



**Linden Oaks at Edward**  
**November 3, 2009**  
**4:00 p.m.**

- I. A. Roll Call
- B. Introductions by the Chairperson
- C. Confidentiality Statement 310.90
- D. Changes in the Agenda
  
- II. Minutes: September 1, 2009, October 6, 2009
  
- III. A. New Complaints:
  
- B. Unfinished Business:
  - 1. 10-100-9008: (accept pending consent)
  - 2. 09-100-9010 (case open postponement)
  - 3. 08-100-9031 (waiting on results of lawsuit)
  
- IV. Closed Session
  - A. New Case Assignment:
  
  - B. Draft Report Discussion:
    - 1. 09-100-9039: Ray Graham Association for People with Disabilities
  - C. Provider Responses Discussion:
    - 1. 10-100-9005: Elgin Mental Health Center
  - D. Site visit reports:
    - 1. 10-100-9006: North Shore University Health System
    - 2. 10-100-9002: EMHC
    - 3. 01-100-9042: Alexian Bothers Medical Center
  - E. Open Case Status Report
  
- V. Open Session
  - A. Draft Reports for Acceptance:
    - 1. 09-100-9039: Ray Graham Association for People with Disabilities
  - B. Accept responses/close case/make available to the public:
    - 1. 10-100-9005: EMHC
  - C. Response not required/close case/make available to the public:
  
- VI. Announcements/Comments:
  - A. Comments from the public
  - B. Comments from the Chairperson:
    - 1) Next meeting: December 1, 2009, Glen Oaks Medical Center