

**Illinois Department of Healthcare and Family Services
MAC Quality Care Subcommittee November 1, 2016**

MAC Quality Care Subcommittee Members Present

Kelly Carter, Illinois Primary Health Care Association
Kathy Chan, Cook County Health and Hospital systems
Margaret Kirkegaard, Illinois Academy of Family Physicians
Edward Pont, Illinois Chapter of American Academy of Pediatrics
Alvia Siddiqi, Advocate Physician Partners

MAC Quality Care Subcommittee Members Absent

Barrett Hatches, Chicago Family Health Center

HFS Staff Present

Julie Doetsch
Arvind Goyal
Catina Latham
Robert Mendonsa
Wendie Medina
Sharon Pittman
Sylvia Riperton-Lewis

- I. **Call to Order:** The regular quarterly meeting of the MAC Quality Care Subcommittee was called to order November 1, 2016 a.m. by Kelly Carter.
- II. **Introductions:** Quality Subcommittee members and HFS staff were introduced in Chicago and Springfield.
- III. **New Business**
 - a. **Consumer report card (previous known as STAR report):** Catina Latham and Sylvia Riperton-Lewis from HFS and the Health Services Advisory Group (HSAG), the state's external quality reviewer required by CMS for all states with Medicaid managed care, presented an overview of the draft 2015 Consumer Report Card. [add link for presentation] The Healthcare Effectiveness and Data Information Set (HEDIS) and the Consumer Assessment of Health Plans satisfaction survey form the basis for the data presented in the report card. HFS is seeking feedback from this subcommittee, MCOs, and others on how to improve consumer health report card. This report will be presented to MAC, consumers and legislators. The final 2015 report card will be posted on the HFS website in January 2017. The report card for 2016 will be expanded upon to follow HB6213 and will be published by January 2018.

Although the development of this report card predates the consumer comparison tool outlined in HB6213, HFS aligned the report to closely follow those requirements as much as possible. The new Medicaid managed care regulations also require states to create a consumer report card.

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- b. **Quality Strategy Report:** HFS will be posting quality strategy document online for comment for a 30-day period. This quality strategy is required by CMS as a blueprint for states. HFS will email the members of the quality subcommittee when it is posted.
- c. **Auto-Assignment Algorithm:** Robert Mendonsa from HFS provided an overview of the Department's new auto assignment algorithm. This new algorithm only impacts those who are new to Medicaid and/or wo do not have a history with a provider or an MCO, as well as those who lost Medicaid because of redetermination and did not get reinstated within a two month period. [add link for presentation]
- d. **MCO Performance Dashboard:** Robert Mendonsa from HFS provided an overview of the Department's new performance dashboard that tracks MCOs on operational and administrative metrics on a quarterly basis. HFS aims to have it online by January 1, 2017 for data from July-Sept 2016. HFS will have a report for FHP in addition to ICP. [add link for presentation]

IV. Old Business

- a. **Approval of Meeting Minutes:** Kelly Carter, Chair made a motion to approve the July 19, 2016 minutes; the motion was seconded by another member with all committee members voting to approve the minutes.

V. Other Business

None.

- VI. Adjournment:** The meeting was adjourned at 12:00 pm.