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SEP 06 2011

HEALTH FACILITIES &
SERVICES REVIEW BOARD

ORIGINAL

**STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD**

**RE: IHFSRB - PROJECT #11-049
SAINT FRANCIS HOSPITAL, EVANSTON**

PUBLIC HEARING

AUGUST 23, 2011

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STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

PUBLIC HEARING

Re: IHFSRB - Project #11-049
Saint Francis Hospital, Evanston

Levy Senior Citizens Center
300 Dodge Avenue
Evanston, Illinois
August 23, 2011
3:00 o'clock p.m.

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APPEARANCE

Courtney Avery - Administrator for the
Illinois Health Facilities and Service Review Board

Dr. James Burden, Board Member

Midwest Litigation Services
David J. Demski, CSR 084-004386
711 N. 11th Street
St. Louis, MO 63101
314-644-2191
1-800-280-3376

1 MS. AVERY: Good afternoon.

2 I am Courtney Avery, Administrator for the
3 Illinois Health Facilities and Services Review Board.
4 Joining me today is Dr. James Burden, HFSRB Member. Our
5 purpose here today is to act as the hearing officer and
6 facilitator for Project No. 11-049, Saint Francis
7 Hospital, Evanston.

8 As per the rules of the Illinois Health
9 Facilities and Services Review Board, I would like to
10 read the legal notice into the record.

11 In accordance with the requirements of the
12 Illinois Health Facilities Planning Act, notice is given
13 of receipt to transfer ownership of a hospital, Project
14 No. 11-049, St. Francis Hospital, Evanston. Applicants:
15 St. Francis Hospital, Provena Health, Resurrection
16 Health Care Corporation, and Cana Lakes Health Care.
17 The applicants propose to transfer to Cana Lakes Health
18 Care ownership of a 271-bed community hospital located
19 at 355 North Ridge Avenue, Evanston. Project Cost:
20 \$305,388,953.

21 A Public Hearing is to be held by the
22 Illinois Department of Public Health pursuant to the
23 Illinois Health Facilities Planning Act. The hearing is
24 open to the public and will afford an opportunity for
25 parties with interest to present written and/or verbal

1 comments relevant to the project. All allegations or
2 assertions should be relevant to the need for the
3 proposed project and supported with two copies of
4 documentation or materials that are printed or typed on
5 paper size 8-1/2 by 11.

6 The Public Hearing will take place pursuant
7 to Part 1130.910. The hearing is scheduled for August
8 23, 2011, 3:00 p.m., located at the Levy Senior Citizens
9 Center, 300 Dodge Avenue, Evanston, Illinois 60202.

10 If you have not done so, please sign in
11 using the appropriate registration forms. There are
12 two speaker registration forms: one for individuals
13 in support of the project; one for individuals in
14 opposition of the project. In addition, there is a
15 sign-in sheet for individuals to register attendance
16 who do not wish to provide testimony.

17 To ensure that the Illinois Health
18 Facilities and Services Review Board's public meetings
19 protect the privacy and maintain the confidentiality of
20 an individual's health information, covered entities, as
21 defined by the Health Insurance Portability Act of 1996,
22 such as facilities, hospital providers, health plans,
23 and health care clearinghouses, submitting oral or
24 written testimony that discloses protected health
25 information of individuals shall have a valid written

1 authorization from that individual. The authorization
2 shall allow the covered entity to share the individual's
3 protected health information at this hearing.

4 Those of you who came with prepared text of
5 their testimony, you may choose to submit the written
6 text without giving oral presentation. However, if you
7 are giving oral testimony, please be as brief as
8 possible. I ask that you limit your testimony to three
9 minutes. After you have concluded your remarks, please
10 provide two copies, if possible.

11 Prior to beginning your remarks, please give
12 the court reporter the spelling of your complete name.
13 Individuals providing oral testimony will be called in
14 the order according to sign-in.

15 First to give oral testimony is
16 Mr. Jeffrey Murphy. Mr. Murphy, will you please give
17 the court reporter the spelling of your name.

