

## Medicaid Redetermination Data

### I. Case Level Maximus Related Redetermination Activity Summary (reflects month in which action was taken)

<i>State Decision</i>	<b>July</b>	<b>August</b>	<b>September</b>	<b>3 Month Total</b>	<b>FY18</b>	<b>FY18 Percent</b>
Continue	24,494	21,459	21,447	67,400	67,400	42%
Change	5,520	5,893	4,885	16,298	16,298	10%
Cancel	21,081	32,704	21,711	75,496	75,496	47%
<b>Reason for Cancellation</b>						
% Lack of Response	73%	49%	62%		59%	
% Other	27%	51%	38%		41%	
<b>TOTAL</b>	<b>51,095</b>	<b>60,056</b>	<b>48,043</b>	<b>159,194</b>	<b>159,194</b>	

### II. Summary Case Level Activity for all Redeterminations

	<b>July</b>	<b>August</b>	<b>September</b>	<b>3 Month Total</b>	<b>FY18</b>
Total W/ Maximus Involvement	51,095	60,056	48,043	159,194	159,194
Continuation/Change	30,014	27,352	26,332	83,698	83,698
Initial Cancellations	21,081	32,704	21,711	75,496	75,496
Total W/o Maximus Involvement	78,967	67,299	77,179	223,445	223,445
Continuation/Change	63,133	64,500	63,924	191,557	191,557
Initial Cancellations	15,834	2,799	13,255	31,888	31,888
Continuation/Change Language Preference	<b>July</b>	<b>August</b>	<b>September</b>	<b>3 Month Total</b>	<b>FY18</b>
English	82,135	80,377	79,717	242,229	242,229
Spanish	8,713	8,122	8,196	25,031	25,031
Unknown	2,299	3,353	2,343	7,995	7,995
<b>TOTAL</b>	<b>93,147</b>	<b>91,852</b>	<b>90,256</b>	<b>275,255</b>	<b>275,255</b>
Cancellation Language Preference	<b>July</b>	<b>August</b>	<b>September</b>	<b>3 Month Total</b>	<b>FY18</b>
English	34,121	33,098	32,123	99,342	99,342
Spanish	2,294	2,038	2,348	6,680	6,680
Unknown	500	367	495	1,362	1,362
<b>TOTAL</b>	<b>36,915</b>	<b>35,503</b>	<b>34,966</b>	<b>107,384</b>	<b>107,384</b>

### III. Individual Level Cancellation Data

	<b>July</b>	<b>August</b>	<b>September</b>	<b>FY18</b>
Total Initial Cancellations	56,598	53,376	55,260	165,234
Return from Cancellation	11,446	8,411	6,532	26,389
Net Cancellations	45,152	44,965	48,728	138,845
% persistent after 1 month	83%	87%	88%	
% persistent after 2 months	83%	84%		
% persistent after 3 months	80%	---	---	

**NOTES:**

\*Maximus system data is based on the October 9, 2017 data extract; Enterprise Data Warehouse (EDW) data is based on the October 5, 2017 extract.

\*Data covers fiscal year 2018 of IMRP, which started in July 2017.

\*Attribution to a month reflects the month in which a decision was made, not necessarily the month in which the decision was effective.

\*Section I includes case level data from the Maximus system. There are small fluctuations in determinations completed for previous months due to determinations being completed retroactively.

\*Section II includes case level data from both the Maximus system for those cases in which Maximus was involved. These are primarily cases without benefits in addition to Medicaid. It also includes cases from the EDW for those in which Maximus was not involved. These are cases with other benefits in addition to Medicaid. Lower cancellation rates for clients who have additional benefits (primarily SNAP) reflect the fact that these clients return information more promptly because the loss of food support is much more immediate. Medicaid tends to be regarded as a benefit accessed when needed. For the same reason, the more a client uses Medicaid, the more likely information will be returned promptly.

\*Section III includes data at the individual level from the EDW. The table shows that a significant number of clients return to the rolls, some of them fairly immediately when they present the required information.

\*When IES Phase II is implemented, cancellation reasons along with the next four most common language preferences will be included on the report in response to 305 ILCS 5/11-5.1.

\*For total cases that were continued or changed from July to September, 88% of cases had a language preference of English, 9% preferred Spanish and 3% had an unknown language preference.

\*For total cases that were cancelled from July to September, 93% of cases had a language preference of English, 6% preferred Spanish and 1% had an unknown language preference.