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E-news

October 2014



Pat Quinn, Governor
Julie Hamos, Director

Illinois Department of Healthcare and Family Services

Welcome to another periodic edition of *HFS e-news* to keep you updated on program changes. To register for future editions, please visit HFS E-News Online Registration or download for others who might be interested by visiting: hfs.illinois.gov/enews. If you are a Medicaid client, this newsletter is not the official notification of any changes that may impact you, and you do not have to respond in any way. This is general information for the public.

Thank you,

Julie Hamos
Director, HFS

Care Coordination Enrollment is Underway

Medicaid clients now have the opportunity to choose their Health Plan and get better access to quality healthcare. Enrollment packages are being mailed to children, their family members/caretakers, and the newly eligible adults in Medicaid (“ACA Adults”).

Even before the enrollment package is received by a Medicaid client, he or she can now enroll with Client Enrollment Services at 1-877-912-8880. The client will talk to a Client Enrollment Broker (CEB), a neutral party who is not part of any Health Plan and is ready to educate and assist clients to make a choice.

If you work with or know Medicaid clients, it’s very important to remind them to review their choices and enroll in a Health Plan. In the Greater Chicago Region, clients have a large number of Health Plans from which to select. Clients will have 60 days after receiving the packets to choose a Health Plan and a Primary Care Provider (PCP) for their care coordination services. If a client does not select a Health Plan within 30 days, a second enrollment packet will be mailed. Clients will have an additional 30 days from that point to choose a Health Plan. If clients do not choose a Health Plan after 60 days, one will be automatically assigned to them based on their geographic area.

Please put information about this enrollment process in any newsletter that your organization publishes. You may find information from this [HFS press release \(pdf\)](#) helpful for your newsletter.

Enrollment in Health Plans Posted

HFS is now posting monthly enrollment in the Health Plans serving our Medicaid

clients. These include Health Plans in the [Integrated Care Program \(ICP\)](#), serving seniors and people with disabilities, Medicaid only; [Health Plans in the Medicare-Medicaid Alignment Initiative \(MMAI\)](#), serving seniors and people with disabilities who are dually eligible for Medicare and Medicaid; and [Health Plans in Family Health Plans/ACA](#) Adults, serving children, their families/caretakers and newly eligible adults under the Affordable Care Act. These will be updated monthly, by the tenth day of the following month.

New Policies and Increased Payments for Family Planning Announced

The Illinois Family Action Plan has been published. An [important notice to providers announcing family planning policy changes and immediate payment increases, dated October 10, 2014 \(pdf\)](#), has been emailed to providers and is posted on the HFS website.

In addition, a [feedback form is now available on the HFS website](#) for Medicaid clients who have concerns or problems with accessing any FDA approved contraceptives from any Medicaid provider or Health Plan.

Please feel free to ask questions or share comments by e-mailing:
hfs.webmaster@illinois.gov