



**IMPORTANT: Your Health Alliance Connect coverage will end on December 31, 2015.**

<Date>

<Member Name>

<Member Address>

<City>, <State> <ZIP>

Dear <Member Name>,

We regret to tell you that Health Alliance Connect will no longer be part of the Medicare-Medicaid Alignment Initiative (MMAI) program. This means that your coverage through Health Alliance Connect will end December 31, 2015. You need to make some decisions about the future coverage of your health and social services. If you don't take action by December 31, you will be enrolled in fee-for-service Medicaid, Original Medicare fee-for-service program and a Medicare Part D prescription drug plan.

### **What are my options?**

#### **1. You can enroll in another MMAI Plan.**

Molina HealthCare of Illinois is the other Medicare-Medicaid Alignment Initiative (MMAI) plan available in your county. If you choose to join Molina HealthCare of Illinois, it will cover all of your current Medicare and Medicaid benefits, including prescription drugs. MMAI Plans help you coordinate and manage both your Medicare and Medicaid benefits and may also offer additional benefits, such as adult dental and telemonitoring.

To enroll in the Molina HealthCare of Illinois MMAI plan, call Illinois Client Enrollment Services at 1-877-912-8880, TTY users should call 1-866-565-8576.

#### **2. You can enroll in Original Medicare or a Medicare Advantage plan for your Medicare and prescription drug benefits. If you do this, you will receive your Medicaid benefits separately through fee-for-service.**

- You can get your Medicare services, such as doctor visits, through Original Medicare. If you choose Original Medicare, you need to join a separate Medicare prescription drug plan, also known as a “Part D plan” to get prescription drug coverage. If you don’t choose a drug plan on your own, Medicare will choose a new drug plan for you.
- Or you can enroll in a Medicare Advantage health plan to get your Medicare services. A Medicare Advantage plan is offered by a private company that works with Medicare to provide benefits. Medicare Advantage plans cover all services that Original Medicare covers and may offer extra coverage such as vision, hearing, or dental. Most include prescription drug coverage as well.

If you choose a Medicare Advantage plan, check with your current providers to see if they are part of the new plan. You should also ask the new plan if your current medications will be covered. You can call the new plan or look at the plan’s provider directory and prescription drug list online.

To get more information about Original Medicare, Medicare Advantage and Medicare Part D plans in your county, call Medicare at 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

To get more information about fee-for-service Medicaid call the Illinois Department of Healthcare and Family Services Health Benefits Helpline at 1-866-468-7543, TTY users should call 1-877-204-1012.

Review the choices above to select the option that is best for you. Talk about your choices with someone who knows about your health care needs, like your family or call Illinois Senior Health Insurance Program for free counseling at 1-800-252-8966. TTY users should call 217-524-4872.

**If you do not pick one of the choices listed above by December 31, 2015, you will be enrolled into fee-for-service Medicaid, Original Medicare fee-for-service, and a Medicare Part D plan as of January 1, 2016.** You don’t need to do anything to get benefits through fee-for-service Medicaid and Original Medicare fee-for-service. If you choose to get your Medicaid and Medicare benefits through fee-for-service, you need to pick a prescription drug plan, called a Medicare Part D plan, for your medications. If you don’t pick a Medicare Part D plan, Medicare will enroll you in one unless you tell them not to. You will get a separate letter telling you about your Medicare Part D plan.

**If you want help, you can get free, confidential assistance by calling the Senior HelpLine and asking for the MMAI Ombudsman.** The Senior HelpLine and the Ombudsman are independent programs that help anyone in the MMAI program. Call 1-800-252-8966, or 1-888-206-1327 (TTY) Monday through Friday between 8:30 a.m. and 5:00 p.m.

**No matter what choice you make, you will still have Medicare and Medicaid benefits, including prescription drugs.**

We recognize the inconvenience this may cause and are committed to making this transition as smooth as possible.

Sincerely,

Health Alliance Connect

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Health Alliance Connect is a health plan designed for individuals enrolled in the Family Health Plan (FHP), the Illinois Medicare-Medicaid Alignment Initiative (MMAI), and the Illinois Integrated Care Program (ICP) for Seniors and Persons with Disabilities. The Medicare-Medicaid Alignment Initiative (MMAI) is a program designed for members who qualify for both Medicare and Medicaid Benefits. Its purpose is to coordinate and manage the benefits of both public programs for members.

We have free interpreter services to answer any questions you may have about our health or drug plan. To get an interpreter, just call us at 1-877-941-0482. Someone who speaks English/Language can help you. This is a free service.

Tenemos servicios de intérprete sin costo alguno para responder cualquier pregunta que pueda tener sobre nuestro plan de salud o medicamentos. Para hablar con un intérprete, por favor llame al 1-877-941-0482. Alguien que hable español le podrá ayudar. Este es un servicio gratuito.

我们提供免费的翻译服务，帮助您解答关于健康或药物保险的任何疑问。如果您需要此翻译服务，请致电**1-877-941-0482**。我们的中文工作人员很乐意帮助您。这是一项免费服务。

您對我們的健康或藥物保險可能存有疑問，為此我們提供免費的翻譯服務。如需翻譯服務，請致電 **1-877-941-0482**。我們講中文的人員將樂意為您提供幫助。這是一項免費服務。

Mayroon kaming libreng serbisyo sa pagsasaling-wika upang masagot ang anumang mga katanungan ninyo hinggil sa aming planong pangkalusugan o panggamot. Upang makakuha ng tagasaling-wika, tawagan lamang kami sa 1-877-941-0482. Maaari kayong tulungan ng isang nakakapagsalita ng Tagalog. Ito ay libreng serbisyo.

