

MEMO

Re: Public Hearing
US Renal Care Streamwood Dialysis

Date: July 25, 2011

Place: Streamwood Police Dept Training Room, 401 E Irving Park Rd., Streamwood IL 60107

Time: 10:00 am

Hearing Officers: Courtney Avery and Richard H. Sewell

- 4 Individuals were in attendance but provided no testimony
- 5 Individuals provided support testimony
- 1 Individuals provided written testimony
- 0 Individuals provided opposition testimony



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: US Renal Care Streamwood Dialysis

Project Number: 11-026

Date: July 12, 2011 **Time:** 10AM

Project

TESTIMONY TO SUPPORT PROJECT

I. IDENTIFICATION

Name (Please Print) SHAWN MOON

Address 70 W. MARION Ste 3500

City CHICAGO State IL Zip 60602

Signature *[Handwritten Signature]*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

APPLICANT



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: US Renal Care Streamwood Dialysis

Project Number: 11-026

Date: July 12, 2011 Time: 10AM

Support

Present not giving testimony

~~TESTIMONY TO SUPPORT PROJECT~~

I. IDENTIFICATION

Name (Please Print) Ryan Moore

Address 2400 DALLAS PKWY, SUITE 350

City DALLAS State TX Zip 75093

Signature Ryan Moore

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: US Renal Care Streamwood Dialysis

CPA

Project Number: 11-026

Present not giving testimony

Date: July 12, 2011 **Time:** 10AM

TESTIMONY TO SUPPORT PROJECT Support

I. IDENTIFICATION

Name (Please Print) Lisa Trafficante

Address 444 N. Michigan Ave.

City Chicago State IL Zip 60611

Signature Lisa Trafficante

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

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U.S. Renal Care



STATE OF ILLINOIS
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(PA)

TESTIMONY TO SUPPORT PROJECT Present

Neutral

I. IDENTIFICATION

Name (Please Print) Anne Cooper

Address 1101 N. Clark Street, Suite 4200

City Chicago State IL Zip 60601

Signature A. M. G.

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



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Date: July 12, 2011 **Time:** 10AM

Exp
written testimony

TESTIMONY TO SUPPORT PROJECT

I. IDENTIFICATION

Name (Please Print) JOSEPH J MARINO

Address 806 ROBINSON AVE

City STREAMWOOD State IL Zip 60107

Signature *Joseph J Marino*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



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CCA only *Leo - February*

TESTIMONY TO SUPPORT PROJECT

I. IDENTIFICATION

Name (Please Print) PARVEEN NAZ - IKRAMUDDIN, M.D.

Address 6738, N. Kimball Ave

City Lislewood State IL Zip 60712

Signature *[Handwritten Signature]*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

applicant



STATE OF ILLINOIS
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Date: July 12, 2011 **Time:** 10AM

CRA
on behalf of
Billie J. Roth

TESTIMONY TO SUPPORT PROJECT

I. IDENTIFICATION

Name (Please Print) SHARON CADDIGAN

Address 301 E IRVING PARK RD.

City STREAMWOOD State IL Zip 60107

Signature *Sharon Caddigan*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Village of Streamwood



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

CRA

Facility or Project Name: US Renal Care Streamwood Dialysis

Project Number: 11-026

Yes - testimony

Date: July 12, 2011 **Time:** 10AM

TESTIMONY TO SUPPORT PROJECT

I. IDENTIFICATION

Name (Please Print) KERRY G. WILSON

Address 270 VILLA STREET

City ELGIN State IL Zip 60120

Signature Kerry G. Wilson

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: US Renal Care Streamwood Dialysis

Project Number: 11-026

Date: July 12, 2011 Time: 10AM

Yes testimony
(CRA)

TESTIMONY TO SUPPORT PROJECT

I. IDENTIFICATION

Name (Please Print) Dr. Gordon R. Laog

Address 1833 N. Howe St

City Chicago State IL Zip 60614

Signature *Gordon R. Laog*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

applicant



STATE OF ILLINOIS
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(CRA)

Yes testimony

TESTIMONY TO SUPPORT PROJECT

I. IDENTIFICATION

Name (Please Print) ANIS A. RAUF (Physician)

Address 105 Covington Ct

City OAKBROOK State IL Zip 60523

Signature *Anis A. Rauf*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)



Village President
Billie D. Roth

Village Clerk
Kittie L. Kopitke

July 25, 2011

Mr. Michael Constantino, Supervisor
Illinois Health Facilities and Services Review Board
525 W Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Village Trustees
Michael H. Baumer
William J. Carlson
James P. Cecille
William W. Harper
Guy A. Patterson
Mary F. Thon

Dear Mr. Constantino:

The Village of Streamwood supports the plans of USRC Streamwood, LLC and USRC Alliance LLC, to provide a 13-station End Stage Renal Dialysis (ESRD) facility within our community.

