HUMAN RIGHTS AUTHORITY
SOUTH SUBURBAN REGION MEETING MINUTES
Thursday, November 14th, 2013
Sertoma Centre
4100 W. 127th Street
Alsip, Illinois 60803
(708) 371-9700

The regular scheduled meeting of the Human Rights Authority, South Suburban Region was called to order by Judith Rauls, Chairperson at 9:13 a.m.

PRESENT: Judith Rauls, Michele Arthur, Lauren Pell, Carol Genutis and Maria Heer

Members Absent: None

STAFF: Geraldine Boatman

GUESTS: Timothy Morgan, Individual Advocacy Group

I. CALL TO ORDER

The Chairperson read the confidentiality statement. It was determined that a quorum was present and that all business could be conducted..

II. COMMUNICATION

It was moved by Maria Heer to accept the May 9th, June 13th, August 8th and September 12th, 2013 Meeting Minutes without any changes. Motion was seconded by Lauren and carried.

III. NEW COMPLAINTS

14-040-9005 (Nursing Home) The Chairperson motioned to accept the complaint involving the lack of transportation to medical appointments with community medical providers. The complaint also alleged that the resident is not provided with snacks that contain sugar because of alleged diabetes. A signed release of information was received. Lauren Pell moved the motion. Carol Genutis seconded and carried.

14-040-9006 (CILA) The Chairperson motioned to refer the complaint involving verbal and physical threatening behaviors from a staff person to the Office of the Inspector General for follow up. The Chairperson motioned to accept the complaint stating that the resident is not allowed visits or phone calls with her boyfriend. Lauren Pell moved the motions. Carol Genutis seconded and carried.

14-040-9007 (Nursing Home) The Chairperson motioned to accept the complaint stating that the resident was inappropriately discharged from the facility pending a signed release of information. The complaint also stated that the resident's belongings were not returned on the

discharge day and that the staff refuses to send her items to her placement. Lauren Pell moved the motion. Carol Genutis seconded and carried.

Ratify Acceptance of New Complaints

13-040-9010 (Midway Neurological Rehabilitation Center) Lauren Pell moved to ratify the complaint that was accepted for investigation at the June 13th, 2013 meeting. Motion was seconded by Carol Genutis and carried.

13-040-9011- (Progressive Careers and Housing) Lauren Pell moved to ratify the complaint that was accepted for investigation at the June 13th, 2013 meeting. Motion was seconded by Carol Genutis and carried.

13-040-9012- (Southwest Disabilities Services & Supports) Lauren Pell moved to ratify the complaint that was accepted for investigation at the June 13th, 2013 meeting. Motion was seconded by Carol Genutis and carried.

Ratify New Complaints Not Accepted for Formal Investigation

14-040-9003- Maria Heer moved to ratify the complaint that was not accepted for investigation at the September 12th, 2013 meeting. Motion was seconded by Carol Genutis and carried.

14-040-9004- Maria Heer moved to ratify the complaint that was not accepted for investigation at the September 12th, 2013 meeting. Motion was seconded by Carol Genutis and carried.

Ratify New Complaints Accepted for Informal Investigation

14-040-9002- Lauren Pell moved to ratify the complaint that was accepted for informal investigation at the September 12th, 2013 meeting. Motion was seconded by Carol Genutis and carried.

IV. UNFINISHED BUSINESS

The Chairperson motioned to move the meeting into closed session at 9:35 a.m. pursuant to Section 3955/21 of the Guardianship Advocacy Commission to discuss the Individual and Advocacy Group case #13-040-9001 with the provider's representative, case assignments, progress reports, reports of findings, provider's responses and case closures. The members present consented to the motion.

New Case Assignments

14-040-9005 (Chicago Ridge Nursing Home) Michele Arthur and Lauren Pell were assigned to the investigation.

14-040-9006 (St. Coletta of Illinois) Carol Genutis was assigned to the investigation.

14-040-9007 (Riveria Care Center) Judy Rauls and Lauren Pell were assigned to the investigation.

Progress Reports

13-040-9003 (Embassy Care) (Kim & Lauren)
13-040-9004 (Embassy Care) (Kim & Lauren)
13-040-9009 (Ingalls Memorial Hospital) (Michele is assigned to the case)
13-040-9010 (Midway Neuro Rehab Center) (Michele and Judy)
13-040-9011 (Progressive Careers and Housing (Maria and Georgia)
13-040-9012 (Southwest Disabilities Services & Supports) (Michele)
14-040-9001 (Lexington of Orland Park) (Carol)
14-040-9002 (Michele)

Reports/Responses

12-040-9018 (Southwest Disabilities Services & Supports) (Michele) A response was not reviewed. The agency's Executive Director has not returned the Coordinator's calls or responded to letters regarding a response to the report. The members consented to vote for enforcement upon returning to open session.

