

HFS System Issue	Problem Begin Date	Problem Fix Date
<p>Participant eligibility was not properly coded for some participants in the Department's systems. Participants were coded as Title 21 when they should have been coded as Title 19. On December 21, 2016, the eligibility was corrected to Title 19. Depending on when claims were received for processing, this change may have affected private stock vaccine procedure code reimbursements.</p> <p>If private stock vaccines were administered when the participants were in Title 21 status and claims were processed after the eligibility status had been changed to Title 19, the Department reimbursed the <i>Unit Price</i> rate on the Practitioners Fee Schedule based on the participant's eligibility on the date the claim was received.</p> <p>If private stock vaccines were administered and billed while the participants were still in Title 21 status, the Department reimbursed the appropriate rate.</p>	<p>10/1/2016</p>	<p>12/21/2016</p> <p>The Department will initiate adjustments.</p> <p>When adjusted, claims will be identified on the Form HFS 194-M-1, Remittance Advice with the following message: <i>Adjustment Reason Code 3450 Vaccine Adj/Eligibility Update.</i></p> <p>Providers should not process adjustments.</p> <p>For claims processed through Managed Care plans, providers must work with the individual plans for reimbursement.</p>
<p>When the new VFC policy was implemented on 10/1/2016, the system did not process certain vaccine service lines correctly. Vaccines administered to Title 19 participants were paid at the State Max rate (private stock rate) and vaccines administered to Title 21 participants were paid at the Unit Price rate (VFC \$6.40 rate) on the Practitioner Fee Schedule.</p> <p>The discrepancy affected service lines and not the whole claim. For example, a provider may have billed five vaccine procedure codes on one claim and all vaccine procedure codes paid correctly except one.</p>	<p>10/1/2016</p>	<p>11/18/2016</p> <p>The Department will initiate adjustments.</p> <p>When processed, adjustments will be identified on the HFS on Form HFS 194-M-1, Remittance Advice with the following message: <i>Adjustment Reason Code 3450 Vaccine Adj/Eligibility Update.</i></p> <p>Claims that were paid \$6.40 instead of the State Max rate (private stock) will be adjusted to pay the State Max rate plus the Unit Price (\$6.40) rate.</p> <p>The system issue did not affect Managed Care Plan claims.</p>