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Pat Quinn, Governor  
Julie Hamos, Director

# E-news

July 2014



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## Illinois Department of Healthcare and Family Services

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Welcome to another periodic edition of *HFS e-news* to keep you updated on program changes. To register for future editions, please visit [HFS E-News Online Registration](#) or download for others who might be interested by visiting: [hfs.illinois.gov/enews](http://hfs.illinois.gov/enews). If you are a Medicaid client, this newsletter is not the official notification of any changes that may impact you, and you do not have to respond in any way. This is general information for the public.

Thank you,

Julie Hamos  
Director, HFS

### Care Coordination Roll-Out Plan

HFS hosted a webcast on June 30, 2014 on our Illinois Medicaid Care Coordination Roll-Out Plan for almost 2,000 participants. Please note that the following materials have now been posted on the HFS Website, under the "Care Coordination" tab. Questions and answers from the webcast will be published next week.

- [The full webcast, without captions – 1 ½ hours](#)
- [The full webcast, with captions – 1 ½ hours](#)
- [The power point presentation from the webcast \(pdf\)](#)
- The [care coordination roll-out chart \(pdf\)](#), which shows all Health Plans by population to be served
- The map of Health Plans in each county; it can be viewed at [HFS Care Coordination Expansion map \(pdf\)](#)
- [HFS Care Coordination Procedures for Enrollment of Medicaid Clients into Care Coordination page \(pdf\)](#).
- [The Health Plan outreach guidelines \(pdf\)](#)
- The [provider flyer/letter template \(pdf\)](#) for outreach to your clients.
- The [week-by-week schedule for mailing enrollment packets to our clients, by county \(pdf\)](#)
- The [list of contacts for the Medicaid Health Plans \(pdf\)](#), by population served.

Please note that these documents are primarily for providers and advocates who work with Medicaid clients. We want to make sure you are informed of this process every step of the way. We encourage you to host educational programs for practitioners within your facility. For a Medicaid provider, it's important that you understand that your patients are or will be enrolled with a Health Plan offered by a managed care entity if they live in one of the five mandatory managed care regions. Medicaid clients will no longer be able go "anywhere that accepts Medicaid." You can take steps to keep your patients under your care. Please work with the Health Plans to join their networks and then become familiar with the providers and services within the network. If you have questions for the Illinois Medicaid Program, please reach us at [HFS.HLTHPlnOutreach@illinois.gov](mailto:HFS.HLTHPlnOutreach@illinois.gov). Thank you for your ongoing support and involvement.