



[HH_NAME]
[ADDRESS_LINE2]
[ADDRESS_LINE 1]
[CITY], [STATE] [ZIPCODE]-[ZIP4]

**Important news about
Medicaid Managed Care
expansion in Illinois**

[LETTER_DATE]

Dear [HOC_NAME]:

Starting January 1, 2018, managed care in Illinois is expanding to include all counties statewide. The new, expanded Medicaid program is called **HealthChoice Illinois**. This means health plan choices in your area will change. The expansion does not change your Medicaid benefits.

What this means for you

You are currently enrolled with [PRIOR_DETAIL_NAME]. **On January 1, 2018, [PRIOR_DETAIL_NAME] will no longer be a health plan choice.** You will continue to work with your current health plan for your long term care and waiver services (such as homemaker services) through December 31, 2017. If you have questions or need assistance with getting services before December 31, 2017, call the [PRIOR_DETAIL_NAME] member services number on your member ID card for help.

On January 1, 2018, you will be enrolled with a new HealthChoice Illinois plan. You will work with the new health plan listed below for all your long term care and waiver services:

Member	New HealthChoice Illinois Plan
[ENROLLEEn] ID #[ENn_RIN]	[DETAIL_NAME] [DETAIL_PHONE_NUM]

[DETAIL_NAME] will send you a welcome packet in the mail. The packet will include a member ID card and a member handbook. Starting January 1, 2018, you will use your member ID card to get services. Your member handbook has helpful information on co-pays, extra benefits and more. If you have questions, call the health plan's member services number on your new member ID card.

Starting January 1, 2018, you will need to see doctors who are in the [DETAIL_NAME] network.

More on the back »

Questions? Visit www.EnrollHFS.Illinois.gov or call **1-877-912-8880**
(TTY: 1-866-565-8576). The call is free!

You can get this information in other languages or formats, such as large print or audio.

For help in finding providers of long term care and waiver services starting January 1, 2018, call the health plan's member services number on your new member ID card. The member services number is also listed above.

Under the HealthChoice Illinois expansion, you have the choice to be in [DETAIL_NAME] or to choose another health plan.

If you want to stay enrolled with [DETAIL_NAME]

To keep [DETAIL_NAME] as your health plan, you do not have to do anything at all! Starting January 1, 2018, you will work with [DETAIL_NAME] for all of your long term care and waiver services.

If you want to change your health plan

You can choose another health plan. Beginning January 1, 2018, **you will have 90 days to change health plans for your long term care and waiver services.** If you want to change your health plan, you must change it **before March 31, 2018.** If you do not choose a new health plan by this date, you will stay in [DETAIL_NAME]. The next time you can change plans will be during your HealthChoice Illinois open enrollment period next year. We will send you a letter at that time.

You can choose from these health plans:

- [PLAN_NAME]
- [PLAN_NAME]
- [PLAN_NAME]
- [PLAN_NAME]

To learn about all of these health plans, go to our website at **www.EnrollHFS.illinois.gov**. Click on "Compare Plans." Before you decide, you should ask your long term care or waiver service providers which health plans they will be in starting January 1, 2018. Your providers may not accept all of the health plans.

If you choose to change your health plan, you can do so by calling Client Enrollment Services at **1-877-912-8880** (TTY: 1-866-565-8576). Call Monday to Friday, 8 a.m. to 7 p.m. The call is free.

Remember: If you want to keep [DETAIL_NAME], you do not need to do anything at all.

You can also choose to join the Medicare-Medicaid Alignment program at any time. You do not need to wait for your HealthChoice Illinois open enrollment period to join. You can read more about this program below.

The Medicare-Medicaid Alignment Initiative (MMAI)

You can choose the Medicare-Medicaid Alignment Initiative (MMAI) instead of HealthChoice Illinois.

The MMAI program brings together all of your Medicare, Medicaid and prescription drug benefits into one health plan. Most MMAI health plans also offer extra benefits such as more dental care and lower prescription co-pays. All health plans have care coordination to manage all of your healthcare and long term care or waiver services.

You can enroll in the MMAI program at any time. To enroll in this program, call Client Enrollment Services at **1-877-912-8880** (TTY: 1-866-565-8576). Call Monday to Friday, 8 a.m. to 7 p.m. The call is free!

Thank you,

Illinois Client Enrollment Services

Questions? Visit www.EnrollHFS.Illinois.gov or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free!

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