with Resurrection  
10 Healthcare. Together as Catholic healthcare providers, we  
11 will embrace the work that lies ahead to create a health  
12 system that is available and accessible to everyone, a  
13 health system that is health and prevention-oriented, one  
14 that rewards quality, not quantity, one that is transparent  
15 and consensus-driven, a healthcare system that is safe, one  
16 that is effective and patient-centered, and one that  
17 addresses health needs at all stages of life, from  
18 conception through natural death.

19 Thank you.

20 MS. AVERY: Thank you.

21 Next we have Paula Simmons.

22 (Pause)

23 MS. SIMMONS: Good morning. My name is Paula  
24 Simmons, and I'm the Patient Care Manager for the Family

1 Birthing Unit at Provena St. Mary's.

2           After more than fifteen years of proud  
3 service, I can tell you that Provena St. Mary's Hospital is  
4 as dedicated to the growth and development of its more than  
5 900 employees as it is to its providing the highest quality  
6 care to the patient it is privileged to serve. I know  
7 because my nursing career is the direct result of this  
8 commitment.

9           I decided to become an obstetric nurse later  
10 in life. I worked as an OB tech at Provena St. Mary's  
11 while I was in nursing school and was offered a full-time  
12 OB nursing position upon graduation. My career since then  
13 has been a steady climb into a leadership role, with each  
14 step along the way supported wholeheartedly not only by my  
15 peers but by the organization as a whole.

16           When I felt like I had reached my potential at  
17 the bedside and wanted additional responsibilities, my  
18 director helped me to locate opportunities for advancement.  
19 At around the same time, Provena St. Mary's was in the  
20 midst of developing a cohort Bachelor of Science in Nursing  
21 program with Olivet Nazarene University. In addition to  
22 the convenience and comfort of attending class with my  
23 co-workers right at the site at the hospital, I have been  
24 able to take advantage of Provena's generous tuition

1 reimbursement program, which was one of the main factors in  
2 my decision to pursue additional education, because I had  
3 three children in college at the same time. I am now just  
4 one year away from my degree and deeply thankful for the  
5 opportunity Provena St. Mary's has provided me to further  
6 develop my skills.

7 I know that dedication to career growth is not  
8 unique to Provena St. Mary's. It's also apparent at our  
9 Provena sister ministries and at Resurrection Healthcare as  
10 well. A merger of our two systems will provide additional  
11 resources to help develop our expert care teams in order to  
12 best serve those who depend on us for care.

13 Thank you.

14 MS. AVERY: Thank you.

15 Next we have Amy Whitis.

16 MS. WHITIS: I'm Amy Whitis. I'm the Clinical  
17 Education Coordinator at Provena St. Mary's.

18 It's no surprise to me that Provena St. Mary's  
19 Hospital has twice been named a Workplace of Distinction by  
20 Morehead Associates. The award recognizes organizations  
21 that are dedicated to creating an engaged workforce that  
22 provides safe, superior patient care. That has absolutely  
23 been my experience. Those I work with at Provena St.  
24 Mary's aren't my co-workers, they're my family. It takes a

1 special organization to create an environment like ours,  
2 one that is equally dedicated to employee care as it is to  
3 patient care.

4 Over my 15-year career, I have been able to  
5 take advantage of skill development opportunities when I  
6 decided to transition from the intensive care unit to my  
7 current role in clinical education and tuition  
8 reimbursement when pursuing my master's program. I've also  
9 been the grateful recipient of mentoring from peers who  
10 have been long-standing employees at Provena St. Mary's,  
11 undoubtedly because they feel just as supported in their  
12 careers as I do. In addition to competitive pay, the  
13 opportunity I have to set aside money as part of my  
14 retirement benefit, a portion of which is matched by  
15 Provena, is a great relief. Financial counselors are also  
16 on site regularly to help answer questions fellow employees  
17 and I have about investments and other planning, and I've  
18 found that counseling to be very helpful.

19 I know that being a part of a system has  
20 allowed Provena St. Mary's Hospital to offer these  
21 opportunities, and I'm confident that a merger with  
22 Resurrection Health Care will allow more of the same. I  
23 respectfully urge your approval of the merger application  
24 and thank you for your consideration.

1 MS. AVERY: Thank you.

2 Michelle Schaper.

3 (Pause)

4 MS. SCHAPER: Good morning. My name is  
5 Michelle Schaper, S-c-h-a-p-e-r, and I'm Senior Associate  
6 from Provena Health's Public Relations and Marketing Team.  
7 On behalf of Provena Health, I would like to sincerely  
8 thank Ms. Avery, today's hearing officer; Ms. Olson  
9 representing the Health Facilities and Services Review  
10 Board; and Ms. Keim, court reporter, for their time and  
11 efforts to coordinate today's public hearing.

12 I'm also very pleased to submit to the record  
13 six additional letters of support, including those from Tim  
14 Gernon, Chair of the Provena St. Mary's Hospital Board of  
15 Directors; senator Toi Hutchinson from Illinois' 40th  
16 District; Dr. Roger Taylor, President of the Medical Staff  
17 at Provena St. Mary's Hospital; Reverend James Michaelletz,  
18 Priest in Residence at Maternity of the Blessed Virgin Mary  
19 Church; Michael O'Brien, Member of the Provena St. Mary's  
20 Hospital Board of Directors; and Greg Carroll, Executive  
21 Director of the United Way of Kankakee County.

22 Thank you.

23 MS. AVERY: Thank you.

24 Is there anyone who wishes to testify who has

1 not had an opportunity to do so?

2 (Pause)

3 MS. AVERY: Hearing none, is there anyone who  
4 has testified who wishes to provide additional testimony?

5 (Pause)

6 MS. AVERY: Please note that this project is  
7 tentatively scheduled for consideration by the State Board  
8 at its October 12th and 13th meeting. The meeting will be  
9 held at the Bolingbrook Golf Club, located at 2001 Rodeo  
10 Drive, Bolingbrook, Illinois, at 10 a.m. The public has  
11 until 9 a.m., September 22nd, 2011 to submit written  
12 comments pertaining to this project. Comments can be sent  
13 to the attention of Courtney Avery, Illinois Health  
14 Facilities and Services Review Board, 525 West Jefferson  
15 Street, Second Floor, Springfield, Illinois, 62761-0001.  
16 If you prefer, you may fax your comments to (217) 785-4111.

17 Are there any questions pertaining to today's  
18 proceedings?

19 (Pause)

20 MS. AVERY: Hearing there are no additional  
21 questions or comments, I deem this public hearing  
22 adjourned.

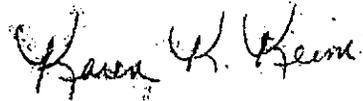
23 Thank you.

24 End Time: 10:35 a.m.

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CERTIFICATE OF REPORTER

I, KAREN K. KEIM, CRR, RPR, a Certified Court Reporter in the States of Illinois and Missouri, do hereby certify that the proceedings in the above-entitled cause were taken by me to the best of my ability and thereafter reduced to writing; that I am neither counsel for, related to, nor employed by any of the parties to the action, and further that I am not a relative or employee of any attorney or counsel employed by the parties thereto, nor financially or otherwise interested in the outcome of the action.



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KAREN K. KEIM  
CRR, RPR, CSR-IL, CCR-MO



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