



# ILLINOIS DEAF AND HARD OF HEARING COMMISSION

## CART PROVIDER DIRECTORY

The IDHHC CART directory was developed as part of the recommendations of the CART Task Force. Participation in the CART Directory is completely voluntary. To be listed, a CART provider must complete the required application and show proof of minimum qualifications.

Minimum Qualifications include:

- NCRA CCP Certification (individual's certification is maintained through with NCRA)
  - NCRA CCP Examination (individual passed the CCP Exam but does not maintain certification with NCRA)
  - NCRA CRR Certification and completed the IDHHC Roles & Responsibility Training
- 

**Name:** Michelle Blanks  
City/State: Chicago, IL  
Qualifications: CRR Certification w/ R & R  
Contact Information:  
Email: michelleblanks@barealtime.com  
Mobile: (312) 497-8341

---

**Name:** Janet Hamm  
City/State: Jacksonville, IL  
Qualifications: CCP Certification  
Contact Information:  
Email: janethamm@mchsi.com  
Mobile: (217) 320-9969

---

**Name:** Tina Dillon  
City/State: Elmhurst, IL  
Qualifications: CCP Certification  
Contact Information:  
Email: tina@dillonreporting.com  
Mobile: (630) 254-5652

---

**Name:** LeAnn Hibler  
City/State: Joliet, IL  
Qualifications: CCP Certification  
Contact Information:  
Email: lmhreporting@aol.com  
Mobile: (815) 922-6221

---

**Name:** Brenda Gregory  
City/State: Naperville, IL  
Qualifications: CCP Certification  
Contact Information:  
Email: beeshome@wowway.com  
Mobile: (630) 240-4932

---

**Name:** Cindy Jenkins  
City/State: Jacksonville, IL  
Qualifications: CCP Certification  
Contact Information:  
Email: captionwrite@gmail.com  
Mobile: (217) 473-6768

---

**Name:** Lyn Grooms  
City/State: Dawson, IL  
Qualifications: CCP Certification  
Contact Information:  
Email: lmrooms@hughes.net

---

**Name:** Rose LaBerdia  
City/State: Dunlap, IL  
Qualifications: CCP Certification  
Contact Information:  
Email: LaBerdia@att.net  
Mobile: (309) 472-4032

---



# ILLINOIS DEAF AND HARD OF HEARING COMMISSION

## CART PROVIDER DIRECTORY

The IDHHC CART directory was developed as part of the recommendations of the CART Task Force. Participation in the CART Directory is completely voluntary. To be listed, a CART provider must complete the required application and show proof of minimum qualifications.

Minimum Qualifications include:

- NCRA CCP Certification (individual's certification is maintained through with NCRA)
  - NCRA CCP Examination (individual passed the CCP Exam but does not maintain certification with NCRA)
  - NCRA CRR Certification and completed the IDHHC Roles & Responsibility Training
- 

**Name:** Catherine Rajcan

City/State: Wheaton, IL

Qualifications: CCP Certification

Contact Information:

Email: [crajcan@efficiencyreporting.com](mailto:crajcan@efficiencyreporting.com)

Mobile: (630) 436-6083

---

**Name:** Patricia White

City/State: St. Louis, MO

Qualifications: CCP Certification

Contact Information:

Email: [patti@goodsportcaptioning.com](mailto:patti@goodsportcaptioning.com)

Mobile: (314) 322-5823

---