

Illinois Department of Healthcare and Family Services

Medicaid Advisory Committee May 4, 2018

MAC Members Present:

Beeman, Chuck - Harmony
Grinter, Jason - Liberty Dental Plan
Huggett, Thomas - Lawndale Christian Health Center
Kanter, Arnold - Barton Management
Lindsey, Marvin - Community Behavioral Healthcare Association of IL
Lundy, Ann - Access
Peters III, Howard A. - HAP Inc. Consulting
Tao, Kai - Alliance Chicago
Vazquez-Rowland, Neli - A Safe Haven

Ex-Officio Members:

Dart, Bill - IDPH
Moredock, Karen - DCFS

HFS Staff Present:

Casey, Mike	McCullough, Kimberly
Cunningham, Kelly	McCutchan, Christina
Easton, Cheryl	McGady, Shawn
Goyal, Arvind K.	O'Brien, Paula
Hursey, Teresa	Phelan, Laura
Lithila, Elizabeth	Thomas, Lynne

Interested Parties:

Aghi, Sameena, IPHCA	Haney, Dionne - Dental Quest
Alberoni, Richard - PCG	Hart, Kim - Carle
Bell, Kenita – UIC/CHECK	Hartsaw, Kristin – DuPage Federation
Bell, Maria - Avesis	Heckman, Daniel, Heckman Healthcare
Belsley, Scott – Oak Street Health	Hellman, Talya - Access
Bowlby, Judy - Liberty Dental Plan	Hosts, Cheri - IPHCA
Burke, Kim - Lake County Health Dept.	Hurter, David - Presence Health Partners
Campbell, Ed - Grand Prairie Services	Idowu, Ollie - Harmony
Campos, Blanca - CBHA	Jarmuz, Martha – Choices, Inc.
Chittaja, Emily - LaRabida	Jimenez, Jose – IDOA
Cirincione, Joe - Otsuka	Johnson, Rachelle – IllinCare Health
Clavier, Alejandro – VIDA Pediatrics	Kiplinger, Gerald – County Care
Cohen, Sheri – City of Chicago	Klink, Don, VNA Health Care
Deatherage, Anna – HDIS	Kokic, Gordana - IAFP
DeLeon, Sandy - Ounce of Prevention	Lafond, Michael - Abbvie
Diamond, Linda - Shapiro Conlon & Dunn	Lawrence, George
Donegan, Alicia - Age Option	Lee, Nicole - Wellcare
Dusziak, Karolina – Illinicare Health	Leonard, Carol - Dental Quest
Evans, Josh - IARF	Lulich, Amy - UI Health
Feld, Kristen - Clearbrook	Malery, Kate – Shriver Center
Flanary, Maura - Shield Healthcare	McClair, Theodore - GPS
Flood, Dana - Avesis	Miller, Emily - IARF
Foster, Eric - IABH	Nelson, Julie - CSH
Gaines, Susan, IPHCA	Osterland, Donna - Gensyne
Gerges, Michael – UIC	Page, Julie – Heckman Healthcare

**Illinois Department of Healthcare and Family Services
Medicaid Advisory Committee May 4, 2018**

Pelayo, Livi - BCBSIL
Pinkwater, Jennie - ICAAP
Pulliam, Kelly - Liberty
Schnapp, Brittany – MHSVE
Schubert, Ralph – UIC DSCC
Seermon, Lynn – Kaizen Health
Shah, Alap – IAFP
Shatley, Katie – UIC – DSCC
Shea, Clarissa – Homecare Ombudsmen
Sidell, Sharon – Elysia Healthcare
Sosa, Meryl – IL Psychiatric Society
Sullivan, Mike
Sutton, Mikal - BCBSIL
Valentine, Lori – MHSVC
Volante, Stephanie - IHA
Westbrook, Ross - Humana
Winnett, Cyrus - IAMHP

