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Public Notice – Mobile Crisis Response

Beginning August 1, 2018, the Department of Healthcare and Family Services (HFS) plans to introduce Mobile Crisis Response (MCR) as a new service in the community behavioral health service array. MCR is a mobile, focused, and time-limited service designed to achieve crisis symptom reduction, stabilization, and restoration of the client to the previous level of functioning. MCR services require face-to-face screening using the HFS-approved crisis screening instrument, and may include: short-term intervention, crisis safety planning, brief counseling, consultation with other qualified providers related to the individual's crisis, and referral and linkage to other mental health community services. MCR service delivery requires program-based Crisis Certification from HFS.

HFS will be presenting webinars to provide additional information on this new service. Members of the public who are interested in further understanding this service and the implementation process are invited to participate.

Webinars will be scheduled during the months of July and August. The content for each webinar session will be **identical** and questions will be accepted with answers posted to the HFS website in the form of a Frequently Asked Questions (FAQ) document.

Individuals interested in attending a Mobile Crisis Response (MCR) webinar must **pre-register by following the link below** to the webinar they plan to attend. Following registration, instructions on accessing the webinar will be emailed to participants.

Webinar Schedule:

Webinar 1:

Wednesday, July 25, 2018

3:00 pm - 4:30 pm

Registration link: [MCR Webinar 1](#)

Webinar 2:

Thursday, July 26, 2018

10:00 am – 11:30 am

Registration link: [MCR Webinar 2](#)

Webinar 3:

Friday, July 27, 2018

1:00 pm – 2:30 pm

Registration link: [MCR Webinar 3](#)

Webinar 4:

Wednesday, August 1, 2018

2:00 pm – 3:30 pm

Registration link: [MCR Webinar 4](#)

Webinar 5:

Thursday, August 2, 2018

11:00 am – 12:30 pm

Registration link: [MCR Webinar 5](#)

Webinar 6:

Friday, Aug 3, 2018

11:00 am – 12:30 pm

Registration link: [MCR Webinar 6](#)

Questions related to Mobile Crisis Response (MCR) webinars can be submitted via email to hfs.cbh@illinois.gov.