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<NAME>
<ADDRESS LINE 1> <ADDRESS LINE 2>
<CITY> <STATE> <ZIP>

<DATE>

Important News About Your Health Plan

Dear Community Care Partners Member,

Your health plan, Community Care Partners, has joined Meridian Health Plan (Meridian). On May 1, 2016, you will be a Meridian member. Beginning on this date, Meridian will cover your health benefits and work with you to coordinate your health care needs. We want to welcome you to our health plan and are excited to provide you with great health care.

More information:

- You do not need to do anything about this change
- You will need to see providers who are part of the Meridian network, including dentists, eye care providers and other specialists. For information about providers who are part of the Meridian health plan, call Meridian Member Services at 866-606-3700 (TTY: 711) or visit www.mhplan.com
- Effective May 1, 2016, your primary care provider (PCP) is [PCP name]. We have made every effort to keep you with the same PCP you had in the Community Care Partners health plan. **If you want to change your PCP, you may do so at any time.** Just call Meridian Member Services at 866-606-3700 (TTY: 711)
- Some services may require prior approval. Meridian's Member Services and your Care Coordinator will work with you to make sure you get all of the care you need, when you need it
- You will get a welcome packet in the mail from Meridian. This welcome packet will include a Member Handbook so you can learn more about the health plan
- You will also receive a Meridian Member ID Card. You will use your new ID Card starting May 1, 2016, when you need services

Be sure to read your Meridian Member Handbook and keep it handy. Your handbook is full of important information about your health care and Meridian.

Meridian covers everything Medicaid covers and more. Here are some of the additional benefits you'll get from Meridian:

- No copays!
- Weight management
- Smoking cessation
- Incentives for healthy behaviors and preventive health care services



If you do not want to stay in Meridian, you have 90 days from May 1, 2016 to change health plans. If you do not make a change, you will stay enrolled with Meridian for one year. To learn more about your health plan options, or to pick a new health plan, call Illinois Client Enrollment Services at 877-912-8880 (TTY: 866-565-8576) or visit www.EnrollHFS.illinois.gov.

Please keep this letter. If you need medical services after May 1, 2016, take your HFS medical card and your Meridian Member ID Card with you to all appointments.

We want to work with you and your family to keep you well. **If you have any questions, or need assistance in finding a provider for services, please call toll-free:**

Meridian Member Services at 866-606-3700 (TTY: 711)

Sincerely,

Meridian Health Plan