

# Heightened Scrutiny

## SETTING INFORMATION

Setting Name: Villa Catherine SLP  
Address: 1070 Sixth Street  
Carlyle, IL 62231

## HEIGHTENED SCRUTINY INFORMATION

Maximum Capacity of the Facility: 17

Current Occupancy (10/21/16): 15

Proof of licensure by state agency

On Site Validation Tool

Description of the proximity to community settings used by individuals that do not receive Medicaid funded home and community-based services

Provider qualifications for staff

Documentation of modifications made to meet requirements for provider-owned or controlled settings

Documentation of procedures in place by the setting that support individuals access to activities in the greater community

Documentation that the individuals selected the setting from among setting options, including non-disability-specific settings

Description of the proximity to avenues of available public transportation or an explanation of how transportation is provided

Other relevant information

- Photographs
- Aerial Photographs
- Schematic Drawing
- Resident Satisfaction Survey

**State of Illinois**  
**Department of Healthcare and Family Services**

**Supportive Living Program  
Certification**

This certificate authorizes the following to deliver services under the Supportive Living Program, subject to the limitation set forth below as to the number of units and number of residents, and confirms that the facility named has complied with all rules and regulations necessary for certification. This certificate is valid only for the location set forth below.

Name Villa Catherine Supportive Living

Address 1070 Sixth Street

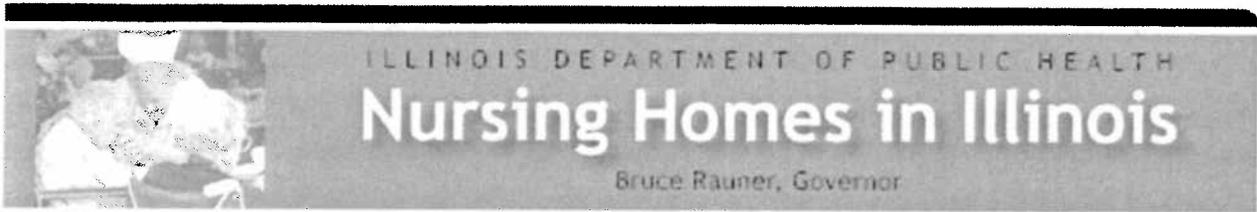
City/State/Zip Carlyle, Illinois 62231

Number of Units 15 Maximum Number of Residents 17

Effective Date July 30, 2007

**Rod R. Blagojevich, Governor**  
**Barry S. Maram, Director**





- [Who Regulates Nursing Homes?](#)
- [A Listing of Illinois Nursing Homes](#)
- [How to Select a Nursing Home](#)
- [Centers for Medicare and Medicaid Services Nursing Home Compare Website](#)
- [Quarterly Reports of Nursing Home Violation](#)
- [Illinois Law on Advance Directives](#)
- [Nursing Homes with No Certification Deficiencies](#)
- [Nursing Home Care Act](#)
- [Illinois Health Care Worker Registry](#)
- [Centers for Medicare and Medicaid Services Nursing Home Quality Initiative](#)

### Facility Information

**CARLYLE HEALTHCARE CENTER**  
 501 CLINTON STREET  
 CARLYLE IL 62231

ADMINISTRATOR: GINA HIGGINS  
 TELEPHONE: 618-594-3112

Licensee ID	:0010660
Facility ID	:6001473
Skilled beds	:92
Intermediate beds	:17
Icf-dd beds	:0
Shelter Care beds	:0
Community Living beds	:0
Under 22 beds	:0
Medicare beds	:0
Medicare/Medicaid beds	:92
Medicaid beds	:17
Fax	:618-594-2393
County	:Clinton
Medicare Certification Number	:14-5729
Medicare Skilled Certification Number	:14A425
Medicaid ICF/DD Certification Number	:
Medicaid DD Certification Number	:
Medicaid Swing Bed Certification Number	:

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# On-Site Assessment – Residential and Non-Residential HCBS Settings Validation Checklist

<b>Provider Name:</b>	Villa Catherine Supportive Living
<b>Name/Address of setting:</b>	1070 6 <sup>th</sup> Street Carlyle, Illinois 62231-1551
<b>Contact at the setting:</b>	Marilyn Diekemper
<b>Visited With:</b>	
<b>Surveyor Name:</b>	Marsha Winning RN HFSN
<b>Date Completed:</b>	April 14, 2016

**What type of facility license, certification/registration, etc. does the setting possess? (Mark the appropriate box)**

Community Integrated Living Arrangement - License	<input checked="" type="checkbox"/>	Long Term Care Facility
Developmental Training - Certificate		Illinois Department of Public Health Certificate/License
Department of Children and Family Services - License		Adult Day Services – Certification by DoA

**Which of the following best describes the setting:** (Mark the appropriate box)

Child Group Home		Site-Based Permanent Supported/Supportive Housing
Day Habilitation-Facility Based:	X	Supportive Living Facility (SLF)
Residential Habilitation		Supported Residential
Comprehensive Care in Res. Setting		Community Living Facility
Community Integrated Living Arrangement (CILA)		Other (please specify):
Adult Day Services		

**Check Yes, No, NA or Addressed by Person Centered Plan (Plan)**

	Yes	No	Plan	NA
Public Comment Received?	X			
Does the setting provide both on-site and off-site services?				X
Is the setting located in a building that is also a publicly or privately operated facility that provides inpatient institutional treatment, or in a building located on the grounds of, or immediately adjacent to a public institution?	X			
Is the setting a farmstead, a gated community, or part of a multi-setting campus?	X			

*missing facility, assisted living facility, Senior Independent apt units*  
*Residential facility, assisted living facility*  
*Senior Independent Apartments*  
*Supportive Living facility*

## Category 1

The setting/home is integrated in and supports full access to the greater community, including opportunities to seek employment and work in competitive integrated settings, engage in community life, control personal resources, and receive services in the community, to the same degree of access as individuals not receiving Medicaid HCB services.

