

MEMO

Re: Public Hearing
Provena Mercy Medical Center Project# 11-040

Date: September 7, 2011

Place: Aurora Public Library, 555 South Eola Road, Aurora, Illinois
Time: 10:00 am

Hearing Officers: Juan Morado Jr. and Dale Galassie

- 10 Individuals were in attendance but provided no testimony
- 4 Individuals provided support testimony
- 6 Individuals provided written testimony
- 0 Individuals provided opposition testimony

RECEIVED

SEP 13 2011

HEALTH FACILITIES &
SERVICES REVIEW BOARD

ILLINOIS HEALTH FACILITIES and SERVICES REVIEW BOARD

Public Hearing Register

Project: Provena Mercy Medical Center #11-040
 Location: Aurora Public Library, 555 S. Eola Road

Date: September 7, 2011
 Time: 10 AM

ATTENDANCE/NO TESTIMONY ON PROJECT

#	NAME (PLEASE PRINT)	AGENCY, ORGANIZATION OR INSTITUTION REPRESENTED OR RESIDENT (PLEASE PRINT)	CITY (PLEASE PRINT)	(S) SUPPORT (O) OPPOSED (N) NEUTRAL (PLEASE PRINT)
1	SISTER MARGARET MARY HIND, ASM	PROVENA MEMBER BODY	AURORA	S
2	Susan Mennenga	Provena Mercy Medical Center	Aurora	S
3	Thomas R. Russe	PROVENA GOVERNING BOARD CHAIR	AURORA	S
4	PAUL E. BELTER	Provena Mercy Medical Center	Aurora	S
5	Marc Crescenzo	Provena Mercy Medical Center	Aurora	S
6	DAVID MCINARY	Provena Mercy Medical Center	Aurora	S
7	JACK AXEL	AXEL & ASSOCIATES	Palatine	S
8	Heather J. Gates	Provena	AURORA	S
9	Terese Raabe	Rush-Copley Medical Center	Aurora	N
10	DIANE HAAGBAEVES	PROVENA MERCY MEDICAL CENTER	AURORA	S
11	Stuzette Mahanne	PROVENA MERCY	AURORA	S
12				
13				
14				

10 (ATA NO test)
 41 testimony provided
 6 55's protest letters



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Provena Mercy Medical Center

Project Number: 11-040

Date: September 7, 2011 Time: 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) SISTER MARGARET MARY HEINZ, RSM

City AURORA, IL Zip _____

Signature Sister Margaret Mary Heinz, RSM

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Provena Mercy Medical Center

Project Number: 11-040

Date: September 7, 2011 Time: 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) THOMAS NEHRING

City FRANK FORT Zip 60423

Signature [Handwritten Signature]

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

PROVENA HEALTH

V.P. Mission Services



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Provena Mercy Medical Center

Project Number: 11-040

Date: September 7, 2011 Time: 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) GEORGE W. EINHORN

City Provena Zip Ill. 60506

Signature [Handwritten Signature]

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Provena Mercy Medical Center



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Provena Mercy Medical Center

Project Number: 11-040

Date: September 7, 2011 Time: 10:00 am

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Lisa Lager

City Aurora Zip

Signature [Handwritten Signature]

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Provena Health

The Testimony of Sister Margaret Mary Hinz, rsm

RE: Project Number 11044

The Merger of Provena Health and Resurrection Health Care

My name is Sister Margaret Mary Hinz, and I am a member of the Sisters of Mercy of the Americas religious community. I am speaking today on behalf of the Member Body of Provena Health, which includes the Franciscan Sisters of the Sacred Heart, the Servants of the Holy Heart of Mary and the Sisters of Mercy of the Americas; and on behalf of the Sponsorship Council of Resurrection Health Care which includes the Sisters of the Holy Family of Nazareth and the Sisters of the Resurrection.

I am very pleased to be here today to share with the community an overview of what is a very exciting new chapter in the history of Provena Mercy Medical Center and for our health system as a whole. I would also express my sincere appreciation to the Illinois Health Facilities and Services Review Board for their efforts to enable this hearing to take place in a timely and organized fashion.