13-040-9001 (Individual Advocacy Group) The provider's response was reviewed. The case was discussed with the provider's representative who told the HRA members that the agency is unable to obtain records from the phone company to support that the resident's guardian was notified. However, the agency still asserts that the guardian was informed about incidents during staffing, meetings and phone calls. The report will be revised for the next meeting.

13-040-9002 (Woodside Extended Care) (Michele & Maria) The members were informed that the Administrator has not returned the Coordinator's calls regarding a copy of the revised policy.

13-040-9006 (Lydia Healthcare) (Michele) The provider's response was reviewed again.

13-040-9008 (Crestwood Terrace Nursing Home) A report was reviewed.

13-040-9011 (Progressive Careers and Housing (Maria and Georgia) A report was reviewed.

Open session reconvened at 11:06 a.m. having taken no action in closed session. A summary of closed session included case assignments, eight progress reports, two reports and two provider's response.

V. Unfinished Business

Reports for Acceptance

13-040-9008 (Crestwood Terrace Nursing Home) Lauren Pell moved to accept the report that does not contain any violations without changes. Motion was seconded by Carol Genutis and carried.

13-040-9011 (Progressive Careers and Housing (Maria and Georgia) Lauren Pell moved to accept the report that does not contain any violations without changes pending the Program Director's approval. Motion was seconded by Carol Genutis and carried.

Ratify Reports for Acceptance

12-040-9018 (Southwest Disabilities Services & Supports) (Michele) Maria Heer moved to ratify the report that was approved at the August 8th, 2013 meeting. Motion was seconded by Carol Genutis and carried.

13-040-9001 (Individual Advocacy Group) Maria Heer moved to ratify the report that was approved at the August 8th, 2013 meeting. Motion was seconded by Carol Genutis and carried.

13-040-9002 (Woodside Extended Care) (Michele & Maria) Maria Heer moved to ratify the report that was approved at the June 13th, 2013 meeting. Motion was seconded by Carol Genutis and carried.

13-040-9006 (Lydia Healthcare) Maria Heer moved to ratify the report that was approved at the September 12th, 2013 meeting. Motion was seconded by Carol Genutis and carried.

Reports/Accept Responses/ Closures/ Make Report Available to the Public

12-040-9018 (Southwest Disabilities Services and Supports) The Chairperson motioned to request enforcement because the provider has not responded to the report or returned calls or acknowledged correspondences from the HRA. Carol Genutis moved the motion. Maria Heer seconded and carried. The case will be reviewed at the next meeting.

13-040-9001 (Individual Advocacy Group) The Chairperson motioned to keep the case opened because the provider disagrees with the report's findings. A revised report will be reviewed at the next meeting. Carol Genutis moved the motion. Maria Heer seconded and carried.

13-040-9002 (Woodside Extended Care) (Michele & Maria) The Chairperson motioned to keep the case opened for a copy of the facility's revised protocol on guardian notification. Michele Arthur moved the motion. Maria Heer seconded and carried. The case will be reviewed at the next meeting.

13-040-9006 (Lydia Healthcare) (Michele) The Chairperson motioned to accept the provider's response, close the case, and to make the report public. A suggestion will be made to involve the resident in treatment planning (medication) in the closure letter. Michele Arthur moved the motion. Maria Heer seconded and carried. The case will be reviewed at the next meeting.

Ratify Case Closure

12-040-9016 (Garden Center Services) Maria Heer moved to ratify the case that was closed at the June 13th, 2013 meeting. Motion was seconded by Lauren Pell and carried.

It was moved by Lauren Pell to keep the December 13th, 2012, February 14th, March 14th, April 11th, May 9th, June 13th, August 8th, September 12th and October 10th, 2013 Executive Meeting Minutes closed. Motion was seconded by Carol Gentius and carried.

OTHER UNFINISHED BUSINESS

It was moved by Carol Genutis to ratify the following HRA members as officers for fiscal year 2014: Judith Rauls, Chairperson; Maria Heer, Vice-Chairperson and Michele Arthur. Motion was seconded by Maria Heer and carried

The next meeting is scheduled at Cornerstone Services in Joliet on December 12th, 2013 at 9:00 a.m.

The need to schedule site visits was discussed.

The South Suburban Human Rights Authority is looking for citizen members.

ADJOURNMENT

The Chairperson motioned to adjourn the meeting at 11:50 a.m. The members present approved the motion.

Michele Arthur, Secretary

Michele Arthur

Human Rights Authority
South Suburban Region