### Check Yes, No, NA or Addressed by Person Centered Plan (Plan)

	Yes	No	Plan	NA	Additional Comments
1. Do individuals/family members receive information, which approximates their level of understanding, regarding services in the broader community and access options, such as public bus/taxi/van services and special transportation providers?	X				
2. Does the setting utilize access to the community as part of its plan for services?	X				
3. Do individuals have an opportunity to seek employment in competitive integrated settings?	X				
4. RESIDENTIAL ONLY: Does the setting encourage visitors or other people from the community to visit?	X				
5. RESIDENTIAL ONLY: Do the residents have the freedom to move about inside and outside the home or are they primarily restricted to one room or area? If restrictions are placed on movement inside and outside the residence, have the restrictions been approved by the individual (or the legal authority acting on the individual's behalf) and the setting's care team and is it documented in the Individual Service Plan?	X				

## Category 2

*The setting gives individuals the right to select from among various setting options, including non-disability specific settings.*

Check Yes, No, NA or Addressed by Person Centered Plan (Plan)	Yes	No	Plan	NA	Additional Comments
6. Are individuals and their families encouraged to participate in the care planning process?	X				
7. Does the person centered plan identify various setting options provided to the participant?	X	X			Not a current requirement for SLP. This is included in the initial level of care determination completed by the CCU or DRS.
8. Does the person centered plan identify the individuals' choice to receive services at this setting?	X				
9. Does the person centered plan identify non-disability setting options?		X			Not a current requirement for SLP. This is included in the initial level of care determination completed by the CCU or DRS.
10. Does the person centered plan identify safety concerns that impact options or choice?				X	
11. NON-RESIDENTIAL ONLY: Does the individual have a choice regarding Day Setting options?				X	
12. RESIDENTIAL ONLY: Does the individual have a choice/option for a private unit?				X	

### Category 3

The setting ensures individuals' rights of privacy, dignity, respect, and freedom from coercion and restraint.

Check Yes, No, NA or Addressed by Person Centered Plan (Plan)	Yes	No	Plan	NA	Additional Comments
13. Does the setting have policies and procedures that address the individuals' rights of privacy, dignity, respect, and freedom from coercion and restraint?	X				
14. Does the setting inform individuals of their rights to privacy, dignity, respect, and freedom from coercion and restraint?	X				Resident handbook and sign reviewed
15. Does the setting post individuals' rights in a visible location?		X			Not a requirement for SLP.
16. Have the individuals been informed of their rights and have they received a written copy of their rights?	X				
17. Does the setting conduct communications about individuals' medical conditions, financial situations, and other personal information in a place where privacy/confidentiality is assured?	X				apartment suite office with door closed.
18. Does the setting ensure that individuals have privacy while using the bathroom unless the individual has a documented need for assistance?	X				
19. If an individual needs assistance with personal care needs, are arrangements made for this to be done in private?	X				
20. Does the setting offer a secure place to store individuals' personal belongings?				X	
21. Does the setting staff communicate with individuals based on needs and preferences, including alternative methods of communication where needed (e.g., assistive technology, Braille, large font print, sign language, and residents' language)?	X				apartment the resident has key to door.
22. Are individuals allowed to dress or groom in a manner that is appropriate to the setting while honoring individual choice and lifestyle preferences?	X			X	



### Category 5

The setting facilitates individual choice regarding services and supports, and who provides them.

Check Yes, No, NA or Addressed by Person Centered Plan (Plan)	Yes	No	Plan	NA	Additional Comments
33. Does the setting inform individuals/family members that they have a choice to modify their services?	X				
34. Does the setting have policies that support individuals' choice of services that meet their needs and preferences?	X				
35. Does the setting have a complaint/grievance policy?	X				
36. Does the setting inform individuals how to file a complaint/grievance?	X				Resident Handbook
37. Does the setting allow individuals to voice concerns or ask questions regarding the services received?	X				
38. RESIDENTIAL ONLY: Can residents seek services from a service provider other than the one assigned to their particular case; such as a different therapist or social worker, to the extent that alternative staff are available?	X				On 3-11, 11-7 only ICAA on duty and only 1 to 10 required
39. NON-RESIDENTIAL ONLY: Does the setting have policies that support individuals' choice of services that meet their needs and preferences?				X	

### Category 6

The setting is a physically accessible setting.

#### Check Yes, No, NA or Addressed by Person Centered Plan (Plan)

	Yes	No	Plan	NA	Additional Comments
40. Is there any public area within the setting that is not physically accessible to all individuals? If so, is there programming or staff available to provide necessary accommodations?		X			
41. Can individuals access the settings amenities such as bathrooms and equipment as needed? If not, is there programming or staff available to provide necessary accommodations?	X				
42. Does the setting ensure physical accessibility based on individual needs (e.g. grab bars, seats in the bathroom, ramps for wheelchairs and table/counter heights appropriate to the individual)?	X				

### Category 7 (RESIDENTIAL ONLY)

This setting provides for a legally enforceable agreement between the provider and the consumer that allows the consumer to own, rent, or occupy, the residence and provides protection against eviction.

#### Check Yes, No, NA or Addressed by Person Centered Plan (Plan)

	Yes	No	Plan	NA	Additional Comments
43. As applicable, do individuals have a lease, or for settings in which landlord-tenant laws do not apply, a written residency agreement?	X				Contract
44. Are individuals informed of their rights regarding housing and when they could be required to relocate?	X				

**Category 8 (RESIDENTIAL ONLY)**

The setting provides for privacy in units including lockable doors, choice of roommates and freedom to furnish and decorate the sleeping or living unit within the lease or other agreement.

**Check Yes, No, NA or Addressed by Person Centered Plan (Plan)**

	Yes	No	Plan	NA	Additional Comments
45. Do individuals have a choice regarding roommates or private accommodations?	X				
46. Is there a process for changing roommates or acquiring other accommodations if desired by the individual?	X				
47. Can individuals choose their own bedroom furniture and accessories?	X				

**Category 9 (RESIDENTIAL ONLY)**

The setting provides for options for individuals to control their own schedules including access to food at any time.

**Check Yes, No, NA or Addressed by Person Centered Plan (Plan)**

	Yes	No	Plan	NA	Additional Comments
48. Do individuals have access to food as desired?	X				
49. Do meal schedules allow for some flexibility in eating times?	X				
50. Do individuals have the option of eating alone?	X				

### Category 10 (RESIDENTIAL ONLY)

The setting provides individuals the freedom to have visitors at any time.

Check Yes, No, NA or Addressed by Person Centered Plan (Plan)

	Yes	No	Plan	NA	Additional Comments
51. Are the times of visits restricted in any way?	X				Do allow overnight visiting hours 8h-9 staff is willing to make arrangements for extended hours when family or friends need vis. for structure
52. Can visitors see individuals in the individuals' rooms or in common areas of the home?	X				
53. Can visitors take the individuals outside the setting for activities, such as for a meal or shopping?	X				
54. Can visitors take the individuals for a longer visit outside the home, such as for holidays or a weekend?	X				

Follow Up/Next Steps

Notes

Apartment 110 - resident had visitors.

Apartment 103 room here to visit. Apartment 114 daughter here to meet.

Resident from NH here called BINGO. We lunch at the set.

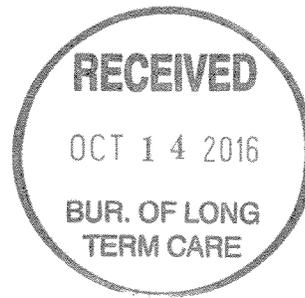
Resident outside facility sitting on bench reading  
sister

Skilled nursing facility on the campus. Not physically attached to Villa Catherine.