By way of background, Provena Health is a Catholic health ministry that includes six hospitals, including Provena Mercy, 16 long-term care and senior residential facilities, numerous clinics, five home health agencies and other health-related activities operating in Illinois and Indiana. At the encouragement of Joseph Cardinal Bernardin, Provena Health came into being on December 1, 1997 from a human need to provide exceptional and compassionate health care services, and to be a sign of hope to all those in the communities it serves.

With a mission to build communities of healing and hope by compassionately responding to human need in the spirit of Jesus Christ, we have served our communities since our first hospitals opened their doors, as early as 1882.

From our very beginnings, we have been called to be much more than just a provider of health services. Rather, we are steeped in a culture that is committed to responding to the needs of those we are privileged to serve, delivering high quality care that is accessible to all.

Today, I am representing the five communities of women religious, who in faith and hope, seek the approval of the Illinois Health Facilities and Services Review Board to form a new Catholic health Ministry to serve the citizens of Illinois through a merger of Provena Health and Resurrection Healthcare Corporation.

As individual health systems, Provena Health and Resurrection Healthcare have long provided compassionate healing to those in need. In keeping with the true spirit of the courageous Sisters who came before us, ours have been ministries deeply focused on quality care for all, regardless of one's ability to pay.

Now, as we anticipate Health Reform and the sweeping changes that will transform the delivery of care as we have come to know it, we are keenly aware that the key to sustaining and growing our person-centered Mission lies in the strength of enduring partnerships we forge today.

Jointly rooted in the traditions of Catholic healthcare, the new Ministry will be distinguished by an ability to deliver quality care across the continuum from a broad and complementary base of leading edge locations and physician networks. From a foundation steeped in a shared heritage and set of values, the new Ministry would give rise to an enormous potential to truly improve the wellbeing of generations of Illinoisans to come.

With a dedicated and talented combined team of nearly 5,000 physicians, supported by over 22,000 employees, the new Ministry will play an important role in the economic vitality of the communities in which we serve. Above all, our partnership will remain true to the hallmarks of our Catholic identity: promoting and protecting the dignity of every individual from conception to death, caring for the poor and vulnerable and properly stewarding our precious people and financial resources.

Finally, I would like to also enter into the record a letter of support from His Eminence, Francis Cardinal George, Archbishop of Chicago. In his letter, he says, in part, "...I am grateful for the willingness of our state's premier Catholic providers to collaborate in order to meet the current challenges of health care. As they do now, the combined systems will operate without any restrictive admissions policies related to race, ethnic background, religion, payment source, or any other factor. The new system will continue to admit Medicare and Medicaid recipients and to care for those patients in need of charity care....This merger has my full support...."

In conclusion, the combined Provena Health and Resurrection Healthcare will strengthen and expand access to an exceptional tradition of quality care and service millions of Illinois residents who have come to know and depend upon for more than a century. On behalf of the women religious whose communities are sponsoring the proposal before you, we prayerfully request your approval. God bless you all and thank you very much.

**Testimony of Thomas Nehring
System Senior Vice President, Mission Services
Provena Health**

RE: Project Numbers 11039 – 11051
The Merger of Provena Health and Resurrection Health Care

Good morning. My name is Tom Nehring, and I am System Senior Vice President of Mission Services at Provena Health. I am here today in support of the merger of Provena Health and Resurrection Health Care. In my role with Provena, I have been responsible for cultural integration of mission, vision, values and Catholic ministry identity; community benefit; advocacy & government relations; clinical and organizational ethics; leadership development and spirituality & spiritual care services across our health system for the past nine years. Previous to joining Provena, I did similar work for ten years at Wheaton Franciscan Healthcare, another Catholic health system. During this time I have also worked on national committees and boards involved with Catholic health care.

