

# Illinois Department of Healthcare and Family Services

## Medicaid Advisory Committee May 3, 2019

### MAC Members Present:

Alejandro Clavier, VIDA Pediatrics  
Andrea Danes, Consumer Representative  
Thomas Huggett, Lawndale Christian Health Center  
Terry Carmichael (for Marvin Lindsey, Community Behavioral Healthcare Assn.)  
Ann Lundy, ACCESS Community Health Network  
Howard Peters, HAP Inc. Consulting  
Neli Vazquez-Rowland, A Safe Haven  
Cheryl Whitaker, Next Level Health

### MAC Members Absent:

Jason Grinter, Onsite Dental/Liberty Dental Plan  
Kai Tao, Alliance Chicago

### Ex-Officio Members:

N/A

### HFS Staff Present:

Maria Bruni  
Kelly Cunningham  
Shelly DeFrates  
Cheryl Easton  
Doug Elwell  
Arvind K. Goyal  
Kristine Herman  
John Hoffman

Patrick Lindstrom  
Kim McCullough  
Shawn McGady  
Robert Mendonsa  
Gabriela Moroney  
Lynne Thomas  
Hector Villagrana

### Interested Parties:

Alicia Donegan - AgeOptions  
Amber Kirchoff - Thresholds  
Anna Carvalho – Anna J. Consultants  
Blanca Campos - CBHA  
Blanka Machnica – M&M Kids  
Brent DePriest -GSK  
Bruce Miller – Lawndale Christian Health  
Cari Outman – Blue Cross Blue Shield  
Carrie Muehlbauer - ICOY  
Chris Bell - Otsuka  
Dana Flood - Avesis  
Daniel Frey - IAFR  
Daniel Perez – A to Z Pediatrics Youth  
David Esposito – Supportive Hsg. Prov.  
David Hurter – Amita Health  
Debbie Pavick - Thresholds  
Diana Hasamear - IL Cancer Care  
Dionne Haney - ISDS  
Don Klink – VNA Health Care

Dru O'Rourke - ICAAP  
Ed Campbell – Grand Prairie Services  
Eric Foster - IABH  
Felicia Spivack – Meridian  
Gene Griffin - ICMHP  
Gene Liebler - LaRabida  
George Hovanec - Consultant  
Ghassan Aswan – Altagracia Clinic  
Giulia Mobarhan – Brickyard Pediatrics  
Gloria Valiente – A to Z Pediatrics  
Heather Eagleston - Viiv Healthcare  
Jacqleen Musarra - Aetna Better Health  
James Brown - Autumn Health Care  
James O'Leary - Beacon Health  
Jamie Weber - Avesis  
Jason Carey - Greater Elgin Fam. Care Ctr  
Jeff McInnes - Esperanza Health Centers  
Jessica Chatman - County Care  
Jessica Pickens - Next Level Health  
Jill Misra – Impact Solutions Inc.

Joe Cini – Automated Health Systems  
Joe Cirrincione - Otsuka  
John Eckert – IL Dept on Aging  
John Kowolski  
John Sellers – Bending the Curve  
Judy Bowlby – Liberty Dental Plan  
Kate Thierry – Blue Cross Blue Shield  
Katherine Shaffer – UIC – DSCC  
Kathy Chan – CCH  
Ken King – Aunt Martha’s Health  
Ken Ryan-IL State Medical Society  
Kevin Atchason  
Kris Classen - Molina  
Kristen Schorsch - WBEZ  
Kristen Feld - Clearbrook  
Kristin Hartsaw – DuPage Federation  
Kulva Wilburn – Wilburn Strategic Solution  
L. Emory – Illinicare Health  
Laura Brookes - TASC  
Laura Jones  
Laura Schneider – Lake Cty Health Dept.  
Laurie Cohen – Civic Federation  
Linnea Windell – VNA Healthcare  
Lisa Wiseman - Humana  
Liz Vogt - IHHC  
Lorrie Jones – NextLevel Health  
Mara Martin - Consultant  
Margaret Paterek – Infant & Children’s Clinic  
Maria Bell - Aresis  
Mark Mroz – Mado Health Care  
Martha Jarmuz - Choices  
Mary Kaneaster - Gilead  
Matera Kourts – Blue Cross Blue Shield  
Matt Hammoudeh - LSSI  
Matt Werner - Consultant  
Meghan Carter – Legal Council/Health  
Melissa Black – Carle Foundation Hospital  
Meryl Sosa – IL Psychiatrics Society  
Michael Gerges – UIC \_ Check  
Michael LaFond - Abbvie  
Michael Holmes - Sunaview Pharmacy  
Mikal Sutton – Blue Cross Blue Shield  
Minal Giri – Melrose Park Pediatrics  
Molly O’Connor – IL Cancer Care  
Nadeen Israel – Aids Foundation Chicago  
Nadia Khalid – IHHA