Assessment Completed By Marsha Whiting RN TKS Date 04-14-2016

Facility/Site Villa Catherine Supportive Living - Mailey Dickerson, Adm., 4-14-16

Reviewed By Marsha Whiting RN TKS Signature Marsha Whiting Date 06-14-16  
Kay Helton Kay Helton 6/18/16



October 11, 2016

Kara Helton  
Bureau of Long Term Care  
Department of healthcare and Family Services  
201 South Grand Avenue, 3<sup>rd</sup> Floor  
Springfield, IL 62763

Dear Kara,

Information has been gathered to show our spirit in offering the seniors of our facility as many choices as possible in a smaller community. City of Carlyle is a community of 3, 500 citizens, a rural farm community that is not isolated, but is actually rather diverse in culture. We have many church groups that are active in the community. Volunteers and visitors come to Villa Catherine to offer ecumenical prayer services. Residents are offered transportation to the various religious events offered in the community on a weekly basis.

Although we do not have luxuries such as movie theaters or shopping malls, we do find enjoyment in the choices offered in smaller communities or even throughout our County.

We do offer shopping at the mall, (45 minutes away), but residents do not have interest in this trip. We have made a few trips to nearby cities on occasion with other shopping options, as chosen by the residents. We have weekly shopping excursions to local downtown shops or to Walmart, with healthy participation.

It is always our desire to have the residents participate more in community events, and they tell us they are quite happy with the activities we provide. Everyone is reminded to come to Resident Council Meetings. This monthly meeting correlates the activities that are brainstormed.

We provide transportation to Dine-Outs. Musicals and Plays are offered by the Community College. We 'take a drive', stopping first by the Dairy Queen to purchase ice cream, ride around our Beautiful CARLYLE LAKE or past other special sites as chosen by the group.

Residents do like the Carry-Ins, this is where we pick up chicken dinners or soup at the local churches. Fish is available at the local KC Hall on Friday nights. MEAL OF THE MONTH (MOM) is chosen by the residents at Resident Council Meetings. The residents, as a group, put together a menu of some of their favorite foods and set a date for the festivities.

The Farmer's Market is offered every Thursday on the Court House Square, May through October. Transportation is provided to purchase fresh produce.

The residents do like to make crafts, bake or cook, board games and BINGO! Outdoor games, BBQ's, car shows, and ice cream socials are special seasonal events. Musicians play for the residents throughout the month, and other campus facilities join us. Families and friends are always invited to come join the fun. Clients living in the independent duplexes are invited in for events and socialization as well.

In April, we participate in celebrating Supportive Living Week. This is when we invite community into the facility and residents enjoy meeting new faces. We share events to include their family and friends.

Exercise is offered on campus and Clinton County Humane Society comes with pets for the residents to spoil for a while. Transportation is provided around the community at no charge to our residents. SCT Bus Service and Advanced Med Car, LLC will provide transportation for appointments in the area.

We are all still eager to learn, for example, residents have signed up for programs at the nearby Hospital, or visited Marcoot Jersey Creamery in Greenville to see how cheese is processed fresh on the farm.

Residents get involved in the Clinton County Parade. Fairgrounds are here in Carlyle. Residents enjoy helping make the props for the float and enjoy riding on the float for the 18 block parade. With big smiles on their faces, they wave at the spectators.

Grandparents Day Picnic is a HUGE celebration on the campus annually. Tremendous support from staff and the community offering their help with this social event for the entire campus. The staff, the residents and their family and friends join in on the fun. This is an all-day event, leaving smiles on everyone's faces. Cake walks, music, Mass, BBQ, Silent Auctions, Vendors, Petting Zoo, and bounce houses set the pace for this special day.

Trip is made to the Apple Orchard for enough apples to make a batch of apple butter and buy apple cider.

Children from the primary grade school, across the street, come to show off their singing talents. We will be looking forward to another Halloween Parade as the entire student body parades through the facility to show off their Halloween costumes. Residents enjoy handing out treats to the children.

At Christmas the residents are invited to take drives around the county to see Christmas lights. We have also received good turnout when offering an evening trip to OUR LADY OF THE SNOWS for the Christmas display as well.

Thank you for allowing us an opportunity to show our pride by listing some of the activities we offer to our residents to improve their quality of life. I hope this will give you a picture of the homelike, supportive living environment we offer to our residents on a daily basis.

Sincerely,

Marilyn Diekemper, ADM  
Villa Catherine Supportive Living  
1070 6<sup>th</sup> St.  
Carlyle, IL 62231



Villa Catherine SLF  
1070 6th St.  
Carlyle, IL 62231

# TRANSPORTATION TO **CHURCH SERVICES**

**PLEASE NOTIFY STAFF IN ADVANCE WITH  
DATE AND TIME OF THE SERVICE YOU WISH TO  
ATTEND**

WE PROVIDE TRANSPORTATION SERVICES AROUND THE CITY  
OF CARLYLE

FOR INFORMATION CONTACT: DAWN IN THE OFFICE OR CALL 594-8363



about 45 minutes  
away

Villa Catherine SLF  
1070 6th St.  
Morton, IL 62231

## Directions

### Directions to the National Shrine of Our Lady of the Snows

442 S. DeMazenod Dr, Belleville, IL 62223  
(Located on IL State Highway 15 east)

Get directions to the Shrine on MapQuest

**From Northern Illinois:** Take I-55 south to I-255 south (just south of the Collinsville exit), take I-255 south to IL State Highway 15 east (exit 17A), go 1 mile & Shrine is at the top of the hill on the right-hand side.