18 MR. MURPHY: J-e-f-f-r-e-y, M-u-r-p-h-y.

19 MS. AVERY: Thank you.

20 MR. MURPHY: Good afternoon. My name is
21 Jeff Murphy. I am Executive Vice President and Chief
22 Executive Officer of Saint Francis Hospital in Evanston.

23 Saint Francis is a full-service level-one
24 trauma center that specializes in emergency and cardiac
25 care and is home to the only accredited chest pain

1 center on Chicago's north shore. Our hospital serves
2 some of Evanston and Chicago's most diverse and
3 challenged neighborhoods, including east and west
4 Rodgers Park, Uptown, Northtown, Edgewater, as well as
5 the suburban communities of Skokie and Lincolnwood.
6 St. Francis Hospital is part of the system of hospitals
7 and other health care facilities known as Resurrection
8 Health care. Resurrection Health Care is a Catholic
9 health care system cosponsored by the Sisters of the
10 Resurrection and the Sisters of the Holy Family of
11 Nazareth.

12 Resurrection Health Care Corporation and
13 Provena Health are proposing a merger of the two systems
14 that will better position the combined new ministries
15 hospitals, long-term care facilities, outpatient
16 centers, and other programs and facilities to continue
17 to serve the patients and communities that have
18 traditionally looked to those facilities for care.
19 Details on the decision to merge and the structure of
20 the transaction are included in the Certificate of Need
21 Applications filed in July 2001.

22 After the merger, St. Francis Hospital will
23 continue to operated as a Catholic facility consistent
24 with the Ethical and Religious Directives for Catholic
25 Health Care. We will continue to operate as a general

1 acute care hospital and no change in our license will
2 be required. We do not expect any hospital programs,
3 service, or staffing changes to occur as a result of
4 this merger.

5 Our hospital's generous financial assistance
6 policy was compared, side-by-side, with the financial
7 assistance policy of Provena Hospital. As a result, we
8 have jointly developed a comprehensive new financial
9 assistance policy, the proposed new ministry, that is
10 even more generous and establishes guidelines with a
11 provision of financial assistance to assist individuals
12 in financial need and other medically underserved
13 individuals to obtain appropriate medical services. Our
14 policy is patient and family centered and appropriately
15 identifies patients that are unable to pay for medically
16 necessary services. It is also our goal to provide
17 accessible and effective health services while
18 maintaining our fiscal viability. Efforts will be made
19 to effectively communicate the availability of financial
20 assistance to patients, families, and the communities we
21 serve. Our hospital will continue to follow the
22 Illinois Hospital Uninsured Patient Discount Act, the
23 Illinois Fair Patient Billing Act, and all other
24 applicable laws relating to the provision of care to the
25 underserved.

1 In summary, this proposed merger will enable
2 this hospital and its current and new sister facilities
3 to strengthen access to high-quality Catholic health
4 care, improve our combined financial viability, enhance
5 clinical capabilities, improve employee and medical
6 staff satisfaction, and importantly, positions of new
7 health care systems for innovative and adaptation under
8 health care reform. As a result of the merger,
9 St. Francis Hospital will be better positioned for the
10 future to continue making substantial and unique
11 contributions to the health and welfare of the diverse
12 population we serve.

13 Thank you for this opportunity to explain
14 the importance and value to the community of this
15 proposed merger.

16 MS. AVERY: Thank you.

17 Next we have Sister Clara.

18 SISTER KUSEK: I'm Sister Clara Frances
19 Kusek, K-u-s-e-k, a member of the Religious Congregation
20 of the Sisters of the Resurrection. I'm a member of the
21 Sponsorship Board, and serve as Executive Vice President
22 of Mission for Resurrection Health Care.

23 I'm speaking today on behalf of my own
24 Congregation as well as the cosponsors of Resurrection
25 Health Care, the Sisters of the Holy Family of Nazareth,

1 and the Member Body of Provena Health, the Franciscan
2 Sisters of the Sacred Heart, the Servants of the Holy
3 Heart of Mary, and the Sisters of Mercy of the Americas.

