

**Illinois Department of Healthcare and Family Services
Nursing Home Rate Review Workgroup Meeting
September 8, 2010**

401 South Clinton, Chicago, Illinois and 201 S. Grand Avenue East, Springfield

Members Present

Julie Hamos, Chair, Director, IL Department of Healthcare and Family Services
Pat Comstock, Health Care Council of Illinois
Teresa Garate, Assistant Director, IL Department of Public Health
Arnie Kanter, Barton Healthcare
Dave Lowitzski, Service Employees International Union
Wendy Meltzer, Illinois Citizens for Better Care
Phyllis Mitzen, Health and Medicine Policy Research Group; MFP Client Advocate
Kirk Riva, Life Services Network of Illinois
Nancy Nelson, AARP for Dave Vinkler

Members Absent

Michelle R.B. Saddler, Director, Illinois Department of Human Services

Governor's Office

Amy Lulich

General Assembly Staff

Douglas Adams, House Republican Staff
Melissa Black, President Cullerton's Office
Ashley Snavely, House Republican Staff
Brook Stewart, House Republican Staff

Centers for Medicare and Medicaid Services

Michelle Baldi, Region 5

State Agency Staff

Nancy Becker, Department of Healthcare and Family Services
William Bell, Department of Public Health
Krista Butler, Guardianship and Advocacy Commission
Kelly Cunningham, Department of Healthcare and Family Services
Theresa Eagleson, Department of Healthcare and Family Services
Barb Ginder, Department of Healthcare and Family Services
Rudi Hancock, Department of Financial and Professional Regulation
Lorrie Jones, Department of Human Services
Beth LaRocca, Department of Healthcare and Family Services
Dennis R. Smith, Department of Healthcare and Family Services
Jean Summerfield, Department of Healthcare and Family Services
Dawn Wells, Department of Healthcare and Family Services

Providers, Provider Associations, Advocates and Interested Parties

Stephanie Altman, Health and Disability Advocates
Donna Ginther, Health Care Council of Illinois
Sharon Goode, Life Services Network
Jim Fenstermacher
Becky Haldorson, Illinois Pioneer Coalition
Matt Hartman, Health Care Council of Illinois
Jim Hunter, eHealth Data Solutions
Cheryl Jansen, Equip for Equality
Mark Mroz, MADO Health Care
Margaret Niederer, Volunteer Advocate
Kristen Pavle, Health and Medicine Policy Research Group
Violet L. Radwill
Steven Serikaku, Community Renewal Society
Terry Steczo, County Nursing Homes
Terry Sullivan, Health Care Council of Illinois
Kevin Taylor, Health Care Council of Illinois
Matt Werner, Matt Werner Consulting for Life Services Network
Greg Will, Service Employees International Union
Tom Wilson, Access Living

1. Opening Remarks/Review and Approval of Meeting Notes

The third meeting of the Nursing Home Rate Review Workgroup was called to order at 2:15pm by Workgroup Chair, Julie Hamos. Attendees in Chicago and Springfield introduced themselves, as did appointed members of the workgroup: Julie Hamos, Pat Comstock, Teresa Garate, Kirk Riva, Arnie Kanter, Wendy Meltzer, Phyllis Mitzen and Dave Lowitski. Nancy Nelson was in attendance representing David Vinkler. Minutes from the July 7 and August 6 workgroup meetings were disseminated and approved.

2. Discussion of Ways to Share Information

Barb Ginder, Deputy Administrator of Medical Programs at HFS, explained that the website established on Governor Quinn's webpage in support of Nursing Home Safety Task Force activities would also be used for transmitting information and facilitating communication related to this workgroup's activities.

3. Quality-Based Nursing Home Reimbursement – Issues and Opportunities

Greg Arling, Ph.D., Associate Professor of Medicine, Indiana University Center for Aging Research, presented the results of his research on quality in nursing homes. His presentation covered issues related to quality-based reimbursement; challenges in defining and measuring the quality of care; the importance of incorporating quality into the nursing home reimbursement system and the necessity of creating capacity for quality improvement. Dr. Arling also discussed his work with the state of Indiana in examining its current system of quality payments to nursing homes.

4. Workgroup Discussion of Quality Performance Incentives

Workgroup members discussed various aspects of Dr. Arling's presentation, concentrating specifically on the role of resident satisfaction in developing quality indicators and measuring quality. Various methods for capturing the "voice of the resident" and the use of resident satisfaction surveys, including My Innerview, were discussed.

5. Next Steps/Next Meeting

Dave Lowitski requested that a meeting be scheduled in late September to allow workgroup members time to digest and talk through information presented on during the July 7, August 6 and September 8 meetings. Various dates were discussed, with agreement reached on the next meetings Thursday, September 23 and Wednesday October 6, both from 10:30am – 12:30pm at the same locations as previous meetings. The meeting adjourned at 4.15 pm.