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ILLINOIS DEPARTMENT OF PUBLIC HEALTH

**IN RE: OUR LADY OF THE
RESURRECTION MEDICAL CENTER**

PROJECT NO. 11-043

PUBLIC HEARING

AUGUST 22, 2011

ORIGINAL

NATIONWIDE SCHEDULING

OFFICES: MISSOURI Springfield Jefferson City Kansas City Columbia Rolla Cape Girardeau ■ KANSAS Overland Park ■ ILLINOIS Springfield

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ILLINOIS DEPARTMENT OF PUBLIC HEALTH

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PUBLIC HEARING

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AUGUST 22, 2011

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1 APPEARANCE

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4 MS. COURTNEY AVERY, ADMINISTRATOR

5 FOR ILLINOIS HEALTH FACILITIES AND SERVICES

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9 DR. JAMES BURDEN, HEALTH REVIEW BOARD MEMBER

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20 HOLLY SCHMID, Court Reporter

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1 Start Time: 1:00 p.m.

2 MS. AVERY: Good afternoon. I'm
3 Courtney Avery, the Administrator for the
4 Illinois Health Facilities and Services
5 Review Board. Joining me is Dr. James Burden,
6 Health Review Board Member and Holly Schmid
7 from Midwest Court Reporters.

8 "Our purpose here today is to act
9 as the hearing officer and facilitator for
10 Project No. 11-043, Our Lady of the
11 Resurrection Medical Center in Chicago
12 Illinois. As per the rules of the Illinois
13 Health Facilities and Services Review Board,
14 I would like to read into the record the
15 legal notice for this public hearing: "In
16 accordance with the requirements of the
17 Illinois Health Facilities Planning Act,
18 notice is given of receipt to transfer
19 ownership of a hospital, Project No. 11-043,
20 Our Lady of the Resurrection Medical Center
21 in Chicago. The applicants are Our Lady of
22 the Resurrection Medical Center, Provena
23 Health, Resurrection Health Care Corporation,
24 and Cana Lakes Health Care. The applicants
25 propose to transfer to Cana Lakes Health

1 Care, ownership of the 299-bed community
2 hospital located at 54 -- I'm sorry -- 5645
3 West Addison Street, Chicago. The project
4 cost is \$215,527,925."

5 A public hearing is to be held by
6 the Illinois Department of Public Health
7 pursuant to the Illinois Health Facilities
8 Planning Act. The hearing is open to the
9 public and will afford an opportunity to
10 parties with interest to present oral and/or
11 written comments relevant to the project.
12 All allegations or assertions should be
13 relevant to the need for the proposed project
14 and be supported with two copies of
15 documentation or materials that are printed
16 or typed on paper size eight-and-a-half by
17 11.

18 The public hearing will take place
19 pursuant to Part 1130.910. The hearing is
20 scheduled for August 22, 2011, at 1 p.m.
21 located at the Austin Irving Park Library,
22 6100 West Irving Park Road, Chicago, Illinois
23 60634.

24 If you have not done so, please
25 sign in using the appropriate registration

1 forms. There are two speaker registration
2 forms, one for individuals in support of the
3 project, one for individuals in opposition of
4 the project. In addition, there is a sign-in
5 sheet for individuals to register their
6 attendance who do not wish to provide any
7 testimony.

8 To ensure that the Illinois Health
9 Facilities and Services Review Board's public
10 hearings protect the privacy and maintain
11 confidentiality of an individual's health
12 information, covered entities, as defined by
13 the Health Insurance Portability Act of 1996,
14 such as facilities, hospital providers,
15 health plans, and health care clearinghouses,
16 submitting oral or written testimony that
17 discloses protected health information of
18 individuals should have valid written
19 authorization from that individual. The
20 authorization shall allow the covered entity
21 to share the individual's public health
22 information at this hearing.

23 Those of you who have come with
24 prepared text may choose to submit the
25 written testimony text without giving an oral

1 presentation. However, if you are giving
2 oral testimony, please be as brief as
3 possible, and I would ask that you limit your
4 testimony to three minutes. After you have
5 concluded your remarks, please provide me
6 with the two copies.

