

## I have a letter from Child Support about my driver's license. What should I do?

*If you received a **Notice of Intent to Request Suspension of Illinois Driver's License**:*

Call or email right away to talk to HFS staff. **Your ability to pay is an important factor.**

If you are working, we will talk with you about what is needed to avoid suspension.

If you are struggling, we can work with you. You may even be able to be removed from the program. However, you will need to talk with us in detail about your circumstances.

You will be asked to participate in a payment plan and you may be asked to make a down payment. It is important that you talk this through with the HFS staff person.

**Call 1-800-447-4278 or email [HFS.DCSSDLU@illinois.gov](mailto:HFS.DCSSDLU@illinois.gov).**

*If you received a **Payment Agreement Non-Compliance Notice**:*

If you can't keep the payment agreement you made with us, call or email. Try to make another agreement or let HFS know what has changed. If you lost your job, let them know.

**Call 1-800-447-4278 or email [HFS.DCSSDLU@illinois.gov](mailto:HFS.DCSSDLU@illinois.gov).**

*If you received a **Notice of Suspension from the Secretary of State** **and** it says the suspension is due to the Family Financial Responsibility Law*

Call or email right away to talk to HFS staff. **Your ability to pay is an important factor.**

**Call 1-800-447-4278 or email [HFS.DCSSDLU@illinois.gov](mailto:HFS.DCSSDLU@illinois.gov).**

Keep in mind that if the letter doesn't refer to the Family Financial Responsibility Law, the suspension isn't related to child support. If you aren't sure why you received a notice from the Secretary of State, read the letter carefully and call the number included on the letter.

**The most important thing you can do to prevent your driver's license from being suspended is to call or email right away\*!**

If you want to make a payment on your support, please visit the website below for more information:

<https://www.illinois.gov/hfs/ChildSupport/parents/Pages/ElectronicPayments.aspx>

\*If you email us, you'll need to provide contact information and a number where we can reach you. We will want to talk with you about your circumstances.