- **From Southern Illinois:** Take I-64 west to I-255 south, take I-255 south to IL State Highway 15 east (exit 17A), go 1 mile & Shrine is at the top of the hill on the right-hand side.
- **From Downtown St. Louis, MO (and West County):** Take I-64 east across the Poplar St. Bridge to I-255 south, take I-255 south to IL State Highway 15 east (exit 17A), go 1 mile & Shrine is at the top of the hill on the right-hand side (15 minutes from downtown St. Louis).
- **From South County, St. Louis, MO:** (also approaching St. Louis on I-55 north or I-44 east): Take I-270 south, (I-270 changes to I-255 in the vicinity of I-55), continue on I-255 north into Illinois, take IL State Highway 15 east (exit 17A), go 1 mile & Shrine is at the top of the hill on the right-hand side.
- **From North County, St. Louis, MO:** (also approaching St. Louis on I-70 east): Take I-70 east across the Poplar St. Bridge to I-255 south, take I-255 south to IL State Highway 15 east (exit 17A), go 1 mile & Shrine is at the top of the hill on the right-hand side.
- **From Chicago, IL:** I-55 South to I-255 South, Exit 17A

Villa Catherine

## Restaurant

Well-known throughout the region for outstanding food and great service, the Shrine Restaurant has been serving delicious meals since 1960. Open daily for lunch and dinner, the Shrine Restaurant offers a wide variety of food selections for people of all ages. We feature:

- Soups of the Day
- Soup and Salad bar, featuring 8 homemade soups and 31 salad selections, Monday – Saturday 11:00 a.m. – 2:00 p.m.
- Sunday Brunch, 10 a.m. – 2 p.m.
- Banquet Information
- Outdoor patio dining

## Hours of Operation

- 11 a.m. – 3 p.m. (Monday)
- 11 a.m. – 8 p.m. (Tuesday – Thursday)
- 11 a.m. – 9 p.m. (Friday – Saturday)
- 10 a.m. – 8 p.m. (Sunday)



Villa Catherine



The National Shrine of Our Lady of the Snows  
presents their

**ANNUAL SHRINE BENEFIT**



**VEGAS EXTRAVAGANZA**

*One memorable evening...one annual benefit*

Saturday, April 23 6:00 p.m. – 11:30 p.m.  
National Shrine of Our Lady of the Snows  
– Visitors Center –



6 P.M. – *Wine Tasting*

7 P.M. – *Dinner*

8 P.M. – *Cigar Patio & Casino Opens*

11 P.M. – *Casino Raffle*

**ONLY \$50 PER PERSON**

RSVP Online by April 8, 2016

Visit [Snows.org/Benefit](http://Snows.org/Benefit) or call 618.394.6292

Villa Catherine

Villa Catherine SLF  
1070 6th St.  
Carlyle, IL 62231

MARCOOT JERSEY  
CREAMERY  
-ARTISAN AND FARMSTEAD CHEESES-

Cave Aged Cheeses

Alpine Swiss Asiago blend  
Heritage Gruyere style Swiss cheese

~~Tomme~~ ~~French Cheddar cheese w/parmesan finish~~  
Scamorza Lightly tangy, smooth aged Mozzarella

Farmstead Cheeses

Gouda Mild, creamy, delicious

~~Aged Gouda~~ ~~Uniquely sweet and sharp~~

Smoked Gouda Gouda with an apple wood smoke

~~Havarti~~ ~~Creamy, smooth buttery flavor~~

Habanero Jack Monterey Jack with Habanero peppers

~~White Cheddar~~ ~~Classic mild Cheddar~~

Tipsy Cheddar Cheddar & Schlafly Pale Ale

Fresh Cheeses

Mozzarella Soft, moist, sweet cheese

Quark German cheese similar to cream cheese

~~Cheese Curds~~ ~~Fresh cheddar. Plain & garlic herb flavors~~

Order online at: [www.marcootjerseycreamery.com](http://www.marcootjerseycreamery.com)

In Greenville, IL area  
about 30 minutes away

*Villa Catherine*

Villa Catherine SLF  
1070 6th St.  
Carlyle, IL 62231



**CARLYLE FARMERS  
MARKET  
EVERY THURSDAY  
4:00PM-8:00PM  
AT THE CARLYLE  
COURTHOUSE SQUARE**

*4-5 blocks away*

## Supportive Living Program

### Staff Qualifications

The Department of Healthcare and Family Services conducted an on-site annual certification review at **Villa Catherine** in **January 2016**. This review confirmed employment of adequate licensed nursing staff, certified nursing assistants and a licensed dietitian, as required by the 89 IL Administrative Code, Subpart B, 146.235.

#### **89 IL Adm Code, Subpart B, Section 146.235 Staffing**

- c) The SLF shall have licensed and certified staff sufficient in number to meet the needs of the population being served.
  
- f) The SLF shall employ certified nursing assistants (CNAs) as follows:
  - 1) Qualifications:  
Must be 18 years of age or older and have successfully completed no later than 120 days after employment a nursing assistant training course or a Department of Public Health approved equivalent training and competency evaluation.
  
- g) The SLF shall employ or contract with a dietitian.
  
- j) Nurses on staff, or subcontracted, shall be licensed by the State of Illinois and shall be responsible for nursing services set forth in Section 146.230.

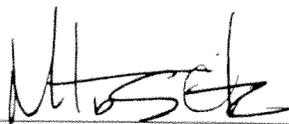
NOVEMBER 21, 2006

## CERTIFICATED OF COMPLIANCE

VILLA CATHERINE SUPPORTIVE LIVING  
1070 SIXTH STREET  
SUITE 100  
CARLYLE, IL 62231

THE PROJECT KNOWN AS VILLA CATHERINE SUPPORTIVE LIVING WAS DESIGNED,  
AND CONSTRUCTED THE FOLLOWING:

- ◆ CITY OF CARLYLE CODES AND ORDINANCES
- ◆ ILLINOIS PUBLIC HEALTH DEPARTMENT STANDARDS
- ◆ NFPA LIFE SAFETY CODE 2000
- ◆ NFPA 13- SPRINKLER SYSTEM CODE
- ◆ CHAPTER 32 OF THE RESIDENTIAL BOARD AND CARE OCCUPANCIES
- ◆ NATIONAL ELECTRIC CODE 2005
- ◆ INTERNATIONAL BUILDING CODE 2003
- ◆ INTERNATIONAL MECHANICAL CODE 2003
- ◆ ILLINOIS STATE PLUMBING CODE 2004
- ◆ ILLINOIS ACCESSIBILITY CODE (IABA) 1997