7 Prior to beginning your remarks,
8 please give the court reporter the spelling
9 of your complete name. Individuals providing
10 oral testimony will be called in the order
11 according to the sign-in. We will begin with
12 representatives of the applicants. Please
13 hold any questions until all testimony is
14 presented.

15 So we will start off with the
16 first person. Martin Judd.

17 MR. JUDD: Good afternoon. My
18 name is Martin Judd, M-A-R-T-I-N, last name
19 is J-U-D-D. I am the executive
20 vice-president and chief executive officer of
21 Our Lady of the Resurrection Medical Center
22 in Chicago. Deeply connected to its
23 community, Our Lady of the Resurrection
24 Medical Center has been providing health care
25 to the residents of Chicago's northwest side

1 for more than 50 years. The hospital serves
2 the communities of Logan Square, Humboldt
3 Park, Belmont/Craigin, Austin, Dunning,
4 Avondale, Irving Park, Jefferson Park,
5 Elmwood Park, and Portage Park.

6 Our Lady of the Resurrection is
7 part of the system of hospitals and other
8 health care facilities known as Resurrection
9 Health Care. Resurrection Health Care is a
10 Catholic health care system co-sponsored by
11 the Sisters of the Resurrection health care
12 and the Sisters of the Holy Family of
13 Nazareth. Resurrection Healthcare
14 Corporation and Provena Health are proposing
15 a merger of the two systems that will better
16 position the combined new ministries'
17 hospitals, long-term care facilities,
18 outpatient centers and other programs and
19 facilities to continue to serve the patients
20 and communities that have traditionally
21 looked to those facilities for care. Details
22 on the decision to merge and the structure of
23 the transaction are included in the
24 Certificate of Need applications filed in
25 July of 2011.

1 In addition, I have included a
2 letter from the Chief Executive Officers of
3 both Resurrection Healthcare and Provena
4 Health Care as part of my written testimony.
5 In the interest of time, Brian Crawford, our
6 VP of Public Affairs, will present this
7 letter later on during this hearing process.

8 After the merger, Our Lady of the
9 Resurrection will continue to operate as a
10 Catholic facility, consistent with the
11 ethical and religious directives for Catholic
12 health care. We will continue to operate as
13 a general acute care hospital, and no changes
14 in our license will be required. We do not
15 expect any hospital program, service, or
16 staffing changes to occur as a result of this
17 merger.

18 Our hospital's generous financial
19 assistance policy was compared side by side
20 with the financial assistance policy of
21 Provena hospitals. As a result, we have
22 jointly developed a comprehensive new
23 financial assistance policy for the proposed
24 new ministries that is even more generous and
25 establishes guidelines for the provision of

1 financial assistance to assist individuals in
2 financial need and other medically
3 underserved individuals to obtain appropriate
4 medical services. Our policy is
5 patient-family centered and appropriately
6 identifies patients that are unable to pay
7 for medically necessary services.

8 It is also our goal to provide
9 accessible and effective health care services
10 while maintaining our fiscal viability.

11 Efforts will be made to effectively
12 communicate the availability of financial
13 assistance to patients, families, and the
14 communities we serve.

15 Our hospital will continue to
16 follow the Illinois Hospital Uninsured
17 Patient Discount Act, the Illinois Fair
18 Patient Billing Act and all other applicable
19 laws relating to the provision of care to the
20 underserved.

21 In summary, this proposed merger
22 will enable this hospital and its current and
23 new sister facilities to strengthen access to
24 high quality Catholic health care, improve
25 our combined financial viability, enhance

1 clinical capabilities, and improve employee
2 and medical staff satisfaction, and
3 importantly, position the new health care
4 system for innovation and adaptation under
5 health care reform.

6 As a result of the merger, our
7 Lady of the Resurrection Medical Center will
8 be better positioned for the future, continue
9 making substantial and unique contributions
10 to the health and welfare of the diverse
11 populations we serve.