Illinois Department of Healthcare and Family Services

Medicaid Advisory Committee May 4, 2018

Meeting Minutes

- I. Call to Order: The regular quarterly meeting of the Medicaid Advisory Committee was called to order on May 4, 2018, at 10:00 a.m., by Chair Howard Peters. A quorum was established.
- II. Introductions: MAC members and HFS staff were introduced in Chicago and Springfield.
- III. Old Business
 - a. Behavioral Health Transformation Update – Director Norwood provided an update.
 - I. **1115 Waiver & Related State Plan Amendments** – Governor will give update on Behavioral Healthcare on Monday, May 7, 2018 at 10:00 a.m. at the Safe Haven Foundation, 2750 West Roosevelt Road, Chicago, IL.
 - II. **Integrated Health Homes** – Governor will give update on Behavioral Healthcare on Monday, May 7, 2018 at 10:00 a.m. at the Safe Haven Foundation, 2750 West Roosevelt Road, Chicago, IL.
 - b. HealthChoice Illinois Update – Director Norwood provided an update.
 - HealthChoice Illinois was rolled out in January 2018.
 - We now have five managed care plans statewide and seven in Cook County.
 - The individuals that enrolled in HealthChoice Illinois in January were Medicaid beneficiaries who were already in Managed Care in 30 counties.
 - On April 1, 2018, we rolled out to the remaining counties in the State of Illinois. We now have state-wide mandatory managed care throughout all 102 counties in the State of Illinois.
 - We still continue to work with our managed care plans on network adequacies.
 - The plans have done a lot work in terms of shoring up our network downstate and the results looks good. Our network in Chicago and our collar counties were always good across our plans, but our downstate network had to be built.
 - Additional work needs to be done in shoring up the networks in certain pockets of the state, In Central Illinois there is some work to be done, but overall, everybody has been focused on making sure that this is working the right way for our beneficiaries.
 - We will be rolling out later this year our DCFS Kids transition and will be working with Director Walker and her team on finalizing the details with respect to that, and so that population will be the last population that we migrate into managed care.
 - Once the migration has been complete across our counties we will have about 80% of all Medicaid beneficiaries in managed care in the State of Illinois.
 - The team has been doing a lot work and the Bureau of Managed Care, across the organization and our health plans, to make sure we do this in

Illinois Department of Healthcare and Family Services Medicaid Advisory Committee May 4, 2018

such a way that gets the best outcome for the people that we are trying to serve in the Medicaid program.

- The vaccine issue has been noted and the Department is working with the Department of Public Health to deal with the operational concerns.
- The Department will publish a Provider's Notice that delineates how to use the portal when you go to the portal, and what the process is for the overall appeal and grievance process.

The floor was open for Q&A.

c. Legislative Update - Hector Villagrana provided an update.

- House Bills are now in the Senate and Senate bills are now in the House.

The floor was open for Q&A.

d. Budget Update - Mike Casey provided an update on Medicaid Bill Payment Status.

- About \$880 million unpaid at the Comptroller's Office as of 05-03-18 – oldest non-prompt payment interest bill had been at Comptroller since March 1, 2018.
- Hospitals: \$318 million, oldest bill at Comptroller since March 1, 2018.
- Nursing Homes: \$12 million, oldest bill at Comptroller since April 24, 2018.
- IMDs: \$1.5 million, oldest bill at Comptroller since March 1, 2018.
- SLFs: \$6 million, oldest bill at Comptroller since April 2, 2018.
- Hospice: \$4 million, oldest bill at Comptroller since April 2, 2018.
- ICG: \$2 million, oldest bill at Comptroller since March 1, 2018.
- Managed Care: \$520 million, oldest non CountyCare bill at Comptroller since mid-March. CountyCare – February.
- \$678 million in General Revenue Fund Medicaid bills were paid on April 24, 2018. Prior to that the oldest bill had been at the Comptroller since January 2, 2018.

The floor was open for Q&A.

e. IES Phase II Update - Elizabeth Lithila provided an update.

Performance

- Phase II of IES launched on October 24, 2017. Since that time, there have been multiple releases to address system issues, data fixes and new enhancements.
- Deloitte and DoIT have worked to resolve any performance issues.
- They have implemented partitioning and some code fixes. These have made significant improvements.
- They are still working to resolve the issues.

