

Agency	Department Of Children And Family Services
Program Name	Adoption and Guardianship
Program Description	Provision of services to families that promote adoption and guardianship as a permanency option. In addition, intensive services post-adoption are often required to stabilize and support these families in caring for children, many of whom continue to struggle with the issues that brought them into the Department's care.
Target Population	All youth in Foster Care for whom the courts have indicted a permanency goal of adoption as well as approximately 25,000 existing adoptive families and subsidized guardianships.
Activities	<ul style="list-style-type: none"> • Identify and prepare children for adoption and guardianship; • Recruit and prepare adoptive families and guardians; • Where eligible, provide financial supports for children who qualify for subsidized adoptions or guardianships; • Provide ongoing access to supportive services such as counseling and continued training to ensure the stability of adoptive families and guardianships.
Goals	Promote permanent, loving homes by facilitating and supporting adoption or guardianship for youth in substitute care whom the courts have determined cannot return home safely.
Outcome	Meet the Needs of the Most Vulnerable

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
208,188.1	208,560.9	176,102.5	

MEASURES

Percentage of new adoptions and guardianships
(New program-based measure for FY14)

Reported : Annually **Key Indicator** : Yes **Desired Direction** : Increase

Benchmark : 13% **Source** : Department established benchmark

Baseline : 14% **Baseline Date** : 6/30/2014

Methodology : Actual calculation based on all cases served

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
17.6	14.2	16.5	

Percentage of adoptions where the child was adopted within 24 months of entry into care
(New program-based measure for FY14)

Reported : Annually **Key Indicator** : Yes **Desired Direction** : Increase

Benchmark : 8.4% **Source** : Department established benchmark

Baseline : 7.9% **Baseline Date** : 6/30/2014

Methodology : Actual based on entire caseload

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
6.7	9.7	8.0	

Agency	Department Of Children And Family Services
Program Name	Adoption Preservation Services
Program Description	The Adoption and Guardianship Preservation Services Program shall include an intensive assessment of the families' issues and needs, developing a plan of service, and providing therapy, case management, and support services.
Target Population	Families who have adopted or assumed guardianship of children.
Activities	<ul style="list-style-type: none"> • Crisis intervention • Assessment and develop plan of service • Provide therapy & counseling • Case-management and advocacy
Goals	This program provides intensive services to reduce the risk of out-of-home placement and to increase family stability.
Outcome	Meet the Needs of the Most Vulnerable

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
12,900.8	11,520.9	9,911	

MEASURES

Percentage of client families receiving services that remain intact (New program-based measure for FY15)
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Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 95% **Source :** Contractual program plan outcome

Baseline : 95% **Baseline Date :** 6/30/2014

Methodology : Reported by the provider

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
96.3	99.2	99.0	

Agency	Department Of Children And Family Services
Program Name	Behavioral/Mental Health Services
Program Description	Services to ensure that the social/emotional, behavioral, psychological, and developmental needs of children and families are identified and addressed.
Target Population	Wards of the Department and parents/caretakers who have been involved in an allegation of child abuse or neglect.
Activities	Program consists of several clinical assessment programs, houses the Office of Trauma Informed Practice, provides professional consultation to case work and supervisory staff in order to support critical decision-making, coordinates psychological testing of children and parents, conducts psychiatric hospital discharge and care planning for targeted youth, provides placement stability services, helps older youth better transition out of care, connects wards with mental illness to community-based psychiatric services, and oversees the timely completion of front-end comprehensive assessments.
Goals	Services to ensure that the social/emotional, behavioral, psychological, and developmental needs of children and families are identified and addressed.
Outcome	Meet the Needs of the Most Vulnerable

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
7,796.7	7,796.7	7,749.7	

MEASURES

Percentage of Medicaid Community Mental Health providers contacted monthly to assess need for technical assistance
 (New program-based measure for FY16)