12 Thank you for this opportunity to
13 explain the importance and value to the
14 community of this proposed merger.

15 MS. AVERY: Thank you. Next, we
16 have Maggie Sidime.

17 MS. SIDIME: Thank you. My name
18 is Maggie Lewis-Sidime, L-E-W-I-S, hyphen,
19 S-I-D-I-M-E.

20 According to the statute, the
21 purpose of the Illinois Health Facilities
22 Planning Act is "to establish an orderly and
23 comprehensive health care delivery system
24 that will guarantee the available of quality
25 health care to the general public."

1 AFSCME Council 31 supports the
2 merger of Resurrection Health Care and
3 Provena Health in the hope that it will
4 result in improved availability of quality
5 health care.

6 As nurses know from experience and
7 as multiple studies have confirmed, two
8 critical factors impact availability of
9 quality health care: Adequate nurse staffing
10 levels at the bedside, and policies that
11 contribute to the retention of experienced
12 caregivers.

13 For this reason, we urge the
14 Health Facilities and Services Review Board
15 to consider the current nurse staffing and
16 employee benefit plans at the two systems and
17 require the applicants to adopt the policies
18 and practices that will help ensure the
19 provision of the highest quality health care
20 to the new system's patients.

21 In any hospital merger, the
22 parties are faced with integrating staffing
23 and personnel policies that may differ
24 significantly. Too often mergers focus on a
25 narrow view of cost reduction leading to cuts

1 in staffing levels and employee benefits that
2 reduce them to the level of the lowest common
3 denominator. The nurses at Resurrection
4 Health Care who are working with AFSCME to
5 form a union are hopeful this merger will not
6 only be an opportunity for increased
7 efficiency, but also an attorney to raise the
8 standards for patient care, instead of lower
9 them.

10 Currently, Resurrection hospitals
11 and Provena hospitals have significant
12 differences in nurse staffing levels and
13 employee benefits.

14 Average RN staffing levels per
15 patient day at Resurrection hospitals are
16 significantly below averages at Provena
17 hospitals in each category reported to the
18 Illinois Department of Public Health.

19 In critical care units, the
20 average RN staffing levels at Resurrection
21 hospitals were 4 percent below the average at
22 Provena hospitals according to data reported
23 to the Illinois Department of Public Health.
24 In medical surgical units, the Resurrection
25 staffing level was 13 percent below that of

1 Provena hospitals. And in mother-baby units,
2 the Resurrection average was almost 30
3 percent lower than the RN staffing at Provena
4 hospitals. On the other hand, Provena
5 hospitals.

6 On the other hand, Provena's
7 retirement plan compares poorly to that of
8 Resurrection. Provena froze its defined
9 benefit pension in 2003, while Resurrection's
10 pension is still in place, although
11 significantly underfunded. Resurrection
12 employees are concerned that the merger may
13 lead to "standardizing" benefits in favor of
14 the more restrictive Provena plan, a move
15 that would not only hurt employees, but also
16 impact the hospitals' ability to attract and
17 retain seasoned nurses with the knowledge and
18 experience needed to deliver the highest
19 quality care.

20 In conclusion, while we recognize
21 that the issues we are raising are not
22 generally among those considered by the
23 Board, AFSCME is urging the members of this
24 board to take seriously the charge to promote
25 quality care. It should consider the

1 significant challenges facing those serving
2 at the bedside and direct Resurrection Health
3 Care and Provena Health to ensure that the
4 merger of the two systems results in the
5 higher quality patient care by improving
6 staffing and employed relations practices.

7 MS. AVERY: Thank you.

8 SISTER KOSCHALKE: Good afternoon.
9 I'm Sister Patricia Ann Koschalke, a member
10 of the Religious Congregation of the Sisters
11 of the Holy Family of Nazareth. I chair the
12 Sponsorship Board and serve on the
13 board of directors of Resurrection Health
14 Care. Prior to my Board experience, I served
15 as a Chief Executive Officer of Holy Family
16 Medical Center for 23 years where I gained a
17 deep understanding of the health care needs
18 of -- I'm sorry -- of communities.