In my career within Catholic health care, I have come to know that our ministry as a whole works to bring alive the Gospel vision of justice and peace. We answer God's call to foster healing, act with compassion, and promote wellness for all persons and communities, with special attention to our neighbors who are poor, underserved, and most vulnerable. By our service, we strive to transform hurt into hope.

For more than 125 years, Provena Health ministries have existed for the sole purpose of caring for all regardless of their ability to pay. It is a commitment that is at the core of our Mission: to build communities of healing and hope by compassionately responding to human need in the spirit of Jesus Christ.

It is how we concretely live out directive #3 of the Ethical and Religious Directives for Catholic Health Care Services given to us by the Bishops of the United States: "In accord with its mission, Catholic health care should distinguish itself by **service to and advocacy for** those people whose social condition puts them at the margins of our society and makes them particularly vulnerable to discrimination: the poor; the uninsured and the underinsured;

children and the unborn; single parents; the elderly, those with incurable diseases and chemical dependencies; racial minorities; immigrants and refugees. In particular, the person with mental or physical disabilities, regardless of the cause or severity, must be treated as a unique person of incomparable worth, with the same right to life and to adequate health care as all other persons.” This is what we strive to do.

Today, I must tell you that that the needs of the poor and marginalized are greater than ever.

Newly released figures, detail that our service in 2010 resulted in a charitable impact upon our communities of more than \$186 million for Provena Health. Nearly sixty million of that was given away in free care at cost through charitable assistance, which totaled over \$35 million, and bad debts, which equaled nearly \$25 million.

Sixty-two percent of that \$186 million or \$114.5 million represented combined provisions of care not fully reimbursed from State and Federal government’s Medicaid and Medicare programs. In addition, Provena contributed over \$12 million in community benefit services, which are specific programs and activities aimed at meeting identified community health needs.

Taken as a whole, Provena Health’s contributions, on average, represented more than \$511,000 in charitable benefit each and every day.

[In Danville]

In the greater Danville area, Provena United Samaritans Medical Center’s 2010 charitable impact represented more than \$16 million, 40 percent of which (or \$6,732,497) was free care at cost and 46 percent of which (or \$7,591,823) represented combined provisions of care not fully reimbursed from Medicaid and Medicare. In addition, Provena United Samaritans contributed over \$2.2 million in community benefit services and had a combined daily charitable impact of more than \$45,000, on average, in 2010.

[In Champaign]

In the greater Champaign-Urbana area, Provena ministries, including Provena Covenant Medical Center, Provena Home Health, Provena Hospice and Provena Medical Group, delivered a total 2010 charitable impact of more than \$23 million, 38 percent of which (or

\$9,135,877) was free care at cost and 54 percent of which (or \$12,878,301) represented combined provisions of care not fully reimbursed from Medicaid and Medicare. In addition, the ministries in Champaign-Urbana contributed over \$1.8 million in community benefit services and had a combined daily charitable impact of more than \$65,000, on average.

[In Aurora]

Provena Health ministries in the greater Aurora community including Provena Mercy Medical Center, Provena Fox Knoll, Provena McAuley Manor and Provena Medical Group, have delivered a total 2010 charitable impact of nearly \$20 million, 51 percent of which (or \$10,249,634) was free care at cost – composed of charity care and bad debt - and 30 percent of which (or \$5,903,517) represented combined provisions of care not fully reimbursed from Medicaid and Medicare. In addition, these ministries contributed over \$3.7 million in community benefit services. Taken as a whole, Provena's contributions, on average, represented more than \$54,500 in charitable benefit each and every day.

[In Elgin]

Provena Health ministries in the greater Elgin community including Provena Saint Joseph Hospital, Provena Geneva Care Center, Provena Home Health, Provena Hospice, Provena Medical Group, Provena Pine View Care Center and The Greens of Elgin delivered a total 2010 charitable impact of more than \$34 million, 25 percent of which (or \$8,555,294) was free care at cost – composed of charity care and bad debt - and 71 percent of which (or \$24,446,605) represented combined provisions of care not fully reimbursed from Medicaid and Medicare. In addition, these ministries contributed over \$1.3 million in community benefit services. Taken as a whole, Provena's contributions, on average, represented more than \$94,000 in charitable benefit each and every day.