4 I would like to welcome all of you who have
5 joined us today and express my sincere appreciation to
6 the Illinois Health Facilities and Services Planning
7 Board for the conscientious and hard work done to enable
8 this hearing to take place in a timely and organized
9 fashion.

10 I am representing the five communities of
11 women religious who, in faith and hope, seek the
12 approval of the Illinois Health Facilities and Services
13 Review Board to form a new Catholic health Ministry to
14 serve the citizens of Illinois through a merger of
15 Provena Health and Resurrection Health Care Corporation
16 and our combined hospitals and other health care
17 facilities providers.

18 As individual health systems, Provena Health
19 and Resurrection Health Care has long provided
20 compassionate healing to those in need. In keeping
21 with the true spirit of the courageous Sisters who came
22 before us, ours has been a ministry deeply focused on
23 quality care for all, regardless of one's ability to
24 pay.

25 Now as we anticipate health reform and the

1 sweeping changes that will transform the delivery of
2 care as we have come to know it, we are keenly aware
3 that the key to sustaining and growing our
4 person-centered mission lies in the strength of enduring
5 partnerships we forge today.

6 Jointly rooted in the traditions of Catholic
7 health care, the new Ministry would be distinguished by
8 an ability to deliver quality care across the continuum,
9 from a broad and complementary base of leading-edge
10 hospital and other care locations, linked with committed
11 physician networks. From a foundation steeped in a
12 shared heritage and set of values, the new Ministry will
13 give rise to an enormous potential to truly improve the
14 wellbeing of generations of Illinois residents to come.

15 With a dedicated and talented combined
16 team of nearly 5000 physicians, both employed and
17 independent, supported by over 22,000 employees, the new
18 Ministry will play an important role in the economic
19 vitality of the communities in which we serve, through
20 our hospitals and other facilities. Above all, our
21 partnership will remain true to the hallmarks of our
22 Catholic identity, promoting and protecting the dignity
23 of every individual, from conception to death, caring
24 for the poor and vulnerable, and properly stewarding our
25 precious people and financial resources.

1 Before I conclude, I would like also to
2 enter into the record a letter of support from His
3 Excellence, Francis Cardinal George, Archbishop of
4 Chicago. In his letter he says, in part:

5 "I am grateful for the willingness of our
6 state's premier Catholic providers to collaborate in
7 order to meet the current challenges of health care. As
8 they do now, the combined systems will operate without
9 any restrictive admissions policies related to race,
10 ethnic background, religion, payment sources, or any
11 other factor. The new system will continue to admit
12 Medicaid and Medicare recipients and to care for those
13 patients in need of charity care. This merger has my
14 full support."

15 In conclusion, the combination of Provena's
16 Health and Resurrection Health Care hospitals and other
17 care facilities and providers will strengthen and expand
18 access to an exceptional tradition of quality care and
19 service millions of Illinois residents who have come
20 to know and depend upon for more than a century.

21 On behalf of the women religious whose
22 communities are sponsoring the applications before you,
23 we prayerfully request your approval.

24 DR. BURDEN: Thank you, Sister.

25 Robert Bulger is next.

1 MR. BULGER: Good afternoon. My name is
2 Bob Bulger, B-u-l-g-e-r. I'd like to offer just a small
3 portion of my testimony and will respectfully submit my
4 entire testimony in written form.

5 Recent statistics show that Resurrection
6 Health Care delivered a total community benefit of over
7 \$206 million. In the Evanston area, Saint Francis
8 Hospital delivered a total 2010 community benefit of
9 \$24.7 million, 3.4 million of which represented charity
10 care at cost, and \$3.7 million of which represented bad
11 debt at cost. The remaining \$17.6 million represented
12 activities, including donations, volunteer services,
13 language assistance, educational programs, unpaid costs
14 of government-sponsored care, research, and subsidized
15 health services. These numbers include all reportable
16 contributions required by the Illinois Community
17 Benefits Act. Thank you.