Reported : Quarterly **Key Indicator :** Yes **Desired Direction :** Maintain

Benchmark : 100% **Source :** Contractual program plan requirement

Baseline : 100% **Baseline Date :** 6/30/2015

Methodology : Reported by provider

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
N/A	99.8	98.0	

FY	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2016	100.0	100.0	100.0	99.3
2017	97.9			

Agency	Department Of Children And Family Services
Program Name	Children's Advocacy Centers
Program Description	Children's Advocacy Centers (CACs) are community-based agencies guided by interdisciplinary protocols to provide a coordinated, multidisciplinary approach to the investigation, prosecution, and treatment of children reported as alleged victims of child sexual abuse and serious physical abuse or neglect.
Target Population	Children reported as alleged victims of child sexual abuse and serious physical abuse or neglect.
Activities	<ul style="list-style-type: none"> • Victim sensitive interviews • Referrals for mental health counseling • Referrals for specialized medical exams • Education, advocacy and crisis support
Goals	Provide investigative coordination, forensic interviewing of the alleged child victim in a child-friendly environment that minimizes trauma.
Outcome	Meet the Needs of the Most Vulnerable

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
4,573.5	4,573.6	4,419.2	

MEASURES

Percentage of parents/caregivers who report via a post-service survey that the CAC facilitated healing for the child
 (New program-based measure for FY15; Data will be available within 60 days following the end of the reporting period)

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 90% **Source :** Contractual program plan

Baseline : 90% **Baseline Date :** 6/30/2014

Methodology : Reported by the provider

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
92.3	94.2	91.0	

Agency	Department Of Children And Family Services
Program Name	Daycare
Program Description	Program serves children who have been abused or neglected but whose risk of being further abused or neglected can be markedly reduced or completely eliminated through the provision of day care services (usually in combination with other paid services). In addition, daycare can also be provided to wards of the Department whose foster parents are working or for former wards aged 3 and younger who have been adopted or legal guardianship has been awarded.
Target Population	Wards of the Department or children residing with their parents who have an open family case with DCFS.
Activities	Daycare is provided statewide in licensed centers and daycare homes as well as unlicensed homes as approved. Funds are paid to day care centers and homes at the lesser of: DHS-authorized rates or the provider's charge to the general public.
Goals	To provide safe and healthy day care to protect children from abuse/neglect and to maintain families intact without the need for the placement of children in foster care whenever it is safe to do so.
Outcome	Meet the Needs of the Most Vulnerable

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
28,996.5	29,008.8	27,985.9	

MEASURES

Percentage of provider billings that are processed timely within 10 calendar days from receipt of an accurate bill
 (New program-based measure for FY14)

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Maintain

Benchmark : 99.9% **Source :** DCFS best practice

Baseline : 99.9% **Baseline Date :** 6/30/2014

Methodology : Department reporting systems

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
99.9	87.8	90.0	

Agency	Department Of Children And Family Services
Program Name	Family Reunification and Substitute Care
Program Description	Provide the broad range of services necessary to ensure a temporary safe haven for children declared wards of the state by the Illinois courts and promote their safe reunification with their families.
Target Population	15k youth in substitute care and their families as well as youth with a permanency goal of independence.
Activities	<ul style="list-style-type: none"> • Provide a temporary safe haven for children through appropriate placement in foster care, relative foster care, or other alternatives; • Provide services to ensure the well-being of children in substitute care and prepare them for reunification by promoting healthy physical, cognitive, emotional and social development; • Promote reunification by assisting parents in developing the knowledge, skills and behaviors needed to provide a safe, loving home and brighter future for their children.
Goals	When a juvenile court judge has determined that it is not presently safe for a child to remain at home, ensure a child's safety and well being temporarily through foster care. Placement and support services are available for children to improve their well being, increase the likelihood that they will be ready to return home when their families have made sufficient progress to care for them safely again, or to enhance their opportunities to be adopted or to have a relative family assume guardianship.
Outcome	Meet the Needs of the Most Vulnerable

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
478,463.6	476,219	418,822.5	

MEASURES

Percentage of reunifications where the child was returned home within 12 months
(New program-based measure for FY14)

