



Dear Health Alliance Connect Member:

In your area of service, Health Alliance Connect Medicaid health plan will end on (*October 31, 2016 or December 31, 2016*). You will need to choose a new managed care plan and Primary Care Provider (PCP) for your Illinois Medicaid coverage. This change will not affect your Medicaid eligibility.

Watch for mail from Illinois Client Enrollment Services. You will get an enrollment packet with important information. This packet will list your enrollment deadline and tell you which members of your family need to pick a new health plan. It will also have information about your health plan options and tips to help you choose a plan.

You will have 60 days from when you receive your enrollment packet to choose a new health plan and PCP. If you do not choose a health plan and PCP, Healthcare and Family Services (HFS) will choose for you. You can call your current PCP's office to find out what other plans he or she accepts.

Health Alliance Connect has been happy to serve you and will continue to help you reach your health goals and use your benefits to their fullest through the end of October. If you need healthcare services after December 31 take your HFS medical card to the pharmacy and doctor visits. Your new plan will send you a new member ID card and information about your plan. You will use your new member ID card once you are enrolled with your new plan.

To learn more about your health plan choices, go to EnrollHFS.Illinois.gov or call Illinois Client Enrollment Services at 1-877-912-8880 (TTY 1-866-565-8576). The call is free.

If you have questions about this notice, call Health Alliance Connect at 1-877-633-2526 (TTY 711). Thank you for being a member.

Sincerely,

A handwritten signature in black ink that reads "Jennifer Marquardt".

Jennifer Marquardt
Director of Consumer Product Services

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