19 I am speaking today on behalf of
20 my own congregation, as well as the
21 co-sponsors of Resurrection Health Care, the
22 Sisters of the Resurrection, and the Member
23 Body of Provena Health, the Franciscan
24 Sisters of the Sacred Heart, the Servants of
25 the Holy Heart of Mary and the Sisters of

1 Mercy of the Americas.

2 I would like to welcome all of you
3 who have joined us here today and express my
4 sincere appreciation to the Illinois Health
5 Facilities and Services Planning Board for
6 the conscientious and hard work done to this
7 enable this hearing to take place in a timely
8 and organized fashion.

9 I am representing the five
10 communities of women religious, who, in faith
11 and hope, seek the approval of the Illinois
12 Health Facilities and Services Review Board
13 to form a new Catholic health ministry to
14 serve the citizens of Illinois through a
15 merger of Provena Health and Resurrection
16 Health Care Corporation and are combined
17 hospitals and other care facilities and
18 providers.

19 As individual health systems,
20 Provena Health and Resurrection Health Care
21 have long provided compassionate care and
22 healing to those in need. In keeping with
23 the true spirit of the courageous Sisters who
24 came before us, ours have been ministries
25 deeply focused on quality care for all,

1 regardless of one's ability to pay.

2 Now, as we anticipate Health Care
3 reform and the sweeping changes that will
4 transform the delivery of care as we have
5 come to know it, we are keenly aware that the
6 key to sustaining and growing our
7 person-centered mission lies in the strength
8 of enduring partnerships we forge today.

9 Jointly rooted in the traditions
10 of Catholic health care, the new ministry
11 would be distinguished by an ability to
12 deliver quality care across the continuum
13 from a broad and complementary base of
14 leading edge hospitals and other care
15 locations, link with committed physician
16 networks. From a foundation steeped in a
17 sharing heritage and set of values, the new
18 ministry would give rise to an enormous
19 potential to truly improve the well being of
20 generations of Illinois residents to come.

21 With a dedicated and talented
22 combined team of nearly 5,000 physicians,
23 both employed and independent, supported by
24 over 22,000 employees, the new ministry will
25 play an important role in the economic

1 vitality of the communities in which we serve
2 through our hospitals and other facilities.
3 Above all, our partnership will remain true
4 to the hallmarks of our Catholic identity,
5 promoting and protecting the dignity of every
6 individual from conception to birth -- I'm
7 sorry -- conception to death, caring for the
8 poor and vulnerable and properly stewarding
9 our precious people and financial resources.

10 Before I conclude, I would like to
11 also enter into the record a letter of
12 support from His Eminence, Francis Cardinal
13 George, Archbishop of Chicago. In his letter
14 he says, in part, and I quote, "I am grateful
15 for the willingness of our state's premier
16 Catholic providers to collaborate in order to
17 meet the current challenges of health care.
18 As they do now, the combined systems will
19 operate without any restrictive admissions
20 policies related to race, ethnic background,
21 religion, payment source, or any other
22 factor. The new system will continue to
23 admit Medicare and Medicaid recipients and to
24 care for the patients in need of charity
25 care. This merger has my full support."

1 In conclusion, the combination of
2 Provena Health's and Resurrection Health
3 Care's hospitals and other care facilities
4 and providers will strengthen and expand
5 access to an exceptional tradition of quality
6 care and service millions of Illinois
7 residents who have come to know and depend
8 upon care for more than a century.

9 On behalf of the women religious
10 whose communities are sponsoring the
11 applications before you, we prayerfully
12 request your approval. Thank you.

13 MS. AVERY: Thank you. Next, we
14 have Robert Bulger, B-U-L-G-E-R.

15 MR. BULGER: Good afternoon. My
16 name is Bob Bulger, Bob, B-O-B, Bulger,
17 B-U-L-G-E-R. I'm Senior Vice-President of
18 Mission for Resurrection Health Care. I'm
19 here in support of the merger of Provena
20 Health and Resurrection Health Care. In my
21 role with Resurrection Health Care, I'm
22 responsible for System Clinical Ethics
23 activities and community benefit reporting.
24 I also serve as the coordinator of the
25 Ministerial Leadership Preparation Program of

1 the Francis Cardinal George Center for
2 Ministerial Leadership, and I oversee
3 interpreter services for those with limited
4 English proficiency.