[In Joliet]

Provena Health ministries in the greater Joliet community including Provena Saint Joseph Medical Center, Provena Home Health, Provena Medical Group and Provena Villa Franciscan, delivered a total 2010 charitable impact of more than \$58 million, 29 percent of which (or \$17,492,731) was free care at cost – composed of charity care and bad debt - and 68 percent of which (or \$39,754,690) represented combined provisions of care not fully reimbursed from Medicaid and Medicare. In addition, these ministries contributed over \$1.6

million in community benefit services. Taken as a whole, Provena's contributions, on average, represented more than \$161,000 in charitable benefit each and every day.

[In Kankakee]

Provena Health ministries in the greater Kankakee community including Provena St. Mary's Hospital, Provena Fortin Villa Learning Center, Provena Heritage Village, Provena Home Health, Provena Medical Group, Provena Our Lady of Victory and Provena St. Mary's Adult Day Center delivered a total 2010 charitable impact of more than \$26 million, 28 percent of which (or \$7,402,750) was free care at cost – composed of charity care and bad debt - and 70 percent of which (or \$18,666,295) represented combined provisions of care not fully reimbursed from Medicaid and Medicare. In addition, these ministries contributed over \$600,000 in community benefit services. Taken as a whole, Provena's contributions, on average, represented more than \$73,000 in charitable benefit each and every day.

These amounts not only represent an enduring commitment to serve all regardless of their ability to pay, but also underscore the critical role Provena ministries play in the communities we serve, especially during difficult economic times. We recognize that among those we serve are often those most in need. We are privileged to have their trust, and we work daily to ensure we continue to provide nationally recognized, high quality care and services to each and every individual who comes through our doors.

I am pleased to submit into the record Provena Health's 2010 Report to Our Communities which details at a much greater level our enduring commitment to serve all and the charitable impact we deliver within the communities we serve.

As complexities within our nation's health care system evolve, we are compelled to adapt and innovate; to preserve, strengthen and grow our ministry for the benefit of the millions of people in Illinois who depend upon us for care. And that is why we seek your approval for our partnership and collaboration with Resurrection Health Care.

Together as Catholic healthcare providers, we will embrace the work that lies ahead to create a health care system that is available and accessible to everyone; that is health and prevention-oriented; that rewards quality not quantity; that is transparent and consensus-

driven; safe, that is effective and patient-centered; and that addresses health needs at all stages of life, from conception to natural death.

Thank you.



ARCHDIOCESE OF CHICAGO

OFFICE OF THE ARCHBISHOP

March 17, 2011

Ms. Courtney Avery
Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson
Springfield, Illinois 62761

Dear Ms. Avery,

Resurrection Health Care Corporation and Provena Health have proposed a merging of the two systems that will better position the combined system's hospitals, long-term care facilities, outpatient centers and other programs and facilities to continue to serve the patients and communities that have traditionally looked to them for care. This system merger is intended to improve the financial viability of both entities as well as enhance patient, employee and medical staff satisfaction. Through a shared culture and integrated leadership, this merger would also position the combined system for innovation and adaptation under health care reform.

The proposed merger will position Resurrection and Provena to strengthen and improve access to Catholic health care in Illinois. This has long been an area of great interest and concern for me, and I am grateful for the willingness of two of our state's premier Catholic providers to collaborate in order to meet the current challenges in health care. As they do now, the combined systems will operate without any restrictive admissions policies related to race, ethnic background, religion, payment source, or any other factor. The new system will continue to admit Medicare and Medicaid recipients and to care for those patients in need of charity care.

This proposed merger has my full support and I can assure you that both Resurrection Health Care and Provena Health are working together collegially and in the best interests of their communities to strengthen and improve access to high quality, highly accountable Catholic health care in the State of Illinois.

