

Egyptian Regional Human Rights Authority
Meeting Minutes
November 19, 2015

The regular meeting of the Human Rights Authority (HRA) was held at Shawnee Community College Extension, 1150 E. Vienna St., Anna, IL. Chairperson Pam O'Connor called the meeting to order at 5:03 p.m. and read the confidentiality statement. A quorum was present.

Members Present: Sue Barfield, Ginger McBride, Victor Metzger, Kay Phillips, Kathy Rambeau Pam O'Connor and Rebecca Lewey.

Members Absent: Paul Jones, Mary McMahan

Staff Present: Kim Conway

Guests: Michael Quinn, Director, Mulberry Center; Bryan Glidden, Jail Administrator, Fayette County Jail; Kimberly Baer, Accreditation Compliance Coordinator, SIH (Southern Illinois Healthcare); Lynnette Torres, Quality Manager, Memorial Hospital Carbondale and Crisey Fenton, Patient Relations Manager, Memorial Hospital Carbondale

Minutes: Sue Barfield made a motion to approve the September 24, 2015 meeting minutes. Kathy Rambeau seconded and it carried.

Communications: The only communication involved the new HRA password protected website for board members and staff. This discussion was deferred until the end of the meeting to accommodate the guests' schedules. Once returning to open session following all the closed meeting business, Kim Conway explained the new system and how to access it to the board members.

Ratifications: None.

New Complaints:

16-110-9009 Community Hospital: Alleges 1) inadequate care and treatment, 2) improper restraint, 3) inappropriate admission to a psychiatric hospital and 4) breach of confidentiality. Allegations 1 and 3 involve the ER not giving a patient her routine medications and not treating her medically, only as a psychiatric patient. The patients' family was allegedly told that the hospital could not give routine medications because a psychiatric facility would not admit her if they gave her medications. The patient allegedly spoke with a crisis worker who stated she was not a danger to self or others, but the hospital sent her to a psychiatric unit anyway. The complaint alleges the petition for admission was based on hearsay not observation or facts. There is also a possibility that there were medication errors. The doctor documented that medications may have been doubled and that Haldol and Benadryl were given, the patient is allergic to Benadryl and does not know what she was given. Allegation 2 involves the patient being placed in 4 point restraints, even though she was being compliant to return back inside the hospital after she had walked outside. The patient was allegedly given emergency medications of Haldol and Ativan while in restraints. Allegation 4 involves a request for copies of the patient's medical records upon discharge. When the records arrived, another patient's records were allegedly sent with hers. When the hospital was questioned on why another's information was in her chart, the hospital allegedly replied that "once something is in a chart, they cannot take it out." Kay Phillips made a motion to accept the complaint for investigation, Victor Metzger seconded and it carried.

Other New Business: The board agreed to address the new business of scheduling 2016 meetings and information about the new HRA site for members after closed session was completed in order to accommodate the guests who were in attendance.

Unfinished Business: Ginger McBride made a motion to enter into closed session at 5:13 p.m. pursuant to Section 21 of the Guardianship and Advocacy Act (20 ILCS 3955/21) and Section 120/2 (c) (4) of the Open Meetings Act (5 ILCS 120/2); the motion was seconded by Sue Barfield and it carried. The following summary of items was discussed in closed session: Details of new complaint #16-110-9004 was reviewed. Case progress was reviewed for cases #15-110-9019, 16-110-9001, 16-110-9002, 16-110-9003, 16-110-9004, 16-110-9005, 16-110-9006 and 16-110-9007. Draft reports were reviewed for cases #15-110-9012, 15-110-9014 and 15-110-9015. Case closures were considered for cases #15-110-9009, 15-110-9010, 15-110-9011 and 15-110-9013. Sue Barfield made a motion to return to open session at 8:19 p.m. having taken no action in closed session, Rebecca Lewey seconded and it carried.

The HRA discussed the following three cases first in closed session to accommodate the guests in attendance. The board individually met with the provider representatives present at the meeting to discuss confidential case information involving their respective cases.

16-110-9004 Fayette County Jail – Bryan Glidden entered the closed session. The board reviewed the case status with him and informed him that one more site visit to the state operated mental health facility needs to be completed and then the case might be ready for report. Bryan shared with the board that a new system has been put into place to track inmate movement which should help with better documentation in the future. Bryan then left the meeting.

15-110-9015 Mulberry Center – Michael Quinn entered the closed session. The board summarized the draft report for Mr. Quinn and informed him that the board would do a final review and if approved, the final report will be mailed to him within 10 days. Michael Quinn left the meeting following the discussion. The board discussed the report briefly after Mr. Quinn left and had no changes to the draft report. Ginger McBride made a motion to approve the draft report as stated, Rebecca Lewey seconded and it carried.

