

<b>Agency</b>	Illinois Student Assistance Commission
<b>Program Name</b>	Need based scholarships and grants
<b>Program Description</b>	Provide financial assistance to Illinois students who demonstrate financial need.
<b>Target Population</b>	Illinois students who demonstrate financial need, primarily low income, first generation college students
<b>Activities</b>	Process student applications Determine student eligibility Process claims from postsecondary institutions for enrolled students Submit these claims to the Illinois Office of the Comptroller (IOC) for payment Conduct research to help inform commission decisions related to need based programs and help inform Illinois policy makers of the impact of funding decisions Promulgate rules Complete compliance and training activities to help ensure that all partners comply with law and rules in awarding grants Staff a call center which assists students and partners when they have questions related to need based scholarships and grants
<b>Goals</b>	Increase the proportion of Illinois adults with a postsecondary credentials and reduce the education attainment gaps between upper and lower income students.
<b>Outcome</b>	Improve School Readiness and Student Success for All

**PROGRAM FUNDING**

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
373,198.1	373,254.5	373,254.5	

**MEASURES**

**Percentage of low income applicants who claim a Monetary Award Program (MAP) grant when offered**

**Reported :** Annually    **Key Indicator :** Yes    **Desired Direction :** Increase

**Benchmark :** 40%    **Source :** Derived internally by agency

**Baseline :** 43%    **Baseline Date :** 6/30/2013

**Methodology :** Percentage of eligible applicants who claim a MAP grant

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
68.4	67.3	68	

**Percentage of low income applicants who do not receive a Monetary Award Program (MAP) grant when offered**

**Reported :** Annually    **Key Indicator :** Yes    **Desired Direction :** Decrease

**Benchmark :** 39%    **Source :** Derived internally by agency

**Baseline :** 39%    **Baseline Date :** 6/30/2013

**Methodology :** Percentage of eligible applicants who do not receive a MAP Grant

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
46	50.4	45	

<b>Agency</b>	Illinois Student Assistance Commission
<b>Program Name</b>	Outreach
<b>Program Description</b>	Increase awareness of college costs and availability among potential college students Serve as a single point of contact for Illinois citizens regarding information about student aid programs
<b>Target Population</b>	Potential and current postsecondary students and their families Other professionals who counsel students
<b>Activities</b>	Hold workshops and training sessions Make presentations in schools and venues reaching potential students Individually counsel and provide information to students Make information available on the Internet
<b>Goals</b>	Increase the proportion of Illinois adults with a postsecondary credential and reduce the education attainment gaps between upper and lower income students
<b>Outcome</b>	Improve School Readiness and Student Success for All

**PROGRAM FUNDING**

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
57,664	59,806.5	60,191.8	

**MEASURES**

**Percentage of high school seniors filing a Free Application for Federal Student Aid (FAFSA)**

**Reported :** Annually    **Key Indicator :** Yes    **Desired Direction :** Increase

**Benchmark :** 60    **Source :** Derived internally by agency

**Baseline :** 62.3    **Baseline Date :** 6/30/2013

**Methodology :** Number of freshman MAP applicants

Number of students in High School Scholarship Program file from previous fall. This is the number of FAFSA filers who listed an Illinois school on the form, divided by the number of juniors reported to ISAC by high schools in the prior year.