Nous proposons des services gratuits d'interprétation pour répondre à toutes vos questions relatives à notre régime de santé ou d'assurance-médicaments. Pour accéder au service d'interprétation, il vous suffit de nous appeler au 1-877-941-0482. Un interlocuteur parlant Français pourra vous aider. Ce service est gratuit.

Chúng tôi có dịch vụ thông dịch miễn phí để trả lời các câu hỏi về chương sức khỏe và chương trình thuốc men. Nếu quý vị cần thông dịch viên xin gọi 1-877-941-0482 sẽ có nhân viên nói tiếng Việt giúp đỡ quý vị. Đây là dịch vụ miễn phí.

Unser kostenloser Dolmetscherservice beantwortet Ihren Fragen zu unserem Gesundheits- und Arzneimittelplan. Unsere Dolmetscher erreichen Sie unter 1-877-941-0482. Man wird Ihnen dort auf Deutsch weiterhelfen. Dieser Service ist kostenlos.

당사는 의료 보험 또는 약품 보험에 관한 질문에 답해 드리고자 무료 통역 서비스를 제공하고 있습니다. 통역 서비스를 이용하려면 전화 **1-877-941-0482**번으로 문의해 주십시오. 한국어를 하는 담당자가 도와 드릴 것입니다. 이 서비스는 무료로 운영됩니다.

Если у вас возникнут вопросы относительно страхового или медикаментного плана, вы можете воспользоваться нашими бесплатными услугами переводчиков. Чтобы воспользоваться услугами переводчика, позвоните нам по телефону 1-877-941-0482. Вам окажет помощь сотрудник, который говорит по-русски. Данная услуга бесплатная.

إننا نقدم خدمات المترجم الفوري المجانية للإجابة عن أي أسئلة تتعلق بالصحة أو جدول الأدوية لدينا. للحصول على مترجم فوري، ليس عليك سوى الاتصال بنا على 1-877-941-0482. سيقوم بمساعدتك. هذه خدمة مجانية شخص ما يتحدث العربية.

È disponibile un servizio di interpretariato gratuito per rispondere a eventuali domande sul nostro piano sanitario e farmaceutico. Per un interprete, contattare il numero 1-877-941-0482. Un nostro incaricato che parla Italianovi fornirà l'assistenza necessaria. È un servizio gratuito.

Dispomos de serviços de interpretação gratuitos para responder a qualquer questão que tenha acerca do nosso plano de saúde ou de medicação. Para obter um intérprete, contacte-nos através do número 1-877-941-0482. Irá encontrar alguém que fale o idioma Português para o ajudar. Este serviço é gratuito.

Nou genyen sèvis entèprèt gratis pou reponn tout kesyon ou ta genyen konsènan plan medikal oswa dwòg nou an. Pou jwenn yon entèprèt, jis rele nou nan 1-877-941-0482. Yon moun ki pale Kreyòl kapab ede w. Sa a se yon sèvis ki gratis.

Umożliwiamy bezpłatne skorzystanie z usług tłumacza ustnego, który pomoże w uzyskaniu odpowiedzi na temat planu zdrowotnego lub dawkowania leków. Aby skorzystać z pomocy tłumacza znającego język polski, należy zadzwonić pod numer 1-877-941-0482. Ta usługa jest bezpłatna.

हमारे स्वास्थ्य या दवा की योजना के बारे में आपके किसी भी प्रश्न के जवाब देने के लिए हमारे पास मुफ्त दुभाषिया सेवाएँ उपलब्ध हैं. एक दुभाषिया प्राप्त करने के लिए, बस हमें 1-877-941-0482 पर फोन करें. कोई व्यक्ति जो हिन्दी बोलता है आपकी मदद कर सकता है. यह एक मुफ्त सेवा है.

当社の健康 健康保険と薬品

処方薬プランに関するご質問にお答えするために、無料の通訳サービスがあります。通訳をご用命になるには、1-877-941-0482にお電話ください。日本語を話す人者が支援いたします。これは無料のサービスです。

**Illinois Client Enrollment Services**

For questions about MMAI plans

Call: 1-877-912-8880  
TTY users: 1-866-565-8576  
Tenemos información en español.  
iServicio de intérpretes gratis!  
Llame al 1-877-912-8880.

Monday-Friday, 8:00 am – 7:00 pm

The call and the help are free.

Online: [www.EnrollHFS.Illinois.gov](http://www.EnrollHFS.Illinois.gov)

**Illinois Department of Healthcare and Family Services Health Benefits Helpline**

For questions about Medicaid benefits

Call: 1-866-468-7543  
TTY users: 1-877-204-1012

Monday-Friday 8:00 am – 4:45 pm

The call and the help are free.

Online: <http://www.hfs.illinois.gov>

**Medicare**

For questions about your Medicare benefits

Call: 1-800-MEDICARE (1-800-633-4227)  
TTY users: 1-877-486-2048.

24 hours a day, 7 days a week

The call and the help are free.

Online: [www.medicare.gov](http://www.medicare.gov)

**Health Alliance Connect**

For questions about your plan coverage

Call:1-866-951-0264  
TTY users: 1-800-526-0844 or 7-1-1

Monday through Friday, 8 a.m. to 8 p.m.

The call and the help are free.

Online: <http://healthallianceconnect.org>