MONTE STOCK, AIA

# VILLA CATHERINE SUPPORTIVE LIVING ACTIVITY CALENDAR

August 2016						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6
	10:00AM Exercise  02:00PM Music with Duane Grapperhaus	10:00AM Jewelry Dig  11:00AM Sister Barbara's Prayer Group  01:45PM B/P with Mederi Home Health	10:00AM Balloon Volleyball  10:00AM Washers  02:00PM Shopping	10:00AM Bingo  02:00PM Popcorn Day/Dominos	10:00AM Sonshine Club bible study  02:00PM Exercise  4:30PM Trip to KC hall for fish	01:30PM Manicures
7	8	9	10	11	12	13
01:30PM Bingo Transportation provided to your church	10:00AM Exercise  02:00PM Lee Schrage Birthday Party	09:45AM B/P with Hospice of S. Illinois  11:00AM Sister Barbara's Prayer Group  02:00PM Marge Kohrman Birthday Party	02:00PM Shopping 11:00AM Lunch at the Park	10:00AM Bingo  02:00PM Lutheran Communion at CHC  02:00PM Dine Out	10:00AM Paper Plane Contest  02:00PM Exercise	01:30PM Manicures
14	15	16	17	18	19	20
01:30PM Bingo	10:00AM Exercise  02:00PM Ice Cream Social	09:45AM B/P with Addus Home Health  11:00AM Sister Barbara's Prayer Group  02:00PM Dive around town and DQ stop	02:00PM Crafts with Jane and friends  02:00PM Shopping	10:00AM Bingo  12:30PM Duplex Dwellers  02:00PM Popcorn Day/Golfing for prizes	10:00AM Sonshine Club bible study  02:00PM Exercise	01:30PM Manicures
21	22	23	24	25	26	27
01:30PM Bingo Transportation provided to your church	10:00AM Exercise  02:00PM library Day	10:00AM Chair Yoga  11:00AM Sister Barbara's Prayer Group  06:00PM Music with John Feldman at Assisted	10:00AM resident Council Meeting  11:30AM M.O.M.  02:00PM Shopping	10:00AM Bingo  02:00PM Popcorn Day/Music with Bob	10:00AM Sonshine Club bible study  02:00PM Exercise	01:30PM Manicures
28	29	30	31			
01:30PM Bingo Transportation provided to your church	10:00AM Exercise  02:00PM Foot Massages	10:00AM Japanese Fan Craft  11:00AM Sister Barbara's Prayer Group  02:00PM Movie Day-The Wizard of Oz	10:00AM Bean Bag Toss  02:00PM Shopping			

# VILLA CATHERINE SUPPORTIVE LIVING ACTIVITY CALENDAR

**September 2016**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				<b>1</b>	<b>2</b>	<b>3</b>
				10:00AM Bingo  02:00PM Popcorn and movies	10:00AM Exercise  02:00PM Drive around Town/McDonalds for ice cream 04:30PM KC Hall Fish Run	01:30PM Manicures  06:00PM Movie Night
<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>
01:30PM Bingo Transportation provided to your church	10:00AM Exercise  11:30AM National Cheese Pizza Day  02:00PM Music with Duane at Assisted	10:00AM Baking club  11:00AM Sister Barbara's Prayer Group  02:00PM Balloon Volleyball	10:00AM Exercise  02:00PM Methodist Communion at Assisted  02:00PM Shopping	10:00AM Bingo  02:00PM Popcorn and talk about school days  02:00PM Lutheran Communion at CHC	10:00AM Sonshine Club bible study  02:00PM Exercise	01:30PM Manicures  06:00PM Movie Night
<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>
11:00AM Grandparents Day Transportation provided to your church	10:00AM Exercise  02:00PM National Chocolate Milkshake day/Trip to DQ	11:00AM Dominoes  02:00PM Golf Cart Rides	10:00AM Shopping  02:00PM Crafts with Jane Buchele and friends	10:00AM Bingo  12:30PM Duplex Dwellers  02:00PM Popcorn Day	10:00AM Sonshine Club bible study  02:00PM Exercise  04:45PM National Cinnamon Raisin Bread day	01:30PM Manicures  06:00PM Movie Night
<b>18</b>	<b>19</b>	<b>20</b>	<b>21</b>	<b>22</b>	<b>23</b>	<b>24</b>
11:30AM National Cheeseburger Day  01:30PM Bingo Transportation provided to your church	10:00AM Drive Around Town/stop at park  02:00PM Exercise	10:00AM Exercise  11:00AM Sister Barbara's Prayer Group  02:00PM Shopping	08:00AM All Day in-service-Staff  04:45PM National Pecan Cookie Day	10:00AM Bingo  11:30AM M.O.M.  02:00PM Resident Council Meeting	10:00AM Sonshine Club bible study  02:00PM Exercise	01:30PM Manicures  06:00PM Movie Night
<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>	<b>29</b>	<b>30</b>	
01:30PM Bingo transportation provided to your church	10:00AM Exercise  02:00PM Golf cart Rides	10:00AM Dominoes  11:00AM Sister Barbara's Prayer Group  02:00PM Bird Lovers Club	10:00AM Exercise  02:00PM Shopping	10:00AM Bingo  02:00PM Shuffle Board	10:00AM Sonshine Club bible study  02:00PM Exercise  02:00PM National Hot Mulled Cider Day	

# VILLA CATHERINE SUPPORTIVE LIVING ACTIVITY CALENDAR

October 2016						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
						01:30PM Manicures  06:00PM Movie Night
2	3	4	5	6	7	8
01:30PM Bingo Transportation provided to your church	10:00AM Exercise  02:00PM Music with Duane Grapperhaus	11:00AM Sister Barbara's Prayer Group  01:45PM Mederi B/P	10:00AM Balloon Volleyball  02:00PM Shopping	10:00AM Bingo  02:00PM Popcorn Day	10:00AM Sunshine Club bible study  02:00PM Exercise  04:30PM Trip to KC Hall for fish	01:30PM Manicures  06:00PM Movie Night
9	10	11	12	13	14	15
01:30PM Bingo Transportation provided to your church	10:00AM Exercise  02:00PM Driving around town looking at Halloween	09:45AM Southern Il. Hospice B/P  11:00AM Sister Barbara's Prayer Group  02:15PM CVS flu shots at SLF  06:00PM Music with John Feldman At Assisted	10:00AM Shopping  02:00PM Crafts with Jane and friends at Assisted	10:00AM Bean bag toss  02:00PM Popcorn Day  02:00PM Lutheran Communion at CHC	10:00AM Bingo  02:00PM Exercise	01:30PM Manicures  06:00PM Movie Night
16	17	18	19	20	21	22
01:30PM Bingo Transportation provided to your church	10:00AM Exercise  02:00PM Dominoes Tournament	09:45AM Addus Home Health B/P  11:00AM Sister Barbara's Prayer Group  02:00PM 20 Questions  02:00PM National Chocolate Cupcake Day	10:00AM Resident Council Meeting  11:00AM M.O.M.  02:00PM Shopping	10:00AM Bingo  12:30PM Duplex Dwellers  02:00PM Popcorn Day and Exercise	10:00AM Sunshine Club bible study  02:00PM Exercise  11:00AM Lunch at the park	01:30PM Manicures  06:00PM Movie Night
23	24	25	26	27	28	29
01:30PM Bingo Transportation to your church	10:00AM Exercise  02:00PM Yarn Tulip Craft	10:00AM Goff Card Game  11:00AM Sister Barbara's Prayer Group  02:00PM Checkers Tournament	10:00AM Exercise  02:00PM Shopping	10:00AM Bingo  02:00PM Delores Birthday Party!!!!	10:00AM Sunshine Club bible study  02:00PM Exercise	01:30PM Manicures  06:00PM Movie Night
30	31					
01:30PM Bingo Transportation provided to your church	10:00AM Exercise  02:00PM Halloween Party!!!!!!!!!!!!!!					