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 49.2% **Source :** Federal measure

Baseline : 49.2% **Baseline Date :** 6/30/2014

Methodology : Reported from DCFS database systems

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
47.7	44.9	48.5	

Average number of days from the establishment of a reunification goal to the actual return home
(New program-based measure for FY14)

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Decrease

Benchmark : 513 days **Source :** Federal measure

Baseline : 513 days **Baseline Date :** 6/30/2014

Methodology : Reported from DCFS database systems

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
523	536	505	

Percentage of children who enter foster care that have no more than two placements in the first 12 months
(New program-based measure for FY14)

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 87% **Source :** Federal measure

Baseline : 87% **Baseline Date :** 6/30/2014

Methodology : Reported from DCFS database systems

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
90.7	87.5	87.0	

Agency	Department Of Children And Family Services
Program Name	Health Care Network Services
Program Description	HealthWorks of Illinois provides comprehensive, integrated health care to children in DCFS and private agency foster care and residential treatment throughout Illinois.
Target Population	DCFS wards.
Activities	<ul style="list-style-type: none"> Developing and maintaining networks of Medicaid-enrolled networks of Initial Health Screening providers, Comprehensive Health Evaluation providers, and Primary Care Physicians, and specialty services providers; Providing interim medical case management services during the first 45 days of custody for children of all ages. Such services include selection of a HealthWorks Primary Care Physician; initiation of a Health Passport; provision of a Comprehensive Health Evaluation within 21 days of custody; search for previous health care records; and provision of all information and health care documentation gathered to the child's caseworker for inclusion in the initial Client Service Plan; Distributing medical records and other health documentation to children's caseworkers and medical case management agencies, throughout the life of the case; Training of health care providers, caregivers and caseworkers on HealthWorks.
Goals	Goal is to ensure access to quality health care as needed and documentation of health, immunizations and services received.
Outcome	Improve Overall Health of Illinoisans

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
4,505.8	4,505.8	4,445.4	

MEASURES

Percentage of wards who are current with state immunization requirements
(New program-based measure for FY14)

Reported : Quarterly **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 90% **Source :** Contractual program plan requirement

Baseline : 90% **Baseline Date :** 6/30/2014

Methodology : Reported by the provider

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
89.3	90.1	90.8	

FY	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015	89.2	89.0	89.2	89.7
2016	89.9	89.8	90.5	90.1
2017	90.2			

Percentage of wards under 3 years of age who are current with Well Child Exam requirements
(New program-based measure for FY14)

Reported : Quarterly **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 90% **Source :** Contractual program plan requirement

Baseline : 90% **Baseline Date :** 6/30/2014

Methodology : Reported by the provider

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
90.2	90.0	91.0	

FY	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015	89.9	89.4	90.5	91.2
2016	90.2	89.3	90.6	90.0
2017	89.7			

Percentage of wards 3 years and older who are current with Well Child Exam requirements
(New program-based measure for FY14)

Reported : Quarterly **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 90% **Source :** Contractual program plan requirement

Baseline : 90% **Baseline Date :** 6/30/2014

Methodology : Reported by provider

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
81.0	82.2	82.0	

FY	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015	80.3	79.9	81.4	82.4
2016	81.1	81.3	83.4	83.2
2017	81.6			

Agency	Department Of Children And Family Services
Program Name	Institution and Group Home Services
Program Description	Provides stable treatment to nurture children's emotional and behavioral well being through programs in licensed private agency institution, group home and independent living preparation programs. Provides appropriate, professional therapeutic services.
Target Population	DCFS wards.
Activities	<ul style="list-style-type: none"> • Strength-based treatment planning targeted around building skills that will be necessary for effective functioning in the community following discharge; • Developmentally appropriate, youth guided participation in treatment planning in order to empower them around life choices; • Strong linkages and planning efforts with step down and community based service providers in order to create effective service configurations and avoid fragmentation and inefficient resource utilization; • Treatments and interventions that are trauma informed and have demonstrated effectiveness with sufficient oversight, supervision and training of staff in order to maintain fidelity;
Goals	To enable a child to be served in the least restrictive setting in which that child's safety and well-being can be assured, and to prepare the child to be discharged to a less restrictive setting that will meet his/her needs when clinically indicated.
Outcome	Meet the Needs of the Most Vulnerable

