

201 South Grand Avenue East  
Springfield, Illinois 62763-0002

Telephone: (217) 782-1200  
TTY: (800) 526-5812

**Announcing:**

**ENHANCEMENTS TO ABE**

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February 27, 2014

Dear ABE User:

There have been enhancements to the State of Illinois' on-line Application for Benefits Eligibility (ABE) that we wanted to bring to your attention.

**1. Return to ABE to Upload Application Verification Documents**

You may now return to ABE to upload verification documents anytime up until a caseworker begins processing the Application. When you log into ABE you will see a summary of the Application you recently submitted. Click on the [View] Spyglass, and on the next page, click "View and Submit Types of Proof" [Next Steps]. From here, document upload works in the same way it always has. For further explanation, see attached screen shots.

If the "View and Submit Types of Proof" [Next Steps] button is not visible, a caseworker has already begun processing the application, and the applicant will receive instructions in the mail about proof documentation that may still be required to complete the Application.

**2. Streamlined Medical Application**

In order to simplify and streamline the application for medical benefits, a significant number of questions not relevant to Medicaid have been removed from the application flow for medical-only benefits.

**3. Application Routing**

For the time being, the Bureau of All Kids will focus on current ABE application inventory and applications transferred from the Marketplace. Medical-only applications that were previously routed to the Bureau of All Kids will now be assigned to DHS Family & Community Resource Centers (FCRC) based on zip code, unless an "Office of Choice" is selected. The summary page of an ABE application will list the office responsible for processing that application.

# APPLICATION FOR BENEFITS ELIBILITY (ABE) ENHANCEMENTS

February 27, 2014

## Return to ABE to Upload Application Verification Documents

1. Log into ABE from the ABE homepage.
2. You will see a summary of the Application you recently submitted. Click on the View Spyglass.

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Hello, Julie. You are logged in.

 **Print**  **Help**

Welcome

Welcome. This page gives you a quick look at the status of your application for SNAP, Cash Assistance and Medical Assistance.

**What is the status of my Applications?**

Here is a summary of the applications you have worked on.

Application Number	Date	Status	Details
T10012160	February 26, 2014	Submitted	 <b>View</b>

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3. Click “View and Submit Types of Proof” [Next Steps].

From here, document upload works in the same way it always has – users will see a list of types of proof and will then select the type of proof being provided from the list.

**If the “View and Submit Types of Proof” [Next Steps] button is not visible, a caseworker has already begun processing the application.** You will receive instructions in the mail about proof documentation that may still be required to complete the Application.



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Hello, Julie. You are logged in.



#### Summary of Application for T10012160

This section lists information you have given us, and other details.

Information	Details	Action
	<b>Application Summary</b>	<a href="#">View and Print</a>
	<b>View and Submit Types of Proof</b> Based on the application you submitted, you can View and submit documents to confirm the information provided in your request. Click Next Steps to continue.	

