

Agency	Department Of Employment Security
Program Name	Employment Services
Program Description	IDES assists employers with a range of workforce and recruiting services. They will recruit, set up interviews, access training dollars and incentives for hiring and work to ensure each company is in compliance with state and federal employment laws. Additionally, IllinoisJobLink.com connects employers with talented skilled job seekers in just a few clicks.
Target Population	Illinois Employers
Activities	Outreach, posting and filling job orders, educating employers regarding hiring incentives.
Goals	Improve Entered Employment Rate (EER)
Outcome	Increase Employment and Attract, Retain and Grow Businesses

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
72,887	69,931.3	68,829.8	

MEASURES

Entered Employment Rate (EER) (Percentage of individuals who entered the workforce after successful completion of a DES Employment Services Program)
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Reported : Quarterly **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 53.0% **Source :** National performance targets for the Government Performance and Results Act of 1993 (GPRA) and the GPRA modernization act of 2010, referred to as GPRA goals. The GPRA goals are used by Congress and the Office of Management and Budget to evaluate the success of Federal programs, including those operated by States.

Baseline : 42.4% **Baseline Date :** 12/31/2012

Methodology : The floor of the range for acceptable performance is 80 percent of the negotiated level of performance. Performance on an individual measure will be interpreted based on the position of the outcome relative to the negotiated performance goal.

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
53.0	54.0	55.0	

FY	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015	54.1	58.7	62.1	65.0
2016	67.0	66.0	65.0	65.0
2017	65.3			

Agency	Department Of Employment Security
Program Name	Labor Market Information
Program Description	Convey labor market information including employment levels and employer information, wage information, occupation and industry forecasts, and career information to allow individuals, employers and policymakers to make informed decisions about the Illinois economy.
Target Population	Job Seekers, Economic Developers, Policymakers
Activities	Produce workforce information through surveys; provide forecasts through statistical models; provide information for individuals to make career decisions.
Goals	Increase customer web hits for labor market information.
Outcome	Increase Employment and Attract, Retain and Grow Businesses

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
9,020.5	8,666	8,529.5	

MEASURES**Number of customer interactions via internet for economic analysis information**

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 403,000 **Source :** Internal Agency Established

Baseline : 505,586 **Baseline Date :** 6/30/2011

Methodology : Count of customer interactions via internet for economic analysis information

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
200000	285075	290000	

Agency	Department Of Employment Security
Program Name	Unemployment Insurance
Program Description	Unemployment Insurance pays temporary benefits to unemployed workers that have lost their jobs through no fault of their own.
Target Population	Eligible unemployed
Activities	Payment of benefits and adjudication of claims related issues.
Goals	Pay benefits within 14 days of first compensable week and adjudicate within 21 days of first detection of the issue.
Outcome	Increase Individual and Family Stability and Self-Sufficiency

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
281,026.2	271,256.1	262,694.1	267,327.4

MEASURES

Percentage of appeals decisions made within 30 days

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 20.7% **Source :** Internal Agency Established

Baseline : 20.7% **Baseline Date :** 6/30/2011

Methodology : Calculation based on number of final and pending appeals decisions at 30-day mark

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
60.0	60.0	62.0	

Percentage of first time payments made within 14 days of first compensable week

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 84.4% **Source :** Internal Agency Established

Baseline : 88.3% **Baseline Date :** 6/30/2011

Methodology : Calculation based on completed and pending first-time payments at the 14-day mark

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
86.0	88.0	90.0	

Percentage of employer liability determinations made within 180 days of liability occurrence

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 89.4% **Source :** Internal Agency Established

Baseline : 89.4% **Baseline Date :** 6/30/2011

Methodology : Calculation based on number of final and pending determinations at 180-day mark

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
85.4	86.0	88.0	