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
201,336	201,658.7	172,313.5	

MEASURES

Percentage of wards placed in Institution and Group Home care (New program-based measure for FY14)
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Reported : Annually **Key Indicator :** Yes **Desired Direction :** Decrease

Benchmark : 8.0% **Source :** DCFS best practice

Baseline : 8.0% **Baseline Date :** 6/30/2014

Methodology : Reported through database systems

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
7.6	7.2	7.3	

Agency	Department Of Children And Family Services
Program Name	Investigative Services
Program Description	Promote child safety by investigating and acting upon a report of child abuse and neglect every five minutes, child sexual abuse every two hours, and the death of a child by abuse or neglect every day-and-a-half.
Target Population	An estimated 125,000 children in Illinois are abused and neglected each year.
Activities	<ul style="list-style-type: none"> Investigate an estimated 106,000 reports of abuse and neglect that include safety assessments in a timely manner; Take protective custody, implement monitored safety plans, or refer for community-based services when youth are at risk or services for family or youth are warranted.
Goals	To promote child safety through a strong system of screening reports, a properly assessed investigation, effective use of investigative tools and service delivery.
Outcome	Meet the Needs of the Most Vulnerable

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
98,124.8	98,126.7	87,272.7	

MEASURES

Percentage of all child abuse/neglect reports initiated within 24 hours
(New program-based measure for FY14)

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Maintain
Benchmark : 100% **Source :** Federal Program Improvement Plan
Baseline : 100% **Baseline Date :** 6/30/2014
Methodology : Reported from DCFS database systems

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
99.7	99.2	99.5	

Percentage of investigations completed within 60 days
(New program-based measure for FY14)

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase
Benchmark : 88.7% **Source :** DCFS best practice benchmark
Baseline : 88.7% **Baseline Date :** 6/30/2014
Methodology : Reported from DCFS database systems

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
92.2	87.4	94.5	

Percentage of children who do not experience subsequent abuse or neglect within 6 months of a prior indicated report
(New program-based measure for FY14)

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase
Benchmark : 94.6% **Source :** Federal measure
Baseline : 94.6% **Baseline Date :** 6/30/2014
Methodology : Reported from DCFS database systems

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
92.7	92.7	92.5	

Agency	Department Of Children And Family Services
Program Name	Licensing Enforcement
Program Description	Examines and monitors child care facilities to determine compliance with the Child Care Act of 1969 and licensing standards.
Target Population	Foster family homes, group homes and child care institutions.
Activities	The Central Office of Licensing shall ensure that the licensing standards for child care facilities, child care providers, foster family homes, group homes and child care institutions are reviewed every 3 years. In addition, the licensing unit receives and investigates licensing complaints; and to develop and implement protective or corrective plans that assure the safety of children while allowing licensed facilities to correct noted violations.
Goals	Assure the safety of children through the monitoring and enforcement of licensing standards.
Outcome	Meet the Needs of the Most Vulnerable

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
36,259.5	36,260.3	31,981.1	

MEASURES

Percentage of agency and institutional license renewals completed in a timely manner
 (New program-based measure for FY14)

Reported : Quarterly **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 95% **Source :** Department established benchmark

Baseline : 95% **Baseline Date :** 6/30/2014

Methodology : Department reporting systems

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
79.4	74.2	90.0	

FY	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015	77.5	78.6	78.1	83.3
2016	73.5	78.6	72.7	71.8
2017	50.0			

