

## AGENDA

### METRO-EAST REGIONAL HUMAN RIGHTS AUTHORITY

#### REGULAR MEETING OF MARCH 12, 2009

##### I. CALL TO ORDER

A. Roll Call - Determination of a quorum present.

B. Introductions by Chairperson

C. Confidentiality statement presented

D. Changes in Agenda:

1. Does any member or the coordinator wish to change the agenda?

2. Does any guest wish to speak on an agenda item?

##### II. MINUTES

A. Corrections or changes for the minutes of the February 12, 2009 meeting?

B. Approval

##### III. COMMUNICATIONS:

09-070-9014 - Department of Human Services - interagency transfer letter.

Consider moving the April meeting from the 9<sup>th</sup> to the 16<sup>th</sup>.

##### IV. NEW BUSINESS

A. New complaints

09-070-9013 - a consumer moved from one provider area to a different area and provider. While in area 1 she received services that included to group counseling. Area 2 provider does not offer group counseling. According to the consumer the area 1 provider offered to allow her to continue group therapy at their agency. The area 2 provider told her that if she was receiving services from another community that it would not offer case management services that she requested. Members voted to table case opening at the last meeting.

09-070-9015 - a guardian states that a consumer's treatment team agreed in August to

administer psychotropic medication the Physician ordered the increase and lab draws to have comparable stats regarding blood levels of the meds. The agency did not have the labs drawn until December 1, 2008. Case alleges the facility did not follow Physician and guardian orders. The Coordinator reports that the complainant wants HRA to await OIG outcome.

09-070-9016 - a consumer states that an agency won't allow him to refuse services, including medication. The consumer had not provided consent to release information. Members voted, at the last meeting, to table case consideration.

09-070-9017 - a gentleman called regarding his mother living in poor conditions at an apartment owned by a provider of services. The son found an apartment for his mom in closer proximity to the family. After the family left mother, they called back later and she told them that she did not want to leave the facility. The family feels that the facility is coercing her to stay against her will.

09-070-9018 - a consumer who is under guardianship complains that the agency that provides him case management services is attempting to force him to move from his apartment to a CILA. He has a cat and doesn't want to live with other people and he has not broken any laws. Accepted for investigation at the last meeting - vote to ratify.

09-070-9019 - a consumer states that a hospital did not offer her rights upon admission, it did not allow unimpeded communication and the place is filthy.

09-070-9020 - a mother states that her son Ivory was a resident of a nursing home and after an episode of behavior he was transferred to a hospital - upon discharge from the hospital the nursing home would not allow the consumer to return. After he was moved to Decatur, mother was informed by a public health report that a staff was sent home because they had abused the consumer. Now that he's in Decatur, mom cannot visit him.

09-070-9021 - A mother called that her adult disabled son, 21 yr old waded into a lake because he had to go to the bathroom (it was a cold day). Police picked him up and forced him to be admitted to a hospital. Mom says she was home and available and that the officer should have brought him home. When she went to the hospital they would not release her son and stated that he could request to sign a 5 day notice for discharge. The family went through a period and found that the side effects of medication were much worse than his behavior w/o meds and that the hospital's course of action was contrary to his routine and treatment that has been discovered best for him. Complaint states that hospital wouldn't release him even though safety was not an issue and that the hospital's intervention did more harm than good. Also, mother wants something done about the police because they knew her and her son and the officer did not contact her regarding her son. She was at home waiting for him to return.

09-070-9022 - a case was considered previously regarding an admission during the

1980's when a staff and Physician lied about his mental condition and railroaded him into a hospital because of his sexual orientation. The HRA questioned the facility regarding record retention, and it responded that medical records are the property of the hospital and they are kept until death.

V. UNFINISHED BUSINESS

A. Case progress reports

06-070-9040 – SCIL – communication

07-070-9003 – Alton Mental Health Center – restraint, humane care

07-070-9011 – Alton Mental Health Center – equal treatment

07-070-9018 - Alton Mental Health Center - restraint

07-070-9020 - Alton Mental Health Center - females relocated

07-070-9021 - Warren Murray Center- payment for dental care.

08-070-9014 - Alton Mental Health Center - discharge

08-070-9017 - Alton Mental Health Center - medical treatment

09-070-9001 - Alton Mental Health Center - property

09-070-9003 - Washington County Day Training - rule 50

09-070-9009 - Granite City School District - LRE

09-070-9011 - - St. Mary's Good Samaritan - admission

B. Report of Findings:

08-070-9011 - Jerseyville Hospital - charges

09-070-9006 - Southern Illinois Community Support Services - phone charges

08-070-9029 - Edwardsville School District - confidentiality and injury

09-070-9010 - Alton Mental Health Center - church

C. Case Closures:

08-070-9001 - Alton Mental Health Center -allergic to meds

08-070-9026 - Calhoun Court CILA - discharge

09-070-9002 - Alton Mental Health Center - privileging

09-070-9007 - Alton Mental Health Center - bar code

VI. ANNOUNCEMENTS AND COMMENTS

A. Set next meeting April 16, 2008 at 7:00 p.m. at Illinois Department of

B. Transportation - Schedule site visits –

VII. ADJOURNMENT