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**Medicaid Advisory Committee
Public Education Subcommittee Meeting**
Thursday, February 7th, 2019
10:00 a.m. to 12:00 p.m.

401 S. Clinton St., Chicago – 1st Floor Video Conference Room
201 S. Grand Ave. East Bloom Bldg., Springfield – 1st Floor Large/Video Conference Room

1. Introduction
2. Review and Approval of the Meeting Minutes from December 6th, 2018
3. Care Coordination
4. DHS Update
5. ABE & IES Update
6. Medicaid Redetermination Update
7. Medicaid Enrollment, Redes, Managed Care Data
8. Open Discussion and Announcements
9. Adjourn

For anyone who cannot attend in person but wishes to participate by conference call, please confirm your attendance by phone at 312 793-1984 or 312 793-5270. This will help to ensure the distribution of meeting materials and to accurately record your participation. You will receive meeting instructions and the access code when you confirm. The conference call telephone number is: 1-888-494-4032.

This notice is also available online at:

<https://www.illinois.gov/hfs/About/BoardsandCommissions/MAC/News/Pages/default.aspx>

**Illinois Department of Healthcare and Family Services
Public Education Subcommittee Meeting
December 6th, 2018**

401 S. Clinton Street, Chicago, Illinois
201 S. Grand Avenue East, Springfield, Illinois

Committee Members

Kathy Chan, Cook County Health & Hospitals System
Margaret Stapleton
Erin Weir Lakhmani, Mathematica Policy Research
Sherie Arriazola, Safer Foundation
Nadeen Israel, AIDS Foundation of Chicago
Connie Schiele, HSTP (by phone)
Brittany Ward, CPS
Natalie Lawson for John Jansa, Smart Policy

HFS Staff

Lynne Thomas
Lauren Polite
Elizabeth Lithila
Lauren Tomko
Veronica Archundia
Kiran Mehta
Margaret Dunne

Committee Members Absent

Sue Vega, Alivio Medical Center
Ramon Gardenhire, AFC
Sergio Obregon, CPS

DHS Staff

Gabriela Moroney
Tina Bhaga

Interested Parties

Susan Hayes Gordon, Lurie Children’s Hospital
Zsa-Zsa Pimentel, ICIRR
Andrea Kovach, Sargent Shriver National Center
Kelsie Landers, Ever Thrive Illinois
Megan Carter, Legal Council for Health and Justice
Marcy N, BCBSIL
Samantha Olds Frey, IAMHP
Hannon R. Access Community Health Chicago
Bailey Huffman, Age Options
Taylor Belew, Legal Council for Health and Justice
Carrie Chapman, LCHJ
Alicia K, IAMHP
Dan Rabbitt, Heartland Alliance
Patrick Maguire, Medical Home Network
Jessie Beebe, AFC
Michael Lafond, Abbvie
Lynn Seermon, Kaizen Health
Helena Lefrow, IHA
Sharon Post,
Mikal Sutton, BCBSIL
Jill Hayden, Meridian
Sara McCoy, IHCOP
Susan Gaines, IPHCA
Paula Campbell, IPHCA
Cyrus Winnett, IARF
Judy Bowlby, Liberty Dental Plan
Claudia Rodriguez, Greater Chicago Food Depository

**Illinois Department of Healthcare and Family Services
Public Education Subcommittee Meeting
December 6th, 2018**

Interested Parties (by phone)

Alap Shah,
Dave Hunter, Presence Health Partners
Dionne Haney, Illinois Dental Society
Nelson Soltman,
Andrea Davenport, Meridian
Kristin Hartsaw, DuPage Federation on Humans Services Reform
Martha Jarmuz, Choices Coordinated Care Solutions
Stephanie Volante, Illinois Health and Hospital Association
Rose Dunaway, Gentiva
Dave Lecik, Department on Aging
Pam Cuffle, Illinois State Dental Society

Illinois Department of Healthcare and Family Services
Public Education Subcommittee Meeting
December 6th, 2018

1. Introductions:

Chairperson Kathy Chan conducted the meeting. Attendees in Chicago and Springfield introduced themselves. Kathy Chan asked to move the discussion of the Proposed Public Charge Policy, which was initially scheduled to be discussed during the Open Discussion. Nadeen Israel made the motion to move this topic to agenda item number six, and this motion was seconded by Margaret Stapleton. The motion was approved by seven members with zero opposed.