18 DR. BURDEN: Thank you.

19 Next is Robert Clarke.

20 MR. CLARKE: Good afternoon. My name is
21 Robert Clarke, C-l-a-r-k-e. I'm submitting testimony
22 from a Mr. Ray Parmer in support of the project.

23 MS. AVERY: Thank you.

24 Next is Susan White.

25 MS. WHITE: Good afternoon. My name is

1 Susan White and I am submitting testimony on behalf of
2 Dr. Daniel Greenberg, G-r-e-e-n-b-e-r-g, President of
3 St. Francis Hospital Medical Staff, in support of the
4 project.

5 MS. AVERY: Thank you.

6 Linda O'Dwyer.

7 MS. O'DWYER: Hello. I am Linda O'Dwyer,
8 O apostrophe, capital D-w-y-e-r, and I am submitting
9 testimony on behalf of my fellow employee Maria Stamm
10 who works for the Food Service Department at St. Francis
11 Hospital, and her name is spelled S-t-a-m-m.

12 MS. AVERY: Thank you.

13 Is there anyone who wishes to provide
14 testimony who has not had an opportunity to do so?

15 Oh, I skipped you, Brian?

16 Mr. Brian Crawford.

17 MR. CRAWFORD: I know Dr. Burden asked me
18 not to thank him again today, but it's been a long day.
19 It's been a long two days. We've done five hearings in
20 two days and I do want to thank everybody who -- some of
21 us have been at all five hearings, including Dr. Burden
22 and Courtney, and I want to thank everybody who has come
23 out. It's not a small investment of time and energy and
24 it's very much appreciated.

25 Today I just want to read -- I have my own

1 testimony which I'll submit in writing. But, I just
2 want to read the names of some people who have submitted
3 letters in support of this project.

4 First of all, there's letters from the CEOs
5 of both Provena Health and Resurrection Health Care,
6 Guy Weibking, President and Chief Executive Officer of
7 Provena Health, and Sandra Bruce, President and Chief
8 Executive Officer of Resurrection Health Care, a letter
9 in support of the project.

10 Larry Suffredin, Commissioner, Cook County
11 Board of Commissioners, 13th District, has written a
12 letter in support of the project.

13 Father Jack Clare of Misericordia Heart of
14 Mercy has submitted a letter in support of the project.

15 State Representative Robyn Gabel of the
16 18th District has submitted a letter of support for the
17 project.

18 State Representative Kelly Cassidy of the
19 14th District has submitted a letter of support for the
20 project.

21 Senator Heather A. Steans, State Senator,
22 7th District, has submitted a letter of support for the
23 project.

24 Elizabeth Tisdahl, who is the Mayor of the
25 City of Evanston, has submitted a letter of support for

1 the project.

2 Evonda Thomas, RN, MSN, Director of the
3 Evanston Health Department, has submitted a letter of
4 support for the project.

5 Donna Thompson, representing the Community
6 Health Network, has submitted a letter of support for
7 the project.

8 Hardy Murphy, Ph.D., Superintendent of
9 Schools in Evanston and Skokie, has submitted a letter
10 of support for the project.

11 Karen Chavers, who is the District Office
12 Director for Commissioner Larry Suffredin of the Cook
13 County Board of Commissioners, has submitted a letter of
14 support for the project.

15 Dan Maloney of St. Nicholas Parish has
16 submitted a letter of support for the project.

17 That concludes my testimony.

18 MS. AVERY: Thank you.

19 Again, is there anyone who wishes to testify
20 who has not had the opportunity to do so?

21 Hearing none.

22 Is there anyone who testified who wishes to
23 provide additional testimony?

24 I would like to remind everyone, when
25 possible, to submit your comments to us in writing so

1 that we'll have this information for the record, and
2 please note that the project is tentatively scheduled
3 for consideration by the State Board at its October 12th
4 and 13th meeting. The meeting location is not yet
5 confirmed. Please refer to the Health Facilities and
6 Services Review Board Website at www.hfsrb.illinois.gov
7 for the meeting location, and this information will be
8 posted no later than September 6th, 2011.