5 In my 20 years with Resurrection,
6 as well as through my experience as a
7 Permanent Deacon for the Archdiocese of
8 Chicago since 2002, I have experienced
9 firsthand the positive impact we can make in
10 the health of our communities' underserved
11 and poor populations. At Resurrection Health
12 Care, we strive to provide compassionate,
13 family-centered care to everyone who walks
14 through our doors. Motivated by a reverence
15 for life, and respect for those we serve, we
16 are committed to improving the health and
17 well being of our community and serving all
18 patients, regardless of financial means.

19 Recent statistics show that
20 Resurrection Health Care delivered a total
21 community benefit of over \$206 million. Our
22 Lady of the Resurrection Medical Center
23 delivered a total 2010 community benefit of
24 \$22.6 million, \$3.2 million of which
25 represented charity care at cost and \$4.4

1 million of which represented bad debt at
2 cost. The remaining \$15 million represented
3 activities, including donations, volunteer
4 services, language assistance, educational
5 programs, unpaid costs of
6 government-sponsored care, research and
7 subsidized health services. These numbers
8 include all reportable contributions required
9 by the Illinois Community Benefits Act.

10 These amounts not only represent
11 an enduring commitment to serve all,
12 regardless of their ability to pay, but also
13 underscore the critical role Catholic health
14 care plays in the communities we serve,
15 especially during difficult economic times.

16 I am pleased to submit into the
17 record Resurrection Health Care's 2010
18 Community Report, which highlights more
19 details and personal testimonies about our
20 commitment to providing compassionate,
21 family-centered care to everyone in our
22 communities. I planned to bring copies of
23 this report today, but will submit it during
24 the public comment period.

25 With ongoing changes to our health

1 care delivery system, Catholic health care
2 institutions are at the forefront of
3 providing access to care to our communities,
4 which include millions of current and
5 potential patients. This is why we are
6 seeking approval of our merger with Provena
7 Health by the Illinois Health Facilities and
8 Services Review Board. By joining together,
9 we can continue to bring access to
10 outstanding care and service to everyone who
11 enters our doors. Thank you.

12 MS. AVERY: Thank you. Next, we
13 have Robert Clark.

14 MR. CLARK: Good afternoon. My
15 name is Robert Clark, C-L-A-R-K. I am
16 writing on behalf or testifying on behalf --
17 or reading on behalf of Dr. Shirish Shah,
18 M.D.

19 "Good morning. My name is Shirish
20 Shah, M.D. I am the President of Our Lady of
21 Resurrection Medical Center's Medical Staff,
22 and I am testifying on behalf of my fellow
23 physicians in support of the proposed merger
24 of Provena Health and Resurrection Health
25 Care. This merger will enable more and

1 better resources to be brought to our
2 hospital, which, in turn, will benefit the
3 community we serve.

4 The larger scale of the combined
5 system will result in enhanced programs and
6 services and make them available more
7 cost-effectively in this era of health care
8 reform and changes in reimbursement. Our
9 hospital and our community will benefit from
10 such program enhancements and continuation of
11 projects designed to best serve the patient
12 community. Examples include completion of an
13 integrated electronic health record system
14 already underway and anticipated to be
15 implemented system-wide, enhanced physician
16 practice-hospital integration, more efficient
17 equipment planning, replacement and
18 procurement systems, and expanded material
19 management programs. All of these
20 improvements that benefit the community are
21 partly the result of new economies of scale,
22 sharing of best practices for quality, and
23 other benefits that being part of a larger
24 system will bring.

25 A combined Resurrection Health

1 Care and Provena Health system will better
2 position the new system's hospitals,
3 including Our Lady of the Resurrection and
4 its long-term care facilities, outpatient
5 centers and other programs and facilities to
6 continue to serve the patients and
7 communities that have traditionally looked to
8 those facilities and programs for care. This
9 system merger is intended to preserve and
10 expand access to health care, improve
11 financial viability, improve patient,
12 employee, and medical staff satisfaction
13 through a shared culture of integrated
14 leadership, and position the combined system
15 for innovation and adaptation under health
16 care reform.