2. Report of Final Meeting Minutes from August 2nd, 2018:

Kathy Chan opened the discussion of the October meeting minutes. Sherie Arriazola asked to revise the name of the organization she represents by removing the word “the”, to read: “Safer Foundation”. Following this change, Margaret Stapleton made a motion to approve the minutes from October 4th, 2018, which was seconded by Connie Schiele.

3. Proposed Meeting Schedule for 2019:

Committee members approved the meeting dates for calendar year 2019, which are the following: February 7th, April 4th, June 6th, August 8th, October 3rd, December 5th. Please see attached schedule.

4. Ethics Training:

Kiran Mehta, from the Assistant General Counsel, provided instructions indicating that all committee members must complete the mandatory ethics training by December 21st, 2018. She provided details about submitting their “Certificate of Completion” to the Bureau of Training at hfs.bureauoftraining@illinois.gov . For any additional questions or concerns committee members should contact Shannon.stokes@illinois.gov

5. Integrated Health Homes (IHH):

Lynne Thomas indicated that the Integrated Health Homes (IHH) choice enrollment initially scheduled for January 1st, 2019 has been delayed.

6. Proposed Public Charge Policy Update:

Andrea Kovach, from the Shriver Center Poverty Law, discussed a handout with members of the committee regarding the possible impact that the proposed Public Charge Rule may have among the immigrant community at the national level, and specifically in Illinois.

Ms. Kovach indicated that the proposed rule would redefine the meaning of the legal term “public charge” by denying admission to the U.S. to certain immigrants due to their likelihood to become dependent upon the government. She indicated that, currently, the benefits that are considered to constitute “public charge” are: cash assistance (TANF), Supplemental Security Income (SSI), general Assistance (GA), and Institutionalization for long-term care at government expense. Ms. Kovach said that the benefits added under the proposed rule are: food stamps (SNAP), non-emergency Medicaid (including ACA adults, Moms & Babies); public housing, house choice vouchers, project-based section 8, and Medicare part D low-income subsidy.

Illinois Department of Healthcare and Family Services
Public Education Subcommittee Meeting
December 6th, 2018

Ms. Kovach also pointed out that the comment period for the proposed rule will end on December 10, 2018. She encouraged committee members to submit their comments. Please see attached handout that includes the estimated number of people potentially impacted, as well as possible impact of revenue for medical providers. Andrea said that the proposed rule is expected to be finalized and implemented in 2019.

7. Care Coordination Update:

Lauren Tomko reported that the Integrated Health Home initiative was delayed, however, she encouraged committee members to visit the IHH website, which she stated contains a great deal of information: <https://www.illinois.gov/hfs/MedicalProviders/cc/Pages/IntegratedHealthHomes.aspx>

Erin Weir Lakhmani asked, once a list of IHHs is approved, if it will be possible to have it posted in time for enrollment to help enrollment assisters. Lauren Tomko said that open enrollment letters sent to people in Tiers A, B or C had mentioned that IHHs are coming. Patrick Mcguire expressed concern with respect to the staffing ratios. Lauren indicated that HFS is getting ready to post something on IHH website addressing this concern. Kathy Chan reiterated the interest that the committee has in reviewing the notices so those who work with benefits can provide input.