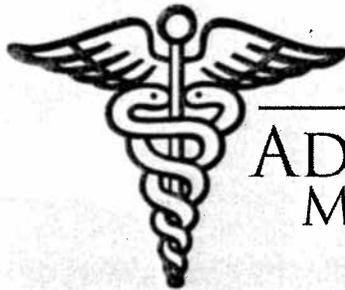
## **Supportive Living Program**

### **Participant Choice of Providers**

The Department of Healthcare and Family Services verifies participant choice of providers from among setting options, including non-disability-specific settings, by verifying participants have a signed resident contract with the Supportive Living Provider (SLP) provider. One hundred percent (100%) of new waiver participants are reviewed during on-site annual certification reviews at each SLP provider to verify there is a signed contract. Additionally, in response to new requirements for person-centered planning, participant service plans will include documentation that the individual has chosen to receive services from the SLP provider, or that they would like to receive a referral for another setting/provider. This requirement will go into effect with the approval of the Supportive Living Program waiver renewal application. The Department of Healthcare and Family Services will monitor this requirement during on-site annual certification reviews.

An on-site annual certification review was conducted at **Villa Catherine** in **January 2016**. **Villa Catherine** was found to be compliant with documentation of participant choice of provider.

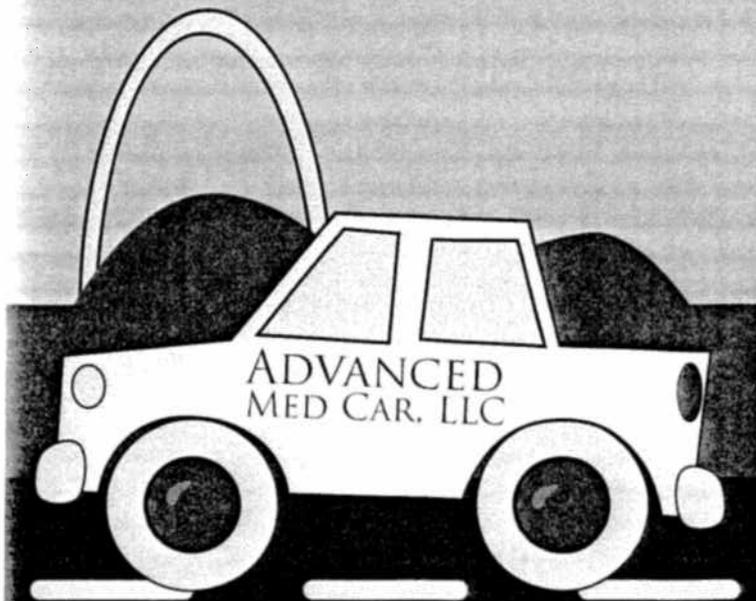
Villa Catherine



ADVANCED  
MED CAR, LLC

**NON-EMERGENCY  
TRANSPORTATION  
FOR MEDICAID  
PATIENTS**

To Doctor & Dentist Appointments,  
Dialysis, Testing & Other  
Non-Emergency  
Medical Appointments



**618.416.5757 ILLINOIS**  
**314.723.6986 MISSOURI**



- HOME
- EMPLOYMENT
- SERVICES
- SCT BOARD
- SHUTTLES
- MEDIA
- MAINTENANCE
- PASSENGER BILL OF RIGHTS

Villa Catherine SLF  
 1070 6th St  
 Caryle, IL 62231

*Welcome to southcentraltransit.org*

The Mission of South Central Transit (SCT) is to provide safe, reliable and cost-effective public transportation to the citizens of the communities we serve. We are committed to enhancing economic development and quality of life through affordable, accessible transportation services. Our SCT team pledges to provide courteous service to our customers and aggressively meet the changing needs of our region.

SCT shall grant services to individuals regardless of their race, color, religion, sex, national origin, ancestry, age, marital status, physical or mental disability, military status, sexual orientation, or unfavorable discharge from military services.

**LOCATIONS**

We are located at 1616 East McCord in Centralia. Our building was formerly owned by the Coca-Cola company, and you may recognize it as the "Coke Building".

We also have offices in Mt. Vernon, Breese, Du Quoin, and West Frankfort, so that we can provide the best and most responsive service where you live.

We look forward to meeting your transportation needs. Should you have any questions, [E-Mail us](#).

**OFFICES**

- [Mt. Vernon office is located at 15178 North Illinois Hwy 37.](#)
- [West Frankfort office is located at 709 North Bryan St.](#)
- [Breese Office is located at 12778 Driveln Road.](#)
- [Du Quoin Office is located at 854 E. Olive Street.](#)

*EEO Policy Statement*

SCT is a Drug Free Workplace and an Equal Opportunity Employer. [Click Here](#)

**RIDE SCHEDULING**

618-532-8076  
 618-242-0202  
 800-660-7433

**Need Help Scheduling a Ride? Click Here**

**EMPLOYMENT**

Looking for a job at SCT? [Click Here](#)

**Now Hiring Drivers!**

**QUESTIONS OR COMMENTS?**

CALL 800-660-7433  
 OR  
[EMAIL US](#)

Advertising that moves!  
[Click here for more info](#)

Shuttle Notice  
 Student Info  
 Rider Notice  
 Bid Solicitations  
 Advertise with Us  
 Service Presentations



Villa Catherine SLF  
 1070 6th St  
 Caryle, IL 62231

Villa Catherine

will be having a guest. Guest tray fees are \$5.00.

### **Special Parties**

Should you wish to entertain privately, please reserve the dining room or living room with the dietary staff. Special menus can be prepared for you and your guests. Weather permitting; special small get-togethers can be planned outside as well. Fees (if applicable) will be computed by the office and discussed in advance.

### **Menu Committee**

If you are creative when it comes to meal planning, please consider volunteering to be a part of a menu committee. This committee will consist of dietary staff and residents. Residents are encouraged to submit favorite recipes to the committee. Please contact the Administrative Assistant if you would like to join us. A "Meal of the Month" is discussed and decided upon at the Resident Council Meeting each month. The chosen menu is accommodated if at all possible. Sometimes a compromise must be made on the final chosen items.

### **POLICY ON ALCOHOL**

Villa Catherine on rare occasions will serve alcohol at activity or in the dining area. Residents are encouraged to avoid consuming alcohol, without first verifying with their physician. Safety Precautions are encouraged in use of alcohol consumption, due to medications or health diagnosis.