17 I fully support the Certificate of
18 Need that will bring this hospital into the
19 new system formed by the merger of Provena
20 Health and Resurrection Health Care.
21 Sincerely, Shirish Shah, M.D."

22 MS. AVERY: Thank you. Mr. Clark,
23 can I have you to sign this, please?
24 Christine Connolly.

25 MS. CONNOLLY: Good afternoon. My

1 name is Christine Connolly, C-O-N-N-O-L-L-Y.
2 I'm reading testimony on behalf of Ted Szabo,
3 S-Z-A-B-O.

4 "Good morning. My name is Ted
5 Szabo. On behalf of the entire Board of
6 Directors of Our Lady of the Resurrection
7 Medical Center, I am writing this letter in
8 support of the proposed merger of Provena
9 Health and Resurrection Health Care. In
10 addition to being a member of the Board of
11 Directors of Our Lady of the Resurrection,
12 I'm also a real estate agent in the
13 community.

14 Our Lady of the Resurrection has
15 long distinguished itself by providing access
16 to high quality care for some of the Chicago
17 area's most challenged communities. I am
18 pleased that, under the terms of the proposed
19 merger, the hospital will continue to
20 provide, at least, the same levels of service
21 to the poor and underserved.

22 A combined Resurrection Health
23 Care and Provena Health system will better
24 position the new system's hospitals,
25 long-term care facilities, outpatient centers

1 and other programs and facilities to continue
2 to serve the patient's communities that have
3 traditionally looked to those facilities and
4 programs for care. This system merger is
5 intended to preserve access to Catholic
6 health care, improve financial viability,
7 enhance patient, employee, and medical staff
8 satisfaction through shared culture and
9 integrated leadership, and position the
10 combined system for innovation and adaptation
11 under health care reform. I fully support
12 the Certificate of Need that will bring this
13 hospital into the new system formed by the
14 merger of Provena Health and Resurrection
15 Health Care. Sincerely, Ted Szabo."

16 MS. AVERY: Thank you. Julie
17 Dirrig.

18 MS. DIRRIG: My name is Julie
19 Dirrig, D-E-R-R-I-G, and I'm reading
20 testimony on behalf of Father Jason Malave,
21 Jason, M-A-L-A-V-E.

22 "I'm the pastor at
23 Saint Bartholomew Church on Chicago's
24 northwest side. In addition, I also serve on
25 the board at Our Lady of the Resurrection

1 Medical Center. I am writing this letter in
2 support of the proposed merger of Provena
3 Health and Resurrection Health Care.

4 As the pastor at Saint Bartholomew
5 Parish, I have worked closely with Our Lady
6 of the Resurrection Medical Center for many
7 years. I urge you to support this project
8 that will help protect access to Catholic
9 health care. Resurrection Health Care
10 hospitals have provided access to high
11 quality care for some of the Chicago area's
12 most challenged communities, including many
13 of my parishioners. I am pleased that, under
14 the terms of this proposed merger, they will
15 continue to provide the same levels of
16 service to the poor and underserved.

17 A combined Resurrection Health
18 Care and Provena Health will better position
19 the new system's hospitals, long-term care
20 facilities, outpatient centers and other
21 programs and facilities to continue to serve
22 the patients and communities that have
23 traditionally looked to these facilities and
24 programs for care. The system merger is
25 intended to preserve access to Catholic

1 health care, improve financial viability,
2 improve patient, employee, and medical staff
3 satisfaction through a shared culture and
4 integrated leadership, and position the
5 combined system for innovation and adaptation
6 under health care reform.

7 I fully support the Certificate of
8 Need that will bring this hospital into the
9 new system formed by the merger of Provena
10 Health and Resurrection Health Care.

11 Sincerely, Father Jason Malave, Pastor Saint
12 Bartholomew Church."

13 MS. AVERY: Next is Marie Salemi.

14 MS. SALEMI: My name is Marie
15 Salemi, S-A-L-E-M-I. I'm presenting
16 testimony on behalf of one of my fellow
17 co-workers, Sharon O'Malley, O, apostrophe,
18 M-A-L-L-E-Y.

