

Illinois Emergency Management Agency



IEMA Training Summit Mass Care Practical
Jonathan Gelletta
September 6, 2016



Tabletop Discussion

MASS CARE

Sheltering
Feeding

Distribution
Reunification



Non-traditional sheltering

Support to children

Household pets

Evacuation support

Emergency first aid

Transitional housing

FAN Support

Crisis counseling



Order of Business

- Introduction (1:00 pm)
- Break Out 1
 - Group Discussion 1
- Break
- Break Out 2
 - Group Discussion 2
- Break Out 3
 - Group Discussion 3
- Break
- Break Out 4
 - Group Discussion 4
- Hotwash (4:00 pm)



Rules of Play

- Sign-in
- Participation is required
- Encourage thoughts, discussion and views
- Stay at the strategy and operational level
 - Strategic = What must be done
 - Operational = Who is going to do it
- Who, What and Why
- Tactics are out of play!
 - Not Where, When or How



Exercise Goal

Provide tools to promote advance mass care planning between whole community partners within the jurisdiction



Exercise Objectives

- Identify who has strategic and operational responsibility, authority and expertise for mass care
- Identify gaps in jurisdictional mass care planning
- Identify community partners that need to be part of mass care preparations



Base 1 - Scenario

- At 9:30 PM on September 8, 2016, your office is notified that a catastrophic event has occurred and a need for mass care services has been identified.
- It is estimated that 15,000 residents must be evacuated from impact areas.
- Evacuees received no notice and are being directed to assembly areas.



Base 1 - Scenario

- Evacuee population – demographics

Population – Quick Facts	Estimate
Total evacuated population	15,000
Under 18 y/o – Minors	1,400
65 y/o and older	1,700
Non-English Speaking (NES)	1,200
Functional/Access Needs	2,700
Below poverty level	6,000
Renter Occupied Housing	6,750



Base 1 - Discussion

- Your jurisdiction is being asked to shelter:
 - 1,500 evacuees (10%)
 - 3–7 days (short-term)
- Discussion Questions
 - Who will assume command and responsibility?
 - Why?
 - What are the strategic priorities?
 - Why?
 - What impacts to the community do you foresee?



Base 1 - Discussion

- Strategic Priorities
 - Broad
 - Long-term
 - Connect mission to specific plans/projects
- “Procedures will include and/or consider... priorities that include, but are not limited to, life, safety, health, property protection, environmental protection, restoration of essential utilities, and restoration of essential program functions and coordination as appropriate.” – Illinois Emergency Operations Plan



Base 1 - Discussion

- Your jurisdiction is being asked to shelter:
 - 1,500 evacuees (10%)
 - 3–7 days (short-term)
- Discussion Questions
 - Who will assume command and responsibility?
 - Why?
 - What are the strategic priorities?
 - Why?
 - What impacts to the community do you foresee?



Base 2 - Scenario

- Upon initial receipt of displaced population mass care staff identify the following:
 - Numerous non-English speaking population
 - Significant numbers of individuals with durable medical equipment
 - Numerous families/individuals with pets
 - Limited numbers of ambulatory individuals
 - Several unaccompanied minors



Base 2 - Scenario

- Shelter population – demographics

Population – Quick Facts	Estimate
Total requiring shelter	1,500
Under 18 y/o – Minors	140
65 y/o and older	170
Non-English Speaking (NES)	120
Functional/Access Needs	270
Below poverty level	600
Renter Occupied Housing	675
Pets and service animals	720
Unaccompanied minors	15



Base 2 - Discussion

- Discussion Questions
 - For each identified population
 - Who has responsibility, authority, and expertise (RAE)?
 - Why?
 - Where does RAE come from (law, policy, rule)? Be specific!
 - What are the strategic objectives?
 - Why?
 - Who has RAE for identified objectives?



Base 2 - Discussion

- RAP²TOR
 - Resources
 - Authority
 - Plans and Procedures
 - Timeframe to respond
 - Organization
 - Responsibility



Base 2 - Discussion

- Discussion Questions
 - For each identified population
 - Who has responsibility, authority, and expertise (RAE)?
 - Why?
 - Where does RAE come from (law, policy, rule)? Be specific!
 - What are the strategic objectives?
 - Why?
 - Who has RAE for identified objectives?



Base 2 - Discussion

- Strategic Objectives
 - Narrow
 - Short to intermediate-term
 - Connect a specific strategic priority to specific plans/projects
- Examples?
 - Provide feeding at congregate shelter locations
 - Maintain evacuees in family units
 - Conduct health and safety evaluations of mass care facilities



Base 2 - Discussion

- Discussion Questions
 - For each identified population
 - Who has responsibility, authority, and expertise (RAE)?
 - Why?
 - Where does RAE come from (law, policy, rule)? Be specific!
 - What are the strategic objectives?
 - Why?
 - Who has RAE for identified objectives?



Base 3 - Scenario

- Host communities have been notified that mass care efforts will now extend to a minimum of 30 – 60 days.
 - Out of the 1,500 initial displaced population:
 - 60% (900) require continued shelter/care



Base 3 - Discussion

- Discussion Question
 - Have the strategic priorities and objectives changed?
 - Why?
 - What are the revised strategic priorities and objectives?
 - Why?
 - Who has RAE for identified objectives?
 - What new concerns might we have?



Base 4 - Scenario

- Your jurisdiction receives reports of the following in and around mass care facilities
 - Vandalism
 - Sex Offenders
 - Dumping of waste and refuse
 - Ad-hoc food services/vendors
 - Abandoned/missing pets



Base 4 - Discussion

- Discussion Questions
 - For each of the reported issues
 - Who has Responsibility, Authority and Expertise (RAE)?
 - Why?
 - Where does RAE come from (specific)?
 - What are the strategic objectives?
 - Why?
 - Who has RAE for identified objectives?
 - Organizations/resources available to support?



Hotwash

- Review of tabletop objectives
- Lessons learned
 - Areas for improvement
 - Areas of concern
 - Known gaps or un-met needs
- Accomplishments
- Questions and comments?



Exercise Objectives

- Identify who has strategic and operational responsibility, authority and expertise for mass care
- Identify gaps in jurisdictional mass care planning
- Identify community partners that need to be part of mass care preparations



Hotwash

- Review of tabletop objectives
- Lessons learned
 - Areas for improvement
 - Areas of concern
 - Known gaps or un-met needs
- Accomplishments
- Questions and comments?



Contact Information

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