*from our Resident Handbook  
Villa Catherine*

### **TRANSPORTATION**

The vehicle schedules will be posted on the bulletin board. Should you require special

12

transportation, other than the scheduled runs, please contact the office. It is requested that the facility have at least 36 hours advance notice of special transportation arrangements, this excludes transportation on Sundays to church services. The Villa will provide transportation throughout the City of Carlyle at no charge. Office staff will also help to arrange optional services available in our community for free or minimal charges. For detailed information, please refer to Appendix B of your Villa Contract.

### **RESIDENT VEHICLES**

Villa Catherine SLF  
1070 6th St.  
Carlyle, IL 62231



Villa Catherine SLF  
1070 6th St.  
Carlyle, IL 62231

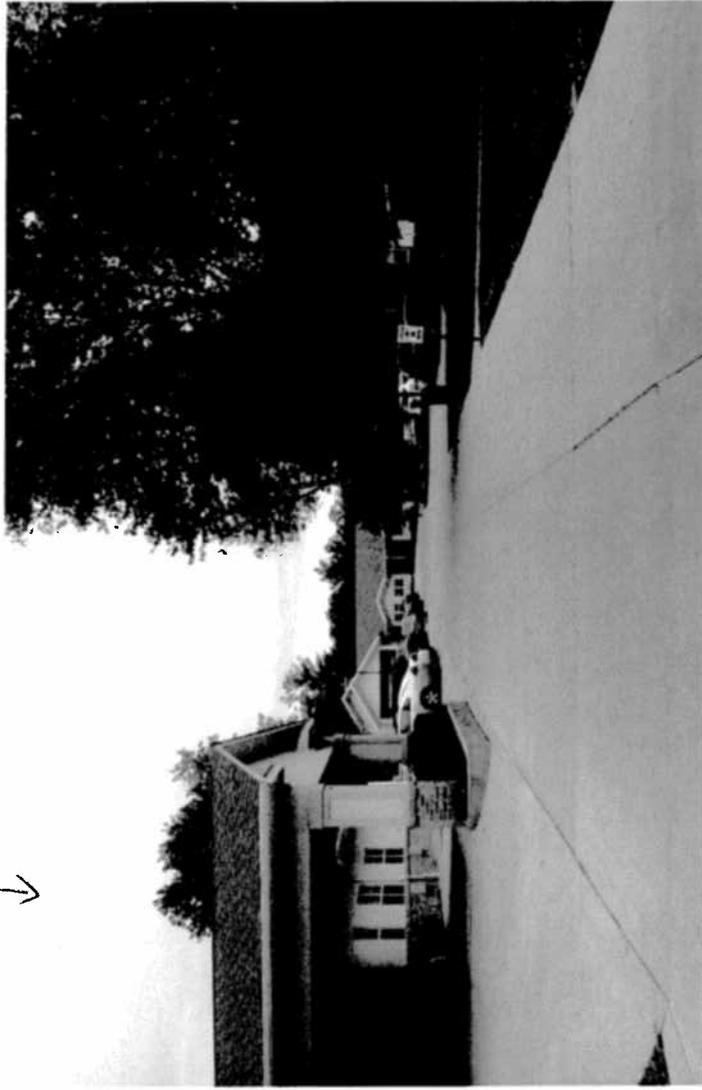
LOOKING NE  
AT VILLA CATHERINE  
SWF - FREE STANDING

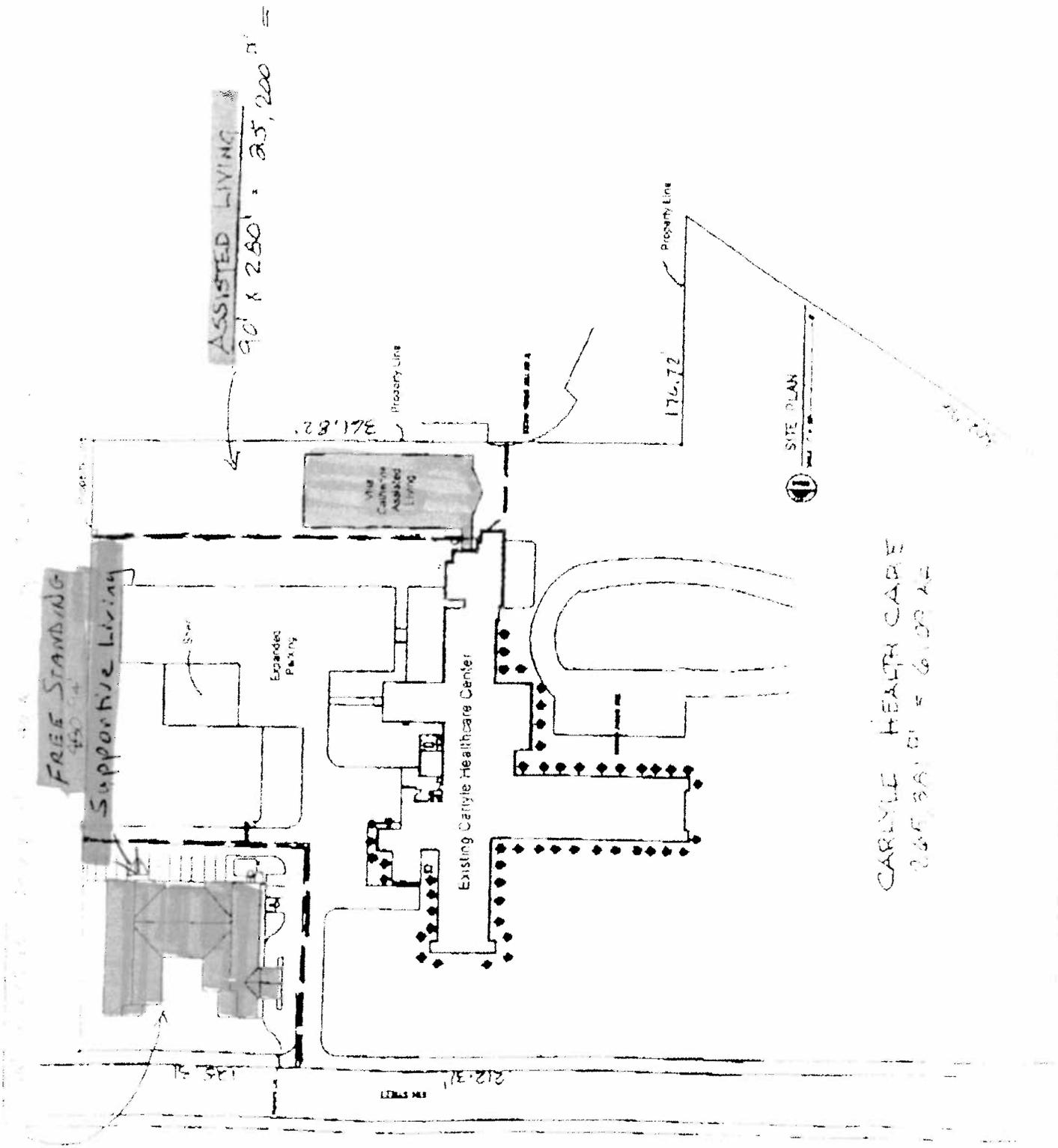


Villa Catherine SLF  
1070 6th St.  
Carlyle, IL 62231

↓ CARLYLE  
#HEALTHCARE

VILLA CATHERINE SLF  
↓





CARLYLE HEALTH CARE  
 225,341 sq ft = 610,000 sq ft

IGA GROCERY STORE

Private Residences



Carlyle SLF Location

Baseball Diamond and Park

Carlyle Grade School

Downtown District with Restaurants, Library, Shopping

Wheelan's Barbecue Shack

Clinton County Courthouse

Google

Clinton County Jail

## Villa Catherine Resident Satisfaction Survey

Thinking about the atmosphere and environment at this community, please indicate your agreement or disagreement with the following statements:

	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE
	+++++	++++	+++	++	+
1. Furniture is well kept	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. The dining experience is pleasant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Interior common areas are well maintained <i>and home like</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4. There is adequate lighting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5. I feel safe here	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6. I believe my personal property is safe here	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7. I have adequate privacy in my residence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8. My privacy is respected	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Thinking about your quality of life at this community, please indicate your agreement or disagreement with the following statements:

	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE
	+++++	++++	+++	++	+
9. I can make choices about my daily routine	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10. I am encouraged to do things for myself	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11. Help is available when needed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12. If I had an emergency health problem, someone here would respond	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13. I am optimistic that I can remain independent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14. If my needs changed, someone here would notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15. Availability of pastoral/spiritual care meets my needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Villa Catherine Resident Satisfaction Survey

**Thinking about the programs provided to you at this community, please rate the following:**

*(NOTE: If you have NO EXPERIENCE with any of the items listed, please mark the box for "DOES NOT APPLY")*

	DOES NOT APPLY	VERY GOOD *****	GOOD ****	AVERAGE ***	POOR **	VERY POOR +
16. Variety of activities	<input type="checkbox"/>					
17. Frequency of activities	<input type="checkbox"/>					
18. Entertainment programs	<input type="checkbox"/>					

**Thinking about the services provided to you at this community, please rate the following:**

*(NOTE: If you have NO EXPERIENCE with any of the items listed, please mark the box for "DOES NOT APPLY")*

	DOES NOT APPLY	VERY GOOD *****	GOOD ****	AVERAGE ***	POOR **	VERY POOR +
19. Residence Housekeeping Services	<input type="checkbox"/>					
20. Personal and/or Linen Laundry Services	<input type="checkbox"/>					
21. Residence Maintenance Services	<input type="checkbox"/>					
22. Transportation Services	<input type="checkbox"/>					
23. Personal care services provided by the community	<input type="checkbox"/>					
24. Assistance from staff to access community Health Care Services	<input type="checkbox"/>					
25. Barber or Beauty shop	<input type="checkbox"/>					
26. Variety of food	<input type="checkbox"/>					