Illinois Department of Healthcare and Family Services

Medicaid Advisory Committee May 4, 2018

Manage My Case

- As of April 19th, 252,525 had been linked.
- Some clients have been experiencing issues getting through the Experian ID proofing part of setting up a Manage my Case account.
- HFS and DHS are currently working on developing an alternative method.

Redetermination Update

- For the first quarter of 2018, 422,754 medical redes were mailed.
- 92,845 Form A (22%); 66,685 Auto Processed (72%)
- 329,909 Form B (78%); 169,799 Auto cancelled for non-response (40%)
- 160,110 Returned timely manner
- 83,607 processed 93% are continues and 7% have been cancelled
- Anticipate Form A percentage to increase after calendar year.

The Agency will ensure that if any paperwork is submitted to the Department on time that person's paperwork will be reviewed before they are cancelled. If there are instances where an individual's paperwork was submitted to the Department on time and they were cancelled, let us know and we will take care of it. We don't want to take any action that prevents someone from continuing with their benefits if they have done everything that they are supposed to do in terms of submitting their documents.

The floor was open for Q&A.

- f. NB vs. Norwood – Kelly Cunningham provided an update.
- The N.B. v. Norwood lawsuit was filed in 2011 on behalf of Medicaid-eligible children under the age of 21 in the State of Illinois seeking certain mental and behavioral health services under the Early and Periodic Screening, Diagnostic, and Treatment (“EPSDT”) requirement of the Medicaid Act. On February 13, 2014, the United States District Court for the Northern District of Illinois certified the case as a class action for the following class of individuals: “All Medicaid-eligible children under the age of 21 in the State of Illinois: (1) who have been diagnosed with a mental health or behavioral disorder; and (2) for whom a licensed practitioner of the healing arts has recommended intensive home- and community-based services to correct or ameliorate their disorders.”
 - In October of 2017, the parties sought the Court's approval of a proposed Consent Decree to resolve the class action.
 - Preliminary approval was granted to the proposed Consent Decree on October 27, 2017.
 - Fairness Hearing was conducted on December 19, 2017.
 - Final approval granted to the N.B. v. Norwood Consent Decree on January 16, 2018, finding the Consent Decree to be fair, adequate, and reasonable.
 - The Consent Decree requires the Department to develop, through an Implementation Plan, a behavioral health delivery Model to provide Class Members with a continuum of Medicaid-authorized mental and behavioral health services, including home- and community-based services.

Illinois Department of Healthcare and Family Services Medicaid Advisory Committee May 4, 2018

- The parties are in the process of interviewing experts, as required by the Decree.
- HFS has begun work toward the development of the required Implementation Plan and will work with interested Stakeholders to ensure that their input into the Plan is received.

The floor was open for Q&A.

IV. Subcommittee Reports

- a. Public Education Subcommittee Report – Nadeen Israel gave a brief update. All future minutes will be available online at <https://www.illinois.gov/hfs/About/BoardsandCommissions/MAC/publiced/Pages/minutes.aspx>. The next Public Education Subcommittee meeting will be held on June 7, 2018.

The floor was open for Q&A.

- b. Quality Care Subcommittee Report – Ann Lundy gave a brief update. All future minutes will be available online at <https://www.illinois.gov/hfs/About/BoardsandCommissions/MAC/cc/Pages/meetingminutes.aspx>. The next Quality Care Subcommittee meeting will be July 17, 2018.

The floor was open for Q&A.

V. Approval of the May 4, 2018 meeting minutes.

- VI. New Business: Mental Health Add-on. The Department for a long period of time, working with the Governor, has been very committed to the behavioral health. Our focus has been on behavioral health and the integration of physical and behavioral health. We have heard from all of you the significance of the mental health add-on and what it means to you in trying to serve our clients, your clients and I wanted to make sure that everyone heard today from us that the behavioral health add-on is going to continue for the next fiscal year.

VII. Adjournment: Meeting was adjourned at 11:51 a.m.

Next meeting is scheduled for August 3, 2018.