Ms. Tomko said that as of September 1st, 2018. Harmony purchased Meridian. She added that Meridian members will receive letters indicating that they have a period of time until January 1st, 2019 to switch plans if desired, as well as an additional 90 days following January 1st. A letter explaining this transition has not been posted on the HFS website, but a letter explaining this transition has been sent to impacted enrollees. In addition, she indicated that the administration has delayed DCFS managed care implementation. Ms. Tomko said that MLTSS expansion will not be starting on January 1st, 2019.

8. DHS Updates:

Gabriela Moroney provided the update. She began by acknowledging the partnership between DHS and staff members in the Bureau of Managed Care in troubleshooting enrollee issues in the new managed care counties. Gabriela has served as the liaison between FCRC caseworkers and the BMC to address these inquiries.

Gabriela Moroney indicated that the "Application for Fee Waiver Form", it is under review at DHS. Case workers should receive instructions about how to issue this form upon client's request by early 2019. Ms Moroney will provide an update during the February 7th, 2019 meeting.

Ms. Moroney indicated that the DHS Fact sheet regarding the impact of employment on eligibility for Medical Assistance for people with disabilities has been posted in the DHS website at: <https://www.dhs.state.il.us/page.aspx?item=115334>.

**Illinois Department of Healthcare and Family Services
Public Education Subcommittee Meeting
December 6th, 2018**

Lauren Polite said that HFS became aware of a fraudulent flyer that asks SNAP recipients to call an area code 773 telephone number, so they can receive \$100 during the month of December. Committee members received a copy of the flyer, which included detail information. They were asked to advise clients not to respond to this scam.

9. ABE/IES Update:

Lauren Polite reported that DHS and HFS continue their combined effort in the implementation of performance fixes to improve IES and ABE. She shared the following data:

	12/06/18	10/3/2018	7/31/2018	4/10/2018	1/29/2018
ABE MMC Accounts Linked	497,124	416,010	329,244	240,780	121,361
Renew My Benefits	149,296	125,603	97,679	53,557	21,992
Report My Changes	104,412	84,882	63,762	31,187	14,254
Program Adds	39,464	31,136	22,908	10,033	3,728
Member Adds	14,275	11,758	9,753	5,173	2,644
Mid-Point Reports	60,129	47,454	34,357	11,247	2,870
Appeals submitted	30,374	24,551	<i>not available</i>	7,380	4,673
FFM cases received since 11/2017	161,333	123,550	114,885	102,618	<i>not available</i>
IES cases transferred to FFM since 11/2017	462,684	291,706	226,422	167,766	<i>not available</i>

Lauren Polite indicated that a new solution to Identity Proofing will be implemented in two phases. She said that January 2019, Medicaid clients or applicants who have tried to verify their identity online at ABE.Illinois.gov but were not able to do so, will be able to request that the State “identity proof” them for the purposes of accessing Manage My Case (MMC). Lauren described in detail the process:

Step 1: The person must have an ABE Account to initiate the process.

Step 2: The person must go to ABE.Illinois.gov, click on the Green Manage My Case Button, and proceed through the process, including answering personal Information questions (to link to case) and Identity Proofing questions. If identity cannot be confirmed after calling Experian, the person can select the option to request that the State verify the person’s Identity. A link will be provided with instructions asking the person to fill out an ID Proofing Request Form.

Step 3: State staff members will open the documentation mailed, review it, confirm information against what we have in IES and what’s on the request form. If satisfied, they will enter the ABE

Illinois Department of Healthcare and Family Services
Public Education Subcommittee Meeting
December 6th, 2018

User Name, upload the documents into IES and indicate that the person was successfully identity proofed.

Step 4: Once a week (on Saturday) – Deloitte will run a batch file looking for all individuals that have the check box indicating State Identity Proofing and a match in ABE for the User Name entered into the case record. If both are in place, the ID proofing indicator in IES will be switched to “yes” (like what happens when someone is identity proofed through ABE.)

Step 5: The State will mail a Notice to the requestors letting them know the outcome of their request for Identity Proofing.