Dialysis is a crucial treatment process for those with chronic renal failure. The treatment process, while lifesaving, can also be very lengthy and tiring. No dialysis centers are currently located within the Village of Streamwood. Residents seeking such services must travel more than five (5) miles to the closest center. However, this center is located within Hoffman Estates, and unavailable by public transportation. The closest facility, which has access to public transportation, is nearly eight (8) miles away. These constraints make seeking a difficult treatment process more onerous.

The proposal for a 13-station ESRD facility within Streamwood would provide much needed relief for those seeking these services in our community. The proposed location, at 141 Irving Park Road, is centrally located. Moreover, it is conveniently accessible by public transportation.

The redevelopment of an existing space within a shopping center also provides additional benefits to our community. The petitioner will invest \$1,678,573 in order to convert this space for the treatment center. He will also increase employment opportunities and increase business traffic for the commercial shopping center.

However, the most important contribution is to ensure adequate medical services are accessible to our community. We encourage the proposal to locate a dialysis center to meet the needs of our community. This effort truly deserves our support.

Sincerely,

Billie D. Roth
Village President

Date: 7/22/11

one copy

Mr. Dale Galassie
Illinois Health Facilities & Services Review Board
525 W. Jefferson St., 2nd Floor
Springfield, IL 62761

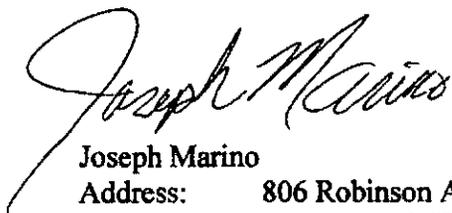
Re: U.S. Renal Care Streamwood Dialysis – Application #11-026

Dear Mr. Galassie:

My name is Joseph Marino and I am a dialysis patient writing in support of the proposed U.S. Renal Care dialysis facility to be built in Streamwood, Illinois. As a resident of Streamwood, I am currently receiving dialysis at a facility a great distance from my home and must travel twenty to thirty minutes, three times a week to receive my dialysis treatment. My travel time and the frequency of my treatment make it difficult to travel long distances for my treatment.

A U.S. Renal Care location in Streamwood would make it easier to obtain my treatment and decrease the time I travel each week. I support the approval of a U.S. Renal Care location to be built in Streamwood.

Sincerely,



Joseph Marino
Address: 806 Robinson Avenue
Streamwood, IL 60107

Date: 7/23/11

One copy

Mr. Dale Galassie
Illinois Health Facilities & Services Review Board
525 W. Jefferson St., 2nd Floor
Springfield, IL 62761

Re: U.S. Renal Care Streamwood Dialysis -- Application #11-026

Dear Mr. Galassie:

My name is Kerry Wilson and I am a dialysis patient writing in support of the proposed U.S. Renal Care dialysis facility to be built in Streamwood, Illinois. As a resident of Elgin, I am currently receiving dialysis at a facility a great distance from my home and must travel twenty-five to thirty minutes, three times a week to receive my dialysis treatment. My travel time and the frequency of my treatment make it difficult to travel long distances for my treatment.

A U.S. Renal Care location in Streamwood would make it easier to obtain my treatment and decrease the time I travel by half, to about ten to fifteen minutes each way. I support the approval of a U.S. Renal Care location to be built in Streamwood.

Sincerely,

Kerry Wilson

Kerry Wilson
Address: 270 Villa Street
Elgin, IL 60120

Ahmed/Rauf Public Hearing Transcript

Copy me

Good morning representatives of the Illinois Health Facilities and Services Review Board. Thank you for allowing me the opportunity to speak in support of the U.S. Renal Care Streamwood Dialysis facility. My name is AWIS RAUF and as a practicing nephrologist, I have personally experienced the need for dialysis services in the Streamwood area. By way of introduction...**[EDUCATIONAL EXPERIENCE AND NEPHROLOGY PRACTICE FROM PRIOR PUBLIC HEARING TESTIMONY]**

My partner and I quickly experienced first hand the explosive growth of end stage renal disease across several hospital systems, in part due to general population health characteristics, aging population, as well as better awareness for kidney disease and GFR. We also noted that many of our patients are of African Americans and Hispanics decent, who have a different epidemiology for chronic kidney disease and end stage renal disease than the traditional North American populations. Peer reviewed literature demonstrates that Hispanic end stage renal disease rates are 130% that of Caucasian North Americans. African American rates are even higher. Diabetes prevalence is a major factor in these rates, but heart disease also contributes. We have led several discussions in community awareness seminars, CME events for primary care physicians as well as leading the National Kidney Foundation Kidney Mobile program in Bolingbrook in 2009.

