

Integrated Health Homes

Staffing FTEs per 500 members

		Nurse Care Manager	Clinical Care Coordinator*	Physician	Psychiatrist/ Psychologist	SUD Specialist	Social Worker/Social Service Specialist
Tier A	Under 18	1.50	20.00	0.15	0.20	0.74	0.51
	18-20	1.50	20.00	0.15	0.20	0.74	0.51
	21+	0.80	10.30	0.07	0.10	0.37	0.25
Tier B	Under 18	0.51	6.80	0.05	0.07	0.25	0.17
	18-20	0.38	5.10	0.03	0.05	0.19	0.13
	21+	0.31	4.10	0.03	0.04	0.15	0.10
Tier C	Under 18	0.31	4.10	0.07	0.02	0.07	0.10
	18-20	0.31	4.10	0.07	0.02	0.07	0.10
	21+	0.31	4.10	0.07	0.02	0.07	0.10

* The clinical care coordinator staff meeting the appropriate staffing ratios for the IHH panel must be comprised of 50% staff possessing a bachelor's degree in a relevant subject and demonstrated experience of care coordination/case management and 50% staff meeting the requirements of a Rehabilitative Services Associate (RSA) defined in 89 Illinois Administrative Code Section 140.453 (b) (6).

Integrated Health Homes Staffing Ratio Example

Tier A – 100 Members under 18
Tier B – 100 Members under 18
Tier C – 300 Members across all age ranges

	Nurse Care Manager	Clinical Care Coordinator*	Physician	Psychiatrist/ Psychologist	SUD Specialist	Social Worker/Social Service Specialist
Tier A	0.30	4.00	0.03	0.04	0.15	0.10
Tier B	0.10	1.40	0.01	0.01	0.05	0.03
Tier C	0.19	2.50	0.04	0.01	0.04	0.06
Totals	0.59	7.90	0.08	0.06	0.24	0.19

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