Agency	Department Of Children And Family Services
Program Name	Monitoring Unit
Program Description	The Agency Performance Team (APT) monitoring unit is engaged in an ongoing process of specifying and measuring the outcomes of private agencies otherwise known as Purchase of Service (POS) providers.
Target Population	Private agency performance in serving assigned families, children and youth.
Activities	The private provider monitoring system is established to ensure outputs and outcomes are measurable and aligned with contract expectations. Outcomes and performance benchmarks are related to the safety, permanence and well-being of children in care. Performance activities are reviewed at the case, team and agency level.
Goals	Performance based contracting ensures providers are delivering measurable results for children as child welfare system reforms reduce the number of children and their length of stay in substitute care. It also enables the Department to identify providers who under-perform their peers so that DCFS can reallocate those contract dollars to providers who deliver the best results.
Outcome	Meet the Needs of the Most Vulnerable

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
12,388.7	12,388.9	10,942.4	

MEASURES

Percentage of monthly agency reviews that are held timely
 (New program-based measure for FY15)

Reported : Quarterly **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 95% **Source :** Agency procedural requirement as tracked through management reporting systems.

Baseline : 95% **Baseline Date :** 6/30/2014

Methodology : Every agency is required to undergo a monthly review to ensure that the agency is placed within the correct monitoring level.

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
98.0	98.3	98.7	

FY	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015	98.7	94.6	98.6	100.0
2016	98.7	100.0	100.0	94.4
2017	100.0			

Agency	Department Of Children And Family Services
Program Name	Older Ward Transition Services
Program Description	To help youth plan, prepare and achieve successful independence.
Target Population	Wards aged 14 and older.
Activities	Programs and services are designed to help wards transition to self-sufficiency by providing numerous assistive, educational, practical, emotional and skill based activities and experiences to prepare for independence.
Goals	Services are directed at helping Illinois wards to successfully transition from the state foster care system to independent living.
Outcome	Increase Individual and Family Stability and Self-Sufficiency

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
12,097.6	12,097.6	6,912.9	

MEASURES

Percentage of Independent Living/Life Skills assessments that are completed timely

(New program-based measure for FY16, but FY14 & FY15 data presented as well)

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 86% **Source :** Department Procedure calculated for eligible population

Baseline : TBD **Baseline Date :** 7/1/2015

Methodology : DCFS data measure

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
70.1	75.9	86.0	

Agency	Department Of Children And Family Services
Program Name	Prevention Services
Program Description	This program provides comprehensive services to families in order to prevent placements of children when it is in their best interests to remain at home, and to return children to their homes when possible and safe.
Target Population	Families referred to DCFS for investigation or services.
Activities	A wide variety of in-home support services are put together to ensure the child's development, safety, and well being in his/her home and to prevent placement or reduce the time a child is away from their family.
Goals	To maintain families together when possible, strengthen family protective factors, and to remain in compliance with the Norman Consent decree in ensuring that children are not removed from their home or delayed in returning home due to subsistence issues.
Outcome	Increase Individual and Family Stability and Self-Sufficiency

PROGRAM FUNDING

Appropriations (\$ thousands)			
FY 2014 Actual	FY 2015 Actual	FY 2016 Recommended	FY 2016 Enacted
13,985.5	13,785.5	13,738.5	

MEASURES

Percentage of Norman certified families that are housed at case closing

Reported : Quarterly **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 65% **Source :** Contractual program plan requirement

Baseline : 65% **Baseline Date :** 6/30/2014

Methodology : Reported by the provider

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
66.1	74.8	69.0	

FY	Quarter 1	Quarter 2	Quarter 3	Quarter 4
2015	65.1	61.9	71.3	66.1
2016	75.0	75.0	72.3	76.8
2016	75.5			

Percentage of clients who are not indicated subjects of additional reports of abuse or neglect during the service period
(New program-based measure for FY14)

Reported : Annually **Key Indicator :** Yes **Desired Direction :** Increase

Benchmark : 90% **Source :** Family Advocacy Center Contractual program plan requirement

Baseline : 90% **Baseline Date :** 6/30/2014

Methodology : Reported by the provider

FY 2015	FY 2016	FY 2017 Est.	FY 2018 Proj.
98.0	98.0	95.6	