In the past four years, our practice has grown nearly six fold from 322 patients in early 2007 to nearly 2,000 patients in 2010 and over 3,000 patients in early 2011. This explosive demand for nephrology services has caused my partner and I to hire two additional health care professionals in order to provide the care our community requires. We hired Carrie Kapola PAC in late 2010 who rounds on all of our dialysis patients all over the area and we have recently

hired Dr. Suneel Udani in 2011 who is a very well trained nephrologist from University of Chicago. Dr. Udani has a Masters in Public Health and we intend to incorporate his expertise to perform outcomes research in chronic kidney disease. I anticipate that we will hire at least 1-2 more nephrologists over the next year to keep up with all of the hospital and clinic areas we cover.

Over the same four years, however, I have personally encountered several problems with access to the existing dialysis facilities for this growing population of end stage renal disease patients. As our practice spans up to 7 hospitals and 8 dialysis units it is unusually difficult to keep our patients together on similar shifts because of chair availability. Similarly, I have personally spoken with social workers who have been very frustrated with the difficulties associated with discharging patients from hospitals because of the lack of dialysis chair availability. As a result, patients often get put in farther away dialysis units which compromises patient choice and quality. We have documented the detailed steps it takes to admit a patient to the existing units as an outpatient and often times patients are unable to obtain their treatments from the distant facility they are assigned to, and as a result, we are forced to admit these patients to the hospital unnecessarily. I believe all of these problems could be remedied if there was a choice in dialysis provider in the area. As was our experience with our nephrology practice, I feel that providing a second alternative to nephrology in this community has only improved patient and physician choice and I think an additional dialysis provider in the area will do the same. My partner and I have met with several different providers over the past 4 years and believe that U.S. Renal Care will bring quality, comfort and choice to our patients. We are proposing the establishment of a U.S. Renal Care facility to be built in Streamwood, this will

provide choice for patients and physicians to choose their preferred dialysis provider resulting in the improvement in quality of care.

It is important for decision makers who have not been close to a friend or relative who is in a dialysis protocol to recognize the intrusive nature of the protocol. Patients go to a dialysis center three times a week. If the center is thirty minutes away that means a drive time of three hours per week and dialysis time of ten to twelve hours per week. If someone in the family must drive them, it is equally intrusive for the driver. It is a situation unlike most health care events; consequently convenience should be a factor. Our decision to locate our dialysis centers near our nephrology practices and nearby hospitals is related to providing this convenience to our patients and also for promoting quality care in our community. The close proximity of the proposed dialysis centers to our own practices will allow us to closely monitor the care of our patients and to be by their side quickly, should the need arise. By placing these dialysis centers near hospitals, we hope to provide a timely transition for patients from the inpatient setting to a more convenient outpatient setting. This will allow patients to get back to their lives more quickly and to start a routine and sustainable schedule of treatment. In promoting these quicker transitions from the inpatient to outpatient setting, we also hope to help the hospitals that serve our communities. Through my experience with my patients, I have seen the difficulty in scheduling inpatients for their outpatient dialysis services, which is required for their discharge from the hospital. By promoting quicker discharges and reducing the lengths of stay of individual patients, these hospitals will be able to provide their limited resources to a greater number of patients. In putting together a plan for a facility to help deal with this issue, I have spent extensive time talking about these dialysis problems with hospital staff, including physicians, nurses, discharge planners and hospital management groups. Physician based outpatient

facilities do not often get widespread hospital support. In our case, we have found enthusiastic hospital support from several hospitals including Adventist Bolingbrook Hospital, Advocate Good Samaritan Hospital and St. Alexius Medical Center. I have no doubt that this support is based on the need for greater access.

With the support of these hospitals, we are confident that the establishment of the U.S. Renal Care Streamwood Dialysis facility will result in better outcomes for patients, faster discharges for hospitals and an overall improvement in the quality of care for all patients in Health Service Area 7. We ask that the Illinois Health Facilities and Services Review Board approve this application.

live copy

Dr. Gordon Lang Public Hearing Testimony

Good morning members of the Illinois Health Facilities and Services Review Board and thank you for the opportunity to speak in support of the U.S. Renal Care Streamwood Dialysis facility. As you will hear in my testimony today, this project will provide much needed dialysis resources for the residents of Streamwood, Illinois. My knowledge on the subject of nephrology and dialysis is informed by my lengthy experience and devotion to the care of patients suffering from renal diseases. I have served as the Chief of Nephrology at St. Joseph Hospital and held various academic positions in my over forty year career in medicine. My involvement in ensuring the provision of quality care to patients extends to my civic activities, including serving as the ~~Chairman of the Board of Directors~~ ^{President} of the Caduceus Society, whose mission is to support St. Joseph Hospital's future, philosophies, high standards of patient care and utmost compassion for all patients. Most relevant to the provision of dialysis services, I also serve^d as the Secretary and Treasurer of the Illinois Renal Physicians Association which strives to ensure that quality services are provided to chronic dialysis patients.

