



October 1, 2015

## Important News About Your Health Plan

Dear Illinois Partnership for Health Member,

Your health plan, Illinois Partnership for Health, has joined Health Alliance Connect. On November 1, 2015, you will be a Health Alliance Connect member. Beginning on this date, Health Alliance Connect will cover your health benefits and work with you to coordinate your health care needs. We want to welcome you to our health plan and are excited to provide you with great health care.

More information:

- You do not need to do anything about this change.
- You will need to see providers who are part of the Health Alliance Connect network, including dentists, eye care providers and other specialists. For information about providers who are part of the Health Alliance Connect health plan, call Health Alliance Connect Member Services at 1-877-633-2526 (TTY: 711) or visit [HealthAllianceConnect.org](http://HealthAllianceConnect.org).
- If you want to change your PCP, you may do so at any time. Just call Health Alliance Connect Member Services at 1-877-633-2526 (TTY: 711).
- Some services may require prior approval. Health Alliance Connect's Member Services and your care coordinator will work with you to make sure you get all of the care you need, when you need it.
- You will get a welcome packet in the mail from Health Alliance Connect. This welcome packet will include a member handbook so you can learn more about the health plan.
- You will also receive a Health Alliance Connect Member ID Card. You will use your new ID Card starting November 1, 2015, when you need services.

Be sure to read your Health Alliance Connect Member Handbook and keep it handy. Your handbook is full of important information about your health care and Health Alliance Connect.

Health Alliance Connect covers everything Medicaid covers and more. Here are some of the additional benefits you'll get from Health Alliance Connect.

As a Health Alliance Connect member, you will have:

- A "medical home" with many health care services.
- A medical home team that works with your PCP to get you the health services and community services you need.

- Wellness care, like yearly checkups, kids' shots, special care when you're pregnant, mammograms, PAP smears, other cancer tests for men and women, and more.
- Help when you are sick or get hurt, as well as with ongoing health problems.
- No four prescription limit.

If you do not want to stay in Health Alliance Connect, you have 90 days from November 1, 2015, to change health plans. If you do not make a change, you will stay enrolled with Health Alliance Connect for one year. To learn more about your health plan options, or to pick a new health plan, call Illinois Client Enrollment Services at 1-877-912-8880 (TTY: 1-866-565-8576) or visit [www.EnrollHFS.illinois.gov](http://www.EnrollHFS.illinois.gov).

**Please keep this letter.** If you need medical services after November 1, 2015 in Health Alliance Connect, take your HFS medical card and your Health Alliance Connect Member ID Card with you to all appointments.

We want to work with you and your family to keep you well. **If you have any questions, or need assistance in finding a provider for services, please call toll-free:** Health Alliance Connect Member Services at 1-877-633-2526 (TTY: 711).

Sincerely,

Health Alliance Connect