- It will be a basic notice that states whether a request has been approved or denied, along with some reasons why it may have been denied. Initially, this notice will be mailed from the mailroom, so will not have identifying information on the notice itself.
- If successful, the requester needs to log into ABE with the User Name on the Request form and correctly enter the personal information to link the account to their case. At that point, clients will be taken directly to their benefit information.

Lauren Polite said that there will be a second phase to the State ID Proofing process which will be launched within a couple of months beginning 2019. It is expected that people will have the ability to upload the State ID Proofing Request form and proof documents as part of Apply for Benefits. Notices to the request will be generated by IES.

Lauren Polite answered all the questions and concerns expressed by the committee members and interested parties. Ms. Polite then asked for feedback and comments regarding the notices that will be mailed to those requesting State Identity Proofing. She asked for comments to be sent by Friday December 7th, 2018, to veronica.archundia@illinois.gov

Chair person, Kathy Chan asked to have an update provided concerning any developments during the next meeting. Nadeen Israel asked to provide a Spanish translation.

10. Medicaid Redetermination Update:

Elizabeth Lithila presented the Redetermination Report, which is attached. Committee members had the opportunity to ask questions and express concerns, and Ms. Lithila provided responses.

11. Medicaid Enrollment, Redes, Manged Care & MMC Data:

Elizabeth Lithila said that the data requested by Nadeen Israel during the previous meeting can be found in the Detailed Managed Care Enrollment Report which is posted in the HFS website: <https://www.illinois.gov/hfs/info/factsfigures/Pages/DetailedManagedCareEnrollment.aspx>

**Illinois Department of Healthcare and Family Services
Public Education Subcommittee Meeting
December 6th, 2018**

12. Criminal Justice Update:

Lynne Thomas indicated that, with respect to Sherie Arriazola's request regarding the services provided to clients residing in work-release centers or halfway houses, also known as Adult Transitional Center (ATC). HFS is waiting to receive approval from the federal government, she will inform the committee as soon as information becomes available.

13. Open Discussion and Announcements:

Kathy Chan asked if, during the next meeting, it would be possible to discuss the new language that appears on the online ABE application. She said it seems the language change was prompted by an audit and a federal requirement. Carrie Chapman asked if the text can be modified, since some people may not want to apply due to concerns regarding the proposed public charge policy. HFS will provide an update during the next meeting.

14. Adjournment:

The meeting was adjourned at 12:03 p.m. The next meeting is scheduled for February 7th, 2019, between 10:00 a.m. and 12:00 p.m.

Illinois Department of Healthcare and Family Services

MAC/Public Education Subcommittee

The Public Education Subcommittee meetings are open to the public. All meetings take place in the Illinois Department of Healthcare and Family Services' videoconference rooms. Participants attend the meetings at either the Chicago or Springfield location, or by teleconference.

2019 Meeting Dates (Subject to Change)	Time	Location
February 7 th , 2019 April 4 th , 2019 June 6 th , 2019 August 8 th , 2019 October 3 rd , 2019 December 5 th , 2019	10:00 a.m. – Noon	Chicago: 401 South Clinton, 1 st Floor Videoconference Room Chicago, Illinois 60607 Springfield: 201 South Grand Avenue, East Bloom Building, 1 st Floor Videoconference Room Springfield, Illinois 62763

Renewal Processing as of 11/5/2018

Renewal Disposition Data (MAGI and non-MAGI)
Total Due for Renewal
<i>Among CoHort Due for Renewal:</i>
Renewal Not Initiated
Renewal Initiated
<i>Among Total Renewals Initiated in Reporting Month:</i>
Eligibility Renewed through Ex Parte Renewal Process
Sent Prepopulated or Other Renewal Form to Complete and Return (Not able to be renewed through Ex Parte process)
<i>Among Those Sent a Prepopulated/Other Renewal Form to Complete and Return</i>
Eligibility Renewed Based on Form (Includes transfers to other Medicaid/CHIP groups)
Medicaid/CHIP Closed at Renewal
Closed after determination of ineligibility for Medicaid/CHIP
Closed due to failure to return form or required documents