## Villa Catherine Resident Satisfaction Survey

Thinking about the management of this community, please indicate your agreement or disagreement with the following statements:

	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE
	+++++	++++	+++	++	+
27. Administration is responsive to my needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
28. Bills and fees are easy to understand	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
29. Billing statements are accurate	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Thinking about the staff of this community, please indicate your agreement or disagreement with the following statements:

	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE
	+++++	++++	+++	++	+
30. Staff members take time for me	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
31. Staff members treat me with dignity and respect	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
32. Staff members are clean and neatly dressed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
33. Staff members take care of my requests promptly	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
34. Staff members are trustworthy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
35. Staff members are gentle when providing me with personal care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Villa Catherine Resident Satisfaction Surve

Thinking about your overall experience here, how would you rate the following characteristics of this community:

	VERY GOOD +++++	GOOD ++++	AVERAGE +++	POOR ++	VERY POOR +
36. The living environment	<input type="checkbox"/>				
37. The service provided to me	<input type="checkbox"/>				
38. The quality of my life here	<input type="checkbox"/>				
39. The staff of the community	<input type="checkbox"/>				
40. Management	<input type="checkbox"/>				
41. Safety and security	<input type="checkbox"/>				
42. Food and dining	<input type="checkbox"/>				
43. Services and amenities	<input type="checkbox"/>				

### OVERALL SATISFACTION

	VERY SATISFIED +++++	SATISFIED ++++	NEUTRAL +++	DISSATISFIED ++	VERY DISSATISFIED +
44. In general, how satisfied are you with this community?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### OVERALL RECOMMENDATION

	STRONGLY AGREE +++++	AGREE ++++	NEITHER AGREE NOR DISAGREE +++	DISAGREE ++	STRONGLY DISAGREE +
45. I would recommend this community to others	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Villa Catherine Resident Satisfaction Survey

46. What is your gender?

Male       Female

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47. What is your age?

Less than 50 years old       75 - 84 years

50 - 64 years       85 - 94 years

65- 74 years       More than 94 years old

---

48. How long have you lived at this community?

Less than 1 year       6 - 10 years

1 - 5 years       More than 10 years

---

If you have lived here less than one year, please rate the orientation process.

EXCELLENT +++++	GOOD ++++	AVERAGE +++	POOR ++	VERY POOR +
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<input type="checkbox"/>				
--------------------------	--------------------------	--------------------------	--------------------------	--------------------------

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49. Who made the decision about your move to this community?

My Decision Alone

Family Member(s) Decided Alone

Family Member(s) and I Decided Together

My Doctor Helped Me Decide

A Professional Staff Member

Other

## Villa Catherine Resident Satisfaction Survey

50. Tell us what we do best here

---

51. What improvements could be made to make things better for you here?

---

52. Please add any additional comments you would like us to hear

---

Do you want someone to contact you about your comments?  Yes  No  
If so, please be sure to include your name:

Name: \_\_\_\_\_  
(Optional)

Phone: \_\_\_\_\_  
(Optional)

Date: \_\_\_\_\_  
(Optional)

E-mail Address: \_\_\_\_\_  
(Optional)

## Villa Catherine Assisted Living / Supportive Living Resident Survey

53. Do you feel you have been given the opportunity to provide input into development and implementation of existing facility policies and procedures? What would you like to change in the policies and procedures?

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54. Do you feel the existing policies and procedures are clear? What if anything would you like to change?

---

55. Do you know you have access to the policies and procedures at any time? Is there anything you would especially like to review?

---