Nicole Kazee – Erie Family Health  
Paul Frank - Meridian  
Paula Campbell - IPHCA  
Ralph Schubert – UIC DSCC  
Rocio Perez – The Arch of IL  
Ryan McGraw – Access Living  
Sandy DeLeon – Ounce of Prevention  
Sarah McCoy - IHCOP  
Sergio Obregis – Chicago Public Schools  
Sharon Sidell – S.L. Sidell & Associates  
Stephani Becker – Shriver Center  
Susan Gaines - IPHCA  
Susie Johnson – Medical Home Network  
Tangela Feemster – Illinicare Health  
Tasha Oliver – County Care  
Tim Devitt - Thresholds  
Tim Stumm – Health News Illinois  
Tony Smith – NAMI Chicago

- I. **Call to Order:** The regular quarterly meeting of the Medicaid Advisory Committee was called to order on May 3, 2019, at 10:06 a.m., by Chair Howard Peters. A quorum was established.
- II. **Introduction:** MAC members and HFS staff were introduced in Chicago and Springfield. Introductions of new Committee members; Alejandro Clavier, VIDA Pediatrics; Andrea Danes, Consultant; and Cheryl Whitaker, NextLevel Health. Each new member gave a brief summary of their background.
- III. **Behavioral Health Transformation Update:** was given by Kelly Cunningham. 1115 Waiver Pilots – 5 pilots were approved and are currently operational; they include the following:

- Residential & Inpatient Treatment (SUD)
  - Clinically Managed / Withdrawal Management Services
  - SUD Case Management
  - Peer Recovery Support Services
- Mental Health – focusing on the needs of children
- Intensive In-Home Services

We are also in the process of finalizing some rule making and rolling out two additional pilots:

- Supportive Housing Services
- Supported Employment Services
  - Kelly Cunningham ([Kelly.Cunningham@Illinois.gov](mailto:Kelly.Cunningham@Illinois.gov)) is the point person for providers who have questions regarding the 1115 Waiver Pilots.

The Terms and Conditions were briefly discussed. The Terms and Conditions can be found on the Centers for Medicare and Medicaid Services (CMS) website.

- IV. **NB Update:** Status update was given by Kristine Herman on NB Consent Decree and the monitor, John O'Brien, who is working with the Department in regard to the NB Consent Decree. He will be assisting the State with technical assistance and support regarding the NB Consent Decree.

To date Mr. O'Brien has received input from our various stakeholders and based on that feedback:

- Take a more holistic view on how the system is currently functioning.
- Identify enhancements needed to address all concerns.
- We will be re-establishing the NB Subcommittee as a standing subcommittee (ongoing) under the Medicaid Advisory Committee.
  - The first meeting of this subcommittee will be held later in the year.
- The NB subcommittee is subject to the Open Meetings Act. Members of the committee will receive an invitation; if you are on the listserv you will receive the agenda with the date and time; and the public is welcome.

- V. **Managed Care Update:** Robert Mendonsa provided an update:
  - Mailing for Health Choice Illinois will start the week of the May 13<sup>th</sup>.
  - Providers notices will be sent out next week.

- Outpatient guidelines for Pediatrics Inpatient Hospital and behavioral health

Billing Guidelines are being drafted so everybody knows how to submit bills. If there's a problem down the road, we will be able to pull that guideline

Suggestions for the Department from audience members:

- Demand that the MCOs become transparent
  - MCOs pay their bills in a timely manner
  - When billed correctly, no denials
  - Stop all recoups over 90 days
  - Consider increased reimbursement rates for services to incentivize doctors to stay in the field
  - Look at the MCO's business practices
  - Look at programs that have worked in the past
- Medicaid is a little bit different. Not everything that we do is being done in private insurance.
    - We have some services that private insurance doesn't even cover.
    - You will see this much more for behavioral health providers and a number of services that are really strictly for Medicaid.

