

Important phone numbers



Calls to any of the numbers on this page are free.

All Kids Hotline

1-866-255-5437

(TTY: 1-877-204-1012)

Visit our website at www.allkids.com

- Call if you get a medical bill by mistake.
- Call if you need information about how to file a grievance.

Appeals

1-800-435-0774

(TTY: 1-877-734-7429)

- Call to ask for a fair hearing if you think an action on your All Kids, FamilyCare or Moms & Babies case was wrong.

Dental Services

1-888-286-2447

(TTY: 1-800-466-7566)

- Call for help finding a dentist, or to find out if a certain dental service is covered.

Department of Human Services (DHS) Help Line

1-800-843-6154

(TTY: 1-800-447-6404)

- If DHS manages your case, call to report a new address or change in family size.
- Call for information about other services.

Illinois Client Enrollment Broker

1-877-912-8880

(TTY: 1-866-565-8576)

- Call for help to find a medical home if you live in Cook, Madison, St. Clair, Perry, Randolph or Washington Counties.
- Call to make a complaint about a managed care health plan.

Illinois Health Connect

1-877-912-1999

(TTY: 1-866-565-8577)

- Call for help to find a doctor or clinic or medical home.

Illinois Nurse Helpline

1-800-571-8094

(TTY 1-800-571-8419)

- If you have a medical problem and can't reach your doctor, you can call the Nurse Helpline after 6 pm or on weekends.

Quitline

1-866-784-8937

(TTY: 1-800-501-1068)

- Smoking harms you and your family. It is never too late to quit. Don't give up trying. Quitline staff can help you quit.

Transportation Assistance

1-877-725-0569

(TTY: 1-877-204-1012)

- Call to get approval for medical transportation when it is not an emergency.

TTY (Text Telephone)

1-877-204-1012

- People who need a TTY can call this number for help with anything about All Kids, FamilyCare or Moms & Babies.

WIC (Women, Infants and Children)

1-800-323-4769

(TTY: 1-866-295-6817)

- Call for help to get healthy food for women, infants and young children.

Write in other important phone numbers here:

Your doctor

OFFICE: AFTER HOURS:

Your doctor

OFFICE: AFTER HOURS:

Your doctor

OFFICE: AFTER HOURS:

Your dentist

OFFICE: AFTER HOURS:

Eye doctor

OFFICE: AFTER HOURS:

Hospital

OFFICE: AFTER HOURS:

Clinic

OFFICE: AFTER HOURS:

Drugstore

OFFICE: AFTER HOURS:

Other

OFFICE: AFTER HOURS:

Other

OFFICE: AFTER HOURS:

Questions? Please call us at **1-866-255-5437 (TTY: 1-877-204-1012)**.
The call is free. You can call Monday to Friday, 8:30 to 5.