Sincerely yours,

Francis Cardinal George, O.M.I.
Archbishop of Chicago



19065 Hickory Creek Drive, Suite 300
Mokena, IL 60448
708 478 7967 Tel



7435 West Talcott Avenue
Chicago, IL 60631
773 792 5555 Tel

August 17, 2010

Ms. Courtney Avery
Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson
Springfield IL 62761

RE: IHFSRB Projects #11-40 -- #11-53

Dear Ms. Avery,

In early July, after several months of talks among the Sponsoring Congregations and between the Boards of Provena Health and Resurrection Health Care, as well as due diligence and discernment, we reached an agreement to come together to form a new patient, resident and family centered health Ministry that will serve a large portion of Illinois. The size and scope of the new Ministry will improve financial viability through a new structure that focuses on savings in corporate and administrative costs, while concentrating resources in our local health care ministries where care is provided. A new parent organization will oversee the existing Provena Health and Resurrection Health Care corporations.

Throughout the lengthy and thorough decision process, we came to realize our unique similarities. Our new Ministry will support innovation and growth under health reform. The new Ministry will be designed to excel at the patient, resident and family experience and provide high quality care and value across the continuum. In partnership with our physicians and employees, we are committed to building healthy communities by identifying community health needs and developing strategies to keep people healthy, as well as caring for the sick.

More than 4.5 million people live in areas we serve. The combined Ministry will encompass 12 hospitals, 28 long-term care and senior residential facilities, more than 50 primary and specialty care clinics, six home health agencies and the second largest behavioral health services program in the state. In addition, the Ministry includes Resurrection University, a fully-accredited, not-for-profit, Catholic-based specialty school for health sciences. We will have nearly 5,000 physicians and more than 22,000 employees.

We would like to express our sincere gratitude to the Illinois Health Facilities and Services Review Board for giving us the opportunity to tell our story at today's public hearing. We respect and appreciate the conscientious work to make this series of hearings possible so that we, our supporters, stakeholders and community partners have the opportunity to speak about our plans.

Sincerely,

Guy R. Wiebking
President and Chief Executive Officer
Provena Health

Sandra Bruce, FACHE
President and Chief Executive Officer
Resurrection Health Care

**Testimony of George Einhorn
Interim President and Chief Executive Officer
Provena Mercy Medical Center**

RE: Project Number 11040
The Merger of Provena Health and Resurrection Health Care

Good morning and thank you for the opportunity to not only share with the public our goals for what we hope to achieve through a merger between Provena Health and Resurrection Health Care, but to also describe the benefits of this new partnership to the people of the greater Aurora community. My name is George Einhorn, and I am the interim President and Chief Executive Officer of Provena Mercy Medical Center.

I would like to submit into the record a letter from Guy Wiebking, the President and Chief Executive Officer of Provena Health and Sandra Bruce, the President and Chief Executive Officer of Resurrection Health Care which states in part: “The size and scope of the new Ministry will improve financial viability through a new structure that focuses on savings in corporate and administrative costs, while concentrating resources in our local health care ministries where care is provided.”

Concentrating resources in our local health care ministries where care is provided – I would like to assure the Board and our community that our leaders “get it.” They know that success in health care is not derived from big corporate overhead; but rather by investing in caring for people in the communities in which we are privileged to serve.

For local hospitals like Provena Mercy, there are number of excellent benefits to being part of health system, and especially one that will be among the largest in our State. As a member of Provena Health, our local hospital in Aurora – and ultimately, our patients and employees – have time and again benefitted from the System’s “think global, act local” approach. From technological enhancements that improve quality and patient safety to leading-edge diagnostics to patient and family-centered renovations and new programs, our local hospital ministries have grown in ways we never could have without the support and resources of a greater system.

As health care faces unprecedented changes, as we confront decreased reimbursements, as the need for charity care and financial assistance becomes greater than ever and as our aging population tests the system as never before, hospital survival lies in what we at Provena call "Systemness." That is maximizing efficiency and cost savings by centralizing "back office" type functions at a Corporate level, so that resources can be focused on where they matter most – in caring for our local communities.