19 "My name is Sharon O'Malley, and I
20 am an employee in the Nursing Education
21 Department at Our Lady of the Resurrection
22 Medical Center. I am here today in support
23 of the proposed merger of Provena Health and
24 Resurrection Health Care.

25 I believe that a merger between

1 Resurrection Health Care and Provena Health
2 will position Our Lady of the Resurrection
3 Medical Center, as well as the other
4 Resurrection and Provena facilities to best
5 serve the health care needs of patients in
6 our communities. My employers have assured
7 me that Our Lady of the Resurrection Medical
8 Center will continue to operate as a Catholic
9 facility, and that they do not expect my job
10 to be in jeopardy as a result of this merger.
11 I feel confident that a combined system will
12 expand access to health care and improve
13 employee and physician satisfaction through
14 our shared vision and value system.

15 I am just one of the 22,000
16 employees that will collaborate in this new
17 system to contribute to the health and
18 welfare of millions of patients in Illinois.

19 I fully support the Certificate of
20 Need that will bring Our Lady of the
21 Resurrection Medical Center into the new
22 system formed by the merger of Provena Health
23 and Resurrection Health Care.

24 Thank you for the opportunity to
25 present my testimony. Sincerely, Sharon

1 O'Malley, RN, employee Our Lady of the
2 Resurrection Medical Center."

3 MS. AVERY: Thank you. Brian
4 Crawford is next.

5 MR. CRAWFORD: My name is Brian
6 Crawford. That's B-R-I-A-N, C-R-A-W-F-O-R-D.
7 I'm Vice-President of Public Affairs for
8 Resurrection Health Care, and on behalf of
9 Resurrection Health Care and my colleagues at
10 Provena Health, I would like to express our
11 gratitude to the Illinois Health Facilities
12 and Services Review Board for giving us and
13 our supporters an opportunity today to speak
14 with you today about our excitement as we
15 move into this new proposed merger. I would
16 especially like to thank Dr. Burden for
17 taking time out of his schedule. Thank you,
18 Dr. Burden. It's a pleasure to have you
19 here.

20 I would like to submit written
21 testimony of my own, and I will do that at
22 the end. I would also like to read to you a
23 letter on behalf of Guy Wiebking who is
24 President and Chief Executive Officer of
25 Provena Health and Sandra Bruce who is

1 President and Chief Executive Officer of
2 Resurrection Health Care.

3 It's addressed to Ms. Courtney
4 Avery, Administrator, Illinois Health
5 Facilities and Services and Review, 5062761.

6 "Dear Ms. Avery, in early July,
7 after several months of talks among
8 Sponsoring Congregations and between the
9 Boards of Provena Health and Resurrection
10 Health Care, as well as due diligence and
11 discernment, we reached an agreement to come
12 together to form a new patient, resident, and
13 family-centered health ministry that will
14 serve a large portion of Illinois. The size
15 and scope of this new ministry will improve
16 financial viability through a new structure
17 that focuses on savings in corporate and
18 administrative costs, while concentrating
19 resources in our local health care ministries
20 where care is provided. A new parent
21 organization will oversee the existing
22 Provena Health and Resurrection Health Care
23 Corporations.

24 Through the lengthy and thorough
25 decision process, we came to realize our

1 unique similarities. Our new ministry will
2 support innovation and growth under health
3 reform. The new ministry will be designed to
4 excel at the patient, resident, and family
5 experience and provide high quality care and
6 value across the continuum. In partnership
7 with our physicians and our valued employees,
8 we are committed to building healthy
9 communities by identifying community health
10 needs and developing strategies to keep
11 people healthy, as well as caring for the
12 sick.

13 More than 4.5 million people live
14 in areas we serve. The combined ministry
15 will encompass 13 hospitals, 28 long-term
16 care and senior residential facilities, more
17 than 50 primary and specialty care clinics,
18 six home health agencies, and the second
19 largest behavioral services program in the
20 state.

21 In addition, the ministry includes
22 Resurrection University, a fully-accredited,
23 not-for-profit and Catholic-based specialty
24 school for health sciences. We will have
25 nearly 5,000 physicians, and more than 22,000

1 employees.