15-110-9014 Carbondale Memorial Hospital – Kimberly Baer, Lynnette Torres and Crisey Fenton entered the closed session. There were several changes that needed to be made to this report which was drafted by an intern and some of the details in the chain of events needed to be corrected to accurately reflect what had occurred. Kim Conway explained this to the guests and the board and agreed to make changes in the report to clarify some details that were incorrect. The board reviewed the rough draft findings with the guests but advised that some changes would be discussed later in the meeting and the final draft with the revisions would be sent to them within 10 days following the meeting, if the board approves the draft report with revisions. The guests agreed to get additional information to Kim Conway regarding whether or not medication was given to the patient. After the guests left the meeting, the board discussed the specific changes that needed to be made and the board decided that if those changes were in place, the report could be sent out. Sue Barfield made a motion to approve the draft report as revised, Kathy Rambeau seconded and it carried.

Case Progress Reports:

15-110-9019 School for the Hearing Impaired – The Principal of the school, Director of the special education cooperative and the student’s teacher were all interviewed and the HRA toured the school. The HRA has interviews scheduled in early December with the ISSA worker, the crisis prevention worker and a DCFS investigator. The case is still under investigation.

16-110-9001 Chester Mental Health – The HRA completed the site visit and has received the records requested. The records need to be reviewed in detail to determine if the case is ready for a report or if more information is needed. The case is still under investigation.

16-110-9002 Chester Mental Health – The chart review was completed and records have been received. A detailed review of the records needs to be completed and the OIG report will be reviewed once completed. The case is still under investigation.

16-110-9003 Chester Mental Health – The chart was reviewed and records have been received. The case is ready for report.

16-110-9005 Chester Mental Health – The chart was reviewed and records have been received. Once a detailed review of the records has been completed, this case will be ready for a report.

16-110-9006 Chester Mental Health – The chart was reviewed. The TPR states that the recipient has to have 1 year of good behavior for transfer recommendation to occur, the recipient has several behavioral incidents and does not go more than approximately 4 months without incident. The records need to be reviewed in detail. The case is still under investigation.

16-110-9007 Chester Mental Health – The chart review was completed. The HRA is waiting on Chester’s response as to what is considered off unit activities and if rehabilitation classes are considered treatment or a privilege. The case is still under investigation.

16-110-9009 Community Hospital – Kim Conway reviewed more specifics of this case and checked for board member conflicts. Mary McMahan may have a possible conflict of interest. Kim will follow up with her to see. Kay Phillips and Victor Metzger agreed to complete the site investigation with Kim.

Report of Findings:

15-110-9012 Delta Center, Inc. – The board reviewed the draft report and had no revisions or changes. Kay Phillips made a motion to approve the draft report as stated, Kathy Rambeau seconded and it carried.

Case Closures:

15-110-9009 Williamson County Special Education – The board reviewed the response to the report of findings and had no additional changes or concerns. Kay Phillips made a motion to accept the response, close the case and make the report a part of the public record along with the provider’s response, per their request. Ginger McBride seconded and it carried.

15-110-9010 Crab Orchard School District – No formal response was required and none was received. Rebecca Lewey made a motion to close the case and make the report a part of the public record. Kathy Rambeau seconded and it carried.

15-110-9011 Chester Mental Health – The board reviewed the response to the report of findings. However, the board wanted to clarify exactly what was requested at the last meeting to ensure that Chester’s response addressed all the board’s concerns. Kim Conway agreed to look in the chart and contact the board members the following week with clarification, obtain telephone votes on closure and ratify at the January, 2016 meeting. Kathy Rambeau made a motion to table case closure for clarification on the exact issue to be addressed, Kay Phillips seconded and it carried.

15-110-9013 Chester Mental Health – No response was required and none was received. Ginger McBride made a motion to close the case and make the report a part of the public record. Rebecca Lewey seconded and it carried.

Other Unfinished Business: The board scheduled the meeting dates for 2016. Kim Conway reviewed the process of the new password protected website for HRA board members and staff to communicate which will take effect January 1, 2016.

The next meeting is scheduled for 5:00 p.m. on January 28, 2016 at Pagliai’s Pizza in Carbondale, Illinois.

Kathy Rambeau made a motion to adjourn the meeting at 8:48 p.m. Sue Barfield seconded and it carried.

Respectfully Submitted,
Ginger McBride, Secretary