We have some of that now as being part of Provena, and we stand to gain more under the new organization. In fact, work is already underway to expand our charity care and financial assistance programs where the need is great due in large part to the struggling economy.

There, to continue to ensure that we do not lose sight of what's important to our local communities, will be our wonderful and deeply dedicated local Boards of Directors which will operate as they currently do under the new structure. Our local Foundations will continue to do the same, with our locally raised dollars staying right here, to make a difference in the lives our friends and neighbors.

The partnership will also more strongly support our role as a leading employer in the markets we serve, with our employees enjoying the stability of being part of a larger health system, with competitive pay and benefits, career advancement opportunities and a faith-based culture of diversity, camaraderie, respect and compassion.

Above all, our merger will preserve and strengthen for generations to come the promise our Founding Sisters made here in Aurora a 100 years ago...that through our ministry, all in need would have healing and hope in the spirit of Jesus Christ.

On behalf of the Provena family, I would like to thank all who joined us today in person or in spirit for their support of our new future and also to the Illinois Health Facilities and Services Review Board for the opportunity to tell our story. Thank you.

Your choice. The choice.

First Choice Bank

August 4, 2011

www.firstchoicebanks.com

Ms. Courtney Avery
Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

RE: PROJECT # 11040
Merger of Provena Health and Resurrection Health Care Corporation

Dear Ms. Avery:

As chairperson of the Board of Directors of Provena Mercy Medical Center (PMMC), I am pleased to extend my support of the Certificate of Need application for the merger between Provena Health and Resurrection Health Care.

Not only does a merger of these two organizations present an opportunity to strengthen our Mission and recommit to our communities, but it also makes good business sense. Healthcare providers are vital economic engines in the communities we serve. Currently, PMMC is in the midst of a \$13 million multi-phased project designed to enhance patient and visitor experiences. And in the Aurora area alone last year, Provena ministries employed nearly 1,400 local individuals - representing more than \$77 million in salaries and wages.

A merger of Provena Health and Resurrection Health Care will allow us to continue and, indeed, enhance our role as a driver of economic vitality in our communities - not just in the greater Aurora area but to the more than 4.5 million people served by our joint service areas.

I have come to learn that what strengthens the system strengthens the local ministry as well. The merger with Resurrection Health Care will do just that, and ultimately, it is the people of Aurora that will benefit.

I urge the Board's approval of this application. Thank you.

Sincerely,



Thomas R. Russe
Chair
Provena Mercy Medical Center Board of Directors

Provena Health ministries are sponsored by the Franciscan Sisters of the Sacred Heart,
the Servants of the Holy Heart of Mary and the Sisters of Mercy of the Americas.

Your choice. The choice.

First Choice Bank

August 4, 2011

www.firstchoicebanks.com

Ms. Courtney Avery
Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

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I urge the Board's approval of this application. Thank you.

Sincerely,



Thomas R. Russe
Chair
Provena Mercy Medical Center Board of Directors

Provena Health ministries are sponsored by the Franciscan Sisters of the Sacred Heart,
the Servants of the Holy Heart of Mary and the Sisters of Mercy of the Americas.



August 10, 2011

Ms. Courtney Avery
Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

RE: Project No.: 11040
Merger of Provena Health and Resurrection Health Care Corporation

Dear Ms. Avery:

As an Emergency Medicine physician and president of the medical staff of Provena Mercy Medical Center (PMMC), I am pleased to extend my support of the Certificate of Need application for the merger between Provena Health and Resurrection Health Care.

For 100 years, the medical team at PMMC has been dedicated to providing the members of our communities with leading-edge, patient-centered, high quality care. Over the years, our efforts have been recognized on a national level by organizations, including HealthGrades® and The Joint Commission, among others. Our Chest Pain Center was one of the first in Illinois to be accredited by the Society of Chest Pain Centers. During the past year, PMMC has brought innovative technology to the Aurora community, including the newest generation of x-ray equipment, which reduces patients' exposure to radiation.