[Further Description of Dr. Lang's Relevant Nephrology Experience]

Based on my recognized expertise in the field of nephrology and dialysis, in 2008 I testified before the Illinois Task Force on Health Planning Reform on behalf of the Illinois Medical Society, speaking to topics including dialysis quality of care and how lengthy travel times jeopardize the health of dialysis patients. As a result of my experience, I am intimately knowledgeable about the certificate of need process as it relates to the provision of dialysis

services.

The need for dialysis services is much more urgent than any calculations can predict. The burden placed on the elderly population most affected by dialysis treatment cannot be accurately be measured by such statistics. The measurement of facilities within a thirty minute drive time, for example, does not adequately assess the burden placed on patients to obtain dialysis and arrange for regular transportation for their treatments. When this criteria was formulated, the average age of the dialysis patient was approximately ^{50 yrs} [average age of dialysis patients at formulation of 30 minute drive time criteria] years old, and measuring facilities within a 30 minute drive time was a more accurate assessment of the distances patients could travel. As the population affected by kidney disease has aged, however, the distance that can be reasonably travelled by dialysis patients for their treatment has drastically reduced. Today, the average age of a dialysis patient is ^{63 and increasing} [current average age of dialysis patients] and these patients face much greater barriers to obtaining dialysis care as a result of their advanced age. Consequently, measuring facilities within a thirty minute drive time does not provide for sufficient dialysis facilities located at distances accessible by these chronically ill and elderly patients and, as a result, fails to take into account the burden that dialysis patients face in obtaining their treatments. Furthermore, these patients must often rely on family and friends to transport them to and from dialysis treatment. As a result, when patients must travel greater distances to obtain their dialysis treatments they must also burden their family and friends.

The burden on dialysis patients is exacerbated when area providers are operating at high levels of utilization. As utilization of nearby facilities increases, patients may be forced to seek their

dialysis care from more distant providers which has a serious impact on their provision of care. Specifically, as the distance between a patient's home and their dialysis facility increases, there is a corresponding increase in difficulty to the patient to obtain their dialysis services and an increased likelihood that the patient will forego required dialysis treatments. As such, the utilization level of facilities in the immediate service area is an essential indicator of the availability of dialysis services for area patients. The facilities in the area immediately surrounding Streamwood are operating at very high levels of utilization. As a case in point, the Hoffman Estates dialysis facility is operating at one-hundred and twelve percent utilization, according to data from the Illinois Department of Public Health. This indicates that the facility is likely operating four shifts per day. To accommodate a fourth shift, patients of this facility must likely undergo dialysis treatments later in the evening, ~~or suffer from shorter dialysis treatments to accommodate this fourth shift of treatment.~~ This is indicative of insufficient dialysis services available for area patients, if the demand for dialysis service in the area forces providers to make a fourth shift available, it means there are not enough providers to serve the existing demand. Furthermore, if patients are forced to obtain shorter treatments or treatments later in the evening to make a fourth shift available, this represents a serious barrier to quality of care for dialysis patients. The approval of the U.S. Renal Care Streamwood Dialysis facility will help alleviate this serious demand for dialysis services in the Streamwood Area.

Patient choice issues also support the establishment of a U.S. Renal Care Streamwood Dialysis Facility. A majority of dialysis services are provided by a small number of dialysis providers. The market dominance of these providers limits the availability of choice for patients requiring dialysis services. When patients obtain this life sustaining treatment, it has a serious impact on

their lives. Patients obtain this treatment three times a week for several hours at a time. As a result, even minor changes in the provision of dialysis services can have a profound impact on a patient's experience and comfort. When a majority of services are provided by a small number of providers, the availability of choice decreases for patients. As an illustration of the impact dialysis services has on patients, I would like to provide examples of the difficulties my patients have experienced.

Joe Morrison, Kathy Wilson

[Patient experiences excluding patient names or other identifying information]

As I have demonstrated today, patients in the Streamwood area are in great need of another provider of dialysis services. From a need, convenience and choice standpoint, these seriously ill patients need to have additional dialysis services available for their care. The patients in this area require the establishment of the U.S. Renal Care Streamwood Dialysis Facility and I ask that the Board approve this project.

Thank you again for the opportunity to speak in support of the U.S. Renal Care Streamwood Dialysis Facility.