9 I will remind you that the public has until
10 9:00 a.m. on September 22nd, 2011 to submit additional
11 written comments pertaining to this project. Comments
12 can be sent to the attention of Courtney Avery, the
13 Illinois Health Facilities and Services Review Board,
14 525, West Jefferson Street, Second Floor, Springfield,
15 Illinois, 62761-001. Or, if you prefer, you may fax
16 your comments to (217)785-4111.

17 Are there any questions pertaining to
18 today's proceedings?

19 Hearing that there are no additional
20 questions or comments, I would deem this Public Hearing
21 adjourned. Thank you for your time.

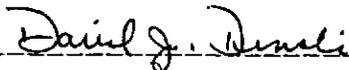
22 (The hearing adjourned
23 at 3:30 o'clock p.m.)

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C E R T I F I C A T E

DAVID J. DEMSKI, being first duly sworn on oath says that he is a court reporter doing business in the City of Chicago; that he reported in shorthand the proceedings given at the taking of said public hearing on the 23rd day of August, 2011, and that the foregoing is a true and correct transcript of his shorthand notes so taken as aforesaid, and contains all the proceedings given at said public hearing.



DAVID J. DEMSKI - CSR# 084-004386

<p>A</p> <p>ability 9:23 10:8 Above 10:20 access 8:3 11:18 accessible 7:17 accordance 3:11 according 5:14 accredited 5:25 across 10:8 act 3:5,12,23 4:21 7:22,23 12:17 activities 12:12 acute 7:1 adaptation 8:7 addition 4:14 additional 15:23 16:10,19 adjourned 16:21,22 Administrator 2:4 3:2 admissions 11:9 admit 11:11 afford 3:24 aforesaid 17:9 After 5:9 6:22 afternoon 3:1 5:20 12:1,20,25 again 13:18 15:19 allegations 4:1 allow 5:2 Americas 9:3 and/or 3:25 anticipate 9:25 anyone 13:13 15:19 15:22 apostrophe 13:8 APPEARANCE 2:1 applicable 7:24 applicants 3:14,17 applications 6:21 11:22 appreciated 13:24 appreciation 9:5 appropriate 4:11 7:13 appropriately 7:14 approval 9:12 11:23 Archbishop 11:3 area 12:7 asked 13:17 assertions 4:2 assist 7:11 assistance 7:5,7,9 7:11,20 12:13 attendance 4:15 attention 16:12</p>	<p>August 1:19 4:7 17:7 authorization 5:1,1 availability 7:19 Avenue 1:17 3:19 4:9 Avery 2:4 3:1,2 5:19 8:16 12:23 13:5,12 15:18 16:12 aware 10:2 a.m 16:10</p> <p>B</p> <p>background 11:10 bad 12:10 base 10:9 before 9:22 11:1,22 beginning 5:11 behalf 8:23 11:21 13:1,9 being 17:3 benefit 12:6,8 Benefits 12:17 better 6:14 8:9 Billing 7:23 Board 1:2 2:5,7 3:3 3:9 8:21 9:7,13 14:11 15:13 16:3 16:6,13 Board's 4:18 Bob 12:2 Body 9:1 both 10:16 14:5 Brian 13:15,16 brief 5:7 broad 10:9 Bruce 14:7 Bulger 11:25 12:1,2 Burden 2:7 3:4 11:24 12:18 13:17 13:21 business 17:4 B-u-l-g-e-r 12:2</p> <p>C</p> <p>C 17:1,1 called 5:13 came 5:4 9:21 Cana 3:16,17 capabilities 