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
61.2	63	63	

**Number of participants in outreach events**

**Reported :** Annually    **Key Indicator :** Yes    **Desired Direction :** Increase

**Benchmark :** 103000    **Source :** Derived internally by agency

**Baseline :** 103500    **Baseline Date :** 6/30/2013

**Methodology :** Count of participating students, parents and professionals

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
148500	200000	200000	

<b>Agency</b>	Illinois Student Assistance Commission
<b>Program Name</b>	Service programs
<b>Program Description</b>	Reward military service, provide for the families of those who have served the State of Illinois, and provide a recruitment incentive for the Illinois National Guard
<b>Target Population</b>	Illinois veterans, National Guard members and dependents of police, fire and correctional officers who have been killed or permanently disabled in the line of duty
<b>Activities</b>	<p>Process student applications</p> <p>Determine student eligibility</p> <p>Process claims from postsecondary institutions for enrolled students</p> <p>Submit these claims to the Illinois Office of the Comptroller (IOC) for payment</p> <p>Conduct research to help inform commission decisions related to service programs and help inform Illinois policy makers of the impact of funding decisions</p> <p>Promulgate rules</p> <p>Complete compliance and training activities to help ensure that all partners comply with law and rules in awarding grants</p> <p>Staff a call center which assists students and partners when they have questions related to service programs</p>
<b>Goals</b>	Increase the proportion of Illinois adults with a postsecondary credentials and reduce the education attainment gaps between upper- and lower-income students.
<b>Outcome</b>	Improve School Readiness and Student Success for All

**PROGRAM FUNDING**

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
17,015.3	17,015.3	16,544.3	

**MEASURES**

**Number of students benefitting from service programs**

**Reported :** Annually    **Key Indicator :** Yes    **Desired Direction :** Maintain

**Benchmark :** 9,800    **Source :** Derived internally by agency

**Baseline :** 9,800    **Baseline Date :** 6/30/2013

**Methodology :** Number of students who receive assistance through service programs compared to number of applicants who apply for service programs

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
8371	7431	7400	

<b>Agency</b>	Illinois Student Assistance Commission
<b>Program Name</b>	Student Loans
<b>Program Description</b>	Counsel and educate borrowers who are delinquent on their loan payments Collect outstanding loan balances from defaulted borrowers Provide loan funds to students through institutions and the secondary market
<b>Target Population</b>	Student Loan Borrowers
<b>Activities</b>	Avert loan defaults Pay lender claims on defaulted loans when unable to avert defaults Resolve defaulted borrowers' accounts Satisfy borrowers with the services offered
<b>Goals</b>	Increase the proportion of Illinois adults with a postsecondary credentials and reduce the education attainment gaps between upper- and lower-income students
<b>Outcome</b>	Unassigned

**PROGRAM FUNDING**

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
310,433.8	310,433.8	280,092.4	

**MEASURES**

**Percentage of delinquent accounts resolved**

**Reported :** Annually    **Key Indicator :** Yes    **Desired Direction :** Increase

**Benchmark :** 73    **Source :** Internal Agency Established

**Baseline :** 73    **Baseline Date :** 6/30/2012

**Methodology :** The number of defaults averted divided by the number of lender requests for default aversion assistance)

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
82.1	82.2	82	

<b>Agency</b>	Illinois Student Assistance Commission
<b>Program Name</b>	Teacher and worker shortage programs
<b>Program Description</b>	Increase the number of teachers and workers in designated shortage fields
<b>Target Population</b>	Students studying to become workers in designated shortage areas
<b>Activities</b>	Process student applications Determine student eligibility Process claims from postsecondary institutions for enrolled students Submit these claims to the Illinois Office of the Comptroller (IOC) for payment Conduct research to help inform commission decisions related to programs and help inform Illinois policy makers of the impact of funding decisions Promulgate rules Complete compliance and training activities to help ensure that all partners comply with law and rules in awarding grants Staff a call center which assists students and partners when they have questions related programs for designated worker shortage areas
<b>Goals</b>	Increase the proportion of Illinois adults with a postsecondary credential and reduce the education attainment gaps between upper and lower income
<b>Outcome</b>	Improve School Readiness and Student Success for All

**PROGRAM FUNDING**

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
4,194.3	4,194.3	2,916	

**MEASURES**

**Number of grant and scholarship recipients**

**Reported :** Annually    **Key Indicator :** Yes    **Desired Direction :** Maintain

**Benchmark :** 600    **Source :** Derived internally by agency

**Baseline :** 647    **Baseline Date :** 6/30/2013

**Methodology :** Compare number of applications approved to the number of applications approved in previous years

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
1213	715	700	