A merger of Provena Health and Resurrection Health Care will allow us to continue to provide higher quality care, utilization the latest advancements in quality and treatment, at lower costs to our communities.

I urge the Board's approval of this application. Thank you.

Sincerely,

Marc Crescenzo, MD
Emergency Department Medical Director



August 10, 2011

Ms. Courtney Avery
Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

RE: Project No.: 11040
Merger of Provena Health and Resurrection Health Care Corporation

Dear Ms. Avery:

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For 100 years, the medical team at PPMC has been dedicated to providing the members of our communities with leading-edge, patient-centered, high quality care. Over the years, our efforts have been recognized on a national level by organizations, including HealthGrades® and The Joint Commission, among others. Our Chest Pain Center was one of the first in Illinois to be accredited by the Society of Chest Pain Centers. During the past year, PPMC has brought innovative technology to the Aurora community, including the newest generation of x-ray equipment, which reduces patients' exposure to radiation.

A merger of Provena Health and Resurrection Health Care will allow us to continue to provide higher quality care, utilizing the latest advancements in quality and treatment, at lower costs to our communities.

I urge the Board's approval of this application. Thank you.

Sincerely,

Marc Crescenzo, MD
Emergency Department Medical Director



City of Aurora

Mayor's Office • 44 E. Downer Place • Aurora, Illinois 60507-2067
Phone (630) 256-3010 • Fax (630) 256-3019

Thomas J. Weisner
Mayor

August 16, 2011

Ms. Courtney Avery, Administrator
Illinois Health Facilities and
Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

RE: PROJECT # 11040
Merger of Provena Health and Resurrection Health Care Corporation

Dear Ms. Avery:

As mayor, I have worked hard for the past six years to improve the lives of the nearly 188,000 residents of the city of Aurora, IL. I am thankful that Provena Mercy Medical Center (PMMC) exists in our community to provide top-notch healthcare to everyone, regardless of ability to pay.

In addition to high quality medical care, PMMC reaches into the community to provide innovative, planned outreach initiatives that proactively build a culture that supports healthy life choices and a high quality of life for area residents from all backgrounds. Such initiatives include our Center for Diabetic Wellness – which directly addresses an identified community need, Language Access to Healthcare medical translation services, and Parish Nursing services within our local faith communities.

Provena Health's commitment to improving health care resources in our community has led to better and more accessible treatment and care for our residents. I know that the proposed merger will only strengthen that commitment.

I urge the Board's approval of this application. Thank you.

Sincerely,

Thomas J. Weisner
Mayor, City of Aurora



City of Aurora

Mayor's Office • 44 E. Downer Place • Aurora, Illinois 60507-2067
Phone (630) 256-3010 • Fax (630) 256-3019

Thomas J. Weisner
Mayor

August 16, 2011

Ms. Courtney Avery, Administrator
Illinois Health Facilities and
Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

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Merger of Provena Health and Resurrection Health Care Corporation

Dear Ms. Avery:

As mayor, I have worked hard for the past six years to improve the lives of the nearly 188,000 residents of the city of Aurora, IL. I am thankful that Provena Mercy Medical Center (PMMC) exists in our community to provide top-notch healthcare to everyone, regardless of ability to pay.

In addition to high quality medical care, PMMC reaches into the community to provide innovative, planned outreach initiatives that proactively build a culture that supports healthy life choices and a high quality of life for area residents from all backgrounds. Such initiatives include our Center for Diabetic Wellness – which directly addresses an identified community need, Language Access to Healthcare medical translation services, and Parish Nursing services within our local faith communities.

Provena Health's commitment to improving health care resources in our community has led to better and more accessible treatment and care for our residents. I know that the proposed merger will only strengthen that commitment.

I urge the Board's approval of this application. Thank you.

Sincerely,

Thomas J. Weisner
Mayor, City of Aurora



INDUSTRIAL FENCE INC.