2 We would like to express our
3 sincere gratitude to the Illinois Health
4 Facilities and Services Review Board for
5 giving us the opportunity to tell our story
6 at today's public hearing. We respect and
7 appreciate the conscientious work to make
8 this series of hearings possible, so that we,
9 our supporters, stakeholders and community
10 partners have the opportunity to speak about
11 her plans." That's signed "Sincerely, Guy R.
12 Wiebking, President and Chief Executive
13 Officer, Provena Health, and Sandra Bruce,
14 FACHE, President and Chief Executive Officer,
15 Resurrection health care."

16 In addition, I would like to
17 present, in writing, into the record a number
18 of letters of support into this project.

19 First of all, I have a letter of
20 support from David R. McNaughten who is the
21 Commander of the 16th District of the Chicago
22 Police Department. This is in support of the
23 project.

24 I have a letter from Joseph M.
25 Lyons, L-Y-O-N-S, State Representative from

1 the 19th District, Assistant Majority Leader
2 in the Illinois House in support of the
3 project.

4 I have a letter from Eunice M.
5 Smith, S-M-I-T-H -- that was a joke -- who is
6 the Executive Director of the Northwest
7 Neighborhood Federation.

8 I have a letter of support from
9 Gary Kinser who is the Executive Director of
10 the Polish-American Association.

11 I have a letter of support for
12 this project from Reed Mackin, M-A-C-K-I-N.
13 He's the Executive Director of the Belmont
14 Central Chamber of Commerce. And Mr. Szabo
15 we have already read.

16 I have, from the Portage Park
17 Chamber of Commerce, a letter from the Board
18 of Directors in support of this project from
19 John Arana (phonetic), the alderman from the
20 45th Ward. I have a letter of support for
21 this project, and from Senator John G. Morrow
22 from the 10th District I have a letter of
23 support for the project.

24 I thank you very much for your
25 time and patience as I read through all of

1 these, and that concludes my testimony.

2 MS. AVERY: Thank you. Is there
3 anyone who wishes to provide testimony who
4 has not had an opportunity to do so?

5 Hearing none, is there anyone who
6 has testified who wishes to provide
7 additional testimony? We would like to
8 remind everyone to submit your written
9 comments to me, so that we will have this
10 information for the record, and please note
11 that this project is tentatively scheduled
12 for consideration by the State Board at the
13 October 12 and 13 meeting.

14 The meeting location is not yet
15 confirmed, but please refer to the Health
16 Facilities Services Review Board website at
17 www.hsfrb.Illinois.gov for the meeting
18 location. This information will be posted no
19 later than September 6, 2011.

20 The public has until 9 a.m.
21 September 22, 2011, to submit written
22 comments pertaining to this project.
23 Comments can be sent to the attention of
24 Courtney Avery, Illinois Health Facilities
25 and Services Review Board, 525 West Jefferson

1 Street, Second Floor, Springfield, Illinois,
2 62776-0001. Let me repeat the ZIP code,
3 62761-0001.

4 If you prefer, you may fax your
5 comments to (217) 785-4111. Are there any
6 questions pertaining to today's proceedings?

7 Hearing that there are no
8 additional questions or comments, I deem this
9 public hearing adjourned, and thank you for
10 your time.

11

12 End Time: 1:40 p.m.

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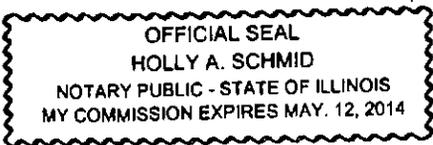
1 STATE OF ILLINOIS)
2 COUNTY OF McLEAN)SS

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I, Holly A. Schmid, a Notary
Public in and for the County of McLean, DO
HEREBY CERTIFY that pursuant to agreement
there appeared before me on August 22, 2011,
at the office of the Irving Park Library,
6100 West Irving Park Road, Chicago,
Illinois, this public hearing, touching upon
the matter in controversy aforesaid, was
taken by me in shorthand and afterwards
transcribed upon the typewriter and said
public hearing is herewith returned.

Holly A. Schmid

HOLLY A. SCHMID
Notary Public -- CSR
084-98-254587



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