

American Red Cross Disaster Services

Feeding and Sheltering

The Red Cross serves meals from fixed feeding sites and mobile emergency response vehicles to disaster victims, first responders, and disaster workers. Through effective partnerships with government and community organizations, the Red Cross opens disaster shelters to provide emergency housing for disaster victims.

Distribution of Relief Supplies

The Red Cross distributes a broad range of relief items to clients, including comfort kits with hygiene items, cleaning supplies, tarps, rakes and shovels, work gloves, and storage containers.

Safe and Well Linking

The Red Cross connects families who may become separated from their loved ones due to a disaster or other emergency. The American Red Cross Safe & Well Linking website is available to the public 24 hours a day, 7 days a week at www.safeandwell.org. Disaster survivors can list themselves as “safe and well” with an option of posting simultaneously to their social media accounts and enabling family members to search for messages from their loved one.

Individual Assistance

Red Cross client caseworkers meet with individuals affected by disaster to offer assistance and identify any special needs, such as planning their long-term recovery to ensure that they are safely accommodated. Assistance can include groceries, clothing, lodging, and other assistance to help a family get back on their feet.

Physical and Mental Health Services

The Red Cross provides health services support to clients, including first aid and replacement of prescription medications and medical equipment. Trained clinical mental health professionals provide emotional support to disaster victims and their families.

Preparedness Education

The Red Cross provides free disaster preparedness training for individuals, families, and businesses. Through conveniently scheduled community disaster education presentations, apps for mobile devices, and free online tools such as Ready Rating for businesses and schools, the Red Cross helps people plan and prepare for disasters.