Concerns were raised by audience members regarding reimbursement rates for psychiatrists which have not changed since 1996 for Medicaid. How are you going to get psychiatrists cannot be expected to accept Medicaid patients when the rate is ridiculously low.

- Develop universal credentialing that you only have to do it once with all the Plans.
  - Simplify the process
- The main thing is that Providers need to serve the patients and the Plans should not be asking for additional information for every service.

## **VI. Old Business:**

a. Medicaid Eligibility & Redeterminations – Lynne Thomas provided an update on Medicaid Eligibility and redeterminations.

- Both HFS and DHS have committed to increase staffing levels.
- DHS has committed to increase their casework staffing levels.
- HFS is in the process of hiring additional policy training staff to update medical training materials and to develop new materials to be used for staff training.
- The agency is developing a more streamlined process where hospitals can go through a Provider Portal to enter new data

In the second phase we will use the same process for families who use Manage My Case account.

DHS will bring back some recent retirees on contract to work on the backlog.

DHS and HFS have set up a Long Term workgroup where they will be looking at business practices, procedures and streamlining to make our process more consistent.

Performance Strategy includes:

- Policy streamlining
- Expand ex parte Redes for both verified/non-verified calculations
- Continue to work with Federal CMS
- DHS to set-up another Call Center
- Telephone Redeterminations

**VII. Legislative Update** – Shawn McGady, Legislative Affairs provided a brief update on SB 1321 and HB 2849.

- Extend recovery AllKids act that gives us authority to cover some of our higher income children, which was set to expire October 2019.
- Eliminated the old sunset date with a new sunset date of October 2024; with a five year extension that passed the House and is currently in the Senate committee. It is expected it will pass the Senate and be signed by the Governor.
- HB2849 – Currently working with the Legislative Medicaid Workgroup and meeting with various associations that have an interest in Medicaid programs.

**VIII. Announcements** – Doug Elwell provided an update on reorganizing the Integrated Health Homes, as the needs of children and needs of adults are different.

Working groups –

Medicaid Waiver Advisory Committee Children

- MedWAC Children Subcommittee

Medicaid Waiver Advisory Committee – Adults

- MedWAC Adults Subcommittee

**IX. Subcommittee Reports**

- a. Public Education Subcommittee Report** – Kathy Chan gave a brief update from the April 4, 2019 meeting. Jane Longo of HFS presented on the department's plans to address the application backlog and rede challenges. We also had a follow up discussion about individuals who reside in adult transition centers and clarifying their ability to apply for and be eligible for Medicaid – this is an outstanding request from a public ed subcommittee member who was told by leadership in the previous administration that HFS needed to get clarification from federal CMS before approving these applications. All minutes are available online at <https://www.illinois.gov/hfs/About/BoardsandCommissions/MAC/Pages/MeetingMinutes.aspx>. The next Public Education Subcommittee meeting will be held on June 6, 2019.
- b. Quality Care Subcommittee** – Ann Lundy gave a brief update from the April 16, 2019, meeting. All minutes are available online at

<https://www.illinois.gov/hfs/About/BoardsandCommissions/MAC/Pages/MeetingMinutes.aspx>. The next Quality Care Subcommittee meeting will be held on July 9, 2019.

**X. Approval of February 1, 2019 meeting minutes** - The minutes from February 1, 2019, were approved. Neli Vazquez-Rowland made a motion to accept the minutes; Ann Lundy seconded the motion, which passed unanimously.

**XI. New Business**

a. **Inpatient Detox Issues – Subcommittee** – We will be establishing a subcommittee on Detoxification. Kathy Chan will be chairing the subcommittee. Anyone who is interested in being on the Detox Subcommittee please send an email of your interest to [Cheryl.Easton@illinois.gov](mailto:Cheryl.Easton@illinois.gov) and will get that subcommittee established prior to the next Medicaid Advisory Committee.

**XII. Adjournment** – Meeting was adjourned at 12:06 p.m.