July 2018	August 2018
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Total Number of Households	Share of Total	Total Number of Households	Share of Total
129793	100%	151844	100%
129793	100%	151844	100%
29024	22%	32845	22%
100769	77%	118999	78%
34956	27%	34865	23%
43099	33%	48449	32%
2709	2%	2816	2%
40390	31%	45633	30%

September 2018	Three Month Total
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Total Number of Households	Share of Total	Total Number of Households	Share of Total
178116	100%	459753	100%
178116	100%	459753	100%
34867	20%	96736	21%
143249	80%	363017	79%
39164	22%	108985	24%
61725	35%	153273	33%
2131	1%	7656	2%
59594	33%	145617	32%

ATTENTION SNAP Recipients

Due to the partial U.S. government shutdown, your February SNAP benefits will be available on your Link card on or before January 20, 2019.

These benefits are your February benefits and intended for use in February. You will not receive additional benefits in the month of February. January benefits will be deposited according to the normal schedule.

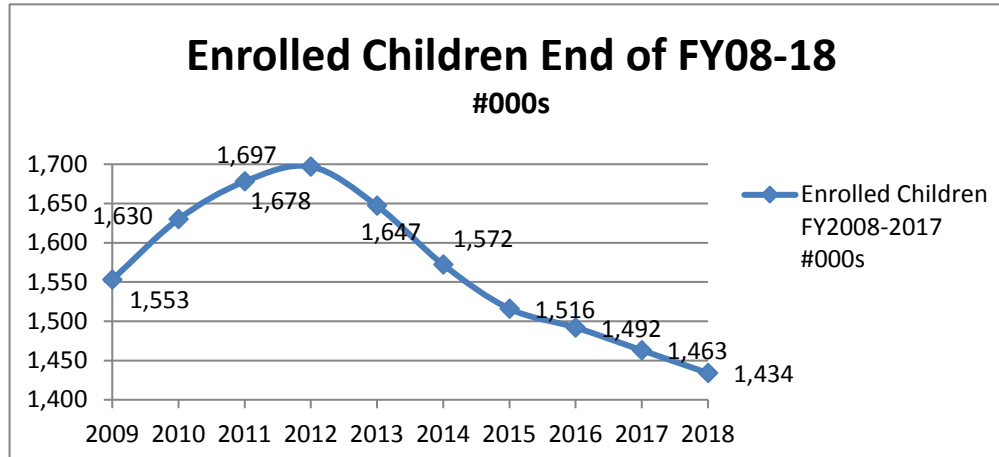


Children's Enrollment

Enrolled Children FY2008-2017 #000s

End of FY

2009	1,553
2010	1,630
2011	1,678
2012	1,697
2013	1,647
2014	1,572
2015	1,516
2016	1,492
2017	1,463
2018	1,434



End of Month 2015	Enrolled Children #000s	End of Month 2016	Enrolled Children #000s	End of Month 2017	Enrolled Children #000s	End of Month 2018	Enrolled Children #000s
Jan	1,540	Jan	1,505	Jan	1,476	Jan	1,467
Feb	1,540	Feb	1,502	Feb	1,472	Feb	1,443
Mar	1,532	Mar	1,501	Mar	1,472	Mar	1,433
Apr	1,527	Apr	1,497	Apr	1,467	Apr	1,424
May	1,522	May	1,495	May	1,464	May	1,436
June	1,516	June	1,492	June	1,463	June	1,434
July	1,515	July	1,491	July	1,463	July	1,432
Aug	1,514	Aug	1,492	Aug	1,458	Aug	1,430
Sept	1,513	Sept	1,488	Sept	1,452	Sept	1,421
Oct	1,510	Oct	1,482	Oct	1,446	Oct	
Nov	1,508	Nov	1,481	Nov	1,448	Nov	
Dec	1,503	Dec	1,477	Dec	1,457	Dec	

