



Citizenship Documents and Your Medical Benefits

When we reviewed your request for medical benefits, we notified you about a change in federal law that affects you. This law requires U.S. citizens who request or receive medical benefits to provide documentation of their citizenship and identity.

We have still not received documentation of citizenship and identity for you or someone in your family.

If you have the following documents for anyone on your medical card, take them to your local Illinois Department of Human Services office. Please bring original documents or copies certified by the agencies that issued them.

- U.S. Passport;
- Certificate of Naturalization (N-550 or N-570); or
- Certificate of Citizenship (N-560 or N-561)

If you do not have one of the documents listed above, then we need to see two documents for each person on your medical card. You need to bring one item from EACH box below for each person. Please bring original documents.

Papers That Show Place Of Birth

ID Card With Photo Or Other Information That Identifies The Person

- Certified copy of a birth certificate from the state or county where the person was born;
- Final Adoption Decree;
- Official military record that shows a place of birth; OR
- Papers showing the person was employed by the U.S. Government before 1976.

- Driver's license;
- State issued ID card;
- School ID;
- U.S. military ID;
- U.S. military dependent card; OR Other government ID (city, county or U.S. state issued). For children under age 16, school or day care records, or Form HFS 3859.

If anyone's name is different from the name on the documents that prove they are citizens, we need to see another document that caused the name change. For example, this could be a certificate of marriage, or court order, or other official document.

You must show these documents because of a new federal law. If you do not show them to us, your medical benefits may end.

You can get birth certificates from the state or county where the person was born. You may have to pay for official copies of birth certificates. Usually, you need to know the person's name, date of birth, place of birth and parents' names to order their birth certificate.

Persons who were born in Illinois can get their birth certificates from the county where they were born. Here are a few county phone numbers and web sites.

Champaign	1-217-384-3720 or www.champaigncountyclerk.com/vitals
Cook	1-312-603-7799 or www.cookctyclerk.com
DuPage	1-630-682-7035 or www.co.dupage.il.us
Lake	1-847-377-2411 or www.co.lake.il.us/cntyclk/vital/
Kane	1-630-232-5950 or www.co.kane.il.us/coc/
Peoria	1-309-672-6059 or www.co.peoria.il.us (select "Get Vital Records")
Rock Island	1-309-786-4451 or www.co.rock-island.il.us
Will	1-815-740-4615 or www.willclrk.com/vitalrecords.htm

You can get a complete list of where to go for a birth certificate for any county in Illinois on the Internet at www.idph.state.il.us/vitalrecords/countylisting.htm. The Illinois Department of Public Health can help you find a county office if you call 1-217-782-6553.

- Persons who were born in Illinois can also get birth certificates from the Illinois Department of Public Health by calling 217-782-6553. You can order your birth certificate over the Internet at www.idph.state.il.us/vitalrecords if you use a credit card.
- The National Center for Health Statistics can help you find out where to get birth certificates for people who were born in a state other than Illinois. Call 1-866-441-6247. The call is free. If you can use a computer, you can visit www.cdc.gov/nchs to find out where to get birth certificates for someone born in another state.

If you cannot get these documents, tell your caseworker. There may be other documents that you can use to show that you or your family member is a U.S. citizen. If someone in your family has Medicare, be sure to tell your caseworker.

If you cannot get the documents, fill out the Statement of Good Faith Effort form and send it to the Illinois Department of Human Services, Verification Unit, 401 S Clinton, 6th floor, Chicago, IL 60607.

To get the phone number for your caseworker, call the DHS Help Line at 1-800-843-6154. The call is free. If you use a TTY, call 1-800-447-6404. You may also get the number from the DHS website at www.dhs.state.il.us. Click on the "Office Locator Map" link.