

Illinois Health Facilities and Services Review Board  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

**RECEIVED**

JUN 10 2011

HEALTH FACILITIES &  
SERVICES REVIEW BOARD

To whom it may concern,

I support the Transitional Care of Arlington Heights project.

**Top Quality Care and Expertise**

Transitional Care Center of Arlington Heights will provide post-hospital care to high acuity patients who are increasingly forced to leave hospitals "sicker and quicker" these days. Some go home with limited home care and have no family members available to provide the additional support they need. Others who need this important level of care may need to go outside the area for services.

**Holistic Approach in a Wellness Center Setting**

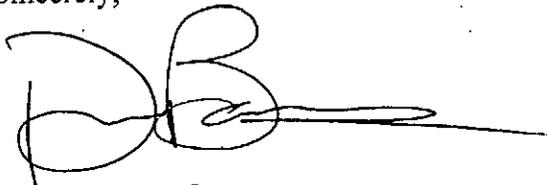
While there are other excellent acute rehabilitation facilities in the area, many are either fully occupied, only serve acute needs, are outdated or are restricted to serving special populations. Furthermore, not all are capable of handling the high acuity patient that will be served by Transitional Care Center of Arlington Heights or the patient who prefers to recover in a non-institutional/nursing home setting.

**Healing our Residents and Helping our Economy**

The development of Transitional Care Center of Arlington Heights will bring innovation and address a specific and under-served need in the Arlington Heights and surrounding communities while rounding out a complement of fine medical services.

I appeal to you and members of the Health Facilities and Services Review Board to lend your support to this new project.

Sincerely,



DAN BAKSIEWICZ

Illinois Health Facilities and Services Review Board  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 6276

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To: whom it may concern,

HEALTH FACILITIES &  
SERVICES REVIEW BOARD

Transitional Care Management (TCM) proposes a highly innovative model of care that combines the best clinical, rehabilitative and hospitality services in a spa-like setting. TCM will offer a new path to wellness for patients who are bridging the distance between hospital and home.

### **Redefining the Healthcare Continuum**

Operating sub acute care in a hospital setting is a costly proposition that is also typically a less desirable setting for patients who are recovering from illness or injury. In fact, in Arlington Heights, the local hospital does not offer these services. As a result, the only local option for sub acute care is a traditional nursing home, which, with its inherent institutional nature and primarily long-term patient population, is not necessarily the ideal setting for many patients who are on the road to recovery.

### **Lowering Costs**

Transitional Care provides the opportunity to care for patients in a non-institutional setting earlier in the rehabilitation process thereby reducing length of stay in the hospital where costs are higher. Additionally, due to the specialized nature of the services provided, Transitional Care affords patients the opportunity to regain maximum capacity more quickly adding more long-term cost savings.

### **Specialized Care**

With stand-alone transitional care, practitioners focus exclusively on restoring function lost through injury, surgery or disease with the goal of helping patients reduce pain, hasten recovery and increase performance. This specialized focus is not as predominant in generalist settings that offer a variety of care levels and support multiple care goals.

### **Higher Staffing Ratios**

Transitional Care of Arlington Heights intends to run a nurse-to-resident ratio that is double the industry average, and with a substantially greater proportion of RNs to LPNs than is typically seen.

### **Evidenced-based Design**

Evidence shows that environment plays a significant role in patient experience and outcomes. Healing design, like that which TCM proposes, can improve a patient's outlook on care, increase patient satisfaction and ultimately help support a client's journey toward recovery.

By providing an alternative to institutional care, TCM is redefining the healthcare continuum and offering cost effective, specialized care in a manner that is more appealing to today's consumer.

This is a trend that is happening across the country, and I believe it is an innovation whose time has come for Arlington Heights. That is why I support Transitional Care Management's Arlington Heights project.

Sincerely,

Marianne Kwiatkowski  
Nurse Practitioner  
1120 W. Wolfram  
Chicago IL: 60657

Illinois Health Facilities and Services Review Board  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 6276

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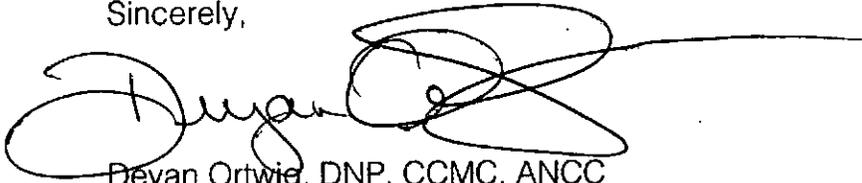
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Sincerely,

A handwritten signature in black ink, appearing to read 'Deyan Ortwig', with a long horizontal line extending to the right.

Deyan Ortwig, DNP, CCMC, ANCC  
Nurse Practitioner  
Medical Care Specialists, Ltd.  
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Skokie, Illinois 60077