8:5 capital 13:8 cardiac 5:24 Cardinal 11:3 care 3:16,16,18 4:23 5:25 6:7,8,8,9,12 6:15,18,25 7:1,24 8:4,7,8,22,25 9:15</p>	<p>9:16,19,23 10:2,7 10:8,10 11:7,12 11:13,16,17,18 12:6,10,14 14:5,8 caring 10:23 Cassidy 14:18 Catholic 6:8,23,24 8:3 9:13 10:6,22 11:6 center 1:16 4:9 5:24 6:1 centered 7:14 centers 6:16 century 11:20 CEOs 14:4 Certificate 6:20 challenged 6:3 challenges 11:7 change 7:1 changes 7:3 10:1 charity 11:13 12:9 Chavers 15:11 chest 5:25 Chicago 11:4 17:5 Chicago's 6:1,2 Chief 5:21 14:6,7 choose 5:5 citizens 1:16 4:8 9:14 City 14:25 17:5 Clara 8:17,18 Clare 14:13 Clarke 12:19,20,21 clearinghouses 4:23 clinical 8:5 collaborate 11:6 combination 11:15 combined 6:14 8:4 9:16 10:15 11:8 come 10:2,14 11:19 13:22 comments 4:1 15:25 16:11,11,16,20 Commissioner 14:10 15:12 Commissioners 14:11 15:13 committed 10:10 communicate 7:19 communities 6:5,17 7:20 9:10 10:19 11:22 community 3:18 8:14 12:6,8,16 15:5 compared 7:6 compassionate 9:20 complementary</p>	<p>10:9 complete 5:12 comprehensive 7:8 conception 10:23 conclude 11:1 concluded 5:9 concludes 15:17 conclusion 11:15 confidentiality 4:19 confirmed 16:5 Congregation 8:19 8:24 conscientious 9:7 consideration 16:3 consistent 6:23 contains 17:9 continue 6:16,23,25 7:21 8:10 11:11 continuum 10:8 contributions 8:11 12:16 Cook 14:10 15:12 copies 4:3 5:10 Corporation 3:16 6:12 9:15 correct 17:8 cosponsored 6:9 cosponsors 8:24 cost 3:19 12:10,11 costs 12:13 County 14:10 15:13 courageous 9:21 court 5:12,17 17:4 Courtney 2:4 3:2 13:22 16:12 covered 4:20 5:2 Crawford 13:16,17 CSR 2:21 17:15 current 8:2 11:7 C-l-a-r-k-e 12:21</p> <p>D</p> <p>Dan 15:15 Daniel 13:2 David 2:21 17:3,15 day 13:18 17:7 days 13:19,20 death 10:23 debt 12:11 decision 6:19 dedicated 10:15 deem 16:20 deeply 9:22 defined 4:21 deliver 10:8 delivered 12:6,8 delivery 10:1 Demski 2:21 17:3</p>	<p>17:15 Department 3:22 13:10 15:3 depict 11:20 Details 6:19 developed 7:8 dignity 10:22 Directives 6:24 Director 15:2,12 discloses 4:24 Discount 7:22 distinguished 10:7 District 14:11,16,19 14:22 15:11 diverse 6:2 8:11 documentation 4:4 Dodge 1:17 4:9 doing 17:4 donations 12:12 done 4:10 9:7 13:19 Donna 15:5 Dr 2:7 3:4 11:24 12:18 13:2,17,21 duly 17:3 D-w-y-e-r 13:8</p> <p>E</p> <p>E 17:1,1 east 6:3 economic 10:18 Edgewater 6:4 educational 12:13 effective 7:17 effectively 7:19 Efforts 7:18 Elizabeth 14:24 emergency 5:24 employed 10:16 employee 8:5 13:9 employees 10:17 enable 8:1 9:7 enduring 10:4 energy 13:23 enhance 8:4 enormous 10:13 ensure 4:17 enter 11:2 entire 12:4 entities 4:20 entity 5:2 establishes 7:10 Ethical 6:24 ethnic 11:10 Evanston 1:10,18 3:7,14,19 4:9 5:22 6:2 12:7 14:25 15:3,9 even 7:10</p>
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