August 4, 2011

Ms. Courtney Avery, Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

RE: PROJECT # 11040
Merger of Provena Health and Resurrection Health Care Corporation

Dear Ms. Avery:

On behalf of Provena Mercy Medical Center (PMMC) Board of Directors, I request your approval of the merger between Provena Health and Resurrection Health Care.

I am a third-generation resident of Aurora, and my family has relied on PMMC for our care. I have personally seen the tragic results of what happens when there are language and cultural barriers for someone who needs medical care.

PMMC has addressed this need through two very effective programs – the Center for Diabetic Wellness and Language Access to Healthcare. The Center for Diabetic Wellness provides culturally-sensitive care and education to patient patients with diabetes, which was identified years ago as a community need in Aurora. Additionally, Language Access to Healthcare provides expert medical interpretation in many languages for our patients and those at other local health care organizations.

I know that a partnership between Provena Health and Resurrection Health Care will have a great and long-lasting positive impact on the lives of all of those in our communities through programs like the Center for Diabetic Wellness and Language Access to Healthcare.

I encourage your support of this application. Thank you.

Sincerely,

Mike A. Saltijeral
Vice-Chair

Provena Mercy Medical Center Board of Directors

Provena Health ministries are sponsored by the Franciscan Sisters of the Sacred Heart,
the Servants of the Holy Heart of Mary and the Sisters of Mercy of the Americas.



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RE: PROJECT # 11040
Merger of Provena Health and Resurrection Health Care Corporation

Dear Ms. Avery:

On behalf of Provena Mercy Medical Center (PMMC) Foundation Board, I request your approval of the merger between Provena Health and Resurrection Health Care.

Each year, the PMMC Foundation raises close to \$1 million to support our healing mission through innovative programs and services, technology advancement, facility enhancement and access for the underserved. Such examples include our patient room renovation and privatization project, and our many nationally-recognized programs including cardiac surgery, joint replacement, gastrointestinal procedures and our stroke center and chest pain treatment center. Additionally, these funds help bring the best caregivers to our ministry through nursing scholarships and continuing education for our employees.

Provena Health's ministries, as well as those of Resurrection Health Care, respond with the same dedication to their communities by delivering compassionate, high-quality health care to those they serve. Together we will be better positioned for continued growth and most importantly, positively impact the wellbeing of those we serve for generations to come.

I urge the Board's approval of this application. Thank you.

Sincerely,



Hilary Brennan
Chair
Provena Mercy Medical Center Foundation Board

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Hilary Brennan
Chair
Provena Mercy Medical Center Foundation Board



"Service Above Self"

Rotary Club of Aurora

AURORA, ILLINOIS

August 4, 2011

Ms. Courtney Avery, Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

RE: PROJECT # 11040
Merger of Provena Health and Resurrection Health Care Corporation

Dear Ms. Avery:

On behalf of the Rotary Club of Aurora, I request your approval of the merger between Provena Health and Resurrection Health Care.

Provena Mercy Medical Center has long had an important impact on our community, giving millions of dollars toward community benefit support. In 2010 alone, PMMC provided over \$19 million in charitable impact on our community, through free health care and planned community benefit services.

Merging with Resurrection will make the entire Provena system stronger in an era where there is great change coming in health care. It will preserve their faith-based missions, which puts the community, and the people within it, at the center. And equally important, the merger will allow all of the ministries included to provide even more for their communities.

I urge the Board's approval of this application. Thank you.

Sincerely,

A handwritten signature in cursive script that reads "Peter Martin".

Peter Martin, President
Rotary Club of Aurora

A handwritten signature in cursive script that reads "Byron G. Saum".

By: Byron G. Saum,
Past President - Secretary
Rotary Club of Aurora



"Service Above Self"

Rotary Club of Aurora

AURORA, ILLINOIS

August 4, 2011

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Peter Martin, President
Rotary Club of Aurora

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By: Byron G. Saum,
Past President - Secretary
Rotary Club of Aurora