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HEALTH FACILITIES &
SERVICES REVIEW BOARD

To whom it may concern,

Transitional Care Management (TCM) proposes a highly innovative model of care that combines the best clinical, rehabilitative and hospitality services in a spa-like setting. TCM will offer a new path to wellness for patients who are bridging the distance between hospital and home.

Redefining the Healthcare Continuum

Operating sub acute care in a hospital setting is a costly proposition that is also typically a less desirable setting for patients who are recovering from illness or injury. In fact, in Arlington Heights, the local hospital does not offer these services.

Lowering Costs

Transitional Care provides the opportunity to care for patients in a non-institutional setting earlier in the rehabilitation process thereby reducing length of stay in the hospital where costs are higher. Additionally, due to the specialized nature of the services provided, Transitional Care affords patients the opportunity to regain maximum capacity more quickly adding more long-term cost savings.

Higher Staffing Ratios

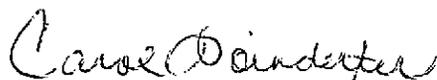
Transitional Care of Arlington Heights intends to run a nurse-to-resident ratio that is double the industry average, which translates to better response times, enhanced communication and better overall patient experiences.

Evidenced-based Design

Evidence shows that environment plays a significant role in patient experience and outcomes. Healing design, like that which TCM proposes, can improve a patient's outlook on care, increase patient satisfaction and ultimately help support a client's journey toward recovery.

By providing this new alternative, TCM is redefining the healthcare continuum and offering cost effective, specialized care in a manner that is more appealing to today's consumer. This is a trend that is happening across the country and one whose time has come in Illinois. That is why I support Transitional Care Management's Arlington Heights project.

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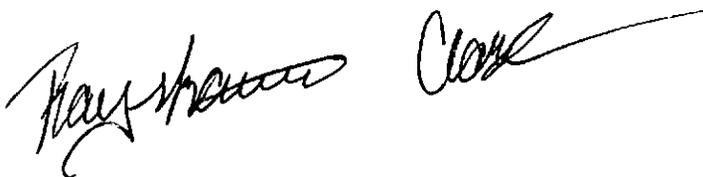
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The block contains two handwritten signatures in black ink. The signature on the left is written in a cursive style and appears to read 'Raymond'. The signature on the right is also cursive and appears to read 'Close'. Both signatures are positioned above the bottom of the page.

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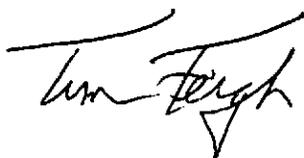
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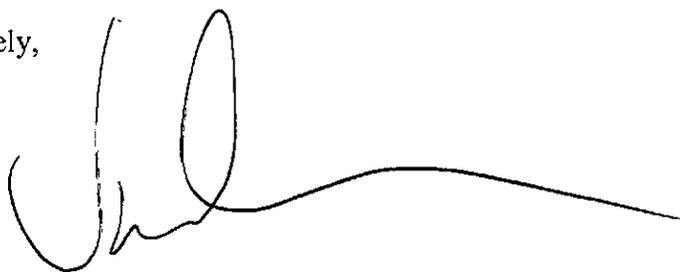
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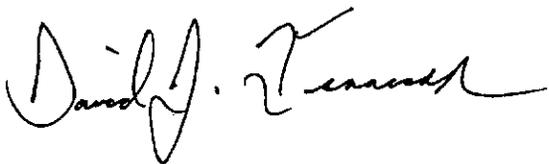
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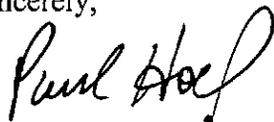
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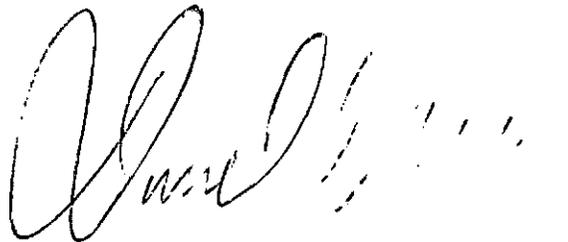
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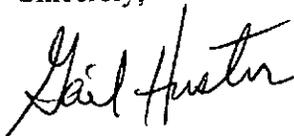
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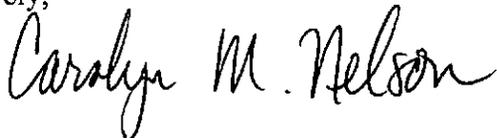
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Handwritten signature of Carolyn M. Nelson in cursive script.

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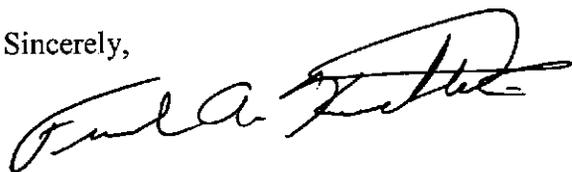
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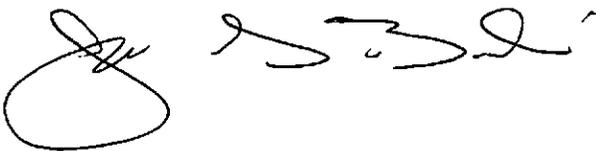
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Higher Staffing Ratios

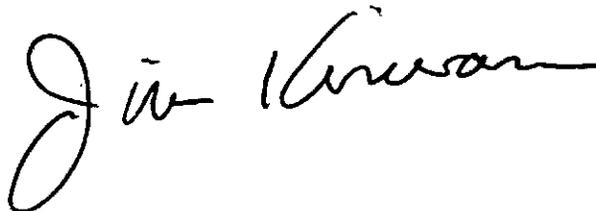
Transitional Care of Arlington Heights intends to run a nurse-to-resident ratio that is double the industry average, which translates to better response times, enhanced communication and better overall patient experiences.

Evidenced-based Design

Evidence shows that environment plays a significant role in patient experience and outcomes. Healing design, like that which TCM proposes, can improve a patient's outlook on care, increase patient satisfaction and ultimately help support a client's journey toward recovery.

By providing this new alternative, TCM is redefining the healthcare continuum and offering cost effective, specialized care in a manner that is more appealing to today's consumer. This is a trend that is happening across the country and one whose time has come in Illinois. That is why I support Transitional Care Management's Arlington Heights project.

Sincerely,

A handwritten signature in black ink, appearing to read "Jim Kurian". The signature is written in a cursive, flowing style with a large initial "J".